

Dear

ATISN 26687– NHS digital systems

Thank you for your request to Welsh Government for information under the Freedom of Information Act (2000) received on 9 February 2026.

I have interpreted your request as the following:

1. NHS Wales IT Systems:

- *provide a list of all distinct major clinical, operational, and administrative IT systems used across NHS Wales, including systems procured centrally by the Welsh Government and those used by individual Welsh health boards.*
- *For each system, provide:*
System name, Primary function, Supplier or vendor
Whether the system is used:
Wales-wide, By specific Health Boards, By specific clinical quadrants or service groupings

2. Interoperability: *For the systems listed above, indicate:*

- *Whether interoperability with other NHS Wales systems is required or supported*
- *The high-level method of interoperability where applicable (e.g. API, middleware, file transfer, manual data entry)*

3. Functional Duplication: *Provide information on:*

- *where multiple systems deliver the same or substantially similar purpose*
- *The number of systems performing those functions*
- *Whether these systems are used by different Health Boards or services*

4. Expenditure on NHS Wales IT Systems:

- *total annual expenditure on NHS Wales IT systems for each of the most recent three complete financial years, including Licensing or subscription costs, support and maintenance, implementation or consultancy.*

5. National Digital Strategy and Oversight: *confirm whether Welsh Government holds:*

- *A national digital, IT, or transformation strategy for NHS Wales*
- *Any programmes or initiatives aimed at interoperability, system consolidation, or standardisation*

6. Digital Workforce Policy: *any national guidance, frameworks, or policy held by Welsh Government relating to:*

- *Digital, data, or technical workforce roles within NHS Wales*
- *Pay banding frameworks or constraints applied to such roles*

Our Response

1. The Welsh Government does not hold the information requested. The Welsh Government does not procure IT systems for the NHS; these are procured through Digital Health and Care Wales (DHCW) nationally or locally by Welsh Health Boards. You may therefore wish to contact them directly for this information:
[Freedom of information - Digital Health and Care Wales](#)
[Contact us - NHS Wales](#)
2. Please see response to point 1 above.
3. Please see response to point 1 above.
4. The Welsh Government does not hold the information requested. You may wish to contact DHCW and Welsh Health Boards for information on expenditure in relation to NHS Wales IT Systems.
5. Please see attached link for further information on the Digital and data strategy for health and social care in Wales: [Digital and data strategy for health and social care in Wales \[HTML\] | GOV.WALES](#)
6. The Welsh Government does not hold a Digital Workforce Policy for NHS Wales. On pay banding, it is for NHS employers to determine the job band for each role and NHS staff are covered by [Agenda for Change](#) pay.

Next Steps

The request you sent me contains personal information about you - for example, your name and address. The Welsh Government will be the controller for this information and, in accordance with the General Data Protection Regulation, it will be processed in order to fulfil our public task and meet our legal obligations under the Act to provide you with a response. We will only use this personal information to deal with your request and any matters which arise as a result of it. We will keep your personal information and all other information relating to your request for three years from the date on which your request is finally closed. Your personal information will then be disposed of securely.

Under data protection legislation, you have the right:

- to be informed of the personal data we hold about you and to access it
- require us to rectify inaccuracies in that data
- to (in certain circumstances) object to or restrict processing
- for (in certain circumstances) your data to be 'erased'
- to (in certain circumstances) data portability
- to lodge a complaint with the Information Commissioner's Office (ICO) who is our independent regulator for data protection

For further information about the information which the Welsh Government holds and its use, or if you wish to exercise your rights under the GDPR, please see contact details below:

Data Protection Officer
Welsh Government
Cathays Park

CARDIFF
CF10 3NQ
Email: DataProtectionOfficer@gov.wales

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit
Welsh Government
Cathays Park
Cardiff
CF10 3NQ
or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely,