

Dear

Request for information - ATISN 26750

Thank you for your request for information which I received on 24 February 2026.

Your Request

You asked for the following information from the Blue Badge Digital System (BBDS) regarding the renewal/re-application reminder service:

1. Which of the 22 Welsh local authorities have signed up to the BBDS renewal reminder service, which notifies Blue Badge holders when their badge is approaching its expiry date?
2. Which Welsh local authorities previously signed up to the BBDS renewal reminder service but have since discontinued its use, and what reasons (if known to Welsh Government) were given for discontinuing?
3. What steps, if any, has the Welsh Government taken to encourage or monitor take-up of the BBDS renewal reminder service by Welsh local authorities, given that the 2021 guidance to local authorities highlights the service and confirms it is available at no cost?
4. Has the Welsh Government conducted or commissioned any equality impact assessment relating to the provision (or non-provision) of Blue Badge renewal reminders to disabled residents in Wales? If so, please provide a copy.

Our response

I can confirm that the Welsh Government hold the information for question one only. This was provided to Welsh Government by The Department for Transport, England, who manage the BBDS and which is provided by its contractor valtech.

For question one, please see table below:

Local Authorities	RenewalReminderEnabled
Isle of Anglesey County Council	TRUE
Blaenau Gwent County Borough Council	TRUE
Bridgend County Borough Council	TRUE
Caerphilly County Borough Council	FALSE
City of Cardiff Council	TRUE
Carmarthenshire County Council	TRUE
Ceredigion County Council	TRUE
Conwy County Borough Council	TRUE
Denbighshire County Council	TRUE
Flintshire County Council	TRUE
Vale of Glamorgan Council	TRUE
Gwynedd Council	TRUE
Merthyr Tydfil County Borough Council	TRUE
Monmouthshire County Council	TRUE

Neath Port Talbot County Borough Council	FALSE
Newport City Council	TRUE
Pembrokeshire County Council	FALSE
Powys County Council	TRUE
Rhondda Cynon Taf County Borough Council	FALSE
City and County of Swansea Council	TRUE
Torfaen County Borough Council	FALSE
Wrexham County Borough Council	TRUE

Please note: 'True' indicates Yes and 'False' indicates no.

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit
Welsh Government
Cathays
CF10 3NQ

or Email: Freedomofinformation@gov.wales Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely