

Annual Operating Framework - 2010/11		
Measure	Target	
Planned care	To achieve a maximum waiting time of 8 weeks for specified diagnostic tests for all patients who are not on an RTT pathway throughout 2010/2011.	Zero
	To maintain a maximum referral to treatment time of 26 weeks. At least 98% of patients waiting on an open pathway will have waited less than 26 weeks from Quarter 1 onwards.	98% from quarter 1
	To ensure that 100% of patients not treated within 26 weeks, for clinical reasons and/or patient choice, are treated within a maximum of 32 weeks (on an open pathway).	Zero
Ambulance response	Monthly all-Wales average performance of first responses to Category A calls (immediately life threatening calls) arriving within 8 minutes	65%
	Monthly performance of first responses to Category A calls (immediately life threatening calls) arriving within 8 minutes in each LHB area	60%
	Monthly all-Wales average performance of first responses to Category A calls (immediately life threatening calls) arriving within 9 minutes	70%
	Monthly all-Wales average performance of first responses to Category A calls (immediately life threatening calls) arriving within 10 minutes	75%
ED	Percentage of new patients (including paediatrics) spend no longer than 4 hours in a major A&E department from arrival until admission, transfer or discharge	95%
	Percentage of new patients (including paediatrics) spend no longer than 8 hours in a major A&E department from arrival until admission, transfer or discharge	99%

NHS Delivery Framework - 2011/12

[NHS Wales](#)

	Measure	Target
Planned care		
	Percentage of patients waiting less than 26 weeks for treatment	95%
	The number of patients waiting more than 36 weeks for treatment	Zero
Ambulance response	Percentage of first responses to Category A calls (immediately life threatening calls) arriving within 8 minutes	65%
ED	Percentage of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	95%

NHS Delivery Framework - 2012/13

NHS Delivery Framework - 2012/13		
Measure	Target	
Planned care		
	Percentage of patients waiting less than 26 weeks for treatment	95%
	The number of patients waiting more than 36 weeks for treatment	Zero
Ambulance response	Percentage of first responses to Category A calls (immediately life threatening calls) arriving within 8 minutes	65%
ED	Percentage of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	95%

NHS Delivery Framework - 2013/14

[Delivery Framework 2013/14](#)

	Measure	Target
Planned care		
	Percentage of patients waiting less than 26 weeks for treatment	95%
	The number of patients waiting more than 36 weeks for treatment	Zero
Ambulance response	Percentage of first responses to Category A calls (immediately life threatening calls) arriving within 8 minutes	65%
ED	Percentage of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	95%
	Number of patients who spend 12 hours or more in all hospital major and minor emergency care facilities from arrival until admission, transfer, or discharge	Zero

2014/15		
Measure	Target	
Planned care	% of patients waiting less than 8 weeks for diagnostics	Improvement
	Percentage of patients waiting less than 26 weeks for treatment	95%
	The number of patients waiting more than 36 weeks for treatment	Zero
Ambulance response	Percentage of first responses to Category A calls (immediately life threatening calls) arriving within 8 minutes	65%
ED	Percentage of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	95%
	Number of patients who spend 12 hours or more in all hospital major and minor emergency care facilities from arrival until admission, transfer, or discharge	Zero

2015/16		
NHS Framework 2015		
Measure	Target	
Planned care	% of patients waiting less than 8 weeks for specific diagnostics	100%
	Percentage of patients waiting less than 26 weeks for treatment	95%
	The number of patients waiting more than 36 weeks for treatment	Zero
Ambulance response	Apr-15 to Sep-15: Percentage of first responses to Category A calls (immediately life threatening calls) arriving within 8 minutes	65%
	Oct-15 to Mar-16: Percentage of emergency responses to red calls arriving within (up to and including) 8 minutes	
ED	Percentage of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	95%
	Number of patients who spend 12 hours or more in all hospital major and minor emergency care facilities from arrival until admission, transfer, or discharge	Zero

NHS Delivery Framework - 2016/17

NHS Delivery Framework - 2016/17		
Measure	Target	
Planned care		
	Number of patients waiting more than 8 weeks for a specified diagnostic	Zero
	Percentage of patients waiting less than 26 weeks for treatment	95%
	The number of patients waiting more than 36 weeks for treatment	Zero
Ambulance response	Percentage of emergency responses to red calls arriving within (up to and including) 8 minutes	65%
ED	Percentage of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	95%
	Number of patients who spend 12 hours or more in all hospital major and minor emergency care facilities from arrival until admission, transfer, or discharge	Zero

NHS Delivery Framework - 2017/18

https://ruralhealthandcare.wales/wp-content/uploads/2017/07/NHSWalesDeliveryFramework2017_18.pdf

	Measure	Target
Planned care		
	Number of patients waiting more than 8 weeks for a specified diagnostic	Zero
	Percentage of patients waiting less than 26 weeks for treatment	95%
	The number of patients waiting more than 36 weeks for treatment	Zero
Ambulance response	Percentage of emergency responses to red calls arriving within (up to and including) 8 minutes	65%
ED	Percentage of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	95%
	Number of patients who spend 12 hours or more in all hospital major and minor emergency care facilities from arrival until admission, transfer, or discharge	Zero

NHS Delivery Framework - 2018/19

<https://www.gov.wales/sites/default/files/publications/2019-03/nhs-wales-delivery-framework-and-reporting-guidance-2018-2019.pdf>

	Measure	Target
Planned care		
	Number of patients waiting more than 8 weeks for a specified diagnostic	Zero
	Percentage of patients waiting less than 26 weeks for treatment	95%
	The number of patients waiting more than 36 weeks for treatment	Zero
Ambulance response	Percentage of emergency responses to red calls arriving within (up to and including) 8 minutes	65%
ED	Percentage of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	95%
	Number of patients who spend 12 hours or more in all hospital major and minor emergency care facilities from arrival until admission, transfer, or discharge	Zero

NHS Delivery Framework - 2019/20

[nhs-wales-delivery-framework-and-reporting-guidance-2019-2020-march-2019.pdf](https://www.nhs.uk/consult/ia20190201123463)

	Measure	Target
Planned care		
	Number of patients waiting more than 8 weeks for a specified diagnostic	Zero
	Percentage of patients waiting less than 26 weeks for treatment	95%
	The number of patients waiting more than 36 weeks for treatment	Zero
Ambulance response	Percentage of emergency responses to red calls arriving within (up to and including) 8 minutes	65%
ED	Percentage of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	95%
	Number of patients who spend 12 hours or more in all hospital major and minor emergency care facilities from arrival until admission, transfer, or discharge	Zero

NHS Performance Framework - 2022/23

[nhs-wales-performance-framework-2022-2023.pdf](#)

	Measure	Target
Planned care	Number of patients waiting over 8 weeks for a diagnostic endoscopy	Improvement trajectory towards a national target of zero by Spring 2024
	Number of patients waiting more than 8 weeks for a specified diagnostic	12 month reduction trend towards zero by spring 2024
	Number of patients waiting more than 104 weeks for referral to treatment	Improvement trajectory towards a national target of zero by 2024
	Number of patients waiting over 52 weeks for a new outpatient appointment	Improvement trajectory towards eliminating over 52 week waits by 31 December 2022
	Percentage of patients waiting less than 26 weeks for referral to treatment	Improvement trajectory towards a national target of 95% by 2026
	The number of patients waiting more than 36 weeks for referral to treatment	Improvement trajectory towards a national target of zero by 2026
Ambulance response	Percentage of emergency responses to red calls arriving within (up to and including) 8 minutes	65%
ED	Percentage of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	95%
	Number of patients who spend 12 hours or more in all hospital major and minor emergency care facilities from arrival until admission, transfer, or discharge	Zero
	Median time from arrival at an emergency department to triage by a clinician	12 month reduction trend
	Median time from arrival at an emergency department to assessment by a senior clinical decision maker	12 month reduction trend

NHS Performance Framework - 2023/24		
NHS Wales Performance Framework 2023-2024		
Measure	Target	
Planned care		
	Number of patients waiting more than 8 weeks for a specified diagnostic	Improvement trajectory towards a national target of zero by 31 March 2024
	Number of patients waiting more than 104 weeks for referral to treatment	Improvement trajectory towards a national target of zero
	Number of patients waiting more than 52 weeks for referral to treatment	Improvement trajectory towards a national target of zero
	Number of patients waiting over 52 weeks for a new outpatient appointment	Improvement trajectory towards a national target of zero
	Number of patients waiting more than 36 weeks for a new outpatient appointment	Improvement trajectory towards a national targets of zero
Ambulance response	Percentage of emergency responses to red calls arriving within (up to and including) 8 minutes	65%
	Median emergency response time to amber calls	12 month improvement trend
ED	Percentage of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	Improvement compared to the same month in 2022-23, towards the national target of 95%
	Number of patients who spend 12 hours or more in all hospital major and minor emergency care facilities from arrival until admission, transfer, or discharge	Improvement trajectory towards a national target of zero by 31 March 2024
	Median time from arrival at an emergency department to triage by a clinician	12 month reduction trend
	Median time from arrival at an emergency department to assessment by a senior clinical decision maker	12 month reduction trend

NHS Performance Framework - 2024/25		
NHS Wales Performance Framework 2024 to 2025		
Measure	Target	
Planned care		
	Number of patients waiting more than 8 weeks for a specified diagnostic	Zero
	Number of patients waiting more than 104 weeks for referral to treatment	Zero
	Number of patients waiting more than 52 weeks for referral to treatment	Month on month reduction towards the national target of zero by 30 June 2025
	Number of patients waiting over 52 weeks for a new outpatient appointment	Zero
Ambulance response	Percentage of emergency responses to red calls arriving within (up to and including) 8 minutes	65%
	Median emergency response time to amber calls	12 month reduction trend
ED	Percentage of patients who spend less than 4 hours in all major and minor emergency care (i.e. A&E) facilities from arrival until admission, transfer or discharge	Improvement compared to the same month in the previous year, towards the national target of 95%
	Number of patients who spend 12 hours or more in all hospital major and minor emergency care facilities from arrival until admission, transfer, or discharge	Reduction compared to the same month in the previous year, towards the national target of zero
	Median time from arrival at an emergency department to triage by a clinician	15 minutes or less
	Median time from arrival at an emergency department to assessment by a clinical decision maker	60 minutes or less