



Llywodraeth Cymru
Welsh Government

Easy Read



Cafcass Cymru - Our Plans

What we will do from 2026 to 2031



April 2026

How to use this document



This is an Easy Read version of: **Cafcass Cymru Strategic Plan 2026 – 2031.**



You might need help to read it. You can ask someone you know to help you



Where the document says **we**, this means **Cafcass Cymru**. For more information contact:

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Hawdd ei Ddeall Cymru
Easy Read Wales

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Contents

About Cafcass Cymru and this Plan	4
Our Goals for 2026-2031.....	9
How we will reach our goals	11
Our Service: Putting children first.....	12
Our Staff: Supporting our team.....	16
Others: Working together with others	19

About Cafcass Cymru and this Plan



Our biggest goal is putting children first in all we do.



Cafcass Cymru works with children, young people and their families.



It is for those involved with the family court, when the court asks us to help.



Our job is to give the court independent advice.



It is about what we think is best for each child. We look at your needs, wishes and feelings, and situation.



We always put each child first. Your safety and welfare are very important.



We listen to parents and carers to help us understand children's lives. We listen to each child through their words, actions, or feelings.



The [United Nations Convention on Rights of a Child](#) guides the work we do. It is called UNCRC for short.

Our values



Our values say what is important to us. They guide how we work with children and families.

Putting Children First



We listen to children to understand what they want and need.



We ask children about the people and things that are important to them.



We give ideas to the court to make sure safety and welfare come first.

Respect



We value everyone and their right to be heard.



We treat people kindly and fairly.



We treat people equally and fairly. Whatever their background, beliefs and needs are.

Professional



We act openly and honestly.

Facts



We say what we think should happen. We base this on facts and what is fair. We do not take sides.



We listen to people's views about us. This helps us improve and provide the best possible services.

Our Goals for 2026-2031



We have worked together with our staff to make a plan. It sets out what we want to do over the next 5 years.



This plan guides our work so we can keep making a real difference.



To make this plan, we listened to ideas from others including children and young people.



We want to keep improving how we work. Making sure we focus on what children need most.

For the next 5 years we will focus on 3 main goals:



- **Our Service: Putting children first**

We want to give the best possible service to the children and families we work with.



- **Our Staff: Supporting our team**

We want the people who work in Cafcass Cymru to be treated well. We want to support them to do their best for children and families.



- **Others: Working together with others**

We want to share what we know and learn from other organisations.

How we will reach our goals



Over the next 5 years, we will keep improving the service we give.



Each year, we will check how well we are doing and make changes where needed.



We stay focused on what matters most: Making sure children's voices are heard in the family court.

Here's how we'll do it:



Our Service: Putting children first



We want to give the best possible service to those we work with.

Putting children's voices and safety first



We will support our staff to always use our guide called: [Practice Framework: Putting Children First.](#)



We will help children take part in their court case.
We will make information on our website easier.



We will guide them to advocacy services. These are services that support children to say what they want to happen.



We will make sure they are heard.



We will do this as quickly as possible. We will work to reduce delays in court. We will keep children up to date at every stage.



We will use our plans to show children's voices are clearly heard. We will make sure our ideas are safe and meet each child's needs.

Working with children and families affected by domestic abuse



Domestic abuse is when one person is unkind or hurts their partner. It can mean hurting someone's body. It can also mean saying things that scare or upset them. There are other ways someone can be hurt too.



We will train all our staff to help them understand how domestic abuse can affect both children and adults.



Then they can work in a way that helps everyone feel safe and supported.



We will give our social work staff training so they can build even more skills.

Learn from feedback



We will improve how we collect feedback from children, young people and adults. We will use it to learn and make changes.



We will continue to work with the [Family Justice Young People's Board](#). This is a group we work with. It will help improve our services and ways of working.



We will learn from Practice Reviews and Case Reviews. These are types of meetings we are involved with. We will use what we learn to improve our work.



Our Staff: Supporting our team

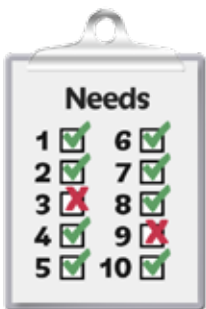


We want the people who work in Cafcass Cymru to be treated well. We want to support them to do their best for children and families.

Build confidence in our team members



We will update our plans about the Welsh language.



We will support our staff to understand the range of needs of children and their families.



We will help staff grow their skills and confidence. This will be through training and learning.



We will provide chances for managers to learn so they can run services well.

**Support our teams to use digital tools well.
This can improve the way we work with
children and families**



Digital tools means things like technology. These things can help us work in the best ways.



We will make our website easier to use. It will have helpful information for children and their families.

Supporting the health and wellbeing of our staff



We will use wellbeing plans from the Welsh Government to help support our staff.



We will give staff regular information about health and wellbeing.



We will keep working with other groups to support staff wellbeing and development.





Others: Working together with others



We want to share what we know and learn from other organisations.

Making changes and working well with others



We will work hard with the organisations we work with to improve services to children and their families. For example, His Majesty's Courts, local councils and others.



We will continue to play a big role in the Family Justice Board and other groups we are part of.



We will keep speaking up for children and families in Wales.



We will keep working with Welsh Government to make sure services are great.

Sharing Knowledge to keep improving



We will make sure we follow all data protection rules. This means people's information is kept safe.



We will get involved with research that helps improve our services.



We will work with other organisations so we can all learn from each other.

Be open and honest about our work



We will share what we learn from cases to help improve things.



But make sure personal information is not shared.



We will involve people who use our services to ask what they should be like.