

19 June 2026

Dear

Request for Information - ATISN 27096

Further to your request for information of 15 June where you asked for information about Urban Traffic Control (UTC) / traffic signal management system or traffic signal fault management systems. Specifically, you wanted to know:

1. The name of the software platform currently used to manage and control traffic signals (commonly referred to as UTC software or RMS and usually supplied in the UK by companies such as Yunex, Swarco, Telent and TRL).
2. The name of the supplier or vendor of this system.
3. The start date of the current contract for this system.
4. The expiry date of the current contract (or the next renewal/break date, if applicable).
5. The job title and/or team responsible for managing and operating this system. If possible, please also provide the name of the senior responsible officer (e.g. Head of Service or equivalent).

Our response

The Welsh Government holds the information you have requested for the roads we have responsibility for in Wales namely the Motorway and Strategic Road Network. For all other roads in Wales, you will need to contact the Local Authorities direct.

- 1) Welsh Government operate a number of traffic signal sites on the strategic road network across Wales, we do not directly manage or control these sites but do have the use of the Stratos platform from Yunex to dial in to use for the asset management system.
- 2) Traffic signal maintenance is undertaken by three different contractors across Wales on the strategic road network, Centregreat Ltd, Yunex Ltd and Telent Ltd. The supplier of the Asset management system is Yunex Ltd.
- 3) The RMS software now Stratos was first used many years ago when Wesh Government started installing Siemens now Yunex controllers. We have no records to show the start date but would be at least 20 years ago as the software would have been supplied with the controller.
- 4) The current software is renewed on an annual rolling basis. The software interfaces with the largest number of signal controllers used on the network. We have 104 Yunex Signal Controllers, 7 SWARCO Controllers and 11 Telent controllers.
- 5) The data and systems team within Welsh Government are responsible for managing the traffic signal network on the strategic road network. The two trunk road agents assist with the maintenance and operation of the system via their supply chain.

Next Steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response.

Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales.

Please remember to quote the ATISN reference number above. You also have the right to complain to the Information Commissioner. The contact details for the Information Commissioner's Office are:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.org.uk

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely