

Dear

### **ATISN 27123 – Health Tourism**

Thank you for your request to Welsh Government for information under the Freedom of Information Act (2000) received on 22 June 2026, relating to overseas who received NHS treatment in Wales

You requested the following information:

*To provide any information held by the Welsh Government or associated agencies regarding:*

- *The total number of overseas visitors (patients who are not ordinarily resident in the UK) who received NHS treatment in Wales from 2024 onwards, if possible, provide answers broken down by health board*
- *The total amount charged to overseas visitors for NHS treatment or services*
- *The total amount recovered or collected from overseas visitors*
- *Any available breakdown on the origins of these visitors, by country or type of care*
- *Any reports, summaries, analyses, or internal documents produced by the NHS or the Welsh government on health tourism in NHS Wales*
- *Is there a reporting system, either centrally held or by individual health boards, used to record overseas visitors and amounts charged.*

### **Our Response**

Welsh Government does not hold the information that falls into scope of your requested. This information maybe available from the Local Health Boards and you may wish to contact them directly for the information you are seeking. You can find contact details for all the Local Health Boards [here](#)

With regards to your last point, Welsh Government does not have a reporting system to record overseas visitors and amounts charged. Individual local health boards are required to charge overseas visitors where chargeable under the National Health Service (Charges to Overseas Visitors) Regulations 1989 and therefore would ordinarily be expected to record the amounts charged in order to discharge their duties under those regulations.

### **Next Steps**

The request you sent me contains personal information about you - for example, your name and address. The Welsh Government will be the data processor for this information and, in accordance with the General Data Protection Regulation, it will be processed in order to fulfil our public task and meet our legal obligations under the Act to provide you with a response.

We will only use this personal information to deal with your request and any matters which arise as a result of it. We will keep your personal information and all other information relating to your request for three years from the date on which your request is finally closed. Your personal information will then be disposed of securely.

Under data protection legislation, you have the right:

- to be informed of the personal data we hold about you and to access it
- to require us to rectify inaccuracies in that data

- to (in certain circumstances) object to or restrict processing
- for (in certain circumstances) your data to be 'erased'
- to (in certain circumstances) data portability
- to lodge a complaint with the Information Commissioner's Office (ICO) who is our independent regulator for data protection

For further information about the information which the Welsh Government holds and its use, or if you wish to exercise your rights under the GDPR, please see contact details below:

Data Protection Officer  
Welsh Government  
Cathays Park  
CARDIFF  
CF10 3NQ  
Email: [DataProtectionOfficer@gov.wales](mailto:DataProtectionOfficer@gov.wales)

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:  
Information Rights Unit,  
Welsh Government,  
Cathays Park,  
Cardiff,  
CF10 3NQ

or Email: [Freedom.of.information@gov.wales](mailto:Freedom.of.information@gov.wales)

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:  
Information Commissioner's Office,  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire,  
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process

Yours sincerely,