

Outcome of an Internal Review

Dear

Complaint in respect of Freedom of Information Request 26930: STEM Learning

In response to your further enquiry dated 12 June, I have undertaken a review of your original Freedom of Information request dated 30 April. I can confirm that the original response accurately reflected the recorded information held by the Welsh Government at the time the request was received. Where information was stated as not held, that was the position for the Welsh Government at that time. I am therefore satisfied that the original response was accurate on that basis.

Request 1

In relation to the 'Target agreed for delivery by 31 March 2026' column in the Annex A table, you have asked us to confirm whether the expectation on the provider was to meet the targets set out in the proposal, and whether the data in the "Targets agree" column were provided merely to reflect the actual progress against targets. I can confirm that the 'Target agreed for delivery by 31 March 2026' column reflected amended targets agreed between Welsh Government and STEM Learning and were current at that reporting point. It was not produced solely to mirror progress reported by the provider.

Request 2

While I am satisfied that the original response accurately reflected the recorded information held by the Welsh Government at the time the request was received, I can confirm that in the intervening period since your original request, the Welsh Government has obtained and now holds some further relevant information. This comprises course-offer schedules and detail, including course names and codes, dates, times, delivery language, course length and delivery mode, course catalogue detail, monthly offer profiles and engagement and recruitment context. I reiterate that this further information was not held at the time of the original request. This detail is attached for your reference at the **Annex**.

Please note, however, that the Welsh Government does not hold the full breakdown of information you have requested i.e. attendance by session, confirmed attendees, or the identity of schools whose practitioners attended each learning opportunity. I would advise you that this information should not be inferred from bookings, aggregate engagement figures or local-authority engagement data. Detailed underlying booking, attendance and school-level delivery records, including confirmed attendees by session and named school attendance per learning opportunity are likely to be held by STEM Learning as the grant recipient and delivery provider.

I have considered your complaint in accordance with the procedure outlined in the Welsh Government's Practical Guide for Making Requests for Information which is

available by post on request or via the internet at: [Requesting information from the Welsh Government \[HTML\] | GOV.WALES](#)

If you remain dissatisfied with this response you have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

Yours sincerely

Head of Business Planning and Governance
Education, Infrastructure, Governance and Finance Division

Annex: Additional/current information now held by Welsh Government

This annex summarises additional/current information now held from STEM Learning's June 2026 monitoring report, with data as at 29 June 2026. It does not change the original FOI position and does not provide confirmed session-level attendance or named-school information.

Issue	Additional/current information now held	Notes on scope / limitations
Target/progress clarification	Year 2 targets include: 64 online sessions; 10 face-to-face sessions; 307 priority-group schools engaged; 800 practitioners engaged; 11 Welsh and 11 English professional learning opportunities; 90% good/excellent ratings for content and delivery; and a Net Promoter Score target of 50.	Does not alter the original position: the "Target agreed for delivery by 31 March 2026" column reflected amended/agreed targets current at that reporting point, not the later June 2026 Year 2 targets.
Learning opportunity details	Delivery recorded: 4 online sessions in month, 13 this financial year and 21 to date; 2 face-to-face sessions in month, 3 this financial year and 5 to date. The report also records 44 online courses scheduled for the rest of the financial year and 14 face-to-face sessions scheduled to March 2027.	Provides later delivery totals and scheduling context only. It does not provide the time, date, length, topic and nature of each of the 8 learning opportunities reported in the original Annex A.
Attendance and schools	Engagement recorded: 86 practitioners in month, 182 this financial year and 246 to date; 45 priority-group schools in month, 90 this financial year and 126 to date; network attendance of 55 in month, 115 this financial year and 146 to date.	Aggregate engagement only. It does not confirm attendance by individual session, whether attendees were teachers employed by Welsh schools, or the schools represented at each learning opportunity.
Cancellations and engagement context	Later monitoring notes continuing recruitment challenges for some openly bookable activity, including openly bookable face-to-face sessions scheduled for June not recruiting enough participants to run.	Relevant only to the requester's wider concerns about cancellations and low attendance. It does not provide attendance by session or named-school information for the 8 learning opportunities.
Quality and value-for-money	Evaluation recorded: 100% in-month good/excellent ratings for content and delivery; 98% cumulative this financial year; 96% content and 97% delivery to date. Net Promoter Score: 73 in month/this financial year and 63 to date.	Does not provide the confirmed attendance and session-duration inputs needed for robust cost-per-practitioner or cost-per-hour calculations.