

From: <redacted – s40(2)> @case-uk.co.uk

Sent: 13 July 2023 15:54

To: <redacted – s40(2)> (HSS - Health and Wellbeing - Health Improvement)

Cc: <redacted – s40(2)> (HSS - Primary Care & Mental Health)

Subject: Re: IWS Access

Hi <redacted – s40(2)>,

That's great. Thanks for the quick reply and clarification.

<redacted – s40(2)>

Sent from Outlook for Android

From: <redacted – s40(2)> @gov.wales

Sent: Thursday, July 13, 2023 3:52:17 PM

To: <redacted – s40(2)> @case-uk.co.uk

Cc: <redacted – s40(2)> @gov.wales

Subject: RE: IWS Access

Hi <redacted – s40(2)>,

A client can only be supported once by the service. If a client is discharged, they cannot be re-referred into the service to be supported a second time.

Hope this helps.

Kind regards

<redacted – s40(2)>

Cymorth yn y Gwaith / In-Work Support

Yr is-adran Gwella Iechyd, Atal ac Anghydraddoldebau / Health Improvement, Prevention, and Inequalities Division

Y Gyfarwyddiaeth Iechyd a Llesiant / Health and Wellbeing Directorate

Y Grŵp Iechyd a Gwasanaethau Cymdeithasol / Health and Social Services Group

Llywodraeth Cymru / Welsh Government

Parc Cathays / Cathays Park

Ffon / Phone: <redacted – s40(2)>

E-bost / E-mail: <redacted – s40(2)>



From: <redacted – s40(2)> @case-uk.co.uk

Sent: Thursday, July 13, 2023 2:21 PM

To: <redacted – s40(2)> (HSS - Health and Wellbeing - Health Improvement)

Cc: <redacted – s40(2)> @case-uk.co.uk; <redacted – s40(2)>@case-uk.co.uk;
<redacted – s40(2)>@case-uk.co.uk; <redacted – s40(2)>@case-uk.co.uk; <redacted – s40(2)>@case-uk.co.uk; <redacted – s40(2)>@case-uk.co.uk;

Subject: Re: IWS Access

Good Afternoon, <redacted – s40(2)>,

A quick question. If a participant has received their 6 sessions and the original condition or a different condition presents itself, can they come back through the referral process? If yes, what is the process?

Thanks

<redacted – s40(2)>