

Disabled People's Rights Plan:

An update on what we have done so far

Neighbourhoods, places, and transport



How to use this document



This is an Easy Read version of: **Disabled People's Rights Plan – Quarterly Progress Update on: Neighbourhoods, places, and transport.**



You might need help to read it. You can ask someone you know to help you.



Words in **bold blue** may be hard to understand. You can check what they mean on **page 36**.



Llywodraeth Cymru
Welsh Government

Where the document says **we**, this means **Welsh Government**. For more information contact:

Website: gov.wales/disabled-peoples-rights-plan-2025-2035

Email: DisabledPeoplesInclusionTeam@gov.wales



Hawdd ei Ddeall Cymru
Easy Read Wales

[Easy Read Wales](#) made this document into Easy Read using **Photosymbols**. [To tell us what you think about this easy read version, click here.](#)

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About this update



We made a 10 year plan for disabled people's rights in Wales.



The plan is called: [Disabled People's Rights Plan - What we will do from 2025 to 2035.](#)



The plan is about what we will do to make Wales more equal for disabled people.



The plan is based on 4 main areas:



- Neighbourhoods, places, and transport



- Jobs, money, and education



- Independent living, health, and social care



- Justice



This update is about **neighbourhoods, places, and transport.**



We will write updates about other areas of the Plan between September and December 2026.

Transport

Information about Blue Badge parking spaces



We want people to find information about Blue Badge parking spaces more easily.



Many local councils share information about Blue Badge parking.



But the information is not the same across Wales.



We are finding out where Blue Badge parking spaces are and how many there are.



We are working with:

- Transport for Wales
- The Welsh Local Government Association
- The British Parking Association



Together, we want to make information about Blue Badge parking easier to find online.



We will keep working on this in 2026 and 2027.

Disabled people helping to improve transport systems



We want disabled people to have more say in transport.



We worked with Transport for Wales to set up groups to help with:

- An Inclusive Travel Board
- A Disabled People's Travel Panel

Through the groups, disabled people can help:



- Change transport services



- Make sure transport **policies** think about the needs of disabled people.

A **policy** is a set of rules for how things should be done.



- Share the issues and things that make transport hard for disabled people



- Check that things are improved

Involving children and young people



We want disabled children and young people to have a say about transport systems.



Transport for Wales is setting up a Children and Young People's Panel. This panel will include disabled children and young people.



Parents and carers will also be able to share their views.



The panel will work with other transport groups.

Training for transport staff



We want training for transport staff to be the same across Wales.



Transport for Wales has checked the training they give their staff.

They have made sure staff training includes:



- Disability and equality law



- Guide and assistance dogs



- Good customer service



- The **Social Model of Disability**



The **Social Model of Disability** is a way of thinking about and viewing disability.

It says the way things work stop disabled people from doing things non-disabled people do. Not their impairment or difference.



We need to make changes and adapt so services meet people's needs.



We have also made [training videos](#) with disabled people.



The videos help taxis and private drivers. They are about:

- Supporting wheelchair users
- Sight loss training
- People's personal experiences

Online transport information



We want online transport services to be **accessible**.



Accessible means something that can be used by anyone easily.



Transport for Wales is developing a new **journey planning tool**.

The tool will help people:



- Plan journeys



- Find **accessible** routes



- Find services that meet their needs



The first version of the tool will be ready later in 2026.

Transport in countryside areas



We have changed the way we fund transport.



This makes sure that transport plans in all parts of Wales must think about people's different needs.



When transport services are planned, providers must follow 5 travel principles:

- Feel safe
- Feel welcome
- Make transport **accessible**
- Involve people
- Make positive changes



This work makes sure people's needs are planned for. This includes people in countryside areas. So they need to rely less on changes being made later.

Housing

Accessible housing



We want disabled people to find **accessible** homes easily.



This includes housing for:

- Disabled people
- Their children
- Their carers



We are working to make sure disabled people have **accessible** homes to go to. Especially when they need to get away from unsafe situations.



Local councils will keep information about all **accessible** homes in their area. This is called an **accessible housing register**.



This will help councils to match people with homes that meet their needs.

Making homes more accessible



We want **accessibility** to be a bigger part of how houses are made.



We are checking housing standards in Wales. A standard is how good a service is expected to be.



We are looking at how **accessibility** standards can be made better.



We are working to get these standards in all housing. Not just social housing.

Home adaptations



We help councils pay for home adaptations.



These are changes made to your home to make it easier and safer to use. This can include:

- Ramps
- Grab rails
- Walk-in showers
- Stair lifts
- Bigger changes to the home



These changes can help disabled and older people live independently.



We are linking this with our other work to make all housing more **accessible**.



We want new homes to be built to meet disabled people's needs from the beginning, not added later.

Housing information



We want people to find housing information easily.



This includes people who do not use the internet.



Tai Pawb has made guides for providers about disability and housing. You can find these guides here:

taipawb.org/resource_theme/accessible-housing



Council **accessible housing registers** will provide information about **accessible** homes.

Training for housing organisations



We want housing staff to better understand disabled people's needs.



We will work with disabled people's organisations and housing experts.



They will help make **accessibility** training for housing organisations.



This will help housing staff know more about disabled people's needs.

Problems disabled people face when finding housing



We are working to know more about the issues disabled people face when finding and keeping a house.



We are talking to people who work on housing **policy**.



We are talking about:

- Housing costs
- Housing safety
- Housing plans in Wales



This includes looking at the experiences of disabled Gypsy, Roma and Traveller people.

Social Model of Disability

Using the Social Model



We want to use the **Social Model of Disability** in our work.



This means removing barriers that disabled people face.



We are improving guidance for organisations.

The guidance supports employers to:



- Create more job opportunities for disabled people



- Join the Disability Confident scheme. This is a scheme that helps employers support disabled people at work

Training



We want more workers to understand the **Social Model of Disability**.



We are making **Social Model of Disability** training available to public services. Public services mean services run by the government. Like the NHS and public transport.



The training will be free.



Private employers can get training through [Business Wales](#).



There is also free online training for employers and workers.



The training is available in Welsh and English.

Making government work more accessible



We want to make sure **policies** do not make things harder for disabled people.



We are checking our work **policies**.



Disabled people will help check and change new **policies**.



We are working to make it easier for disabled people to join Boards. Boards help to make decisions and check how public services are run.

We want to:



- Make information easier to understand
- Make applications easier to complete



- Make the process more **accessible**
- Provide support for people's needs



We are working with disabled colleagues.
We are also working with Disabled People's
Employment Champions.



They use their own experiences to help improve
work for disabled people.



We are listening to disabled colleagues about their experiences at work.



We want to understand what makes work difficult for them.



We will use what we learn to make things better.



This will help us improve our policies, processes and ways of working.

Climate change



We want to make sure climate plans work for everyone.



We made a plan called [Just Transition Framework](#) in December 2025.



It helps us to think about how climate change affects people. This includes disabled people.



We are using the plan in our work.



We are also talking to public organisations, businesses and community groups about the plan.

Disability Rights Taskforce



We want to create new actions to improve the lives of disabled people.



These actions will build on the work of the **Disability Rights Taskforce**.



The **Disability Rights Taskforce** was a group of people who worked together.



They suggested changes to make life better for disabled people in Wales.



The Disabled People's Inclusion Team is working with the External Advisory Board.



They will look at the **Taskforce's** suggestions.



They will use the suggestions when planning new actions for disabled people.

Hard words

Accessible

Accessible means something that can be used by anyone easily.

Policy

A policy is a set of rules for how things should be done.

The Social Model of Disability

The Social Model of Disability is a way of thinking about and viewing disability.

It says the way things work stop disabled people from doing things non-disabled people do. Not their impairment or difference.

We need to make changes and adapt so services meet people's needs.