

10 September 2026

Dear

Freedom of Information Request: ATISN 27333

Thank you for your request for information which was received on 12 August 2026.

In your request, you sought information relating to the A40 between Abergavenny and Glangrwyney, specifically the section in the vicinity of Grey Hall/Greyfriars Cottage, The Steps junction, Pysgodlyn junction/bend and the Lamb and Flag public house, covering the period from 1 December 2025 to 22 January 2026 inclusive.

Specifically, you requested the following information:

1. Information relating to any reports, complaints, notifications or enquiries received concerning potholes, carriageway deterioration, surface defects or similar issues on the specified section of road.
2. Details associated with each report or notification, including the date and time received, the location and nature of the defect, the method by which the information was received, any actions taken, details of inspections or attendances arising from the report, and whether any repair or remedial works were undertaken.
3. Copies of any inspection reports, defect records, photographs, measurements, maintenance records or repair records relating to potholes or carriageway defects within the specified area.
4. The complete highway safety inspection record for the inspection conducted on 5 January 2026, including details of all defects recorded during that inspection, irrespective of their categorisation.
5. Confirmation of whether any defects falling below the Category 1 intervention threshold were identified during the inspection of 5 January 2026, together with any recorded locations, descriptions, photographs or other associated records.

Our response

In response to each of the questions set out above, the Welsh Government has provided the information held that falls within the scope of your request. Supporting evidence relevant to each question is enclosed with this response. For ease of reference, a summary of the evidence provided is contained in Annex 1, which cross-references Questions 1 to 5 with the documents relied upon in answering each part of your request.

Next Steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response.

Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit
Welsh Government
Cathays Park
Cardiff
CF10 3NQ

or Email: Freedomofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.org.uk

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely