

7 September 2026

Dear

ATISN 27427 – Detoxification Services

Thank you for your request to Welsh Government for information under the Freedom of Information Act (2000) received on 27 August 2026, relating to detoxification services in Wales. Please accept our apologies for the delay in responding.

You requested the following information:

- *To provide a copy of the demand and capacity survey of current detoxification services in Wales commissioned from the National Collaborative Commissioning Unit and publicly confirmed in the answer to WQ84501 in the Senedd on 17 February 2022*

Our Response

Unfortunately, the demand and capacity survey was not completed as originally intended due to staff changes and the establishment of the NHS Joint Committee Commissioning which replaced the National Collaborative Commissioning Unit.

Residential rehabilitation and inpatient detoxification continue to play an important role in helping service users secure their long-term recovery and the Welsh Government remains committed to ensuring that such services are available on a long-term sustainable basis in Wales. As such, discussions are being held to strengthen the management of the contracting and quality management process for tier 4 treatment pathways.

The Deputy Minister for Public and Preventative Health (DMPPH) will also be taking time over the coming months to meet those from the sector to learn firsthand what is currently happening on the ground and what the concerns and priorities should be going forward. DMPPH will then consider the next steps and the best route forward in tackling substance use in Wales, ensuring we evolve our approach in response to emerging intelligence about patterns and treatment pathways of substance misuse.

Next Steps

The request you sent me contains personal information about you - for example, your name and address. The Welsh Government will be the data processor for this information and, in accordance with the General Data Protection Regulation, it will be processed in order to fulfil our public task and meet our legal obligations under the Act to provide you with a response.

We will only use this personal information to deal with your request and any matters which arise as a result of it. We will keep your personal information and all other information relating to your request for three years from the date on which your request is finally closed. Your personal information will then be disposed of securely.

Under data protection legislation, you have the right:

- to be informed of the personal data we hold about you and to access it

- to require us to rectify inaccuracies in that data
- to (in certain circumstances) object to or restrict processing
- for (in certain circumstances) your data to be 'erased'
- to (in certain circumstances) data portability
- to lodge a complaint with the Information Commissioner's Office (ICO) who is our independent regulator for data protection

For further information about the information which the Welsh Government holds and its use, or if you wish to exercise your rights under the GDPR, please see contact details below:

Data Protection Officer
Welsh Government
Cathays Park
CARDIFF
CF10 3NQ
Email: DataProtectionOfficer@gov.wales

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process

Yours sincerely,