

21 September 2026

Dear

ATISN 27495 – Request for information

Thank you for your request, received on 24 August 2026, regarding your application to the Caerau remediation scheme. In your request, you asked for:

- The disclosure of the names, professional accreditation numbers, and Level 5 Certified Qualifications along with the Level 3 Award in the Energy Efficiency and Retrofit of Traditional Buildings of the specific Retrofit Coordinator and Retrofit Designer who supposedly authored and signed off on the uninsulated downgrade.
- The disclosure of all information, advice, email correspondence, meeting notes, telephone records, or written briefings received by the Welsh Government from Bridgend County Borough Council (BCBC), including communications involving Paul Smith or other officers, that informed our response.

Our response

With regards to your first question, I have established that the information you have requested is not held by Welsh Government.

For the remaining points in your request, Elinor Jones (Welsh Government) and Carol Driver (Welsh Government) met Paul Smith on 11th August 2026 at 2pm by Microsoft Teams. The purpose of the meeting was to raise the issues contained in your email of 6 August and ask Bridgend County Borough Council to provide us with an update by email. No notes were recorded. Paul Smith committed to provide an update by email and this was received on 14 August 2026. I have attached the email for reference.

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,

Cheshire,
SK9 5AF

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely