

From: Paul Smith
Sent: 14 August 2026 17:03
To: Welsh Government
Cc: Welsh Government; Bridgend County Borough Council
Subject: RE: BCBC - Caerau

Hi Welsh Government,

Apologies for not replying sooner, there are quite a few points of complaint to address by different teams within BCBC so we've not fully worked through it all yet to be able to respond.

The main point of our response will be that we stand by the technical assessment made by our contractors that EWI is not a suitable solution for their home so will only be able to install a fully warrantied silicone render system. The flat roof works is only to extend the roofline and not replace the whole roof structure so this and a new rubber roofing membrane will be the scope of works.

As the resolution is likely to be some way off, I have instructed the contractors to attend the property to ensure it is in a weathertight condition and that the rainwater goods are able to deal with any wet weather in the coming weeks.

I'll be on leave after today until next Friday but if anything comes up then please contact Martin or Ieuan copied in here.

Thanks

Paul

From: Welsh Government
Sent: 14 August 2026 16:39
To: Paul Smith
Cc: Welsh Government
Subject: BCBC - Caerau

Rhybudd: E-bost allanol yw hwn - sy wedi dod o sefydliad/unigolyn y tu allan i'r Cyngor. Byddwch yn wylidwrs wrth glicio ar ddolenni neu agor atodiadau.

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Good afternoon Paul,

Following our discussion earlier this week are able to provide an update please.

Your help is much appreciated with this.

Have a good weekend.

Many thanks

Welsh Government

Tim Effeithlonrwydd Ynni Domestig a Thlodi Tanwydd / Domestic Energy Efficiency and
Fuel Poverty Team

Yr Is-Adran Ansawdd Tai / Housing Quality Division

Llywodraeth Cymru / Welsh Government

Ffon / Tel: [REDACTED]