

[REDACTED]

From: [REDACTED]
Sent: 07 September 2026 14:19
To: [REDACTED]
Subject: Fw: Enquiry requiring attention - ref: E2602524

From: [REDACTED]
Sent: 11 August 2026 14:04
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Enquiry requiring attention - ref: E2602524

Hi [REDACTED]

I've spoken with the TM company who are providing and monitoring the lights and they visited site yesterday and have confirmed that the lights are operating correctly in VA mode. The lights are also equipped with solar panels so battery levels are not an issue.

They have commented that they witnessed many vehicles proceeding through the lights when they are not permitted to do so which causes the signals to recycle and subsequently result in additional delays.

Do you have any data on which direction traffic tends to be queuing and also if there are peak times of queues? If there is a particular period when the issue is occurring consistently then I can arrange for someone to be on site to observe and alter the lights in accordance.

Regarding a 'Give way to oncoming traffic' solution, this is essentially an un-enforced traffic light arrangement and could only cause more problems. Again, we'd need to know in which direction we would prioritise traffic but if this data is available then this can be undertaken via alteration of the current signal timings.

Happy to discuss further but if you do have the requested data then we can certainly attempt to improve the situation.

Regards,

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 07 August 2026 12:46
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: Enquiry requiring attention - ref: E2602524

Hi [REDACTED]

Thank you for your time on the phone.

The summary of the enquiry (included below for ref.) is that the traffic lights appear to be malfunctioning, resulting in more disruption than necessary.

Could we please ensure that the lights are operating as intended? In addition, could you investigate whether the signal timings can be adjusted to improve traffic flow?

Also, as a longer-term solution, could you share your thoughts on whether a "Give Way to Oncoming Traffic" arrangement could provide a more effective solution?

Hope you are well.

Would it be possible to get an update on the works being carried out at Waltwood Bridge near Underwood please?

We've had a constituent get in touch asking if the temporary traffic lights can be removed .

Apparently, the lights are causing a lot of problems with them malfunctioning and creating further delays and frustration.

According to the constituent, they are concerned that the queuing traffic either side of the bridge is putting more of weight strain on the bridge than if the traffic was allowed to flow freely again .

The constituent has asked if the current traffic management arrangements can be reviewed and the lights removed.

Any information on this would be greatly appreciated.

Regards,

[Redacted signature block]

[Redacted line]

[Redacted line]

[Redacted line]

[Redacted line]

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From: [Redacted]
Sent: 08 June 2026 2:40 PM
To: [Redacted]
Subject: FW: Enquiry requiring attention - ref: E2602524

Hi [REDACTED]

Please see below response from the TM contractor.

Hope this helps.

Regards,

[REDACTED]

[REDACTED]

From: [REDACTED]

Sent: 08 June 2026 13:04

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: Enquiry requiring attention - ref: E2602524

Hi [REDACTED]

We are currently attending site once a week to carry out battery changes.

I am only aware of one occasion where we have been called out to the lights and found a fault so believe the issue may be with people jumping the lights and impacting the cycle.

Regards

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 05 June 2026 16:16
To: [REDACTED]
Subject: Fw: Enquiry requiring attention - ref: E2602524

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Hi [REDACTED]

See attached complaint email regarding the traffic lights at Bishop Llanmartin.

Are you able to comment please? How often are they checked?

Cheers.

[REDACTED]

From: [REDACTED]
Sent: Friday, 05 June 2026 16:05:51
To: [REDACTED]
Subject: Fw: Enquiry requiring attention - ref: E2602524

Hi [REDACTED], As discussed.

Thank you.

Regards,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

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