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Analysis for Policy



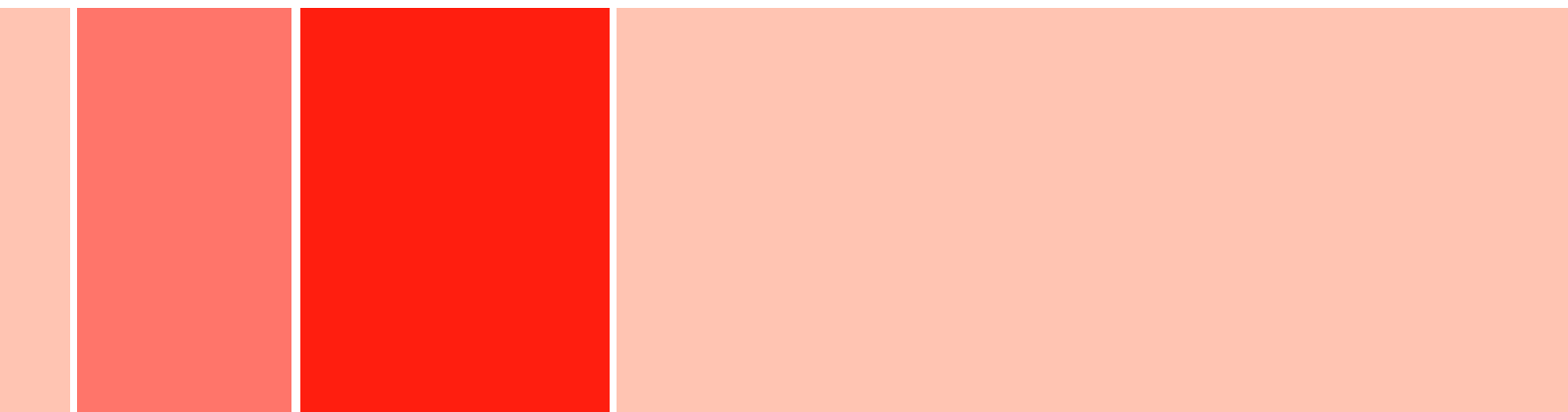
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# Process evaluation of Communities First Appendix 2: Online Survey Topline Results



# Process evaluation of Communities First

## Appendix 2: Online Survey Topline Results

**Ipsos MORI and Wavehill**

For further information please contact:

Dr Mike Harmer

Knowledge and Analytical Services

Finance and Corporate Services

Welsh Government

Merthyr Tydfil

CF48 1UZ

Email: [michael.harmer@cymru.gsi.gov.uk](mailto:michael.harmer@cymru.gsi.gov.uk)



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# Communities First online survey / Arolwg Ar-lein Cymunedau yn Gyntaf

Ipsos MORI in partnership with Wavehill Ltd are undertaking the evaluation of the Communities First (CF) programme for the Welsh Government (WG) / *Mae Ipsos MORI, mewn partneriaeth gyda Wavehill Cyf., yn ymgymryd â'r gwaith o arfarnu'r rhaglen Cymunedau yn Gyntaf (CG) ar gyfer Llywodraeth Cymru (LIC).*

One of the main aims of this evaluation is to understand how well CF is being implemented on the ground, and if further improvements to the programme and the way it is delivered could be made / *Un o brif amcanion yr arfarniad hwn yw deall pa mor dda y caiff CG ei weithredu'n ymarferol ac i ddarganfod a ellid gwneud gwelliannau pellach i'r rhaglen a'r modd y caiff ei darparu.*

The questionnaire should only take about 20 minutes to complete. Please complete the survey by 25th June 2014 / *Dylai'r holiadur hwn gymryd 15-20 munud yn unig i'w gwblhau. Gofynnwn i chi lenwi'r holiadur erbyn 25 Mehefin 2014.*

The information that you provide will contribute to a report that we will be providing to Welsh Government. All the information that you provide will however be completely confidential and neither your name nor that of your organisation will appear in any of the reports that we produce. You should also be aware that this is an independent evaluation. As such, nobody who is working on the evaluation works for Welsh Government / *Bydd yr wybodaeth yr ydych yn ei darparu yn cael ei defnyddio mewn adroddiad y byddwn yn ei ddarparu ar gyfer Llywodraeth Cymru. Fodd bynnag, cedwir yr holl wybodaeth y byddwch yn ei darparu yn hollol gyfrinachol a ni fydd eich enw nac enw eich sefydliad yn ymddangos mewn unrhyw adroddiad y byddwn yn ei ba*

Thank you for taking part / <i>Diolch i chi am gymryd rhan</i>	
This questionnaire is available either in English or in Welsh. Please select the language in which you would prefer to complete the questionnaire / <i>Mae'r holiadur hwn ar gael naill ai yn Saesneg neu yn y Gymraeg. Dewiswch yr iaith y byddai'n well gennych i lenwi'r holiadur os gwelwch yn dda:</i>	
44 (97.8%)	English
1 (2.2%)	Cymraeg

<b>Under which Lead Delivery Body do you operate?</b>			
3 (6.7%)	Blaenau Gwent Co-operative Group	3 (6.7%)	Merthyr Tydfil County Borough Council
3 (6.7%)	Bridgend County Borough Council	2 (4.4%)	NSA Afan
2 (4.4%)	Caerphilly County Borough Council	3 (6.7%)	Neath Port Talbot County Borough Council
3 (6.7%)	Cardiff Council	3 (6.7%)	Newport City Council
1 (2.2%)	Carmarthenshire County Council	2 (4.4%)	Pembrokeshire Co-operative Group
1 (2.2%)	Conwy County Council	5 (11.1%)	Rhondda Cynon Taf County Borough Council
2 (4.4%)	Denbighshire Co-operative Group	2 (4.4%)	Swansea City & County
0 (0.0%)	Flintshire County Council	1 (2.2%)	Torfaen County Borough Council
3 (6.7%)	Gwent Association of Voluntary Organisations	1 (2.2%)	Vale of Glamorgan Council
2 (4.4%)	Gwynedd County Council	1 (2.2%)	Wrexham County Borough Council
2 (4.4%)	Isle of Anglesey County Council		

<b>Please indicate in what capacity you will be answering the questions:</b>	
34 (75.6%)	Cluster Manager
11 (24.4%)	Lead Delivery Body

<b>Please indicate which of the following cluster areas you will be answering questions about:</b>							
2 (4.4%)	Isle of Anglesey	1 (2.2%)	Butetown, Riverside and Grangetown	1 (2.2%)	Neath	1 (2.2%)	Taf West Cluster
2 (4.4%)	Ebbw Fawr	0 (0.0%)	Cardiff East	2 (4.4%)	Afan	1 (2.2%)	Pontypridd
2 (4.4%)	Tredegar	1 (2.2%)	Splott, Tremorfa, Adamsdown and Roath	2 (4.4%)	Western Valley's	1 (2.2%)	Lower Cynon
2 (4.4%)	North Ebbw Fach	1 (2.2%)	Carmarthenshire	1 (2.2%)	Newport Central	0 (0.0%)	Swansea South
1 (2.2%)	South Ebbw Fach	1 (2.2%)	Conwy	0 (0.0%)	Newport East	1 (2.2%)	Swansea East
2 (4.4%)	Lower Bridgend	2 (4.4%)	West / South West and Upper Denbigh	1 (2.2%)	Newport North	0 (0.0%)	Swansea West
1 (2.2%)	Mid Bridgend	0 (0.0%)	Flint Urban	1 (2.2%)	Newport West	1 (2.2%)	Swansea North East
2 (4.4%)	Upper Bridgend	0 (0.0%)	Flint Rural	2 (4.4%)	Pembrokeshire	0 (0.0%)	Swansea North West
0 (0.0%)	Caerphilly Basin	2 (4.4%)	Gwynedd	1 (2.2%)	Porth	1 (2.2%)	Torfaen North
0 (0.0%)	Mid Valleys West	1 (2.2%)	Merthyr Central	0 (0.0%)	Mid Rhondda	0 (0.0%)	Torfaen South
1 (2.2%)	Upper Rhymney Valley	2 (4.4%)	Merthyr North	1 (2.2%)	Upper Rhondda Fawr Cluster	1 (2.2%)	Barry Cluster
1 (2.2%)	Mid Valleys East	2 (4.4%)	Merthyr South	0 (0.0%)	Upper Cynon Cluster	0 (0.0%)	Urban Villages Wrexham
1 (2.2%)	Cardiff West	2 (4.4%)	Sandfields and Aberavon	0 (0.0%)	Upper Rhondda Fach Cluster	1 (2.2%)	Caia Park and Hightown

## Process of becoming a Lead Delivery Body

First we have a few questions about becoming a Lead Delivery Body

How easy was it for you to gain support of local partners?	
2 (18.2%)	Very easy
5 (45.5%)	Fairly easy
3 (27.3%)	Not very easy
1 (9.1%)	Not at all easy
0 (0.0%)	Don't know

How well did Welsh Government facilitate the process of selecting who the Lead Delivery Body would be in your area?	
1 (9.1%)	Very well
2 (18.2%)	Fairly well
1 (9.1%)	Not very well
3 (27.3%)	Not at all well
1 (9.1%)	Don't know
3 (27.3%)	We did not receive Welsh Government facilitation

## Application form and award of funding

First we have a few questions about the process of developing a Delivery Plan for each cluster(s)

Now we have a few questions about the process of developing a Delivery Plan for each cluster(s)

How far do you agree or disagree with these following statements about support provided by the Welsh Government?					
	Very good	Fairly good	Not very good	Not good at all	Don't know
The guidance documents were clear on what was required	0 (0.0%)	3 (27.3%)	6 (54.5%)	2 (18.2%)	0 (0.0%)
The guidance documents were comprehensive in their coverage	0 (0.0%)	3 (27.3%)	3 (27.3%)	5 (45.5%)	0 (0.0%)
The template for the Delivery Plan covered everything that we needed it to	0 (0.0%)	3 (27.3%)	3 (27.3%)	5 (45.5%)	0 (0.0%)
The template for the Delivery Plan gave us enough space to present all the information we required	1 (9.1%)	6 (54.5%)	3 (27.3%)	1 (9.1%)	0 (0.0%)
The support provided by from Regional Implementation Team was effective	2 (18.2%)	2 (18.2%)	2 (18.2%)	5 (45.5%)	0 (0.0%)
Communities First Support from WCVA was effective	2 (18.2%)	6 (54.5%)	1 (9.1%)	1 (9.1%)	1 (9.1%)

<b>How useful were the Cluster Population Indicators (WIMD) provided to you by Welsh Government for developing your Delivery Plan?</b>	
2 (18.2%)	Very useful
7 (63.6%)	Fairly useful
1 (9.1%)	Not very useful
1 (9.1%)	Not at all useful
0 (0.0%)	Don't know

<b>How satisfied were you with the process of the Welsh Government feeding back on your draft Delivery Plan for 2013/2014, in terms of:</b>					
	Very satisfied	Fairly satisfied	Not very satisfied	Not at all satisfied	Don't know
Helpfulness of Welsh Government comments	8 (17.8%)	19 (42.2%)	5 (11.1%)	7 (15.6%)	6 (13.3%)
Speed of Welsh Government response	0 (0.0%)	13 (28.9%)	10 (22.2%)	17 (37.8%)	5 (11.1%)
Time allowed to revise plan	6 (13.3%)	20 (44.4%)	10 (22.2%)	5 (11.1%)	4 (8.9%)

<b>Any other elements? Please specify here:</b>
15 (100.0%)

## Now we have some questions about the development of Community Involvement Plans

<b>How clear was the Welsh Government guidance on the content that needed to be included in the Community Involvement Plans?</b>	
8 (17.8%)	Very clear
16 (35.6%)	Fairly clear
15 (33.3%)	Not very clear
5 (11.1%)	Not at all clear
1 (2.2%)	Don't know

<b>How satisfied were you with the process of Welsh Government feeding back on your draft Community Involvement Plan for 2013/2014, in terms of:</b>					
	Very satisfied	Fairly satisfied	Not very satisfied	Not at all satisfied	Don't know
Helpfulness of Welsh Government comments	0 (0.0%)	5 (45.5%)	5 (45.5%)	1 (9.1%)	0 (0.0%)
Speed of Welsh Government response	0 (0.0%)	3 (27.3%)	3 (27.3%)	5 (45.5%)	0 (0.0%)
Time allowed to revise plan	1 (9.1%)	6 (54.5%)	3 (27.3%)	1 (9.1%)	0 (0.0%)

<b>Any other elements? Please specify here:</b>
17 (100.0%)

<b>After submitting your final Delivery Plan, how satisfied were you with the length of time it took to receive your offer letter from Welsh Government?</b>	
3 (6.7%)	Very satisfied
12 (26.7%)	Fairly satisfied
14 (31.1%)	Not very satisfied
7 (15.6%)	Not at all satisfied
9 (20.0%)	Don't know

<b>How clear were the terms and conditions of funding in the offer letter?</b>	
13 (28.9%)	Very clear
22 (48.9%)	Fairly clear
5 (11.1%)	Not very clear
0 (0.0%)	Not at all clear
5 (11.1%)	Don't know

## Staffing arrangements

<b>How easy has it been to recruit the staff required within your cluster(s)?</b>					
	Very easy	Fairly easy	Not very easy	Not at all easy	Don't know
Cluster Manager	20 (44.4%)	11 (24.4%)	4 (8.9%)	5 (11.1%)	5 (11.1%)
Other staff	13 (28.9%)	20 (44.4%)	7 (15.6%)	4 (8.9%)	1 (2.2%)

<b>When was the Cluster manager(s) employed?</b>		
	N	%
Jan-12	2	5%
Feb-12	3	8%
Mar-12	1	3%
May-12	1	3%
Oct-12	1	3%
Nov-12	2	5%
Feb-13	9	24%
Mar-13	4	11%
Apr-13	2	5%
May-13	4	11%
Jun-13	4	11%
Aug-13	1	3%
Sep-13	2	5%
Dec-13	1	3%
Not finished recruiting yet	1	3%

<b>At what point did you finish recruiting all the staff you wanted to recruit?</b>		
	N	%
Jan-12	1	3%
Feb-12	1	3%
May-12	2	5%
Jul-12	1	3%
Aug-12	1	3%
Feb-13	2	5%
May-13	2	5%
Jun-13	3	8%
Jul-13	1	3%
Aug-13	2	5%
Sep-13	6	16%
Nov-13	1	3%
Dec-13	2	5%
Feb-14	1	3%
Mar-14	2	5%
Apr-14	2	5%
Jun-14	2	5%
Not finished recruiting yet	6	16%

<b>Did you use any of the Welsh Government job descriptions for any of the roles that you recruited?</b>	
5 (45.5%)	Yes
5 (45.5%)	No
1 (9.1%)	Don't know

<b>Has what you do as a Cluster Manager evolved from what was in your original job description?</b>	
9 (26.5%)	To a great extent
23 (67.6%)	To some extent
2 (5.9%)	Not at all
0 (0.0%)	Don't know

## **Delivering Communities First Programme**

<b>What challenges, if any, have you faced with regard to delivering activities under each outcome?</b>	
<b>Prosperous Communities</b>	34 (100.0%)
<b>Healthier Communities</b>	34 (100.0%)
<b>Learning Communities</b>	34 (100.0%)

<b>Do you have a mechanism for ensuring community involvement in the management of your cluster(s)?</b>	
31 (68.9%)	Cluster Board
26 (57.8%)	Community Forum
17 (37.8%)	Other - please specify below



<b>How are local elected members kept informed of and engaged in the Cluster(s) activities?</b>	
24 (53.3%)	They are provided with regular progress reports
14 (31.1%)	Informally by LDB lead
28 (62.2%)	Participating in Cluster Board
20 (44.4%)	Other - please specify below

<b>What influence do the elected members have on the Cluster(s) activities?</b>	
4 (8.9%)	A very positive influence
21 (46.7%)	A positive influence
18 (40.0%)	Neither positive or negative influence
2 (4.4%)	A negative influence
0 (0.0%)	A very negative influence

<b>Which channels have been <u>most</u> and <u>least</u> effective in engaging “hardest to reach”?</b>		
	Most effective	Least effective
Website	5.3%	11.7%
Social media	11.5%	1.6%
Adverts	8.3%	8.6%
Taster sessions	12.7%	0.8%
Community events	11.5%	1.6%
Local media	2.4%	18.8%
Newsletters	7.7%	8.6%
Phone/Text	8.8%	6.3%
Leaflets	6.5%	10.9%
Outreach	13.3%	0.8%
Cluster board	2.7%	17.2%
Community forum	7.1%	10.2%
Other	2.4%	3.1%

<b>To what extent do you think you are <u>engaging</u> those members of the community that are the <u>hardest to reach</u>?</b>				
To a great extent	To some extent	Hardly at all	Not at all	Don't know
11 (21.1%)	39 (75.0%)	0 (0.0%)	0 (0.0%)	2 (3.8%)

<b>Please can you provide an estimate of the average number of days a month in volunteer time your Cluster(s) benefits from?</b>
44 (100.0%)

<b>Do you have a Communications Strategy?</b>	
28 (62.2%)	Yes
17 (37.8%)	No
0 (0.0%)	Don't know

<b>How do you ensure that all local residents and key stakeholders are kept informed about the work and achievements of Communities First in your area?</b>	
4 (36.4%)	Through our website
8 (72.7%)	Facebook
4 (36.4%)	Twitter
2 (18.2%)	Local radio
0 (0.0%)	Local television
5 (45.5%)	Local newspapers
7 (63.6%)	Other - please specify below

## Monitoring

<b>Please tell us what information you are capturing with regard to the individuals supported through Communities First and how you are capturing that information - <i>Tick all that apply:</i></b>				
	In-house Hard copy	In-house Electronic copy	Electronic and uploaded to Ffynnon	Do not capture
Background information on individuals (e.g. gender, age)	18 (40.0%)	17 (37.8%)	10 (22.2%)	0 (0.0%)
Support they have received	17 (37.8%)	19 (42.2%)	8 (17.8%)	1 (2.2%)
Hard outcomes (e.g. qualifications, smoking cessation, entry to employment)	14 (31.1%)	7 (15.6%)	24 (53.3%)	0 (0.0%)
Soft outcomes and/or distance travelled (e.g. improved confidence, attended job interview)	18 (40.0%)	15 (33.3%)	12 (26.7%)	0 (0.0%)

<b>What challenges, if any, have you faced with regard to monitoring activities? - Please specify any challenges:</b>	
<b>Using the Ffynnon System</b>	34 (100.0%)
<b>Nature of indicators in outcomes framework</b>	33 (100.0%)
<b>Other - please specify</b>	15 (100.0%)

<b>How would you rate the Ffynnon system for the following?</b>					
	Very easy	Fairly easy	Not very easy	Not at all easy	Don't know
Ease of access	8 (17.8%)	25 (55.6%)	5 (11.1%)	5 (11.1%)	2 (4.4%)
Ease of use / uploading	6 (13.3%)	17 (37.8%)	10 (22.2%)	10 (22.2%)	2 (4.4%)

<b>What improvements, if any, would you like to see to the Ffynnon system?</b>	
	45 (100.0%)

## Result Based Accountability is the system used to measure the improvement in the quality of services and outcomes for communities

What do you see as the benefits of using Result Based Accountability in Communities First?	
20 (44.4%)	Helps understand the story behind the baseline
39 (86.7%)	Helps maintain a focus on outcomes
38 (84.4%)	Helps link activities to outcomes
36 (80.0%)	Helps us to understand what is being achieved
3 (6.7%)	Other - please specify below

What are the disadvantages, if any, of using this system in Communities First?
44 (100.0%)

How clear was the WG guidance on the content that needed to be included in the monitoring reports submitted to the Welsh Government?					
	Very clear	Fairly clear	Not very clear	Not at all clear	Don't know
Quarterly financial claim submitted to Welsh Government	16 (35.6%)	25 (55.6%)	1 (2.2%)	1 (2.2%)	2 (4.4%)
Quarterly progress reports	13 (28.9%)	26 (57.8%)	2 (4.4%)	1 (2.2%)	3 (6.7%)
6 monthly Cluster Manager Report	15 (33.3%)	26 (57.8%)	2 (4.4%)	2 (4.4%)	0 (0.0%)
Annual Report	16 (35.6%)	25 (55.6%)	3 (6.7%)	1 (2.2%)	0 (0.0%)

Generally, could the regular monitoring processes be improved, and if so how?
43 (100.0%)

## Partnerships and Collaboration

In what way/s, if any, are you collaborating with other clusters <i>within</i> the area(s) that your Lead Delivery Body oversees?	
30 (69.8%)	Joint planning
11 (25.6%)	Joint commissioning
17 (39.5%)	Co-location of services
28 (65.1%)	Sharing of resources
14 (32.6%)	Sharing of staff roles
13 (30.2%)	Other - please specify below

In what way/s are you collaborating with other clusters <i>outside</i> of the area(s) that your Lead Delivery Body oversees?	
18 (40.9%)	Joint planning
4 (9.1%)	Joint commissioning
3 (6.8%)	Co-location of services
13 (29.5%)	Sharing of resources
1 (2.3%)	Sharing of staff roles
25 (56.8%)	Other - please specify below

<b>Please tick any of the following shared outcomes projects / partners / programmes or funding streams that your Cluster(s) is working with.</b>	
13 (28.9%)	Come outside project
39 (86.7%)	Citizens Advice Bureaux
32 (71.1%)	Street Games
34 (75.6%)	NIACE (National Institute of Adult Continuing Education)
17 (37.8%)	Jobcentre Plus ICC (Inter County Connector) Project
4 (8.9%)	Any other Shared outcomes projects - please specify below
35 (77.8%)	Public Health Wales
22 (48.9%)	Public Health Boards
30 (66.7%)	Health Care Professionals
41 (91.1%)	Local Authority departments
44 (97.8%)	Jobcentre Plus
43 (95.6%)	Schools
38 (84.4%)	Housing Associations
15 (33.3%)	Any other partners - please specify below
42 (93.3%)	Families First
40 (88.9%)	Flying Start
12 (26.7%)	LIFT (Leadership Intergrated for Tomorrow)
42 (93.3%)	Jobs Growth Wales
0 (0.0%)	Any other programmes - please specify below
38 (84.4%)	Pupil Deprivation Grant
18 (40.0%)	Any other funding streams - please specify below

<b>Of the services/programmes you currently work with, which are the most important? - Please select up to three.</b>	
0 (0.0%)	Come outside project
19 (42.2%)	Citizens Advice Bureaux
1 (2.2%)	Street Games
2 (4.4%)	NIACE (National Institute of Adult Continuing Education)
5 (11.1%)	Jobcentre Plus ICC (Inter County Connector) Project
0 (0.0%)	Any other Shared outcomes projects
4 (8.9%)	Public Health Wales
2 (4.4%)	Public Health Boards
2 (4.4%)	Health Care Professionals
19 (42.2%)	Local Authority departments
17 (37.8%)	Jobcentre Plus
15 (33.3%)	Schools
3 (6.7%)	Housing Associations
2 (4.4%)	Any other partners
20 (44.4%)	Families First
5 (11.1%)	Flying Start
3 (6.7%)	LIFT (Leadership Intergrated for Tomorrow)
7 (15.6%)	Jobs Growth Wales
0 (0.0%)	Any other programmes
7 (15.6%)	Pupil Deprivation Grant
1 (2.2%)	Any other funding streams

**If you have faced difficulties in developing collaborative relationships with partners, please indicate what these issues have been**

22 (48.9%)	Information sharing issues
8 (17.8%)	Lack of personal relationships to anyone in organisation
21 (46.7%)	Organisation does not have a good understanding of Communities First
5 (11.1%)	Have been developing higher priority links first
7 (15.6%)	Organisation does not think it is beneficial to them/their service users to work with us
10 (22.2%)	Have not faced any difficulties
2 (4.4%)	Other - Please specify below

**How well has the Lead Delivery Body supported your Cluster(s) to establish links with key partners?**

24 (53.3%)	Very well
18 (40.0%)	Quite well
2 (4.4%)	Not very well
0 (0.0%)	Not well at all
1 (2.2%)	Don't know

**How well has Welsh Government supported you to establish links with key partners?**

2 (18.2%)	Very well
3 (27.3%)	Quite well
5 (45.5%)	Not very well
0 (0.0%)	Not well at all
1 (9.1%)	Don't know

## Programme bending

Now we would like to ask you about Programme Bending. Just to be clear this is the process whereby the main services and programmes of the Welsh Government, its agencies, local authorities and all other key partners are prioritised to favour the most deprived areas.

Please tick any of the following <b>shared outcomes projects</b> / <b>partners</b> / <b>programmes</b> or <b>funding streams</b> that your Cluster(s) has benefited from through program bending.	
7 (15.6%)	Come outside project
28 (62.2%)	Citizens Advice Bureaux
22 (48.9%)	Street Games
19 (42.2%)	NIACE (National Institute of Adult Continuing Education)
11 (24.4%)	Jobcentre Plus ICC (Inter County Connector) Project
1 (2.2%)	Any other Shared outcomes projects - please specify below
15 (33.3%)	Public Health Wales
9 (20.0%)	Public Health Boards
13 (28.9%)	Health Care Professionals
26 (57.8%)	Local Authority departments
28 (62.2%)	Jobcentre Plus
29 (64.4%)	Schools
15 (33.3%)	Housing Associations
5 (11.1%)	Any other partners - please specify below
28 (62.2%)	Families First
22 (48.9%)	Flying Start
7 (15.6%)	LIFT (Leadership Intergrated for Tomorrow)
33 (73.3%)	Jobs Growth Wales
1 (2.2%)	Any other programmes - please specify below
31 (68.9%)	Pupil Deprivation Grant
5 (11.1%)	Any other funding streams - please specify below

## Training Provision

There is a training programme available to Communities First staff delivered on behalf of the Welsh Government by WCVA as part of the Communities First national support contract.

Please indicate if you, or the appropriate member(s) of the LDB/Cluster team, have attended, or plan to attend, any of the following;	
18 (40.0%)	Coaching skills for motivational change
42 (93.3%)	Result Based Accountability
21 (46.7%)	Engaging and working with community members to deliver local projects
4 (8.9%)	Community Involvement Breakfast Club
31 (68.9%)	Developing and delivering your CF project
15 (33.3%)	Alcohol brief interventions Training the Trainer course
7 (15.6%)	Dynamix support training - please specify below
4 (8.9%)	CaST Cymru support training - please specify below
8 (17.8%)	Community Development Cymru (Workforce development)
1 (2.2%)	No, we haven't attended any of the above

<b>Why have you chosen not to attend any training?</b>	
1 (100.0%)	

<b>How useful was the Coaching skills for motivational change?</b>	
4 (22.2%)	Very useful
7 (38.9%)	Fairly useful
1 (5.6%)	Not very useful
1 (5.6%)	Not at all useful
5 (27.8%)	Don't know

<b>How useful was the Result Based Accountability?</b>	
17 (40.5%)	Very useful
24 (57.1%)	Fairly useful
0 (0.0%)	Not very useful
0 (0.0%)	Not at all useful
1 (2.4%)	Don't know

<b>How useful was the Engaging and working with community members to deliver local projects?</b>	
3 (14.3%)	Very useful
14 (66.7%)	Fairly useful
2 (9.5%)	Not very useful
1 (4.8%)	Not at all useful
1 (4.8%)	Don't know

<b>How useful was the Community Involvement Breakfast Club?</b>	
1 (25.0%)	Very useful
1 (25.0%)	Fairly useful
1 (25.0%)	Not very useful
0 (0.0%)	Not at all useful
1 (25.0%)	Don't know

<b>How useful was the Developing and delivering your CF project?</b>	
10 (32.3%)	Very useful
17 (54.8%)	Fairly useful
2 (6.5%)	Not very useful
0 (0.0%)	Not at all useful
2 (6.5%)	Don't know

<b>How useful was the Alcohol brief interventions Training the Trainer course?</b>	
6 (40.0%)	Very useful
6 (40.0%)	Fairly useful
0 (0.0%)	Not very useful
0 (0.0%)	Not at all useful
3 (20.0%)	Don't know

<b>How useful was the Dynamix support training?</b>	
3 (42.9%)	Very useful
3 (42.9%)	Fairly useful
1 (14.3%)	Not very useful
0 (0.0%)	Not at all useful
0 (0.0%)	Don't know

<b>How useful was the CaST Cymry support training?</b>	
0 (0.0%)	Very useful
4 (100.0%)	Fairly useful
0 (0.0%)	Not very useful
0 (0.0%)	Not at all useful
0 (0.0%)	Don't know

<b>How useful was the Community Development Cymru (Workforce development)?</b>	
3 (37.5%)	Very useful
5 (62.5%)	Fairly useful
0 (0.0%)	Not very useful
0 (0.0%)	Not at all useful
0 (0.0%)	Don't know

**There are quarterly regional Cluster Manager Meetings, self-facilitated by Clusters themselves;**

<b>Do you regularly attend the regional Cluster Manager meetings?</b>	
34 (100.0%)	Yes
0 (0.0%)	No

<b>Why not?</b>
0 (0.0%)

<b>How useful are these meetings with regard to the following?</b>					
	Very useful	Fairly useful	Not very useful	Not useful at all	Don't know
Opportunity to discuss current issues	23 (67.6%)	11 (32.4%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Share information	24 (70.6%)	10 (29.4%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Joint planning	5 (14.7%)	10 (29.4%)	17 (50.0%)	2 (5.9%)	0 (0.0%)
Introduce local partners	7 (20.6%)	14 (41.2%)	11 (32.4%)	1 (2.9%)	1 (2.9%)
Other - please specify below	14 (41.2%)	7 (20.6%)	3 (8.8%)	2 (5.9%)	8 (23.5%)

<b>Other</b>
34 (100.0%)



## Governance, management and leadership

<b>How well has your Lead Delivery Body performed on each of the following elements:</b>					
	Very well	Fairly well	Not very well	Not well at all	Don't know
Financial management	24 (70.6%)	9 (26.5%)	0 (0.0%)	1 (2.9%)	0 (0.0%)
Developing relationships with other programmes/services	16 (47.1%)	16 (47.1%)	2 (5.9%)	0 (0.0%)	0 (0.0%)
Developing relationships with local residents	7 (20.6%)	18 (52.9%)	6 (17.6%)	1 (2.9%)	2 (5.9%)
Developing relationships with vulnerable or disadvantaged people	6 (17.6%)	17 (50.0%)	8 (23.5%)	1 (2.9%)	2 (5.9%)
Developing relationships with wider stakeholders	17 (50.0%)	15 (44.1%)	1 (2.9%)	1 (2.9%)	0 (0.0%)
Managing relationships with local 'Elected Members'	17 (50.0%)	14 (41.2%)	1 (2.9%)	1 (2.9%)	1 (2.9%)
Monitoring your Cluster's progress	21 (61.8%)	13 (38.2%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Keeping Welsh Government informed of significant changes affecting the work of the Cluster i.e. changes to staffing, funding or partnership arrangements	22 (64.7%)	9 (26.5%)	1 (2.9%)	1 (2.9%)	1 (2.9%)

<b>How well are the WG performing on the following elements?</b>					
	Very well	Fairly well	Not very well	Not well at all	Don't know
Providing leadership to the Communities First programme	7 (15.6%)	27 (60.0%)	8 (17.8%)	2 (4.4%)	1 (2.2%)
Being clear about the outcomes CF is seeking to achieve	8 (17.8%)	30 (66.7%)	5 (11.1%)	1 (2.2%)	1 (2.2%)
Promoting alignment with other WG programmes and services	10 (22.2%)	22 (48.9%)	11 (24.4%)	2 (4.4%)	0 (0.0%)
Facilitating changes in the allocation of resources within Clusters	6 (13.3%)	22 (48.9%)	7 (15.6%)	4 (8.9%)	6 (13.3%)
Monitoring your Cluster's progress	12 (26.7%)	23 (51.1%)	6 (13.3%)	0 (0.0%)	4 (8.9%)

<b>Please tell us about any actions you have undertaken or plan to undertake, to promote a 'bilingual' Wales within your cluster(s)?</b>
42 (100.0%)

**Finally, please summarise what you believe are the 5 best and 5 worst things about the way the Communities First programme is being implemented?**

<b>Best</b>	
1	45 (100.0%)
2	45 (100.0%)
3	44 (100.0%)
4	44 (100.0%)
5	44 (100.0%)

<b>Worst</b>	
1	45 (100.0%)
2	44 (100.0%)
3	44 (100.0%)
4	44 (100.0%)
5	43 (100.0%)