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Have your say

Arolwg Cenedlaethol Cymru
National Survey for Wales



Llywodraeth Cymru
Welsh Government

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National Survey for Wales

2012/13

Questionnaire

National Survey for Wales: Questionnaire for April 2012 to March 2013

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Guide to the Questionnaire Format

Below is a guide of how to interpret the questionnaire format. All questions in the questionnaire follow a similar format.

Example of question layout

'LongIII' is the variable name of the question and 'Q46' is the question number.

The wording of the question to be read out by the interviewer to the respondent will always be displayed in the below font (Arial, Bold and Size 10). Any text not in this font, but that appears in this section is an Interviewer Instruction or Note, which isn't read out to the respondent (see Q47 for example).

ASK ALL

LongIII
Q46

Do you have any long-standing illness, disability or infirmity? By long-standing I mean anything that has troubled you over a period of time or that is likely to affect you over a period of time?

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|------------------------|
| Yes | 1 | GO TO Q47 GO TO Q48 |
| No | 2 | |
| Don't know (SPONTANEOUS ONLY) | -9 | |
| Refused | -99 | |

All questions have a coding frame associated with them, which means that the computer only allows the interviewer to record certain answers. These are given positive numbers within the coding frame. In certain questions, you will see that the interviewer will be able to record 'Other' as an answer option.

The above is called 'routing'. This shows which respondents are asked which questions.

ASK IF 1 AT Q46

LongIIILimit
Q47

Does this illness or disability limit your activities in any way? INTERVIEWER: IF RESPONDENT HAS MENTIONED MULTIPLE ILLNESSES OR DISABILITIES, ASK: Do any of these illnesses or disabilities limit your activities in any way?

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|-----------|
| Yes | 1 | GO TO Q48 |
| No | 2 | |
| Don't know (SPONTANEOUS ONLY) | -9 | |
| Refused | -99 | |
| Question not applicable | -8 | |

You will note that 'routing' also appear above each question. Again, this shows which respondents are asked which questions. You will note that at Q46 – everyone is required to answer the question. Whilst at Q47 – only those answering 'Yes' at Q46 are required to answer this.

ASK IF 1 AT Q46

LongIIILimit
Q47

Does this illness or disability limit your activities in any way? INTERVIEWER: IF RESPONDENT HAS MENTIONED MULTIPLE ILLNESSES OR DISABILITIES, ASK: Do any of these illnesses or disabilities limit your activities in any way?

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|-----------|
| Yes | 1 | GO TO Q48 |
| No | 2 | |
| Don't know (SPONTANEOUS ONLY) | -9 | |
| Refused | -99 | |
| Question not applicable | -8 | |

This is to show whether the question can have more than one answer option. 'Single Code Only' means only one answer can be selected. 'Multicode' means that one or more answers can be selected.

These negative codes are used by the interviewer when the respondent refuses to answer the question or when the question isn't asked. In this case, those answering 'No' at Q46 will be recorded as -8 (Question not applicable) for Q47.

Address Check

Please check that the details below are correct. If not, you should exit the script and select the correct serial number in the grid.

AddressCheck

Serial Number:

| | | |
|-----|--|---|
| Yes | | 1 |
| No | | 2 |

Address:

| | | |
|-----|--|---|
| Yes | | 1 |
| No | | 2 |

Police

Name of police station registered at:

ENTER NAME. |

Interviewer Observational Variables

OBSIntro

Do you wish to complete the observational section now?

INTERVIEWER: YOU SHOULD ANSWER THESE QUESTIONS BEFORE MAKING CONTACT AT THE ADDRESS.

YOU SHOULD ONLY CODE 'NO' HERE IF YOU NEED TO CHECK DETAILS WITH SOMEONE AT THE ADDRESS FIRST (E.G. WHETHER ADDRESS IS RESIDENTIAL AND OCCUPIED).

No

IF YES ASK OBS1-4. IF NO WILL BE ROUTED TO C1 AND C1 THESE QUESTIONS WILL BE ASKED LATER FOR ALL NON-DEADWOOD ADDRESSES.

OBS1

Which of these best describes the condition of residential properties in the area?

CODE ONE ONLY

| | |
|-----------------|---|
| Mainly good | 1 |
| Mainly fair | 2 |
| Mainly bad | 3 |
| Mainly very bad | 4 |
| Unable to code | 5 |

OBS2

Is the outside of the sampled house/flat in a better or worse condition than the others in this area?

CODE ONE ONLY

| | |
|----------------|---|
| Better | 1 |
| Worse | 2 |
| About the same | 3 |
| Unable to code | 4 |

OBS3

SAMPLED DWELLING IS:

CODE ONE ONLY

| | | |
|-----------------------------------|----|---|
| Detached | 1 | |
| Semi-detached | 2 | |
| Mid-terrace | 3 | |
| End-of-terrace | 4 | |
| Maisonette | 5 | |
| Flat – purpose built | 6 | |
| Flat – converted | 7 | |
| Rooms, bedsitter | 8 | |
| Caravan / mobile home / houseboat | | 9 |
| Unable to code | 10 | |

OBS4

Are any of these physical barriers to entry present at the house/flat?
 CODE ALL THAT APPLY.

- | | | |
|------------------------------|--|---|
| Locked common entrance | | 1 |
| Locked gates | | 2 |
| Security staff or gatekeeper | | 3 |
| Entry phone access | | 4 |
| None of these | | 5 |
| Unable to code | | 6 |
-

OBS5

In the immediate area, how common is litter or rubbish lying around?
 CODE ONE ONLY.

- | | | |
|-------------------|--|---|
| Very common | | 1 |
| Fairly common | | 2 |
| Not very common | | 3 |
| Not at all common | | 4 |
-

OBS6

How common is vandalism, graffiti or deliberate damage to property?
 CODE ONE ONLY.

- | | | |
|-------------------|--|---|
| Very common | | 1 |
| Fairly common | | 2 |
| Not very common | | 3 |
| Not at all common | | 4 |
-

OBS7

How safe or unsafe would you feel if you were walking in this area after dark?
 CODE ONE ONLY.

- | | | |
|---------------|--|---|
| Very safe | | 1 |
| Fairly safe | | 2 |
| Fairly unsafe | | 3 |
| Very unsafe | | 4 |
-

CONFIRM DETAILS BELOW WITH SOMEONE AT THE ADDRESS

Address:

- | | | |
|-----------|--|---|
| Correct | | 1 |
| Incorrect | | 2 |
-

ASK ALL:

C1 IS ADDRESS TRACEABLE, RESIDENTIAL AND OCCUPIED AS A MAIN RESIDENCE (ATTEMPT CONTACT AT ADDRESS IF NECESSARY)?

- | | | | |
|---------------------|--|---|----------|
| Yes | | 1 | GO TO C2 |
| No | | 2 | |
| UNABLE TO ESTABLISH | | 3 | |
-

IF NO AT C1 INTERVIEWER GIVEN LIST OF INELIGIBLE OUTCOME CODES:

| | |
|--------------------------------------|---|
| Not yet built / under construction | 1 |
| Derelict / demolished | 2 |
| Vacant / empty housing unit | 3 |
| Non-residential address | 4 |
| Communal establishment / institution | 5 |
| Not main residence | 6 |

IF UNABLE TO ESTABLISH AT C1 INTERVIEWER IS SENT TO OUTCOME CODES AND ASKED TO CODE INTERIM OR FINAL OUTCOME:

| | |
|---|---|
| No contact at address (no selection done yet) | 1 |
| Contact made at address but need to call back (no selection done yet) | 2 |
| Inaccessible | 3 |
| Unable to locate address (21) | 4 |
| Unknown whether address is residential due to a refusal of information | 5 |
| Unknown whether address is residential due to other reasons | 6 |

Household Selection

IF YES AT C1: MAKE CONTACT WITH RESPONSIBLE ADULT AT ADDRESS.

C2 **INTRODUCTION: Good morning/afternoon/evening. My name is [NAME] (SHOW ID CARD) from Kantar Operations working on behalf of TNS-BMRB. We are carrying out the National Survey for Wales for the Welsh Government.**

IF NECESSARY ASK: **Can I just check, is this house/bungalow/building occupied as a single dwelling or is it split up into dwelling units?** CODE NUMBER OF DWELLING UNITS. INCLUDE BOTH OCCUPIED AND UNOCCUPIED DWELLING UNITS:

| | |
|---------------------|---|
| ENTER NUMBER | 1 |
| Unable to establish | 2 |

IF > 1 DWELLING AT C2:

C3a

LIST ALL DWELLING UNITS IN THE GRID BELOW IN FLAT/ROOM NUMBER ORDER OR FROM BOTTOM TO TOP OF BUILDING. LEFT TO RIGHT, FRONT TO BACK. 1 UNIQUE DWELLING UNIT DESCRIPTION PER TEXT BOX. INCLUDE BOTH OCCUPIED AND UNOCCUPIED DWELLING UNITS.

[INTERVIEWER LISTS DWELLING UNITS]. | 1

IF NUMBER ENTERED AT C2:

Dwell

YOU SHOULD CARRY OUT THE INTERVIEW AT [IF C2 = 1: THIS ADDRESS / IF C2 > 1 [NAME OF FLAT/HOUSE].

IF > 1 DWELLING AT C2:

C3b

IS SELECTED DWELLING RESIDENTIAL AND OCCUPIED AS A MAIN RESIDENCE (ATTEMPT CONTACT AT ADDRESS IF NECESSARY)?

| | |
|---------------------|---|
| Yes | 1 |
| No | 2 |
| UNABLE TO ESTABLISH | 3 |

IF NO AT C3b INTERVIEWER GIVEN LIST OF INELIGIBLE OUTCOME CODES:

| | |
|-----------------------------|---|
| Vacant / empty housing unit | 1 |
| Non-residential address | 2 |
| Not main residence | 3 |

IF C2 = 1 OR C3b = YES:

C3c

INTERVIEWER: REINTRODUCE SURVEY AT SELECTED ADDRESS IF NECESSARY AND ASK:

Can I just check, how many households live here? By 'household' I mean a group of people (not necessarily related) living at the same address who share cooking facilities and share a living room or sitting room or dining area.

| | |
|---------------------|---|
| One | 1 |
| More than one | 2 |
| Unable to establish | 3 |

IF C3bc = 'MORE THAN ONE':

C3d ENTER NUMBER OF HOUSEHOLDS LIVING HERE

| | |
|---------------------|---|
| ENTER NUMBER | 1 |
| Unable to establish | 2 |

IF C3c = 'MORE THAN ONE' AND NUMBER ENTERED AT C3d:

C3e ALLOCATE A UNIQUE IDENTIFIER TO ALL HOUSEHOLDS (E.G. NUMBER OR LETTER) AND LIST IN THE GRID BELOW. ANY ORDER IS FINE.

| | |
|--------------------------------|---|
| [INTERVIEWER LISTS HOUSEHOLDS] | 1 |
|--------------------------------|---|

C3f YOU SHOULD CARRY OUT THE INTERVIEW AT [NAME OF SELECTED HOUSEHOLD].

IF UNABLE TO ESTABLISH AT C3c OR C3d INTERVIEWER IS SENT TO OUTCOME CODES AND ASKED TO CODE INTERIM OR FINAL OUTCOME:

| | |
|---|---|
| No contact at address (no selection done yet) | 1 |
| Contact made at address but need to call back (no selection done yet) | 2 |
| Refused all information | 3 |
| Inaccessible | 4 |
| Unable to locate address | 5 |
| No contact with anyone at address | 6 |
| Contact made but not with a responsible resident | 7 |

IF C3c = 'ONE' OR NUMBER ENTERED AT C3d:

C4 INTERVIEWER: REINTRODUCE SURVEY AT SELECTED ADDRESS IF APPLICABLE. CONFIRM ADDRESS IS MAIN RESIDENCE: IF NOT GO BACK TO TRACEABLE/RESIDENTIAL QUESTION; IF MAIN RESIDENCE, ASK: For this study we are only interviewing people aged 16 or over. Including yourself, how many people aged 16 or over live in this household? By 'household' I mean a group of people (not necessarily related) living at the same address who share cooking facilities and share a living room or sitting room or dining area. .

INCLUDE:

PEOPLE WHO NORMALLY LIVE AT ADDRESS WHO ARE AWAY FOR UNDER 6 MONTHS.

BOARDERS AND LODGERS LIVING AS PART OF HOUSEHOLD.

EXCLUDE:

PEOPLE AGED 16+ WHO LIVE ELSEWHERE TO STUDY OR WORK BUT WHO COME HOME FOR HOLIDAYS.

SPOUSES WHO ARE SEPARATED AND NO LONGER RESIDENT.

PEOPLE AWAY CONTINUOUSLY FOR 6 MONTHS OR MORE. CODE NUMBER OF ELIGIBLE PERSONS.

| | |
|---------------------|---|
| ENTER NUMBER | 1 |
| UNABLE TO ESTABLISH | 2 |

Respondent Selection

IF > 1 AT C4:

C5 LIST ALL ELIGIBLE PERSONS IN THE GRID BELOW (THEY DO NOT NEED TO BE IN ANY PARTICULAR ORDER).

VERIFY THAT ALL ELIGIBLE PERSONS HAVE BEEN LISTED BELOW BEFORE CONTINUING. 1 UNIQUE PERSON NAME PER TEXT BOX.

[INTERVIEWER LISTS NAMES].

IF NUMBER ENTERED AT C4:

C5aConfirm You should carry out the interview with [NAME OF SELECTED PERSON].

CONFIRM SELECTED RESPONDENT'S FULL NAME

ENTER NAME

UNABLE TO ESTABLISH

IF UNABLE TO ESTABLISH NAME INTERVIEWER IS SENT TO OUTCOME CODES AND ASKED TO CODE INTERIM OR FINAL OUTCOME:

No contact at address (no selection done yet)
Contact made at address but need to call back
(no selection done yet)
Refused all information

IF UNABLE TO ESTABLISH AT C6 INTERVIEWER IS SENT TO OUTCOME CODES AND ASKED TO CODE INTERIM OR FINAL OUTCOME:

No contact at address (respondent selection already done) 1
Contact made at address but no contact with selected respondent 2
Refused all information 3

IF PERSON SELECTED (I.E. NUMBER ENTERED AT C4 AND NAME ENTERED):

C5b Is [NAME] aged 16 or 17 AND living with parents/guardians?

Yes 1
No 2
Unable to establish 3

IF YES AT C5b:

C5c PARENTAL/GUARDIAN PERMISSION WILL NEED TO BE OBTAINED BEFORE PROCEEDING WITH INTERVIEW WITH SELECTED RESPONDENT. HAS PARENTAL CONSENT BEEN GAINED ON THIS VISIT?

Yes 1
No 2

IF YES AT C5c:

C5d PARENTAL PERMISSION GAINED.

FULL NAME OF PARENT/GUARDIAN GIVING CONSENT:

[ENTER NAME]

RELATIONSHIP TO RESPONDENT:

| | |
|------------------------------|---|
| Mother (natural/step/foster) | 1 |
| Father (natural/step/foster) | 2 |
| Other - specify | 3 |

IF PARENTAL PERMISSION NOT GAINED (C5c = NO) ON THIS VISIT INTERVIEWER NEEDS TO CODE OUTCOME FROM THE FOLLOWING LIST (CANNOT PROCEED WITH INTERVIEW WITHOUT PERMISSION):

| | |
|---|---|
| No contact at address (respondent selection already done) | 1 |
| Contact at address but no contact with parent of selected 16 or 17 year old | 2 |
| Contact with parent of selected 16 or 17 year old but need to call back | 3 |
| Parental permission required – permission refused | 4 |

IF PERSON SELECTED (I.E. NUMBER ENTERED AT C4 AND NAME ENTERED):

TELNO

ENTER A CONTACT NUMBER FOR SELECTED RESPONDENT.

ENTER RESPONDENTS (MAIN) HOME TELEPHONE NUMBER IN FULL, STARTING WITH THE EXCHANGE NUMBER. USE NUMBERS ONLY. DO NOT USE THE EXCHANGE NAME. E.G. TYPE 01603457272 NOT GREENOCK 457272. DO NOT TYPE ANY SPACES OR DASHES. PLEASE REMEMBER TO TYPE IN THE NUMBER DIRECTLY AND IN FULL.

| | |
|------------------|---|
| ENTER NUMBER | |
| NUMBER NOT GIVEN | 2 |

Household Information

IF PERSON SELECTED (I.E. NUMBER ENTERED AT C4 AND NAME ENTERED):

LANG

Would [NAME OF SELECTED RESPONDENT] like the interview to be conducted in English or Welsh?

| | |
|-----------------|---|
| English | 1 |
| Welsh | 2 |
| Other (specify) | 3 |
| Not applicable | 4 |

IF ENGLISH PROCEED TO OUTCOME CODES.

IF WELSH (DISPLAY ON NEXT SCREEN):

CONTINUE IF YOU CAN SPEAK AND READ WELSH YOURSELF. IF YOU CANNOT SPEAK AND READ WELSH PLEASE SELECT INTERIM CODE (45) AND CONTACT THE OFFICE TO ARRANGE FOR THIS ADDRESS TO BE PASSED TO A WELSH SPEAKING INTERVIEWER.

IF OTHER (DISPLAY ON NEXT SCREEN):

USE A HOUSEHOLD TRANSLATOR IF POSSIBLE. IF NO TRANSLATOR IS AVAILABLE CODE AS UNPRODUCTIVE OUTCOME (CODE 67).

IF PERSON SELECTED AND PERMISSION GAINED (IF NECESSARY) INTERVIEWER NEEDS TO CODE FROM A LIST OF INTERIM/FINAL OUTCOMES:

| | | |
|---|----|------------------------------|
| Start interview now (70) | 1 | GO TO OBSIntro2 or OBSIntro3 |
| No contact at address (respondent selection already done) (112) | 2 | |
| Contact at address but no contact with selected respondent (113) | 3 | |
| Contact with selected respondent but need to call back (114) | 4 | |
| Appointment made with selected respondent to conduct interview (62) | 5 | |
| Welsh language need identified (45) | 6 | |
| Refusal by selected person (52) | | 7 |
| Refusal by proxy (53) | 8 | |
| Contact but no specific appointment (60) | 9 | |
| Broken appointment, no recontact (63) | 10 | |
| Ill at home during survey period (64) | 11 | |
| Away / in hospital throughout field period (65) | 12 | |
| Physical or learning disability / difficulty (66) | | 13 |
| Language difficulties (67) | 14 | |

IF OBSIntro = No

OBSIntro2

Do you wish to complete the observational section now?

| | | |
|-----|---|------------|
| Yes | 1 | GO TO OBS1 |
| No | 2 | |

IF OBSIntro = Yes

OBSIntro3

Do you wish to update any of the Observational Information that you entered previously?

| | | |
|----------------------------|---|------------|
| Yes – need to change | 1 | GO TO OBS1 |
| No – do not need to change | 2 | |

TIMESTAMP

ASK ALL

LangInt, LangIntOT

F **Would you like the interview to be conducted in English or Welsh?**

| | | |
|------------------------|---|----------|
| English | 1 | GO TO Q1 |
| Cymraeg | 2 | GO TO Q1 |
| Other (please specify) | 3 | |

IF LANGINT = OTHER

Othlang

INTERVIEWER: ARE YOU USING A HOUSEHOLD TRANSLATOR FOR THIS INTERVIEW?

| | |
|-----|---|
| Yes | 1 |
| No | 2 |

IF OTHLANG = NO

NoHHtran

INTERVIEWER: PLEASE RECORD WHO YOU ARE USING TO TRANSLATE THE QUESTIONNAIRE.

OPEN RESPONSE

ASK ALL

I'd like to ask you some questions about the people in your household.

INTERVIEWER NOTE: If new contact/household, add: "by 'your household', I mean a group of people (not necessarily related) living at the same address who share cooking facilities and share a living room or sitting room or dining area".

ASK ALL

NumCheck

[IF ONLY ONE ADULT IN HOUSEHOLD: INTERVIEWER: IN THE CONTACT SHEET YOU RECORDED THAT THE RESPONDENT WAS THE ONLY PERSON IN THE HOUSEHOLD AGED 16+. PLEASE CHECK THIS IS CORRECT WITH THE RESPONDENT AND RECORD ANSWER BELOW.]

[IF > ONE ADULT IN HOUSEHOLD: INTERVIEWER: IN THE CONTACT SHEET YOU RECORDED THAT THERE WERE [NUMBER ENTERED IN CONTACT SHEET] PEOPLE IN THIS HOUSEHOLD AGED 16+. PLEASE CHECK THIS IS CORRECT WITH RESPONDENT AND RECORD ANSWER BELOW.]

[IF ONLY ONE ADULT IN HOUSEHOLD: Can I just confirm that you are the only person aged 16+ living in this household?]

[IF > ONE ADULT IN HOUSEHOLD: Can I just confirm that, including you, there are [X] people aged 16 or over living in this household?]

| | |
|------------------|---|
| Number Correct | 1 |
| Number Incorrect | 2 |

ASK IF 'NUMBER INCORRECT'

NumNew

ASK OR RECORD CORRECT NUMBER OF ADULTS IN THE HOUSEHOLD.

INTERVIEWER NOTE: If new contact/household, add: "by 'your household', I mean a group of people (not necessarily related) living at the same address who share cooking facilities and share a living room or sitting room or dining area".

ENTER NUMBER

ASK IF 'NUMBER INCORRECT'

Reasinc

INTERVIEWER: CODE REASON FOR DIFFERENCE IN NUMBER OF ADULTS AGED 16+ CODED HERE AND IN THE CONTACT SHEET.

| | |
|--|---|
| Number has changed since contact sheet was completed | 1 |
| Error in contact sheet | 2 |
| Other (specify) | 3 |

ASK IF Numcheck = 'NUMBER CORRECT'

NameChk

[IF ONLY ONE ADULT IN HOUSEHOLD: INTERVIEWER: LISTED BELOW IS THE NAME OF THE RESPONDENT ENTERED IN THE CONTACT SHEET. PLEASE CONFIRM WITH THE RESPONDENT WHETHER THIS IS CORRECT.]

[IF > ONE ADULT IN HOUSEHOLD: INTERVIEWER: LISTED BELOW ARE THE NAMES OF THE PEOPLE AGED 16+ IN THE HOUSEHOLD RECORDED IN THE CONTACT SHEET. PLEASE CONFIRM WITH THE RESPONDENT WHETHER THESE NAMES ARE CORRECT].

LIST OF NAMES [NOTE FOR SCRIPTING – (RESPONDENT) SHOULD BE LISTED AFTER THE NAME OF THE SELECTED RESPONDENT AND THEY SHOULD APPEAR FIRST.]

| | |
|-----------------|---|
| Names Correct | 1 |
| Names Incorrect | 2 |

IF 'NAMES CORRECT' ASK NUMBER OF UNDER 16s IN HOUSEHOLD

IF 'NUMBER INCORRECT' OR 'NAMES INCORRECT' ASK NEWNAMES

NewNames

INTERVIEWER: PLEASE ENTER THE NAMES OF ALL THE PEOPLE AGED 16+ IN THE HOUSEHOLD BELOW. ENTER RESPONDENT FIRST.

[NOTE FOR SCRIPTING: THERE SHOULD BE A BOX FOR EACH PERSON AGED 16+ BASED ON THE NUMBER CONFIRMED AT NUMCHECK / ENTERED AT NUMNEW. THE FIRST BOX SHOULD IDEALLY HAVE 'RESPONDENT' NEXT TO IT].

[NOTE FOR SCRIPTING: ONCE ALL NAMES CONFIRMED ASK FOR NUMBER OF UNDER 16s IN HOUSEHOLD (i.e. the current Numpep)].

Start of Respondent Interview

I'd like to ask you some questions about the people in your household. INTERVIEWER NOTE: If new contact/household, add: "by 'your household', I mean a group of people (not necessarily related) living at the same address who share cooking facilities and share a living room or sitting room or dining area".

TIMESTAMP

ASK ALL
NumPep

Q1 [You've told me/I've been told] that [you are the only adult aged 16 or over in the household/there are [x] adults aged 16 or over in the household. INTERVIEWER CHECK: That the number of adults aged 16 and over is correct. How many under 16's are there living here?]

GO TO Q2

ASK ALL

Q2 You've told me/I've been told that you and [insert name of person 2, person 3, etc from C5] lives here. Please can you tell me the names of each person under 16 in your household. IF NECESSARY: I only need this information to help me ask questions in the survey.

GO TO Q3

LOOP FOR ALL MEMBERS IN HOUSEHOLD

DtBirth

Q3 What is your/[name]'s date of birth? IF DATE OF BIRTH NOT GIVEN. What was your/[name]'s age at your/[their] last birthday? CHECK: Based on what you have told me I make it that you/[name] are/is [age]. Is this correct?
IF RESPONDENT REFUSES TO GIVE THEIR AGE, THEN GIVE YOUR BEST ESTIMATE.

GO TO Q4

LOOP FOR ALL MEMBERS IN HOUSEHOLD

Gender

Q4 [Record respondent's gender/is [name] male or female?

ASK OR RECORD

| | |
|-------------------------------|-----|
| Don't know (SPONTANEOUS ONLY) | -9 |
| Refused | -99 |

GO TO Q5A

TIMESTAMP

This interview is completely voluntary. Your personal information and the answers you give will be kept confidential by the Welsh Government and only used for research purposes. Your details will not be used for marketing purposes. If we should come to any question that you don't want to answer, just let me know and we'll go on to the next question.

ASK ALL

MarStat

Q5a What is your current legal marital status. Are you ...

READ OUT. CODE FIRST TO APPLY

| | | |
|---|-----|----------|
| Single, that is never married and never registered a same-sex civil partnership | 1 | GO TO Q5 |
| Married and living with husband/wife | 2 | GO TO Q5 |
| In a registered same-sex civil partnership and living with your partner | 3 | GO TO Q5 |
| Separated, but still legally married | 4 | GO TO Q5 |
| Divorced | 5 | GO TO Q5 |
| Widowed | 6 | GO TO Q5 |
| Separated, but still legally in a same-sex civil partnership (SPONTANEOUS ONLY) | 7 | GO TO Q5 |
| Formerly a same-sex civil partner, the civil partnership now legally dissolved (SPONTANEOUS ONLY) | 8 | GO TO Q5 |
| A surviving civil partner: his/her partner having since died (SPONTANEOUS ONLY) | 9 | GO TO Q5 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q5 |
| Refused | -99 | GO TO Q5 |

RelResp

Q5

I would now like to ask how other people in your household are related to you.
What is [name]'s relationship to you ...

* INCLUDES SAME SEX COUPLES WHO ARE NOT IN A REGISTERED CIVIL PARTNERSHIP, TREAT RELATIVES OF COHABITING COUPLES AS THOUGH THE COUPLES WERE MARRIED. ** HALF BROTHERS/SISTERS SHOULD BE CODED WITH STEP BROTHERS/SISTERS. ***TREAT RELATIVES OF CIVIL PARTNERS AS THOUGH THE CIVIL PARTNERS WERE MARRIED. SINGLE CODE ONLY FOR EACH HOUSEHOLD MEMBER

| | | |
|-----------------------------------|----|-----------|
| Spouse | 1 | GO TO Q5b |
| Cohabiting partner* | 2 | GO TO Q5b |
| Son/daughter (incl. adopted) | 3 | GO TO Q5b |
| Step son/daughter | 4 | GO TO Q5b |
| Foster child | 5 | GO TO Q5b |
| Son-in-law/daughter-in-law | 6 | GO TO Q5b |
| Parent / guardian | 7 | GO TO Q5b |
| Step parent | 8 | GO TO Q5b |
| Foster parent | 9 | GO TO Q5b |
| Parent-in-law | 10 | GO TO Q5b |
| Brother or sister (incl. adopted) | 11 | GO TO Q5b |
| Step brother/sister** | 12 | GO TO Q5b |
| Foster brother/sister | 13 | GO TO Q5b |
| Brother-in-law/sister-in-law | 14 | GO TO Q5b |
| Grandchild | 15 | GO TO Q5b |
| Grandparent | 16 | GO TO Q5b |
| Other relation | 17 | GO TO Q5b |
| Other non-relative | 18 | GO TO Q5b |
| Civil partner*** | 19 | GO TO Q5b |

ASK IF ANY HOUSEHOLD MEMBERS AGED UNDER 20 WHERE RELATIONSHIP TO RESPONDENT IS NOT 3/4/5 AT Q5

GrdChk

Q5b Can I just check, are you the legal guardian of any of the following people in the household?

READ OUT

| | | |
|-------------------------------|-----|----------|
| LIST OF NAMES | 1 | GO TO Q6 |
| None of these | 2 | GO TO Q6 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q6 |
| Refused | -99 | GO TO Q6 |

ASK ALL

Tenure

Q6 SHOWCARD 1 In which of these ways [do you/does your household] occupy this accommodation?

INTERVIEWER NOTE: We are interested in how the household occupies the accommodation rather than the individual. E.g. if respondent is living rent free in a household with a friend who rents the accommodation you should code 'rent it'. SINGLE CODE ONLY

| | | | |
|---|--|-----|----------|
| A | Own it outright | 1 | GO TO Q8 |
| B | Buying it with the help of a mortgage or loan | 2 | GO TO Q8 |
| C | Pay part rent and part mortgage (shared ownership) | 3 | GO TO Q8 |
| D | Rent it | 4 | GO TO Q7 |
| E | Live here rent-free (including rent-free in relative's/friend's property; excluding squatting) | 5 | GO TO Q7 |
| F | Squatting | 6 | GO TO Q8 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q8 |
| | Refused | -99 | GO TO Q8 |

ASK IF 4 OR 5 AT Q6

HhLndLrd

Q7 SHOWCARD 2 Who is [your/your household's] landlord?

CODE FIRST TO APPLY

| | | | |
|---|--|-----|----------|
| A | The local authority / council | 1 | GO TO Q8 |
| B | A housing association, charitable trust or Local Housing Company | 2 | GO TO Q8 |
| C | Employer (organisation) of a household member | 3 | GO TO Q8 |
| D | Another organisation | 4 | GO TO Q8 |
| E | Relative/friend (before you lived here) of a household member | 5 | GO TO Q8 |
| F | Employer (individual) of a household member | 6 | GO TO Q8 |
| G | Another individual private landlord | 7 | GO TO Q8 |
| | Question not applicable | -8 | GO TO Q8 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q8 |
| | Refused | -99 | GO TO Q8 |

TIMESTAMP

Smoke Alarms

Now I would like to ask you about smoke alarms.

ASK ALL

SmkAlmNum

Q8 How many, if any, smoke alarms do you have in your home?

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|-----------|
| One | 1 | GO TO Q9 |
| Two | 2 | GO TO Q9 |
| Three or more | 3 | GO TO Q9 |
| None | 4 | GO TO Q10 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q10 |
| Refused | -99 | GO TO Q10 |

ASK IF 1, 2 OR 3 AT Q8

SmkAlmWrk

Q9 How many, if any, of these alarms are working?

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|-----------|
| One | 1 | GO TO Q10 |
| Two | 2 | GO TO Q10 |
| Three or more | 3 | GO TO Q10 |
| None | 4 | GO TO Q10 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q10 |
| Question not applicable | -8 | GO TO Q10 |
| Refused | -99 | GO TO Q10 |

TIMESTAMP

Welsh Language

I'd like to ask you about your Welsh language skills.

ASK ALL

Q10 Can you...
READ OUT EACH ONE

WelUndSpk
Understand spoken Welsh

| | |
|-------------------------------|-----|
| Yes | 1 |
| No | 2 |
| Don't know (SPONTANEOUS ONLY) | -9 |
| Refused | -99 |

WelSpk
Speak Welsh

| | |
|-------------------------------|-----|
| Yes | 1 |
| No | 2 |
| Don't know (SPONTANEOUS ONLY) | -9 |
| Refused | -99 |

WelRead
Read Welsh

| | |
|-------------------------------|-----|
| Yes | 1 |
| No | 2 |
| Don't know (SPONTANEOUS ONLY) | -9 |
| Refused | -99 |

WelWrite
Write Welsh

| | |
|-------------------------------|-----|
| Yes | 1 |
| No | 2 |
| Don't know (SPONTANEOUS ONLY) | -9 |
| Refused | -99 |

ASK IF 1 AT Q10B

WelAbSpk

Q11 SHOWCARD 3 Which of these best describes your ability in spoken Welsh?
SINGLE CODE ONLY

| | | | |
|---|------------------------------------|-----|-----------|
| A | I'm fluent in Welsh | 1 | GO TO Q12 |
| B | I can speak a fair amount of Welsh | 2 | GO TO Q12 |
| C | I can only speak a little Welsh | 3 | GO TO Q12 |
| D | I can say just a few words | 4 | GO TO Q12 |
| | Question not applicable | -8 | GO TO Q12 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q12 |
| | Refused | -99 | GO TO Q12 |

ASK IF 1 AT Q10B

WelFrqSpk

Q12 Do you speak Welsh daily, weekly, less often, or never?

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|-----------|
| Daily | 1 | GO TO Q13 |
| Weekly | 2 | GO TO Q13 |
| Less often | 3 | GO TO Q13 |
| Never | 4 | GO TO Q13 |
| Question not applicable | -8 | GO TO Q13 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q13 |
| Refused | -99 | GO TO Q13 |

TIMESTAMP

Wellbeing

Next, I would like to ask you some questions about your feelings on aspects of your life. There are no right or wrong answers. For each of these questions I'd like you to give an answer on a scale of nought to ten, where nought is 'not at all' and 10 is 'completely'.

ASK ALL EXCEPT THOSE USING OTHER LANGUAGE

WbSatLife

Q13 Overall, how satisfied are you with your life nowadays?

Interviewer instruction: READ OUT IF NECESSARY 'where nought is 'not at all satisfied' and 10 is 'completely satisfied'

| | | |
|-------------------------------|-----|-----------|
| 0-10 scale | | GO TO Q14 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q14 |
| Refused | -99 | GO TO Q14 |

ASK ALL EXCEPT THOSE USING OTHER LANGUAGE

WbLifeWrth

Q14 Overall, to what extent do you feel that the things you do in your life are worthwhile?

Interviewer instruction: READ OUT IF NECESSARY 'where nought is 'not at all worthwhile' and 10 is 'completely worthwhile'

| | | |
|-------------------------------|-----|-----------|
| 0-10 scale | | GO TO Q15 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q15 |
| Refused | -99 | GO TO Q15 |

ASK ALL EXCEPT THOSE USING OTHER LANGUAGE

WbHapYest

Q15 Overall, how happy did you feel yesterday?

Interviewer instruction: READ OUT IF NECESSARY 'where nought is 'not at all happy' and 10 is 'completely happy'

| | | |
|-------------------------------|-----|-----------|
| 0-10 scale | | GO TO Q16 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q16 |
| Refused | -99 | GO TO Q16 |

ASK ALL EXCEPT THOSE USING OTHER LANGUAGE

WbAnxYest

Q16 On a scale where nought is 'not at all anxious' and 10 is 'completely anxious', overall, how anxious did you feel yesterday?

| | | |
|-------------------------------|-----|-----------|
| 0-10 scale | | GO TO Q17 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q17 |
| Refused | -99 | GO TO Q17 |

TIMESTAMP

ASK ALL EXCEPT THOSE USING OTHER LANGUAGE

WbSat1, WbSat2, WbSat3, WbSat4, WbSat5, WbSat6, WbSat7, WbSat8

Q17 Overall, how satisfied are you with [insert from list below]?

Interviewer instruction: READ OUT IF NECESSARY 'where nought is 'not at all satisfied' and 10 is 'completely satisfied'. IF NECESSARY: (If not working) And how satisfied are you with this?

| | | |
|--|-----|-----------|
| your personal relationships; | | GO TO Q18 |
| your physical health; | | GO TO Q18 |
| your mental wellbeing; | | GO TO Q18 |
| your work situation; | | GO TO Q18 |
| your financial situation; | | GO TO Q18 |
| the area where you live; | | GO TO Q18 |
| the amount of time you have to do things you like doing; | | GO TO Q18 |
| the wellbeing of your children [if you have any]? | | GO TO Q18 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q18 |
| Refused | -99 | GO TO Q18 |

TIMESTAMP

Local Area

ASK ALL

WbWikSpace

Q18

SHOWCARD 4 Do you live within a ten-minute walk of a natural green or blue space, such as those listed on this card?

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|------------|
| Yes | 1 | GO TO Q23a |
| No | 2 | GO TO Q23a |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q23a |
| Refused | -99 | GO TO Q23a |

Greenspaces

Countryside

Woodlands

Parks and gardens

Country parks

Green corridors (e.g river banks or roadside grass verges)

Outdoor sports facilities

Amenity greenspace (e.g public playing fields or football pitches etc)

Play areas

Allotments, community gardens and urban farms

Cemeteries and churchyards

Bluespaces

River, lake or canal

Sea

TIMESTAMP

I'm now going to ask you how you feel about your local area. When answering, please consider your local area to be the area within 15-20 minutes walking distance from your home.

ASK ALL

LaBelong

Q23a CORE SHOWCARD B To what extent would you agree or disagree that you belong to your local area?

SINGLE CODE ONLY

| | | | |
|---|--|-----|-----------|
| A | Strongly agree | 1 | GO TO Q23 |
| B | Tend to agree | 2 | GO TO Q23 |
| C | Neither agree nor disagree | 3 | GO TO Q23 |
| D | Tend to disagree | 4 | GO TO Q23 |
| E | Strongly disagree | 5 | GO TO Q23 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 | GO TO Q23 |
| | Refused | -99 | GO TO Q23 |

ASK ALL

LaHlpNeigh

Q23 CORE SHOWCARD B To what extent do you agree or disagree that people in this neighbourhood are willing to help their neighbours?

SINGLE CODE ONLY

| | | | |
|---|--|-----|-----------|
| A | Strongly agree | 1 | GO TO Q21 |
| B | Tend to agree | 2 | GO TO Q21 |
| C | Neither agree nor disagree | 3 | GO TO Q21 |
| D | Tend to disagree | 4 | GO TO Q21 |
| E | Strongly disagree | 5 | GO TO Q21 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 | GO TO Q21 |
| | Refused | -99 | GO TO Q21 |

TIMESTAMP

ASK ALL

Q21

CORE SHOWCARD C **How safe or unsafe would you feel if you were in the following situations?**

SINGLE CODE FOR EACH. IF RESPONDENT DOESN'T DO THAT ACTIVITY INTERVIEWER TO ASK: How safe or unsafe *would* you feel if you had to?

LaSafe2

At home after dark

| | | |
|---|--|-----|
| A | Very safe | 1 |
| B | Fairly safe | 2 |
| C | Fairly unsafe | 3 |
| D | Very unsafe | 4 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |

LaSafe4

Walking in your local area after dark

| | | |
|---|--|-----|
| A | Very safe | 1 |
| B | Fairly safe | 2 |
| C | Fairly unsafe | 3 |
| D | Very unsafe | 4 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |

LaSafe6

Walking in your nearest town or city centre after dark

| | | |
|---|--|-----|
| A | Very safe | 1 |
| B | Fairly safe | 2 |
| C | Fairly unsafe | 3 |
| D | Very unsafe | 4 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |
| | d | |

LaSafe8

Travelling by public transport after dark

| | | |
|---|--|-----|
| A | Very safe | 1 |
| B | Fairly safe | 2 |
| C | Fairly unsafe | 3 |
| D | Very unsafe | 4 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |

GO TO Q21a

TIMESTAMP

ASK ALL

LaTrustPep

Q21a Would you say that ...

READ OUT.

- | | | |
|---|--|-----|
| A | Many of the people in your neighbourhood can be trusted | 1 |
| B | Some can be trusted | 2 |
| C | A few can be trusted | 3 |
| D | Or that none of the people in your neighbourhood can be trusted | 4 |
| | Just moved here (SPONTANEOUS ONLY) | 5 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |

GO TO Q22

ASK ALL

Q22 CORE SHOWCARD B To what extent do you agree or disagree with each of the following statements? My local area is...

SINGLE CODE FOR EACH

LaWelMain

Well maintained

- | | | |
|---|--|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |

LaFreeLitt

Free from litter and rubbish

- | | | |
|---|--|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |

LaFreeGraf**Free from graffiti and vandalism**

| | | |
|---|--|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |

LaSfeChild**Safe for children to play outside**

| | | |
|---|--|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |

LaFreeTraf**Free from heavy traffic**

| | | |
|---|--|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |

GO TO Q22a

TIMESTAMP

ASK ALL

LaDifBgrnd

Q22a

CORE SHOWCARD B To what extent do you agree or disagree that this local area is a place where people from different backgrounds get on well together?

SINGLE CODE ONLY

| | | | |
|---|--|-----|-----------|
| A | Strongly agree | 1 | GO TO Q20 |
| B | Tend to agree | 2 | GO TO Q20 |
| C | Neither agree nor disagree | 3 | GO TO Q20 |
| D | Tend to disagree | 4 | GO TO Q20 |
| E | Strongly disagree | 5 | GO TO Q20 |
| | Too few people in the local area (SPONTANEOUS ONLY) | 6 | GO TO Q20 |
| | All same backgrounds (SPONTANEOUS ONLY) | 7 | GO TO Q20 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 | GO TO Q20 |
| | Refused | -99 | GO TO Q20 |

ASK ALL

LaRespCons

Q20

CORE SHOWCARD B To what extent do you agree or disagree with the following statement? People in my local area treat each other with respect and consideration.

SINGLE CODE ONLY

| | | | |
|---|--|-----|-----------|
| A | Strongly agree | 1 | GO TO Q24 |
| B | Tend to agree | 2 | GO TO Q24 |
| C | Neither agree nor disagree | 3 | GO TO Q24 |
| D | Tend to disagree | 4 | GO TO Q24 |
| E | Strongly disagree | 5 | GO TO Q24 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 | GO TO Q24 |
| | Refused | -99 | GO TO Q24 |

TIMESTAMP

In the next question we are interested in finding out if you have experienced any harassment or discrimination.

ASK ALL EXCEPT THOSE USING OTHER LANGUAGE

DcrimExp1, DcrimExp2, DcrimExp3, DcrimExp4, DcrimExp5, DcrimExp6, DcrimExp7, DcrimExp8, DcrimExp9, DcrimExp10, DcrimExp11, DcrimExp12, DcrimExpNone, DcrimExpOth, DcrimExpOT, DcrimExpDK, DcrimExpRef

Q24 SHOWCARD 5 In the last 12 months have you personally experienced discrimination, harassment or abuse for any of these reasons? Please just tell me the letter next to the reasons that apply.

MULTICODE. CAPI TO ONLY HAVE LETTERS FOR PRIVACY

| | | | |
|---|--|-----|-----------|
| A | Your accent | 1 | |
| B | Your ethnicity | 2 | |
| C | Your age | 3 | |
| D | Your language | 4 | |
| E | Your colour | 5 | |
| F | Your nationality | 6 | |
| G | Your mental ill health | 7 | |
| H | Any other health problem or disability | 8 | |
| I | Your sex | 9 | |
| J | Your religious belief or faith | 10 | |
| K | Your sexual orientation | 11 | |
| L | Where you live | 12 | |
| M | Other (please specify only if you wish to) | 13 | |
| N | I have not experienced this | 14 | GO TO Q26 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q26 |
| | Refused | -99 | GO TO Q26 |

IF MORE THAN ONE REASON GIVEN GO TO Q25, ELSE GO TO Q26

DcrimReas

Q25 SHOWCARD 6 Which of these do you feel was the main reason? Again, please just tell me the letter.

SINGLE CODE ONLY

| | | | |
|---|--|-----|-----------|
| A | Your accent | 1 | GO TO Q26 |
| B | Your ethnicity | 2 | |
| C | Your age | 3 | |
| D | Your language | 4 | |
| E | Your colour | 5 | |
| F | Your nationality | 6 | |
| G | Your mental ill health | 7 | |
| H | Any other health problem or disability | 8 | |
| I | Your sex | 9 | |
| J | Your religious belief or faith | 10 | |
| K | Your sexual orientation | 11 | |
| L | Where you live | 12 | |
| M | Other (please specify only if you wish to) | 13 | |
| N | Can't choose between them | 14 | |
| | Don't know (SPONTANEOUS ONLY) | -9 | |
| | Refused | -99 | |
| | Question not applicable | -8 | |

TIMESTAMP

Education

ONLY ASK THIS MODULE (I.E. Q26-Q30) IF RESPONDENT IS PARENT/GUARDIAN OF CHILD IN HOUSEHOLD – IF Q5 = 3/4/5 OR ANY NAMES SELECTED AT Q5B AND CHILD IS AGED 4-12. IF THERE IS MORE THAN ONE CHILD IN THE HOUSEHOLD IN THIS AGE GROUP WHO SATISFIES THESE CONDITIONS THEN RANDOMLY SELECT CHILD.

INTERVIEWER: THE NEXT QUESTIONS ASK ABOUT A CHILD IN THE HOUSEHOLD. IF THE RESPONDENT IS NOT THE PARENT OF THIS CHILD, PLEASE USE APPROPRIATE LANGUAGE WHERE NECESSARY (E.G. 'YOUR GRANDCHILD/GRANDCHILDREN')

I'd now like to ask you about primary schools. The computer has randomly chosen one of your children to think about when answering these questions. Please just think about [name] when answering. IF ONLY ONE CHILD THEN: I'd now like to ask you about primary schools. Please think about [name] when answering.

PsChildAtt

Q26 Has [name] attended a primary school in Wales in the last 12 months?
SINGLE CODE ONLY

| | | |
|-------------------------------|-----|-----------|
| Yes | 1 | GO TO Q27 |
| No | 2 | GO TO Q34 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q34 |
| Refused | -99 | GO TO Q34 |
| Section not applicable | -88 | GO TO Q34 |

ASK IF 1 AT Q26

PsFeePay

Q27 Was this a private fee-paying school?
SINGLE CODE ONLY

| | | |
|-------------------------------|-----|-----------|
| Yes | 1 | GO TO Q34 |
| No | 2 | GO TO Q28 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q34 |
| Refused | -99 | GO TO Q34 |
| Question not applicable | -8 | GO TO Q34 |
| Section not applicable | -88 | GO TO Q34 |

ASK IF 2 AT Q27

PsSchSat

Q28 CORE SHOWCARD D Thinking about the last 12 months, how satisfied or dissatisfied are you with [name]'s primary school? INTERVIEWER INSTRUCTION: If the child has moved primary school in the last 12 months, ask about the most recent primary school.
SINGLE CODE ONLY

| | | | |
|---|--|-----|-----------|
| A | Very satisfied | 1 | GO TO Q29 |
| B | Fairly satisfied | 2 | GO TO Q29 |
| C | Neither satisfied nor dissatisfied | 3 | GO TO Q29 |
| D | Fairly dissatisfied | 4 | GO TO Q29 |
| E | Very dissatisfied | 5 | GO TO Q29 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 | GO TO Q29 |
| | Refused | -99 | GO TO Q29 |
| | Question not applicable | -8 | GO TO Q29 |
| | Section not applicable | -88 | GO TO Q29 |

ASK IF 2 AT Q27

Q29 To what extent do you agree or disagree with each of the following statements about your overall experience of [name]'s primary school?
READ OUT STATEMENTS. SINGLE CODE ONLY FOR EACH

PsMeetTea

CORE SHOWCARD B When I've wanted to meet with [name]'s teachers I have been able to meet with them within a reasonable period of time.

| | | |
|---|--|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |
| | Question not applicable | -8 |
| | Section not applicable | -88 |

PsChldProg

CORE SHOWCARD B I'm kept informed as much as I want to be about [name]'s progress, for example, through parents' evenings or school reports.

| | | |
|---|--|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |
| | Question not applicable | -8 |
| | Section not applicable | -88 |

PsInvolDec

CORE SHOWCARD B I'm involved as much as I want to be in decisions about [name]'s education.

| | | | |
|---|--|-----|-----------|
| A | Strongly agree | 1 | GO TO Q30 |
| B | Tend to agree | 2 | GO TO Q30 |
| C | Neither agree nor disagree | 3 | GO TO Q30 |
| D | Tend to disagree | 4 | GO TO Q30 |
| E | Strongly disagree | 5 | GO TO Q30 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 | GO TO Q30 |
| | Refused | -99 | GO TO Q30 |
| | Question not applicable | -8 | GO TO Q30 |
| | Section not applicable | -88 | GO TO Q30 |

ASK IF 2 AT Q27

PsSchPerf

Q30 Do you feel you are kept informed about the performance of [name]'s primary school?

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|-----------|
| Yes | 1 | GO TO Q34 |
| No | 2 | GO TO Q34 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q34 |
| Refused | -99 | GO TO Q34 |
| Question not applicable | -8 | GO TO Q34 |
| Section not applicable | -88 | GO TO Q34 |

TIMESTAMP

ONLY ASK THIS MODULE (I.E. Q34-Q38) IF RESPONDENT IS PARENT/GUARDIAN OF CHILD IN HOUSEHOLD – IF Q5 = 3/4/5 OR ANY NAMES SELECTED AT Q5B AND CHILD IS AGED 11-19. IF THERE IS MORE THAN ONE CHILD IN THE HOUSEHOLD IN THIS AGE GROUP WHO SATISFIES THESE CONDITIONS THEN RANDOMLY SELECT CHILD.

INTERVIEWER: THE NEXT QUESTIONS ASK ABOUT A CHILD. IN THE HOUSEHOLD. IF THE RESPONDENT IS NOT THE PARENT OF THIS CHILD, PLEASE USE APPROPRIATE LANGUAGE WHERE NECESSARY (E.G. 'YOUR GRANDCHILD/GRANDCHILDREN')

I'd now like to ask you about secondary schools. "The computer has randomly chosen one of your children for you to think about when answering these questions. Please just think about [name] when answering." IF ONLY ONE CHILD THEN: **I'd now like to ask you about secondary schools. Please think about [name] when answering.**

SsChildAtt

Q34 Has [name] attended a secondary school in Wales in the last 12 months?

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|-----------|
| Yes | 1 | GO TO Q35 |
| No | 2 | GO TO Q42 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q42 |
| Refused | -99 | GO TO Q42 |
| Section not applicable | -88 | GO TO Q42 |

ASK IF 1 AT Q34

SsFeePay

Q35 Was this a private fee-paying school?

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|-----------|
| Yes | 1 | GO TO Q42 |
| No | 2 | GO TO Q36 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q42 |
| Refused | -99 | GO TO Q42 |
| Question not applicable | -8 | GO TO Q42 |
| Section not applicable | -88 | GO TO Q42 |

ASK IF 2 AT Q35

SsSchSat

Q36 CORE SHOWCARD D **Thinking about the last 12 months, how satisfied or dissatisfied are you with [name]'s secondary school?**
INTERVIEWER INSTRUCTION: **If the child has moved school in the last 12 months, ask about the most recent school.**

SINGLE CODE ONLY

| | | | |
|---|--|-----|-----------|
| A | Very satisfied | 1 | GO TO Q37 |
| B | Fairly satisfied | 2 | GO TO Q37 |
| C | Neither satisfied nor dissatisfied | 3 | GO TO Q37 |
| D | Fairly dissatisfied | 4 | GO TO Q37 |
| E | Very dissatisfied | 5 | GO TO Q37 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 | GO TO Q37 |
| | Refused | -99 | GO TO Q37 |
| | Question not applicable | -8 | GO TO Q37 |
| | Section not applicable | -88 | GO TO Q37 |

ASK IF 2 AT Q35

Q37 **To what extent do you agree or disagree with each of the following statements about your overall experience of [name]'s secondary school?**

READ OUT STATEMENTS. SINGLE CODE ONLY FOR EACH

SsMeetTea

CORE SHOWCARD B **When I've wanted to meet with [name]'s teachers I have been able to meet with them within a reasonable period of time.**

SINGLE CODE ONLY

| | | |
|---|--|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |
| | Question not applicable | -8 |
| | Section not applicable | -88 |

SsChldProg

CORE SHOWCARD B **I'm kept informed as much as I want to be about my child's progress, for example, through parents' evenings or school reports.**

| | | |
|---|--|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |
| | Question not applicable | -8 |
| | Section not applicable | -88 |

SsInvolDec

CORE SHOWCARD B I'm involved as much as I want to be in decisions about [name]'s education.
SINGLE CODE ONLY

| | | | |
|---|--|-----|-----------|
| A | Strongly agree | 1 | GO TO Q38 |
| B | Tend to agree | 2 | GO TO Q38 |
| C | Neither agree nor disagree | 3 | GO TO Q38 |
| D | Tend to disagree | 4 | GO TO Q38 |
| E | Strongly disagree | 5 | GO TO Q38 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 | GO TO Q38 |
| | Refused | -99 | GO TO Q38 |
| | Question not applicable | -8 | GO TO Q38 |
| | Section not applicable | -88 | GO TO Q38 |

ASK IF 2 AT Q35

SsSchPerf

Q38 Do you feel you are kept informed about the performance of [name]'s secondary school?
SINGLE CODE ONLY

| | | | |
|--|-------------------------------|-----|-----------|
| | Yes | 1 | GO TO Q42 |
| | No | 2 | GO TO Q42 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q42 |
| | Refused | -99 | GO TO Q42 |
| | Question not applicable | -8 | GO TO Q42 |
| | Section not applicable | -88 | GO TO Q42 |

TIMESTAMP

ASK Q42 IF RESPONDENT IS PARENT/GUARDIAN OF CHILD IN HOUSEHOLD – IF Q5 = 3/4/5 OR ANY NAMES SELECTED AT Q5B AND CHILD IS AGED 11 TO 15 YEARS OLD. ASKED IN RELATION TO THE ELDEST CHILD IN THAT AGE RANGE

The next question is about [name].

ASK IF CHILD AGED 11-15.

EdAspsChld

Q42 SHOWCARD 7 When [name] reaches 16 and can leave school, what would you like [him/her] to do?

INTERVIEWER INSTRUCTION: If respondent chooses more than one option ask them to pick their main or preferred option. SINGLE CODE ONLY

| | | | |
|---|---|-----|-----------|
| A | Continue in full time education | 1 | GO TO Q43 |
| B | Go on a training course or start an apprenticeship | 2 | GO TO Q43 |
| C | Get a full-time paid job (either as an employee or self-employed) | 3 | GO TO Q43 |
| D | Work, unpaid, in the family business full-time | 4 | GO TO Q43 |
| E | Work, unpaid, as a volunteer full-time | 5 | GO TO Q43 |
| F | Start a family | 6 | GO TO Q43 |
| G | Join the armed forces | 7 | GO TO Q43 |
| H | Other (please specify) | 8 | GO TO Q43 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q43 |
| | None of these things (SPONTANEOUS ONLY) | 10 | GO TO Q43 |
| | It's my child's decision/it's up to my child (SPONTANEOUS ONLY) | 11 | GO TO Q43 |
| | Refused | -99 | GO TO Q43 |
| | Section not applicable | -88 | GO TO Q43 |

TIMESTAMP

ONLY ASK Q43 (+ TEXT SCREEN BEFORE) IF RESPONDENT IS PARENT/GUARDIAN OF CHILD IN HOUSEHOLD – IF Q5 = 3/4/5 OR ANY NAMES SELECTED AT QBA AND CHILD IS AGED 3-7. IF THERE IS MORE THAN ONE CHILD IN THE HOUSEHOLD WHO SATISFIES THESE CONDITIONS THEN RANDOMLY SELECT ONE.

ASK IF CHILD AGED 3-17.

I'd like to ask you about activities you may do with your [child/children].

ASK IF CHILD AGED 3-7.

Q43 SHOWCARD 8 [Name] has been chosen at random. Thinking about [name], how often do you...

IF ONLY ONE CHILD: Thinking about [name], how often do you...

SINGLE CODE FOR EACH

EdFrqA1

Look at books or read stories to [him/her].

| | | |
|---|-------------------------------|-----|
| A | Every day | 1 |
| B | Several times a week | 2 |
| C | Once or twice a week | 3 |
| D | Once or twice a month | 4 |
| E | Less often | 5 |
| F | Not at all | 6 |
| | Don't know (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |
| | Section not applicable | -88 |

EdFrqA2

Help [him/her] to recognise or learn about letters, numbers or shapes.

| | | |
|---|-------------------------------|-----|
| A | Every day | 1 |
| B | Several times a week | 2 |
| C | Once or twice a week | 3 |
| D | Once or twice a month | 4 |
| E | Less often | 5 |
| F | Not at all | 6 |
| | Don't know (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |
| | Section not applicable | -88 |

EdFrqA3

Help [him/her] to read or write.

| | | |
|---|-------------------------------|-----|
| A | Every day | 1 |
| B | Several times a week | 2 |
| C | Once or twice a week | 3 |
| D | Once or twice a month | 4 |
| E | Less often | 5 |
| F | Not at all | 6 |
| | Don't know (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |
| | Section not applicable | -88 |

EdFrqA4**Help [him/her] with school work.**

| | | | |
|---|-------------------------------|-----|-----------|
| A | Every day | 1 | GO TO Q44 |
| B | Several times a week | 2 | GO TO Q44 |
| C | Once or twice a week | 3 | GO TO Q44 |
| D | Once or twice a month | 4 | GO TO Q44 |
| E | Less often | 5 | GO TO Q44 |
| F | Not at all | 6 | GO TO Q44 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q44 |
| | Refused | -99 | GO TO Q44 |
| | Not applicable | -8 | GO TO Q44 |
| | Section not applicable | -88 | GO TO Q44 |

I'd like to ask you about activities you may do with your [older child/older children] to help [him/her/them] to learn new things.

ONLY ASK Q44 (+ TEXT SCREEN BEFORE) IF RESPONDENT IS PARENT/GUARDIAN OF CHILD IN HOUSEHOLD – IF Q5 = 3/4/5 OR ANY NAMES SELECTED AT Q5B AND CHILD IS AGED 8-17. IF THERE IS MORE THAN ONE CHILD IN THE HOUSEHOLD WHO MEETS THESE CONDITIONS THEN RANDOMLY SELECT ONE

ASK IF CHILD AGED 8-17.

Q44 SHOWCARD 8 [Name] has been chosen at random. Thinking about [name], how often do you...

IF ONLY ONE CHILD: Thinking about [name], how often do you...

SINGLE CODE FOR EACH

EdFrqB1**Discuss the news or a documentary with [him/her].**

| | | |
|---|-------------------------------|-----|
| A | Every day | 1 |
| B | Several times a week | 2 |
| C | Once or twice a week | 3 |
| D | Once or twice a month | 4 |
| E | Less often | 5 |
| F | Not at all | 6 |
| | Don't know (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |
| | Section not applicable | -88 |

EdFrqB2**Help [him/her] to read or consult books, magazines or newspapers.**

| | | |
|---|-------------------------------|-----|
| A | Every day | 1 |
| B | Several times a week | 2 |
| C | Once or twice a week | 3 |
| D | Once or twice a month | 4 |
| E | Less often | 5 |
| F | Not at all | 6 |
| | Don't know (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |
| | Section not applicable | -88 |

EdFrqB3

Help [him/her] to look up or consult information on a computer or the internet.

| | | |
|---|-------------------------------|-----|
| A | Every day | 1 |
| B | Several times a week | 2 |
| C | Once or twice a week | 3 |
| D | Once or twice a month | 4 |
| E | Less often | 5 |
| F | Not at all | 6 |
| | Don't know (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |
| | Section not applicable | -88 |

EdFrqB4

Support [him/her] with school work.

| | | | |
|---|-------------------------------|-----|-----------|
| A | Every day | 1 | GO TO Q45 |
| B | Several times a week | 2 | GO TO Q45 |
| C | Once or twice a week | 3 | GO TO Q45 |
| D | Once or twice a month | 4 | GO TO Q45 |
| E | Less often | 5 | GO TO Q45 |
| F | Not at all | 6 | GO TO Q45 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q45 |
| | Refused | -99 | GO TO Q45 |
| | Not applicable | -8 | GO TO Q45 |
| | Section not applicable | -88 | GO TO Q45 |

TIMESTAMP

Health Demographic Questions

I'd now like to ask you about your health.

ASK ALL

GenHealth

Q45 How is your health in general; is it...

READ OUT. SINGLE CODE ONLY

| | | | |
|---|-------------------------------|-----|-----------|
| A | Very good | 1 | GO TO Q46 |
| B | Good | 2 | GO TO Q46 |
| C | Fair | 3 | GO TO Q46 |
| D | Bad | 4 | GO TO Q46 |
| E | Very bad | 5 | GO TO Q46 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q46 |
| | Refused | -99 | GO TO Q46 |

This question asks you about any health conditions, illnesses or impairments you may have.

ASK ALL

LongIll

Q46 Do you have any physical or mental health conditions or illnesses lasting or expected to last for 12 months or more?

SINGLE CODE ONLY

| | | | |
|--|-------------------------------|-----|-----------|
| | Yes | 1 | GO TO Q47 |
| | No | 2 | GO TO Q49 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q49 |
| | Refused | -99 | GO TO Q49 |

This question asks about whether your health condition or illness currently affects your ability to carry-out normal day-to-day activities, either a lot or a little or not at all. In answering this question, you should consider whether you are affected whilst receiving any treatment or medication for your condition or illness and/or using any devices such as a hearing aid, for example.

ASK IF 1 AT Q46

LongIllLimit

Q47 Does your condition or illness reduce your ability to carry-out day-to-day activities?

INTERVIEWER INSTRUCTION: IF RESPONDENT HAS MENTIONED MULTIPLE ILLNESSES OR DISABILITIES, ASK: Do any of your conditions or illnesses reduce your ability to carry-out day-to-day activities?

IF 'YES' ASK: Is that a little or a lot?

SINGLE CODE ONLY

| | | | |
|--|-------------------------------|-----|-----------|
| | Yes, a lot | 1 | GO TO Q49 |
| | Yes, a little | 2 | GO TO Q49 |
| | Not at all | 3 | GO TO Q49 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q49 |
| | Refused | -99 | GO TO Q49 |
| | Question not applicable | -8 | GO TO Q49 |

TIMESTAMP

Health

The next set of questions is about local health services. I'm NOT going to ask you any questions about medical conditions. I'll only ask your opinion about local health services. By local health services, I mean services such as GPs and NHS hospitals in your area. Please only think about the NHS when answering these questions and not private health services.

ASK ALL

Q49 CORE SHOWCARD B Please tell me to what extent you agree or disagree with each of the following statements about your local health services.

READ OUT STATEMENTS. SINGLE CODE ONLY FOR EACH

NhsKptInf

I am kept informed about how well my local health services are performing.

| | | |
|---|--|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |

NhsPerfInf

I would like more information on how my local health services are performing.

| | | |
|---|--|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |

NhsInfDecs

I can influence decisions affecting my local health services.

| | | |
|---|---|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/No opinon (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |

NhsMrInvol

I would like to be more involved in the decisions my local health services make.

| | | | |
|---|---|-----|-----------|
| A | Strongly agree | 1 | GO TO Q50 |
| B | Tend to agree | 2 | GO TO Q50 |
| C | Neither agree nor disagree | 3 | GO TO Q50 |
| D | Tend to disagree | 4 | GO TO Q50 |
| E | Strongly disagree | 5 | GO TO Q50 |
| | Don't know/No opinon (SPONTANEOUS ONLY) | -9 | GO TO Q50 |
| | Refused | -99 | GO TO Q50 |

TIMESTAMP

As I mentioned earlier please think about the NHS when answering these questions, and not private health services.

ASK ALL

GpSeenDr

Q50 **Thinking about the last 12 months, have you seen a GP/family doctor about your own health?**

IF NO INTERVIEWER TO ASK: Was this because you didn't need to or because you wanted to but couldn't? SINGLE CODE ONLY.

| | | | |
|--|-------------------------------|-----|-----------|
| | Yes | 1 | GO TO Q51 |
| | No - I didn't need to | 2 | GO TO Q73 |
| | No - I wanted to but couldn't | 3 | GO TO Q58 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q73 |
| | Refused | -99 | GO TO Q73 |

I'm now going to ask you some questions about the last time you saw a GP/family doctor about your own health.

ASK IF 1 AT Q50

GpAppoint

Q51 **Did you make that appointment for yourself?**

INTERVIEWER NOTE: If an appointment was made, but not by the respondent, code 'no'. SINGLE CODE ONLY

| | | | |
|--|--|-----|-----------|
| | Yes | 1 | GO TO Q52 |
| | No | 2 | GO TO Q54 |
| | Don't know/Can't remember (SPONTANEOUS ONLY) | -9 | GO TO Q54 |
| | Refused | -99 | GO TO Q54 |
| | Question not applicable | -8 | GO TO Q54 |

ASK IF 1 AT Q51

GpAppEase

Q52 CORE SHOWCARD A **How easy or difficult was it to get an appointment at a time that was convenient to you?**

SINGLE CODE ONLY

| | | | |
|---|--|-----|-----------|
| A | Very easy | 1 | GO TO Q54 |
| B | Fairly easy | 2 | GO TO Q54 |
| C | Fairly difficult | 3 | GO TO Q53 |
| D | Very difficult | 4 | GO TO Q53 |
| | Don't know/Can't remember (SPONTANEOUS ONLY) | -9 | GO TO Q54 |
| | Refused | -99 | GO TO Q54 |
| | Question not applicable | -8 | GO TO Q54 |

ASK IF 3 OR 4 AT Q52

GpAppDif1, GpAppDif2, GpAppDif3, GpAppDif4, GpAppDif5, GpAppDif6, GpAppDif7, GpAppDif8, GpAppDifOth, GpAppDifOT, GpAppDifQna, GpAppDifSna, GpAppDifDk, GpAppDifRef

Q53 **Why would you say it was difficult to get an appointment at a time that was convenient to you?**

MULTICODE

| | | | |
|--|---|-----|-----------|
| | Long wait for appointment | 1 | GO TO Q54 |
| | Appointments not available on the same day | 2 | GO TO Q54 |
| | Appointments not available at convenient times (e.g. evenings/weekends) | 3 | GO TO Q54 |
| | Needed to make early morning phone call to get appointment | 4 | GO TO Q54 |
| | Could not book appointment with doctor of choice | 5 | GO TO Q54 |
| | Difficulty getting through to make the appointment | 6 | GO TO Q54 |
| | Unable to book appointment far enough in advance | 7 | GO TO Q54 |
| | Reception made it difficult | 8 | GO TO Q54 |
| | Other (please specify) | 9 | GO TO Q54 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q54 |
| | Refused | -99 | GO TO Q54 |
| | Question not applicable | -8 | GO TO Q54 |

ASK IF 1 AT Q50

GpTrvEase

Q54 SHOWCARD 9 **How easy or difficult was it for you to get to and from the GP/family doctor's surgery?**

SINGLE CODE ONLY

| | | | |
|---|--|-----|-----------|
| A | Very easy | 1 | GO TO Q56 |
| B | Fairly easy | 2 | GO TO Q56 |
| C | Fairly difficult | 3 | GO TO Q55 |
| D | Very difficult | 4 | GO TO Q55 |
| E | I was visited at home | 5 | GO TO Q56 |
| | Don't know/Can't remember (SPONTANEOUS ONLY) | -9 | GO TO Q56 |
| | Refused | -99 | GO TO Q56 |
| | Question not applicable | -8 | GO TO Q56 |

ASK IF 3 OR 4 AT Q54

GpTrvDif1, GpTrvDif2, GpTrvDif3, GpTrvDif4, GpTrvDif5, GpTrvDif6, GpTrvDifOth, GpTrvDifOT, GpTrvDifQna, GpTrvDifSna, GpTrvDifDk, GpTrvDifRef

Q55 Why would you say it was difficult? Interviewer to probe: 'Any other reason?'

MULTICODE

| | | |
|--|-----|-----------|
| Do not drive / do not have access to car | 1 | GO TO Q56 |
| Rely on friends / family | 2 | GO TO Q56 |
| Distance | 3 | GO TO Q56 |
| Poor public transport service | 4 | GO TO Q56 |
| Health or mobility issues | 5 | GO TO Q56 |
| Parking problems | 6 | GO TO Q56 |
| Other (please specify) | 7 | GO TO Q56 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q56 |
| Refused | -99 | GO TO Q56 |
| Question not applicable | -8 | GO TO Q56 |

ASK IF 1 AT Q50

Q56 CORE SHOWCARD B Thinking about the last time you saw a GP/family doctor for your own health, to what extent do you agree or disagree with each of the following statements:

READ OUT STATEMENTS. SINGLE CODE ONLY FOR EACH

GpKnewInfo

At the start of the appointment, the GP/family doctor knew all the relevant information about me and my medical history.

| | | |
|---|--|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/Can't remember (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |
| | Question not applicable | -8 |

GpInfoNeed

I, or my carer, was given all the information I needed.

| | | |
|---|--|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/Can't remember (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |
| | Question not applicable | -8 |

GpDigResp**I was treated with dignity and respect.**

| | | | |
|---|--|-----|-----------|
| A | Strongly agree | 1 | GO TO Q57 |
| B | Tend to agree | 2 | GO TO Q57 |
| C | Neither agree nor disagree | 3 | GO TO Q57 |
| D | Tend to disagree | 4 | GO TO Q57 |
| E | Strongly disagree | 5 | GO TO Q57 |
| | Don't know/Can't remember (SPONTANEOUS ONLY) | -9 | GO TO Q57 |
| | Refused | -99 | GO TO Q57 |
| | Question not applicable | -8 | GO TO Q57 |

ASK IF 1 AT Q50

GpOverSat**Q57** CORE SHOWCARD D Overall, how satisfied or dissatisfied were you with the care you received?

SINGLE CODE ONLY

| | | | |
|---|--|-----|-----------|
| A | Very satisfied | 1 | GO TO Q73 |
| B | Fairly satisfied | 2 | GO TO Q73 |
| C | Neither satisfied nor dissatisfied | 3 | GO TO Q73 |
| D | Fairly dissatisfied | 4 | GO TO Q73 |
| E | Very dissatisfied | 5 | GO TO Q73 |
| | Don't know/Can't remember (SPONTANEOUS ONLY) | -9 | GO TO Q73 |
| | Refused | -99 | GO TO Q73 |
| | Question not applicable | -8 | GO TO Q73 |

ASK IF 3 AT Q50

GpXSeeDr1, GpXSeeDr2, GpXSeeDr3, GpXSeeDr4, GpXSeeDr5, GpXSeeDr6, GpXSeeDr7, GpXSeeDr8, GpXSeeDr9, GpXSeeDr10, GpXSeeDrOth, GpXSeeDrOT, GpXSeeDrQna, GpXSeeDrSna, GpXSeeDrDk, GpXSeeDrRef**Q58** Why were you unable to see a GP/family doctor?

MULTICODE

| | | | |
|--|---|-----|-----------|
| | Long wait for appointment | 1 | GO TO Q73 |
| | Appointments not available on the same day | 2 | GO TO Q73 |
| | Appointments not available at convenient times (e.g. evenings / weekends) | 3 | GO TO Q73 |
| | Needed to make early morning phone call to get appointment | 4 | GO TO Q73 |
| | Could not book appointment with doctor of choice | 5 | GO TO Q73 |
| | Difficulty getting through to make the appointment | 6 | GO TO Q73 |
| | Unable to book appointment far enough in advance | 7 | GO TO Q73 |
| | Reception unwilling to give appointment | 8 | GO TO Q73 |
| | Unable to travel to surgery (health reason) | 9 | GO TO Q73 |
| | Unable to get home visit | 10 | GO TO Q73 |
| | Other (please specify) | 11 | GO TO Q73 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q73 |
| | Refused | -99 | GO TO Q73 |
| | Question not applicable | -8 | GO TO Q73 |

TIMESTAMP

ASK ALL

HspHadApp

Q73 Thinking about the last 12 months, have you had an appointment at an NHS hospital?

IF NO INTERVIEWER TO ASK: Was this because you didn't need an appointment or because you wanted one but couldn't get one? SINGLE CODE ONLY

| | | |
|---|-----|-----------|
| Yes | 1 | GO TO Q74 |
| No - I didn't need one | 2 | GO TO Q83 |
| No - I wanted an appointment but couldn't get one | 3 | GO TO Q82 |
| No - I have an appointment arranged | 4 | GO TO Q75 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q83 |
| Refused | -99 | GO TO Q83 |

I'm now going to ask you some questions about the last time you had an appointment at an NHS hospital.

ASK IF 1 AT Q73

HspPatType

Q74 Was that as an outpatient, day patient or an inpatient? An outpatient is a patient at a hospital who is not admitted to a hospital bed. A day patient is admitted to a hospital bed but does not need an overnight stay. An inpatient stays at the hospital overnight. An inpatient stays at the hospital overnight.

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|-----------|
| Outpatient | 1 | GO TO Q75 |
| Day patient | 2 | GO TO Q75 |
| Inpatient | 3 | GO TO Q75 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q75 |
| Refused | -99 | GO TO Q75 |
| Question not applicable | -8 | GO TO Q75 |

ASK IF 1 OR 4 AT Q73

HspAppConv

Q75 [Was/Is] the date and time of your appointment convenient for you?

SINGLE CODE ONLY

| | | |
|--|-----|-----------|
| Yes | 1 | GO TO Q77 |
| No | 2 | GO TO Q76 |
| Don't know/Can't remember (SPONTANEOUS ONLY) | -9 | GO TO Q77 |
| Refused | -99 | GO TO Q77 |
| Question not applicable | -8 | GO TO Q77 |

ASK IF 2 AT Q75

**HspAppDif1, HspAppDif2, HspAppDif3, HspAppDif4, HspAppDif5, HspAppDif6,
HspAppDif7, HspAppDifOth, HspAppDifOT, HspAppDifDk, HspAppDifRef, HspAppDifQna**

Q76 Why was the date or time of the appointment not convenient?

MULTICODE

| | | |
|--|-----|-----------|
| Difficulty taking time off work / education | 1 | GO TO Q77 |
| Difficulty getting to the hospital | 2 | GO TO Q77 |
| Appointment time too early | 3 | GO TO Q77 |
| Difficulty dealing with childcare | 4 | GO TO Q77 |
| Long wait for appointment / waiting list | 5 | GO TO Q77 |
| Long wait to be seen when at the appointment | 6 | GO TO Q77 |
| Already had plans | 7 | GO TO Q77 |
| Other (please specify) | 8 | GO TO Q77 |
| Don't know (spontaneous only) | -9 | GO TO Q77 |
| Refused | -99 | GO TO Q77 |
| Question not applicable | -8 | GO TO Q77 |

ASK IF 1 OR 4 AT Q73

HspAppChag

Q77 Did you have an opportunity to change your appointment?

SINGLE CODE ONLY

| | | |
|--|-----|-----------|
| Yes | 1 | GO TO Q78 |
| No | 2 | GO TO Q78 |
| Don't know/Can't remember (SPONTANEOUS ONLY) | 3 | GO TO Q78 |
| Refused | -99 | GO TO Q78 |
| Question not applicable | -8 | GO TO Q78 |

ASK IF 1 AT Q73

HspTrvEase

Q78 CORE SHOWCARD A How easy or difficult was it for you to get to and from the hospital?

SINGLE CODE ONLY

| | | | |
|--|------------------|-----|-----------|
| A | Very easy | 1 | GO TO Q80 |
| B | Fairly easy | 2 | GO TO Q80 |
| C | Fairly difficult | 3 | GO TO Q79 |
| D | Very difficult | 4 | GO TO Q79 |
| Don't know/Can't remember (SPONTANEOUS ONLY) | | -9 | GO TO Q80 |
| Refused | | -99 | GO TO Q80 |
| Question not applicable | | -8 | GO TO Q80 |

ASK IF 3 OR 4 AT Q78

HspTrvDif1, HspTrvDif2, HspTrvDif3, HspTrvDif4, HspTrvDif5, HspTrvDif6, HspTrvDif7,
HspTrvDif8, HspTrvDifOth, HspTrvDifOT, HspTrvDifQna, HspTrvDifSna, HspTrvDifDk,
HspTrvDifRef

Q79 Why would you say it was difficult? Interviewer to probe: 'Any other reason?'

MULTICODE

| | | |
|--|-----|-----------|
| Do not drive / do not have access to car | 1 | GO TO Q80 |
| Rely on friends / family | 2 | GO TO Q80 |
| Distance | 3 | GO TO Q80 |
| Poor public transport service | 4 | GO TO Q80 |
| Health or mobility issues | 5 | GO TO Q80 |
| Parking problems | 6 | GO TO Q80 |
| Difficulty getting an ambulance / patient transport service | 7 | GO TO Q80 |
| Appointment time | 8 | GO TO Q80 |
| Other (please specify) | 9 | GO TO Q80 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q80 |
| Refused | -99 | GO TO Q80 |
| Question not applicable | -8 | GO TO Q80 |

ASK IF 1 AT Q73

Q80 CORE SHOWCARD B Thinking about the last time you had an appointment at an NHS hospital, to what extent do you agree or disagree with each of the following statements:

READ OUT STATEMENTS. SINGLE CODE ONLY FOR EACH

HspKnewInf

At the start of the appointment, the health professional knew all the relevant information about me and my medical history.

| | | |
|---|--|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/Can't remember (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |
| | Question not applicable | -8 |

HspInfNeed

I, or my carer, was given all the information I needed.

| | | |
|---|--|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/Can't remember (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |
| | Question not applicable | -8 |

HspDigResp

I was treated with dignity and respect.

| | | | |
|---|--|-----|-----------|
| A | Strongly agree | 1 | GO TO Q81 |
| B | Tend to agree | 2 | GO TO Q81 |
| C | Neither agree nor disagree | 3 | GO TO Q81 |
| D | Tend to disagree | 4 | GO TO Q81 |
| E | Strongly disagree | 5 | GO TO Q81 |
| | Don't know/Can't remember (SPONTANEOUS ONLY) | -9 | GO TO Q81 |
| | Refused | -99 | GO TO Q81 |
| | Question not applicable | -8 | GO TO Q81 |

ASK IF 1 AT Q73

HspOverSat

Q81 CORE SHOWCARD D Overall, how satisfied or dissatisfied were you with the care you received?

SINGLE CODE ONLY

| | | | |
|---|--|-----|-----------|
| A | Very satisfied | 1 | GO TO Q83 |
| B | Fairly satisfied | 2 | GO TO Q83 |
| C | Neither satisfied nor dissatisfied | 3 | GO TO Q83 |
| D | Fairly dissatisfied | 4 | GO TO Q83 |
| E | Very dissatisfied | 5 | GO TO Q83 |
| | Don't know/Can't remember (SPONTANEOUS ONLY) | -9 | GO TO Q83 |
| | Refused | -99 | GO TO Q83 |
| | Question not applicable | -8 | GO TO Q83 |

ASK IF 3 AT Q73

HspXApp1, HspXApp2, HspXApp3, HspXApp4, HspXApp5, HspXApp6, HspXAppOth, HspXAppOT, HspXAppQna, HspXAppSna, HspXAppDk, HspXAppRef

Q82 Why were you unable to have a hospital appointment?

MULTICODE

| | | |
|--|-----|-----------|
| Long wait for appointment / waiting lists | 1 | GO TO Q83 |
| Appointments not available at convenient times/days (e.g. evenings / weekends) | 2 | GO TO Q83 |
| Difficulty getting to the hospital | 3 | GO TO Q83 |
| No appointments available | 4 | GO TO Q83 |
| Appointment was delayed | 5 | GO TO Q83 |
| Difficulty getting referred | 6 | GO TO Q83 |
| Difficulty getting referred | 7 | GO TO Q83 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q83 |
| Refused | -99 | GO TO Q83 |
| Question not applicable | -8 | GO TO Q83 |

TIMESTAMP

Satisfaction with Local Authority Services

I'm now going to ask you a few questions about the services provided by [name of local authority]. [name of local authority] runs services including street lighting, road maintenance, parks and leisure facilities, housing, refuse collection, and recycling.

ASK ALL
UaQualServ

Q83 CORE SHOWCARD B To what extent do you agree or disagree with the following statement: my council provides high quality services.

| | | | |
|---|--|-----|-----------|
| A | Strongly agree | 1 | GO TO Q86 |
| B | Tend to agree | 2 | GO TO Q86 |
| C | Neither agree nor disagree | 3 | GO TO Q86 |
| D | Tend to disagree | 4 | GO TO Q86 |
| E | Strongly disagree | 5 | GO TO Q86 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 | GO TO Q86 |
| | Refused | -99 | GO TO Q86 |

ASK ALL

Q86 CORE SHOWCARD B I am going to read out four statements which might be used to describe things [name of local authority] does. For each of these please tell me to what extent you agree or disagree that it applies to [name of local authority].

UaComPerf

My council is good at letting local people know how well it is performing.

| | | |
|---|--|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |

UaPerfInfo

I would like more information on how my council is performing.

| | | |
|---|--|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |

UaInfDecs

██████ I can influence decisions affecting my local area.

| | | |
|---|--|-----|
| A | Strongly agree | 1 |
| B | Tend to agree | 2 |
| C | Neither agree nor disagree | 3 |
| D | Tend to disagree | 4 |
| E | Strongly disagree | 5 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |

UaMreInvol

██████ I would like to be more involved in the decisions my council makes that affect my local area.

| | | | |
|---|--|-----|-----------|
| A | Strongly agree | 1 | GO TO Q87 |
| B | Tend to agree | 2 | GO TO Q87 |
| C | Neither agree nor disagree | 3 | GO TO Q87 |
| D | Tend to disagree | 4 | GO TO Q87 |
| E | Strongly disagree | 5 | GO TO Q87 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 | GO TO Q87 |
| | Refused | -99 | GO TO Q87 |

TIMESTAMP

Welsh Government

The next set of questions are about the Welsh Government. This is not your local council or the UK government. It is the devolved government for Wales, led by the First Minister Carwyn Jones.

ASK ALL

WgOverSat

Q87 SHOWCARD 10 For this question I'd like you to give an answer on a scale of nought to ten, where nought is 'extremely dissatisfied' and 10 is 'extremely satisfied'. Now thinking about the Welsh Government, how satisfied are you with the way it is doing its job?

SINGLE CODE ONLY

| | | | |
|-------------------------------|------------|-----|-----------|
| | 0-10 scale | | GO TO Q88 |
| Don't know (SPONTANEOUS ONLY) | | -9 | GO TO Q88 |
| | Refused | -99 | GO TO Q88 |

ASK ALL

WgSeeHear

Q88 SHOWCARD 11 How much would you say you've seen or heard about the work of the Welsh Government over the last 12 months?

SINGLE CODE ONLY

| | | | |
|---|--|-----|-----------------------------|
| A | A great deal | 1 | SPLIT SAMPLE TO Q89/Q91/Q93 |
| B | A fair amount | 2 | SPLIT SAMPLE TO Q89/Q91/Q93 |
| C | Just a little | 3 | SPLIT SAMPLE TO Q89/Q91/Q93 |
| D | Seen or heard about their work but know nothing about it | 4 | SPLIT SAMPLE TO Q89/Q91/Q93 |
| E | Not seen or heard of anything about their work | 5 | SPLIT SAMPLE TO Q89/Q91/Q93 |
| | Don't know/No opinion (SPONTANEOUS ONLY) | -9 | SPLIT SAMPLE TO Q89/Q91/Q93 |
| | Refused | -99 | SPLIT SAMPLE TO Q89/Q91/Q93 |

TIMESTAMP

Satisfaction with Education System

ASK ALL IN SUBSAMPLE 1

The Welsh Government is interested in your views about education in Wales. When answering this question please consider all aspects of the education system, from nursery schools through to universities as well as adult education courses. For this question I'd like you to give an answer on a scale of nought to ten, where nought is 'extremely bad' and ten is 'extremely good'.

EdOverSat

Q89 SHOWCARD 12 Please say what you think overall about the state of education in Wales nowadays?

SINGLE CODE ONLY. REMINDER: Answer is to be given on a scale of nought to ten, where nought is 'extremely bad' and ten is 'extremely good'.

| | | |
|-------------------------------|-----|-----------|
| 0-10 scale | | GO TO Q95 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q95 |
| Refused | -99 | GO TO Q95 |
| Section not applicable | -88 | GO TO Q95 |

TIMESTAMP

Satisfaction With Health Services

ASK ALL IN SUBSAMPLE 2

The Welsh Government is interested in your views about health services in Wales. When answering this question please think about all aspects of NHS services, from GPs to pharmacies, NHS dentists and opticians, community health services, and hospitals. For this question I'd like you to give an answer on a scale of nought to ten, where nought is 'extremely bad' and ten is 'extremely good'.

HlthOverSat

Q91

SHOWCARD 12 Please say what you think overall about the state of health services in Wales nowadays?

SINGLE CODE ONLY. REMINDER: Answer is to be given on a scale of nought to ten, where nought is 'extremely bad' and ten is 'extremely good'.

| | | |
|-------------------------------|-----|-----------|
| 0-10 scale | | GO TO Q95 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q95 |
| Refused | -99 | GO TO Q95 |
| Section not applicable | -88 | GO TO Q95 |

TIMESTAMP

Satisfaction with Transport System

ASK ALL IN SUBSAMPLE 3

The Welsh Government is interested in your views about transport in Wales. When answering this question please think about all aspects of transport – from roads, rail and bus services to cycling and walking. For this question I'd like you to give an answer on a scale of nought to ten, where nought is 'extremely bad' and ten is 'extremely good'.

TransOverSat

Q93 SHOWCARD 12 Please say what you think overall about the state of the transport system in Wales nowadays?

REMINDER: Answer is to be given on a scale of nought to ten, where nought is 'extremely bad' and ten is 'extremely good'. SINGLE CODE ONLY.

| | | |
|-------------------------------|-----|-----------|
| 0-10 scale | | GO TO Q95 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q95 |
| Refused | -99 | GO TO Q95 |
| Section not applicable | -88 | GO TO Q95 |

TIMESTAMP

Demographic Questions

I am going to ask you some questions which are about YOU personally.

ASK ALL

CountBirth

Q95 In which country were you born?

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|-----------|
| Wales | 1 | GO TO Q96 |
| England | 2 | GO TO Q96 |
| Scotland | 3 | GO TO Q96 |
| Northern Ireland | 4 | GO TO Q96 |
| UK | 5 | GO TO Q96 |
| Republic of Ireland | 6 | GO TO Q96 |
| Other (please specify) | 7 | GO TO Q96 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q96 |
| Refused | -99 | GO TO Q96 |

ASK ALL

NatIdWel, NatIdEng, NatIdScot, NatIdNI, NatIdBrit, NatIdOth, NatIdOT, NatIdDk, NatIdRef

Q96 SHOWCARD 13 How would you describe your national identity? Please choose all that apply.

MULTICODE

| | | | |
|---|-------------------------------|-----|-----------|
| A | Welsh | 1 | GO TO Q97 |
| B | English | 2 | GO TO Q97 |
| C | Scottish | 3 | GO TO Q97 |
| D | Northern Irish | 4 | GO TO Q97 |
| E | British | 5 | GO TO Q97 |
| F | Other please describe | 6 | GO TO Q97 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q97 |
| | Refused | -99 | GO TO Q97 |

ASK ALL

Ethnicity, EthnWhOT, EthnMxOT, EthnAsOT, EthnBlkOT, EthnOthOT, EthnDk, EthnRef

Q97 SHOWCARD 14 **What is your ethnic group? Choose one option that best describes your ethnic group or background.**

SINGLE CODE ONLY

| | | | |
|---|---|-----|-----------|
| A | Welsh / English / Scottish / Northern Irish / British | 1 | GO TO Q98 |
| B | Irish | 2 | GO TO Q98 |
| C | Gypsy or Irish Traveller | 3 | GO TO Q98 |
| D | Any other White background, please describe | 4 | GO TO Q98 |
| E | White and Black Caribbean | 5 | GO TO Q98 |
| F | White and Black African | 6 | GO TO Q98 |
| G | White and Asian | 7 | GO TO Q98 |
| H | Any other Mixed / multiple ethnic background, please describe | 8 | GO TO Q98 |
| I | Indian | 9 | GO TO Q98 |
| J | Pakistani | 10 | GO TO Q98 |
| K | Bangladeshi | 11 | GO TO Q98 |
| L | Chinese | 12 | GO TO Q98 |
| M | Any other Asian background, please describe | 13 | GO TO Q98 |
| N | African | 14 | GO TO Q98 |
| O | Caribbean | 15 | GO TO Q98 |
| P | Any other Black / African / Caribbean background, please describe | 16 | GO TO Q98 |
| Q | Arab | 17 | GO TO Q98 |
| R | Any other ethnic group, please describe | 18 | GO TO Q98 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q98 |
| | Refused | -99 | GO TO Q98 |

ASK ALL EXCEPT THOSE USING OTHER LANGUAGE

SexOrient

Q98 SHOWCARD 15 **Which of the options on this card best describes how you think of yourself? Please just read out the letter next to the description.**

CAPI TO ONLY HAVE LETTERS FOR PRIVACY. SINGLE CODE ONLY

| | | | |
|---|-------------------------------|-----|-----------|
| A | Heterosexual or straight | 1 | GO TO Q99 |
| B | Gay or lesbian | 2 | GO TO Q99 |
| C | Bisexual | 3 | GO TO Q99 |
| D | Other | 4 | GO TO Q99 |
| | Refused (SPONTANEOUS ONLY) | 5 | GO TO Q99 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q99 |
| | Refused | -99 | GO TO Q99 |

ASK ALL

Religion

Q99 SHOWCARD 16 **What is your religion?**

SINGLE CODE ONLY

| | | | |
|---|-------------------------------------|-----|------------|
| A | No religion | 1 | GO TO Q100 |
| B | Christian (all denominations) | 2 | GO TO Q100 |
| C | Buddhist | 3 | GO TO Q100 |
| D | Hindu | 4 | GO TO Q100 |
| E | Jewish | 5 | GO TO Q100 |
| F | Muslim | 6 | GO TO Q100 |
| G | Sikh | 7 | GO TO Q100 |
| H | Any other religion, please describe | 8 | GO TO Q100 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q100 |
| | Refused | -99 | GO TO Q100 |

TIMESTAMP

ASK ALL

Quals

Q100 SHOWCARD 17 **Please look at this card and tell me which of these qualifications you have. Please read out the letter next to the qualifications which apply.**

INTERVIEWER NOTE: IF UK QUALIFICATION IS NOT LISTED, SELECT ITS NEAREST EQUIVALENT. IF QUALIFICATIONS GAINED OUTSIDE THE UK, SELECT 'FOREIGN QUALIFICATIONS' AND THE NEAREST UK EQUIVALENTS (IF KNOWN).
CODE ALL THAT APPLY

| | | | |
|---|--|-----|------------|
| A | 1 - 4 O levels / CSEs / GCSEs (any grades), Entry Level, Foundation Diploma | 1 | GO TO Q19a |
| B | NVQ Level 1, Foundation GNVQ, Basic Skills | 2 | GO TO Q19a |
| C | 5+ O levels (passes) / CSEs (grade 1) / GCSEs (grades A*- C), School Certificate, 1 A level / 2 - 3 AS levels / VCEs, Welsh Bacculaureate Intermediate Diploma | 3 | GO TO Q19a |
| D | NVQ Level 2, Intermediate GNVQ, City and Guilds Craft, BTEC First / General Diploma, RSA Diploma | 4 | GO TO Q19a |
| E | Apprenticeship | 5 | GO TO Q19a |
| F | 2+ A levels / VCEs, 4+ AS levels, Higher School Certificate, Progression / Welsh Bacculaureate Advanced Diploma | 6 | GO TO Q19a |
| G | NVQ Level 3, Advanced GNVQ, City and Guilds Advanced Craft, ONC, OND, BTEC National, RSA Advanced Diploma | 7 | GO TO Q19a |
| H | Degree (for example BA, BSc), Higher degree (for example MA, PhD, PGCE) | 8 | GO TO Q19a |
| I | NVQ Level 4 - 5, HNC, HND, RSA Higher Diploma, BTEC Higher Level | 9 | GO TO Q19a |
| J | Professional qualifications (for example teaching, nursing, accountancy) | 10 | GO TO Q19a |
| K | Other vocational / work-related qualifications | 11 | GO TO Q19a |
| L | Foreign qualifications | 12 | GO TO Q19a |
| M | No qualifications | 13 | GO TO Q19a |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q19a |
| | Refused | -99 | GO TO Q19a |

TIMESTAMP

ASK ALL

CarUse

Q19a

Do you have the use of a car for activities such as visiting local shops or going to the doctor?

| | | |
|------------|-----|------------|
| Yes | 1 | GO TO Q102 |
| No | 2 | GO TO Q102 |
| Don't know | -9 | GO TO Q102 |
| Refused | -99 | GO TO Q102 |

TIMESTAMP

ASK ALL
EconStat

Q102 SHOWCARD 18 In the last week (that is the 7 days ending Sunday the [date]) were you doing any of the following, even if only for one hour:

CODE ALL THAT APPLY

| | | |
|---|-----|------------|
| Working as an employee (or temporarily away) | 1 | GO TO Q108 |
| On a Government sponsored training scheme (or temporarily away) | 2 | GO TO Q106 |
| Self employed or freelance (or temporarily away) | 3 | GO TO Q108 |
| Working unpaid for your own family's business (or temporarily away) | 4 | GO TO Q103 |
| Doing any other kind of paid work | 5 | GO TO Q108 |
| Not working | 6 | GO TO Q103 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q116 |
| Refused | -99 | GO TO Q116 |

ASK IF (4 OR 6 AT Q102) AND (NOT 1, 2, 3 OR 5 AT Q102)

LkingWk

Q103 Thinking of the 4 weeks ending Sunday the [Reference Day], were you actively looking for any kind of paid work or for a place on a government scheme at any time in those 4 weeks?

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|------------|
| Yes | 1 | GO TO Q105 |
| No | 2 | GO TO Q104 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q106 |
| Refused | -99 | GO TO Q106 |
| Question not applicable | -8 | GO TO Q106 |

ASK IF (4 OR 6 AT Q102) AND (NOT 1, 2, 3 OR 5 AT Q102) AND (2 AT Q103)

WaitJob

Q104 Were you waiting to take up a job that you had already obtained?

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|------------|
| Yes | 1 | GO TO Q105 |
| No | 2 | GO TO Q106 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q106 |
| Refused | -99 | GO TO Q106 |
| Question not applicable | -8 | GO TO Q106 |

ASK IF (4 OR 6 AT Q102) AND (NOT 1, 2, 3 OR 5 AT Q102) AND (1 AT Q103 OR 1 AT Q104)

JbStart

Q105 If a job or place on a government scheme had been available in the week ending Sunday the [date], would you have been able to start within 2 weeks?

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|------------|
| Yes | 1 | GO TO Q106 |
| No | 2 | GO TO Q106 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q106 |
| Refused | -99 | GO TO Q106 |
| Question not applicable | -8 | GO TO Q106 |

TIMESTAMP

ASK IF (2, 4 OR 6 AT Q102) AND (NOT 1, 3 OR 5 AT Q102)

PaidJob

Q106 Have you ever had a paid job, apart from casual or holiday work?

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|------------|
| Yes | 1 | GO TO Q107 |
| No | 2 | GO TO Q116 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q116 |
| Refused | -99 | GO TO Q116 |
| Question not applicable | -8 | GO TO Q116 |

ASK IF 1 AT Q106

PaidJobTm

Q107 SHOWCARD 19 How long ago did you last have a paid job?

SINGLE CODE ONLY

| | | | |
|---|-------------------------------|-----|------------|
| A | Within past 12 months | 1 | GO TO Q108 |
| B | 1 year, less than 5 years | 2 | GO TO Q108 |
| C | 5 years, less than 10 years | 3 | GO TO Q108 |
| D | 10 years or more | 4 | GO TO Q108 |
| E | Can't say | 5 | GO TO Q108 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q108 |
| | Refused | -99 | GO TO Q108 |
| | Question not applicable | -8 | GO TO Q108 |

TIMESTAMP

ASK IF (1, 3 OR 5 AT Q102) OR (1 AT Q106)

Q108 What did the firm/ organisation you worked for mainly make or do (at the place where you worked)?

DESCRIBE FULLY - PROBE MANUFACTURING OR PROCESSING OR DISTRIBUTING ETC, AND MAIN GOODS PRODUCED, MATERIALS USED, WHOLESALE OR RETAIL ETC, IT SHOULD BE NOTED THAT INFORMATION ON INDUSTRY IS NECESSARY TO DISTINGUISH BETWEEN SOME OCCUPATIONS AT THE DETAILED LEVEL.

GO TO Q109

ASK IF (1, 3 OR 5 AT Q102) OR (1 AT Q106)

Q109 What was your (main) job? Interviewer Instruction: If respondent was working last Sunday add, "in the week ending Sunday the XX?"

GO TO Q110

ASK IF (1, 3 OR 5 AT Q102) OR (1 AT Q106)

Q110 What did you mainly do in your job?

CHECK SPECIAL QUALIFICATIONS/TRAINING NEEDED TO DO THE JOB

GO TO Q111

ASK IF (1, 3 OR 5 AT Q102) OR (1 AT Q106)

Employstat

Q111 Were you working as an employee or were you self-employed?

THE DIVISION BETWEEN EMPLOYEES AND SELF-EMPLOYED IS BASED ON RESPONDENTS' OWN ASSESSMENT OF THEIR EMPLOYMENT STATUS IN THEIR MAIN JOB.

| | | |
|-------------------------------|-----|------------|
| Employee | 1 | GO TO Q112 |
| Self-employed | 2 | GO TO Q114 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q116 |
| Refused | -99 | GO TO Q116 |
| Question not applicable | -8 | GO TO Q116 |

ASK IF 1 AT Q111

FormResp

Q112 In your job, did you have formal responsibility for supervising the work of other employees?

DO NOT INCLUDE PEOPLE WHO ONLY SUPERVISE: CHILDREN (E.G. TEACHERS, NANNIES, CHILDMINDERS); ANIMALS; OR BUILDINGS, (E.G. CARETAKERS, SECURITY GUARDS)

| | | |
|-------------------------------|-----|------------|
| Yes | 1 | GO TO Q113 |
| No | 2 | GO TO Q113 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q113 |
| Refused | -99 | GO TO Q113 |
| Question not applicable | -8 | GO TO Q113 |

ASK IF 1 AT Q111

NumEmployd

Q113 How many people worked for your employer at the place where you worked?

Were there...

| | | |
|-------------------------------|-----|------------|
| 1 to 24 | 1 | |
| 25 to 499 | 2 | |
| or 500 or more employees | 3 | |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q116 |
| Refused | -99 | |
| Question not applicable | -8 | |

ASK IF 2 AT Q111

Employees

Q114 Were you working on your own or did you have employees?

ASK OR RECORD

| | | |
|---|-----|------------|
| On own/with partner(s) but no employees | 1 | GO TO Q116 |
| With employees | 2 | GO TO Q115 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q116 |
| Refused | -99 | GO TO Q116 |
| Question not applicable | -8 | GO TO Q116 |

ASK IF 2 AT Q114

NumEmppees

Q115 How many people did you employ at the place where you worked?

Were there...

| | | |
|-------------------------------|-----|------------|
| 1 to 24 | 1 | GO TO Q116 |
| 25 to 499 | 2 | |
| or 500 or more employees | 3 | |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q116 |
| Refused | -99 | GO TO Q116 |
| Question not applicable | -8 | GO TO Q116 |

ASK IF (1, 3, 4 OR 5 AT Q102) OR AGED 16 TO 64

WkingEdu

Q116 Are you at present (at school or 6th form college or) enrolled on any full-time education course?

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|------------|
| Yes | 1 | GO TO Q117 |
| No | 2 | GO TO Q117 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q117 |
| Refused | -99 | GO TO Q117 |
| Question not applicable | -8 | GO TO Q117 |

TIMESTAMP

Financial Inclusion

The next couple of questions I'm going to ask are about finances.

ASK ALL EXCEPT THOSE USING OTHER LANGUAGE

FinBilCred

Q117 SHOWCARD 20 Which one of the statements on this card best describes how well you are keeping up with your bills and credit commitments at the moment? Please just read out the letter that applies.

CAPI TO ONLY HAVE LETTERS FOR PRIVACY. SINGLE CODE ONLY

- | | | | |
|---|---|-----|------------|
| A | Keeping up with all bills and commitments without any difficulties | 1 | GO TO Q118 |
| B | Keeping up with all bills and commitments but it is a struggle from time to time | 2 | GO TO Q118 |
| C | Keeping up with all bills and commitments but it is a constant struggle | 3 | GO TO Q118 |
| D | Falling behind with some bills or credit commitments | 4 | GO TO Q118 |
| E | Having real financial problems and have fallen behind with many bills or credit commitments | 5 | GO TO Q118 |
| F | Have no bills | 6 | GO TO Q118 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q118 |
| | Refused | -99 | GO TO Q118 |
-

ASK ALL EXCEPT THOSE USING OTHER LANGUAGE

FinDebtAdv

Q118 In the last 12 months have you used the services of any organisation which provides advice and support for people having problems with debt?

SINGLE CODE ONLY

- | | | | |
|--|-------------------------------|-----|------------|
| | Yes | 1 | GO TO Q119 |
| | No | 2 | GO TO Q119 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q119 |
| | Refused | -99 | GO TO Q119 |
-

TIMESTAMP

Internet Use

I'd now like to ask you a few questions about using the internet.

ASK ALL

IntHhHave

Q119 [Do you/Does your household] have access to the internet at home?

SINGLE CODE ONLY

| | | |
|------------|-----|------------|
| Yes | 1 | GO TO Q120 |
| No | 2 | GO TO Q120 |
| Don't know | -9 | GO TO Q120 |
| Refused | -99 | GO TO Q120 |

ASK ALL

IntPersUse

Q120 Do you personally use the internet at home, work or elsewhere?

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|------------|
| Yes | 1 | GO TO Q123 |
| No | 2 | GO TO Q121 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q128 |
| Refused | -99 | GO TO Q128 |

ASK IF 2 AT Q120

IntEverUse

Q121 Have you ever used the internet anywhere in the past?

SINGLE CODE ONLY

| | | |
|-------------------------------|-----|------------|
| Yes | 1 | GO TO Q122 |
| No | 2 | GO TO Q122 |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q122 |
| Refused | -99 | GO TO Q122 |
| Question not applicable | -8 | GO TO Q122 |

ASK IF 2 AT Q120

IntXUse1, IntXUse2, IntXUse3, IntXUse4, IntXUse5, IntXUse6, IntXUse7, IntXUseOth, IntXUseOT, IntXUseQna, IntXUseDk, IntXUseRef

Q122 Why don't you currently use the internet? Interviewer Instruction: If respondent states that they haven't got a computer or internet access, probe for reason.

MULTICODE

| | | |
|-----------------------------------|-----|-----------------|
| Don't want to use the internet | 1 | |
| Don't need to use the internet | 2 | |
| Equipment cost is too high | 3 | |
| Access cost is too high | 4 | IF 1 AT Q121 GO |
| Lack of skills | 5 | TO Q123, ELSE |
| Privacy/security concerns | 6 | GO TO Q128 |
| Health problems make it difficult | 7 | |
| Other (please specify) | 8 | |
| Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q128 |
| Refused | -99 | GO TO Q128 |
| Question not applicable | -8 | GO TO Q128 |

ASK IF 1 AT Q120 OR 1 AT Q121

IntUse1, IntUse2, IntUse3, IntUse4, IntUse5, IntUseOth, IntUseOT, IntUseQna, IntUseDk, IntUseRef

Q123 SHOWCARD 21 Thinking about the last three months, in which, if any, of these places have you used the internet?

MULTICODE

| | | | |
|---|---|-----|------------|
| A | At your home | 1 | GO TO Q124 |
| B | At another person's home | 2 | GO TO Q124 |
| C | At place of work (other than home) | 3 | GO TO Q124 |
| D | At place of education (other than home) | 4 | GO TO Q124 |
| E | In another public place e.g. library, community centre, internet café | 5 | GO TO Q124 |
| F | At other places (please specify) | 6 | GO TO Q124 |
| G | Not used the internet in the last 3 months | 7 | GO TO Q124 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q124 |
| | Refused | -99 | GO TO Q124 |
| | Question not applicable | -8 | GO TO Q124 |

ASK IF 1 AT Q120 OR 1 AT Q121

IntDev1, IntDev2, IntDev3, IntDev4, IntDev5, IntDev6, IntDev7, IntDevOth, IntDevOT, IntDevQna, IntDevDk, IntDevRef

Q124 SHOWCARD 22 Which of these [have you used/do you use] to access the internet?

MULTICODE

| | | | |
|---|--|-----|------------|
| A | Desktop computer | 1 | GO TO Q126 |
| B | Laptop at home or in work | 2 | GO TO Q126 |
| C | Laptop away from home or work | 3 | GO TO Q126 |
| D | Mobile phone or smartphone | 4 | GO TO Q126 |
| E | Handheld computer (e.g. tablet, iPad, palmtop) | 5 | GO TO Q126 |
| F | Games console | 6 | GO TO Q126 |
| G | Digital TV | 7 | GO TO Q126 |
| H | Other (please specify) | 8 | GO TO Q126 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q126 |
| | Refused | -99 | GO TO Q126 |
| | Question not applicable | -8 | GO TO Q126 |

TIMESTAMP

Public Service Communications

ASK IF 1 AT Q120 OR 1 AT Q121

IntGovWeb

Q126 SHOWCARD 23 On this card are examples of government websites or websites of public services. Have you visited any of these or similar websites for personal purposes in the last 12 months?

| | | |
|---|-----|------------|
| Yes | 1 | GO TO Q128 |
| No | 2 | GO TO Q127 |
| Don't know/ Can't remember (SPONTANEOUS ONLY) | 3 | GO TO Q128 |
| Refused | -99 | GO TO Q128 |
| Question not applicable | -8 | GO TO Q128 |

Welsh Government
 National Assembly for Wales
 NHS Direct Wales
 HM Revenue and Customs
 Met Office
 Local Authority/Council websites
 Job Centre Plus/Careers Wales
 Directgov
 DVLA (Driver and Vehicle Licensing Agency)
 Traveline Cymru/ Transport Wales
 School/College websites
 Visit Wales/ local tourism sites

ASK IF 2 AT Q126

IntXGovWeb

Q127 SHOWCARD 24 Which of these reasons best explains why you have not visited these types of websites in the last 12 months?

SINGLE CODE ONLY

| | | | |
|---|---|-----|------------|
| A | Concerned about personal details being shared between government departments | 1 | GO TO Q128 |
| B | Concerned about identity theft | 2 | GO TO Q128 |
| C | Online services are difficult to use | 3 | GO TO Q128 |
| D | No benefits over the way I currently deal with government | 4 | GO TO Q128 |
| E | Difficult to find the government services I need online | 5 | GO TO Q128 |
| F | Inconvenient to register for online services | 6 | GO TO Q128 |
| G | Services relevant to me are not available online | 7 | GO TO Q128 |
| H | Online services only provide information | 8 | GO TO Q128 |
| I | No need | 9 | GO TO Q128 |
| J | I prefer to access government services in other ways (e.g. by telephone or in person) | 10 | GO TO Q128 |
| K | Other (please specify) | 11 | GO TO Q128 |
| L | Not used the internet in the last 12 months | 12 | GO TO Q128 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q128 |
| | Refused | -99 | GO TO Q128 |
| | Question not applicable | -8 | GO TO Q128 |

ASK ALL

UaSerDeal1, UaSerDeal2, UaSerDeal3, UaSerDeal4, UaSerDeal5, UaSerDeal6, UaSerDeal7,
UaSerDeal8, UaSerDeal9, UaSerDeal10, UaSerDealOth, UaSerDealOT, UaSerDealDk, UaSerDealRef

Q128 SHOWCARD 25 If you wanted to contact or use public services for personal purposes, in which of these ways would you prefer to do this, assuming all the ways were available to you?

MULTICODE

| | | | |
|---|--|-----|------------|
| A | By telephone | 1 | GO TO Q129 |
| B | By post | 2 | GO TO Q129 |
| C | By e-mail | 3 | GO TO Q129 |
| D | In-person visit to the office | 4 | GO TO Q129 |
| E | Visiting the Post Office | 5 | GO TO Q129 |
| F | Computerised information point or kiosk in a public place | 6 | GO TO Q129 |
| G | Interactive television in your home | 7 | GO TO Q129 |
| H | Internet at home | 8 | GO TO Q129 |
| I | Internet elsewhere (e.g. in a library or at work) | 9 | GO TO Q129 |
| J | Text messaging on a mobile phone or using the Internet through your mobile phone | 10 | GO TO Q129 |
| K | Other (please specify) | 11 | GO TO Q129 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q129 |
| | Refused | -99 | GO TO Q129 |

TIMESTAMP

Recontact and Linkage

ASK ALL

Q129

The Welsh Government, or a research company employed by them, may invite you to take part in further research based on some of the responses you have given today. This could be face-to-face, by telephone or as part of a focus group. This would involve [TNS-BMRB / BEAUFORT RESEARCH] passing your details to the Welsh Government together with your responses to the survey. If you are re-contacted, there will be no obligation to take part. Would you be willing to be re-contacted?

| | | |
|---------|-----|------------|
| Yes | 1 | GO TO Q130 |
| No | 2 | GO TO Q130 |
| Refused | -99 | GO TO Q130 |

TIMESTAMP

ASK ALL

Q130

There is ANOTHER way you can help us that would make your survey answers even more useful. The Welsh Government would like to be able to link your survey answers to information that the NHS and other public organisations hold about you. For example - your GP, hospital and education records.

Your information will only be used for research purposes and your personal details will be kept completely confidential. If you don't want us to link your data, that's absolutely fine, your survey answers will still be valuable without being linked to other records.

INTERVIEWER TO SHOW RESPONDENT DATA LINKAGE SHOWCARD

Please take a look at this card – this will explain what the Welsh Government are asking. Please take your time to read this and ask me any questions you have.

IF REQUIRED, PLEASE GIVE THE RESPONDENT ADDITIONAL INFORMATION AS DETAILED ON THE FLOWCHART AND LEAFLET TO HELP THEM UNDERSTAND THE REQUEST. ENSURE THAT THE RESPONDENT UNDERSTANDS THE REQUEST SO THAT THEIR CONSENT IS GIVEN.

Do you agree for us to link your survey answers with other information held about you?

| | | |
|------------|-----|---------------|
| Yes | 1 | GO TO Q131 |
| No | 2 | END OF SURVEY |
| Don't Know | -9 | GO TO Q131 |
| Refused | -99 | GO TO Q131 |

TIMESTAMP

ASK IF 1 AT Q130

Q131

Thank you for agreeing. To help us do this, can you please give me your full name?

CHECK AGAINST NAME ENTERED BELOW AND REVISE IF NECESSARY.

| | | |
|------------|-----|---------------|
| Enter Name | | GO TO Q131 |
| Refused | -99 | END OF SURVEY |

ASK IF DOB GIVEN

Q132 Can I just confirm that your date of birth is [DD/MM/YYYY]?

| | | |
|---------|-----|---------------|
| Yes | 1 | GO TO Q134 |
| No | 2 | GO TO Q133 |
| Refused | -99 | END OF SURVEY |

ASK IF DOB NOT GIVEN

Q133 What is your date of birth?

| | | |
|---------|-----|---------------|
| Refused | -99 | END OF SURVEY |
|---------|-----|---------------|

TIMESTAMP

ASK IF 1 AT Q132 OR DOB GIVEN AT Q133

Q134 Thank you for agreeing.

INTERVIEWER TO HAND RESPONDENT DATA LINKAGE LEAFLET. Here's a leaflet to give you more information about linking your data. It also tells you what to do if you change your mind after I have left.

Interviewer Check Information

(This information is collected to enable the research company to contact the respondent to validate the responses recorded by the interviewer)

classIntro

I just need to finish by confirming a few details with you. This is in case we need to get in touch to check any of the questions I have recorded.

ASK ALL

namePage

First could you tell me your name please?
MAKE SURE FULL NAME IS ENTERED HERE.
CONFIRM/ENTER NAME [WILL BE PRE-POPULATED BASED ON EARLIER RESPONSE].

ASK ALL

addPage1

Now enter respondents FULL ADDRESS.
ENTER ADDRESS [WILL BE PRE-POPULATED BASED ON THE SAMPLE].

ASK ALL

FTELEPH

And what is your telephone number please?
ENTER RESPONDENTS (MAIN) HOME TELEPHONE NUMBER IN FULL, STARTING WITH THE EXCHANGE NUMBER. USE NUMBERS ONLY. DO NOT USE THE EXCHANGE NAME. E.G. TYPE 01603457272 NOT GREENOCK 457272. DO NOT TYPE ANY SPACES OR DASHES. PLEASE REMEMBER TO TYPE IN THE NUMBER DIRECTLY AND IN FULL.

ENTER NUMBER
NUMBER NOT GIVEN | 2

ASK ALL

decPage

THANK RESPONDENT AND CLOSE. I would just like to confirm that my name is [NAME] working for [Kantar Operations on behalf of TNS-BMRB / Beaufort Research]. All your replies will be treated in the strictest confidence.

INTERVIEWER:

Signify that this interview is a true record and has been conducted within the Market Research Society Code of Conduct by typing in your interviewer number below.

YOU MUST ENTER YOUR FULL INTERVIEWER NUMBER AT THIS QUESTION (EVEN IF YOU HAVE TAKEN OVER SOMEONE ELSE'S ASSIGNMENT)

ENTER NUMBER
RE-ENTER NUMBER

ASK ALL

Tips ENTER ANY RELEVANT NOTES BELOW

END OF SURVEY