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Arolwg Cenedlaethol Cymru
National Survey for Wales



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National Survey for Wales

2013/14

Questionnaire

National Survey for Wales: Questionnaire for April 2013 to March 2014

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Guide to the Questionnaire Format

Below is a guide of how to interpret the questionnaire format. All questions in the questionnaire follow a similar format.

Example of question layout

'LongIII' is the variable name of the question and 'Q46' is the question number.

The wording of the question to be read out by the interviewer to the respondent will always be displayed in the font below (Arial, Bold and Size 10). Any text not in this font, but appears in this section is an Interviewer Instruction or Note, which isn't read out to the respondent (see Q47 for example).

ASK ALL

LongIII
Q47

Do you have any long-standing illness, disability or infirmity? By long-standing I mean anything that has troubled you over a period of time or that is likely to affect you over a period of time?

SINGLE CODE ONLY

Yes	1	GO TO Q47
No	2	GO TO Q48
Don't know (SPONTANEOUS ONLY)	-9	
Refused	-99	

All questions have a coding frame associated with them, which means that the computer only allows the interviewer to record certain answers. These are given positive numbers within the coding frame. In certain questions, you will see that the interviewer will be able to record 'Other' as an answer option.

The above is called 'routing'. This shows which respondents are asked which questions.

You will note that 'routing' also appear above each question. Again, this shows which respondents are asked which questions. You will note that at Q46 – everyone is required to answer the question. Whilst at Q47 – only those answering 'Yes' at Q46 are required to answer this.

ASK IF 1 AT Q47

LongIII
Limit
Q48
Harm'

Does this illness or disability limit your activities in any way? INTERVIEWER: IF RESPONDENT HAS MENTIONED MULTIPLE ILLNESSES OR DISABILITIES, ASK: Do any of these illnesses or disabilities limit your activities in any way?

SINGLE CODE ONLY

Yes	1	GO TO Q48
No	2	
Don't know (SPONTANEOUS ONLY)	-9	
Refused	-99	
Question not applicable	-8	

This is to show whether the question can have more than one answer option. 'Single Code Only' means only one answer can be selected. 'Multicode' means that one or more answers can be selected.

These negative codes are used by the interviewer when the respondent refuses to answer the question or when the question isn't asked. In this case, those answering 'No' at Q46 will be recorded as -8 (Question not applicable) for Q47.

This indicated that the question is one of the ONS harmonised questions.

Address Check

Please check that the details below are correct. If not, you should exit the script and select the correct serial number in the grid.

AddressCheck

Serial Number:

Yes	1
No	2

Address:

Yes	1
No	2

Police

Name of police station registered at:

ENTER NAME.

CONFIRM DETAILS BELOW WITH SOMEONE AT THE ADDRESS

Address:

Correct	1
Incorrect	2

ASK ALL:

C1 IS ADDRESS TRACEABLE, RESIDENTIAL AND OCCUPIED AS A MAIN RESIDENCE (ATTEMPT CONTACT AT ADDRESS IF NECESSARY)?

Yes	1	GO TO C2
No	2	
UNABLE TO ESTABLISH	3	

IF NO AT C1 INTERVIEWER GIVEN LIST OF INELIGIBLE OUTCOME CODES

Not yet built / under construction	1
Derelict / demolished	2
Vacant / empty housing unit	3
Non-residential address	4
Communal establishment / institution	5
Not main residence	6

IF UNABLE TO ESTABLISH AT C1 INTERVIEWER IS SENT TO OUTCOME CODES AND ASKED TO CODE INTERIM OR FINAL OUTCOME:

No contact at address (no selection done yet)	1
Contact made at address but need to call back (no selection done yet)	2
Inaccessible	3
Unable to locate address (21)	4
Unknown whether address is residential due to a refusal of information	5
Unknown whether address is residential due to other reasons	6

Household Selection

IF YES AT C1: MAKE CONTACT WITH RESPONSIBLE ADULT AT ADDRESS.

C2 **INTRODUCTION: Good morning/afternoon/evening. My name is [NAME] (SHOW ID CARD) from Kantar Operations working on behalf of TNS-BMRB. We are carrying out the National Survey for Wales for the Welsh Government.**

IF NECESSARY ASK: **Can I just check, is this house/bungalow/building occupied as a single dwelling or is it split up into dwelling units?** CODE NUMBER OF DWELLING UNITS. INCLUDE BOTH OCCUPIED AND UNOCCUPIED DWELLING UNITS:

ENTER NUMBER	1
Unable to establish	2

IF > 1 DWELLING AT C2:

C3a

LIST ALL DWELLING UNITS IN THE GRID BELOW IN FLAT/ROOM NUMBER ORDER OR FROM BOTTOM TO TOP OF BUILDING. LEFT TO RIGHT, FRONT TO BACK. 1 UNIQUE DWELLING UNIT DESCRIPTION PER TEXT BOX. INCLUDE BOTH OCCUPIED AND UNOCCUPIED DWELLING UNITS.

[INTERVIEWER LISTS DWELLING UNITS]. | 1

IF NUMBER ENTERED AT C2:

Dwell

YOU SHOULD CARRY OUT THE INTERVIEW AT [IF C2 = 1: THIS ADDRESS / IF C2 > 1 [NAME OF FLAT/HOUSE].

IF > 1 DWELLING AT C2:

C3b

IS SELECTED DWELLING RESIDENTIAL AND OCCUPIED AS A MAIN RESIDENCE (ATTEMPT CONTACT AT ADDRESS IF NECESSARY)?

Yes	1
No	2
UNABLE TO ESTABLISH	3

IF NO AT C3b INTERVIEWER GIVEN LIST OF INELIGIBLE OUTCOME CODES:

Vacant / empty housing unit	1
Non-residential address	2
Not main residence	3

IF C2 = 1 OR C3b = YES:

C3c

INTERVIEWER: REINTRODUCE SURVEY AT SELECTED ADDRESS IF NECESSARY AND ASK:

Can I just check, how many households live here? By 'household' I mean a group of people (not necessarily related) living at the same address who share cooking facilities and share a living room or sitting room or dining area.

One	1
More than one	2
Unable to establish	3

IF C3bc = 'MORE THAN ONE':

C3d ENTER NUMBER OF HOUSEHOLDS LIVING HERE

ENTER NUMBER	1
Unable to establish	2

IF C3c = 'MORE THAN ONE' AND NUMBER ENTERED AT C3d:

C3e ALLOCATE A UNIQUE IDENTIFIER TO ALL HOUSEHOLDS (E.G. NUMBER OR LETTER) AND LIST IN THE GRID BELOW. ANY ORDER IS FINE.

[INTERVIEWER LISTS HOUSEHOLDS]	1
--------------------------------	---

C3f YOU SHOULD CARRY OUT THE INTERVIEW AT [NAME OF SELECTED HOUSEHOLD].

IF UNABLE TO ESTABLISH AT C3c OR C3d INTERVIEWER IS SENT TO OUTCOME CODES AND ASKED TO CODE INTERIM OR FINAL OUTCOME:

No contact at address (no selection done yet)	1
Contact made at address but need to call back (no selection done yet)	2
Refused all information	3
Inaccessible	4
Unable to locate address	5
No contact with anyone at address	6
Contact made but not with a responsible resident	7

IF C3c = 'ONE' OR NUMBER ENTERED AT C3d:

C4 INTERVIEWER: REINTRODUCE SURVEY AT SELECTED ADDRESS IF APPLICABLE. CONFIRM ADDRESS IS MAIN RESIDENCE: IF NOT GO BACK TO TRACEABLE/RESIDENTIAL QUESTION; IF MAIN RESIDENCE, ASK: For this study we are only interviewing people aged 16 or over. Including yourself, how many people aged 16 or over live in this household? By 'household' I mean a group of people (not necessarily related) living at the same address who share cooking facilities and share a living room or sitting room or dining area. .

INCLUDE:

PEOPLE WHO NORMALLY LIVE AT ADDRESS WHO ARE AWAY FOR UNDER 6 MONTHS.

BOARDERS AND LODGERS LIVING AS PART OF HOUSEHOLD.

EXCLUDE:

PEOPLE AGED 16+ WHO LIVE ELSEWHERE TO STUDY OR WORK BUT WHO COME HOME FOR HOLIDAYS.

SPOUSES WHO ARE SEPARATED AND NO LONGER RESIDENT.

PEOPLE AWAY CONTINUOUSLY FOR 6 MONTHS OR MORE. CODE NUMBER OF ELIGIBLE PERSONS.

ENTER NUMBER	1
UNABLE TO ESTABLISH	2

Respondent Selection

IF > 1 AT C4:

C5 LIST ALL ELIGIBLE PERSONS IN THE GRID BELOW (THEY DO NOT NEED TO BE IN ANY PARTICULAR ORDER).

VERIFY THAT ALL ELIGIBLE PERSONS HAVE BEEN LISTED BELOW BEFORE CONTINUING. 1 UNIQUE PERSON NAME PER TEXT BOX.

[INTERVIEWER LISTS NAMES].

IF NUMBER ENTERED AT C4:

C5aConfirm You should carry out the interview with [NAME OF SELECTED PERSON].

CONFIRM SELECTED RESPONDENT'S FULL NAME

ENTER NAME

UNABLE TO ESTABLISH

IF UNABLE TO ESTABLISH NAME INTERVIEWER IS SENT TO OUTCOME CODES AND ASKED TO CODE INTERIM OR FINAL OUTCOME:

No contact at address (no selection done yet)
Contact made at address but need to call back
(no selection done yet)
Refused all information

IF UNABLE TO ESTABLISH AT C6 INTERVIEWER IS SENT TO OUTCOME CODES AND ASKED TO CODE INTERIM OR FINAL OUTCOME:

No contact at address (respondent selection
already done) 1
Contact made at address but no contact with
selected respondent 2
Refused all information 3

IF PERSON SELECTED (I.E. NUMBER ENTERED AT C4 AND NAME ENTERED):

C5b Is [NAME] aged 16 or 17 AND living with parents/guardians?

Yes 1
No 2
Unable to establish 3

IF YES AT C5b:

C5c PARENTAL/GUARDIAN PERMISSION WILL NEED TO BE OBTAINED BEFORE PROCEEDING WITH INTERVIEW WITH SELECTED RESPONDENT. HAS PARENTAL CONSENT BEEN GAINED ON THIS VISIT?

Yes 1
No 2

IF YES AT C5c:

C5d PARENTAL PERMISSION GAINED.

██████████ FULL NAME OF PARENT/GUARDIAN GIVING CONSENT:

[ENTER NAME]

██████████ RELATIONSHIP TO RESPONDENT:

Mother (natural/step/foster)	1
Father (natural/step/foster)	2
Other - specify	3

IF PARENTAL PERMISSION NOT GAINED (C5c = NO) ON THIS VISIT INTERVIEWER NEEDS TO CODE OUTCOME FROM THE FOLLOWING LIST (CANNOT PROCEED WITH INTERVIEW WITHOUT PERMISSION):

No contact at address (respondent selection already done)	1
Contact at address but no contact with parent of selected 16 or 17 year old	2
Contact with parent of selected 16 or 17 year old but need to call back	3
Parental permission required – permission refused	4

IF PERSON SELECTED (I.E. NUMBER ENTERED AT C4 AND NAME ENTERED):

TELNO

██████████ ENTER A CONTACT NUMBER FOR SELECTED RESPONDENT.
ENTER RESPONDENTS (MAIN) HOME TELEPHONE NUMBER IN FULL, STARTING WITH THE EXCHANGE NUMBER. USE NUMBERS ONLY. DO NOT USE THE EXCHANGE NAME. E.G. TYPE 01603457272 NOT GREENOCK 457272. DO NOT TYPE ANY SPACES OR DASHES. PLEASE REMEMBER TO TYPE IN THE NUMBER DIRECTLY AND IN FULL.

ENTER NUMBER	
NUMBER NOT GIVEN	2

Household Information

IF PERSON SELECTED (I.E. NUMBER ENTERED AT C4 AND NAME ENTERED):

LANG

Would [NAME OF SELECTED RESPONDENT] like the interview to be conducted in English or Welsh?

English	1
Welsh	2
Other (specify)	3
Not applicable	4

IF ENGLISH PROCEED TO OUTCOME CODES.

IF WELSH (DISPLAY ON NEXT SCREEN):

CONTINUE IF YOU CAN SPEAK AND READ WELSH YOURSELF. IF YOU CANNOT SPEAK AND READ WELSH PLEASE SELECT INTERIM CODE (45) AND CONTACT THE OFFICE TO ARRANGE FOR THIS ADDRESS TO BE PASSED TO A WELSH SPEAKING INTERVIEWER.

IF OTHER (DISPLAY ON NEXT SCREEN):

USE A HOUSEHOLD TRANSLATOR IF POSSIBLE. IF NO TRANSLATOR IS AVAILABLE CODE AS UNPRODUCTIVE OUTCOME (CODE 67).

IF PERSON SELECTED AND PERMISSION GAINED (IF NECESSARY) INTERVIEWER NEEDS TO CODE FROM A LIST OF INTERIM/FINAL OUTCOMES:

Start interview now (70)	1	GO TO OBSIntro2 or OBSIntro3
No contact at address (respondent selection already done) (112)	2	
Contact at address but no contact with selected respondent (113)	3	
Contact with selected respondent but need to call back (114)	4	
Appointment made with selected respondent to conduct interview (62)	5	
Welsh language need identified (45)	6	
Refusal by selected person (52)		7
Refusal by proxy (53)	8	
Contact but no specific appointment (60)	9	
Broken appointment, no recontact (63)	10	
Ill at home during survey period (64)	11	
Away / in hospital throughout field period (65)	12	
Physical or learning disability / difficulty (66)		13
Language difficulties (67)	14	

TIMESTAMP

ASK ALL

LangInt, LangIntOT

F Would you like the interview to be conducted in English or Welsh?

English	1	GO TO Q1
Cymraeg	2	GO TO Q1
Other (please specify)	3	

IF LANGINT = OTHER

Othlang

INTERVIEWER: ARE YOU USING A HOUSEHOLD TRANSLATOR FOR THIS INTERVIEW?

Yes	1
No	2

IF OTHLANG = NO

NoHHtran

INTERVIEWER: PLEASE RECORD WHO YOU ARE USING TO TRANSLATE THE QUESTIONNAIRE.

OPEN RESPONSE

ASK ALL

I'd like to ask you some questions about the people in your household.

INTERVIEWER NOTE: If new contact/household, add: "by 'your household', I mean a group of people (not necessarily related) living at the same address who share cooking facilities and share a living room or sitting room or dining area".

ASK ALL

NumCheck

[IF ONLY ONE ADULT IN HOUSEHOLD: INTERVIEWER: IN THE CONTACT SHEET YOU RECORDED THAT THE RESPONDENT WAS THE ONLY PERSON IN THE HOUSEHOLD AGED 16+. PLEASE CHECK THIS IS CORRECT WITH THE RESPONDENT AND RECORD ANSWER BELOW.]

[IF > ONE ADULT IN HOUSEHOLD: INTERVIEWER: IN THE CONTACT SHEET YOU RECORDED THAT THERE WERE [NUMBER ENTERED IN CONTACT SHEET] PEOPLE IN THIS HOUSEHOLD AGED 16+. PLEASE CHECK THIS IS CORRECT WITH RESPONDENT AND RECORD ANSWER BELOW.]

[IF ONLY ONE ADULT IN HOUSEHOLD: Can I just confirm that you are the only person aged 16+ living in this household?]

[IF > ONE ADULT IN HOUSEHOLD: Can I just confirm that, including you, there are [X] people aged 16 or over living in this household?]

Number Correct	1
Number Incorrect	2

ASK IF 'NUMBER INCORRECT'

NumNew

ASK OR RECORD CORRECT NUMBER OF ADULTS IN THE HOUSEHOLD.

INTERVIEWER NOTE: If new contact/household, add: "**by 'your household', I mean a group of people (not necessarily related) living at the same address who share cooking facilities and share a living room or sitting room or dining area**".

ENTER NUMBER

ASK IF 'NUMBER INCORRECT'

Reasinc

INTERVIEWER: CODE REASON FOR DIFFERENCE IN NUMBER OF ADULTS AGED 16+ CODED HERE AND IN THE CONTACT SHEET.

Number has changed since contact sheet was completed	1
Error in contact sheet	2
Other (specify)	3

ASK IF Numcheck = 'NUMBER CORRECT'

NameChk

[IF ONLY ONE ADULT IN HOUSEHOLD: INTERVIEWER: LISTED BELOW IS THE NAME OF THE RESPONDENT ENTERED IN THE CONTACT SHEET. PLEASE CONFIRM WITH THE RESPONDENT WHETHER THIS IS CORRECT.]

[IF > ONE ADULT IN HOUSEHOLD: INTERVIEWER: LISTED BELOW ARE THE NAMES OF THE PEOPLE AGED 16+ IN THE HOUSEHOLD RECORDED IN THE CONTACT SHEET. PLEASE CONFIRM WITH THE RESPONDENT WHETHER THESE NAMES ARE CORRECT].

LIST OF NAMES [NOTE FOR SCRIPTING – (RESPONDENT) SHOULD BE LISTED AFTER THE NAME OF THE SELECTED RESPONDENT AND THEY SHOULD APPEAR FIRST.]

Names Correct	1
Names Incorrect	2

IF 'NAMES CORRECT' ASK NUMBER OF UNDER 16s IN HOUSEHOLD

IF 'NUMBER INCORRECT' OR 'NAMES INCORRECT' ASK NEWNAMES

NewNames

INTERVIEWER: PLEASE ENTER THE NAMES OF ALL THE PEOPLE AGED 16+ IN THE HOUSEHOLD BELOW. ENTER RESPONDENT FIRST.

[NOTE FOR SCRIPTING: THERE SHOULD BE A BOX FOR EACH PERSON AGED 16+ BASED ON THE NUMBER CONFIRMED AT NUMCHECK / ENTERED AT NUMNEW. THE FIRST BOX SHOULD IDEALLY HAVE 'RESPONDENT' NEXT TO IT].
[NOTE FOR SCRIPTING: ONCE ALL NAMES CONFIRMED ASK FOR NUMBER OF UNDER 16s IN HOUSEHOLD (i.e. the current Numpep)].

Start of Respondent Interview

I'd like to ask you some questions about the people in your household. INTERVIEWER NOTE: If new contact/household, add: "by 'your household', I mean a group of people (not necessarily related) living at the same address who share cooking facilities and share a living room or sitting room or dining area".

TIMESTAMP

ASK ALL
NumPep

Q1 [You've told me/I've been told] that [you are the only adult aged 16 or over in the household/there are [x] adults aged 16 or over in the household. INTERVIEWER CHECK: That the number of adults aged 16 and over is correct. How many under 16's are there living here?]

GO TO Q2

ASK ALL

Q2 You've told me/I've been told that you and [insert name of person 2, person 3, etc from C5] lives here. Please can you tell me the names of each person under 16 in your household. IF NECESSARY: I only need this information to help me ask questions in the survey.

GO TO Q3

LOOP FOR ALL MEMBERS IN HOUSEHOLD

DtBirth

Q3 What is your/[name]'s date of birth? IF DATE OF BIRTH NOT GIVEN. What was your/[name]'s age at your/[their] last birthday? CHECK: Based on what you have told me I make it that you/[name] are/is [age]. Is this correct? IF RESPONDENT REFUSES TO GIVE THEIR AGE, THEN GIVE YOUR BEST ESTIMATE.

GO TO Q4

LOOP FOR ALL MEMBERS IN HOUSEHOLD

Gender

Q4 [Record respondent's gender]/Is [name] male or female?
ASK OR RECORD

Male	1	GO TO Q5a
Female	2	GO TO Q5a
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q5a
Refused	-99	

TIMESTAMP

This interview is completely voluntary. Your personal information and the answers you give will be kept confidential by the Welsh Government and only used for research purposes. Your details will not be used for marketing purposes. If we should come to any question that you don't want to answer, just let me know and we'll go on to the next question.

ASK ALL

MarStat2

Q5a

Harm'

What is your current legal marital status. Are you ...

READ OUT. CODE FIRST TO APPLY

Single, that is never married and never registered a same-sex civil partnership	1	GO TO Q5
Married	2	GO TO Q5
Separated, but still legally married	3	GO TO Q5
Divorced	4	GO TO Q5
Widowed	5	GO TO Q5
In a registered same-sex civil partnership	6	GO TO Q5
Separated, but still legally in a same-sex civil partnership	7	GO TO Q5
Formerly in a same-sex civil partner, the civil partnership now legally dissolved	8	GO TO Q5
A surviving partner from a same-sex civil partnership	9	GO TO Q5
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q5
Refused	-99	GO TO Q5

ASK ALL

RelResp2

Q5

Harm'

I would now like to ask how other people in your household are related to you.

What is [name]'s relationship to you ...

* INCLUDES SAME SEX COUPLES WHO ARE NOT IN A REGISTERED CIVIL PARTNERSHIP, TREAT RELATIVES OF COHABITING COUPLES IN THE SAME WAY AS RELATIVES OF SPOUSES.. **TREAT RELATIVES OF CIVIL PARTNERS IN THE SAME WAY AS RELATIVES OF SPOUSES. *** HALF BROTHERS/SISTERS SHOULD BE CODED WITH STEP BROTHERS/SISTERS SINGLE CODE ONLY FOR EACH HOUSEHOLD MEMBER

Spouse	1	GO TO Q5b
Civil Partner**	2	GO TO Q5b
Cohabiting partner*	3	GO TO Q5b
Son/daughter (incl. adopted)	4	GO TO Q5b
Step son/daughter	5	GO TO Q5b
Foster child	6	GO TO Q5b
Son-in-law/daughter-in-law	7	GO TO Q5b
Parent / guardian	8	GO TO Q5b
Step parent	9	GO TO Q5b
Foster parent	10	GO TO Q5b
Parent-in-law	11	GO TO Q5b
Brother or sister (incl. adopted)	12	GO TO Q5b
Step brother/sister***	13	GO TO Q5b
Foster brother/sister	14	GO TO Q5b
Brother/sister-in-law	15	GO TO Q5b
Grandchild	16	GO TO Q5b
Grandparent	17	GO TO Q5b
Other relation	18	GO TO Q5b
Other non-relative	19	GO TO Q5b

ASK IF ANY HOUSEHOLD MEMBERS AGED UNDER 20 WHERE RELATIONSHIP TO RESPONDENT IS NOT 3/4/5 AT Q5

GrdChk

Q5b Can I just check, are you the legal guardian of any of the following people in the household?

READ OUT

LIST OF NAMES	1	GO TO Q6
None of these	2	GO TO Q6
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q6
Refused	-99	GO TO Q6

ASK ALL

Tenure2

Q6

Harm'

SHOWCARD 1 [Do you / Does your household] own or rent this accommodation?

INTERVIEWER NOTE: We are interested in how the household occupies the accommodation rather than the individual. E.g. if respondent is living rent free in a household with a friend who rents the accommodation you should code 'rent it'. SINGLE CODE ONLY

A	Own it outright	1	GO TO Q8
B	Buying it with the help of a mortgage/loan	2	GO TO Q8
C	Part own and part rent (shared ownership)	3	GO TO Q8
D	Rent it (includes those who are on Housing Benefit or Local Housing Allowance)	4	GO TO Q7
E	Live here rent-free (including rent-free in relative's/friend's property but excluding squatters)	5	GO TO Q7
F	Squatting	6	GO TO Q8
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q8
	Refused	-99	GO TO Q8

ASK IF 4 OR 5 AT Q6

HhLndLrd2

Q7

Harm'

SHOWCARD 2 Who is [your/your household's] landlord?

CODE FIRST TO APPLY

A	The local authority / council / ALMO	1	GO TO Q8
B	A housing association, RSL, charitable trust or Local Housing Company	2	GO TO Q8
C	Employer (organisation) of a household member	3	GO TO Q8
D	Another organisation	4	GO TO Q8
E	Relative/acquaintance of any current household member from before this tenancy started	5	GO TO Q8
F	Employer (individual) of a household member	6	GO TO Q8
G	Another individual private landlord	7	GO TO Q8
	Question not applicable	-8	GO TO Q8
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q8
	Refused	-99	GO TO Q8

TIMESTAMP

Smoke Alarms

Now I would like to ask you about smoke alarms.

ASK ALL

SmkAlmNum

Q8 How many, if any, smoke alarms do you have in your home?

SINGLE CODE ONLY

One	1	GO TO Q9
Two	2	GO TO Q9
Three or more	3	GO TO Q9
None	4	GO TO Q10
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q10
Refused	-99	GO TO Q10

ASK IF 1, 2 OR 3 AT Q8

SmkAlmWrk

Q9 How many, if any, of these alarms are working?

SINGLE CODE ONLY

One	1	GO TO Q10
Two	2	GO TO Q10
Three or more	3	GO TO Q10
None	4	GO TO Q10
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q10
Question not applicable	-8	GO TO Q10
Refused	-99	GO TO Q10

TIMESTAMP

Welsh Language

I'd like to ask you about your Welsh language skills.

ASK ALL

Q10 Can you...
READ OUT EACH ONE

WelUndSpk
Understand spoken Welsh

Yes	1
No	2
Don't know (SPONTANEOUS ONLY)	-9
Refused	-99

WelSpk
Speak Welsh

Yes	1
No	2
No, but has some Welsh speaking ability (spontaneous only)	3
Refused	-99

WelRead
Read Welsh

Yes	1
No	2
Don't know (SPONTANEOUS ONLY)	-9
Refused	-99

WelWrite
Write Welsh

Yes	1
No	2
Don't know (SPONTANEOUS ONLY)	-9
Refused	-99

ASK IF 1 AT Q10B

WelAbSpk

Q11 SHOWCARD 3 Which of these best describes your ability in spoken Welsh?
SINGLE CODE ONLY

A	I'm fluent in Welsh	1	GO TO Q12
B	I can speak a fair amount of Welsh	2	GO TO Q12
C	I can only speak a little Welsh	3	GO TO Q12
D	I can say just a few words	4	GO TO Q12
	Question not applicable	-8	GO TO Q12
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q12
	Refused	-99	GO TO Q12

ASK IF 1 AT Q10B

WelFrqSpk

Q12 Do you speak Welsh daily, weekly, less often, or never?

SINGLE CODE ONLY

Daily	1	GO TO Q13
Weekly	2	GO TO Q13
Less often	3	GO TO Q13
Never	4	GO TO Q13
Question not applicable	-8	GO TO Q13
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q13
Refused	-99	GO TO Q13

LOOP FOR ALL MEMBERS IN HOUSEHOLD AGED 3 AND OVER, EXCEPT RESPONDENT

I now want to ask whether other members of your household can speak Welsh

WelSpkHh

Q13 Can [name] speak Welsh?

SINGLE CODE ONLY

Yes	1	GO TO Q14a
No	2	GO TO Q14a
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q14a
Question not applicable	-8	GO TO Q14a
Refused	-99	GO TO Q14a

TIMESTAMP

Local Area

ASK ALL

WbWikSpace

Q14a SHOWCARD 4 Do you live within a ten-minute walk of a natural green or blue space, such as those listed on this card?

SINGLE CODE ONLY

Yes	1	GO TO Q14b
No	2	GO TO Q14b
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q14b
Refused	-99	GO TO Q14b

Greenspaces

- Countryside
- Woodlands
- Parks and gardens
- Country parks
- Green corridors (e.g river banks or roadside grass verges)
- Outdoor sports facilities
- Amenity greenspace (e.g public playing fields or football pitches etc)
- Play areas
- Allotments, community gardens and urban farms
- Cemeteries and churchyards

Bluespaces

- River, lake or canal
- Sea

TIMESTAMP

I'm now going to ask you how you feel about your local area. When answering, please consider your local area to be the area within 15-20 minutes walking distance from your home.

ASK ALL

LaBelong

Q14b CORE SHOWCARD A To what extent would you agree or disagree that you belong to your local area?

SINGLE CODE ONLY

A	Strongly agree	1	GO TO Q15
B	Tend to agree	2	GO TO Q15
C	Neither agree nor disagree	3	GO TO Q15
D	Tend to disagree	4	GO TO Q15
E	Strongly disagree	5	GO TO Q15
	Don't know/No opinion (SPONTANEOUS ONLY)	-9	GO TO Q15
	Refused	-99	GO TO Q15

TIMESTAMP

ASK ALL

Q15 SHOWCARD 5 How safe or unsafe would you feel if you were in the following situations?

SINGLE CODE FOR EACH. IF RESPONDENT DOESN'T DO THAT ACTIVITY INTERVIEWER TO ASK: How safe or unsafe *would* you feel if you had to?

LaSafe2

At home after dark

A	Very safe	1
B	Fairly safe	2
C	Fairly unsafe	3
D	Very unsafe	4
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99

LaSafe8

Travelling by public transport after dark

A	Very safe	1
B	Fairly safe	2
C	Fairly unsafe	3
D	Very unsafe	4
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99

GO TO Q16

TIMESTAMP

ASK ALL

Q16 CORE SHOWCARD A To what extent do you agree or disagree with each of the following statements? My local area is...
SINGLE CODE FOR EACH

LaWelMain

Well maintained

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99

LaFreeLitt

Free from litter and rubbish

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99

LaFreeGraf

Free from graffiti and vandalism

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99

LaSfeChild

Safe for children to play outside

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99

LaFreeTraf**Free from heavy traffic**

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99

GO TO Q17

TIMESTAMP

ASK ALL

LaDifBgrnd**Q17****CORE SHOWCARD A To what extent do you agree or disagree that this local area is a place where people from different backgrounds get on well together?**

SINGLE CODE ONLY

A	Strongly agree	1	GO TO Q18
B	Tend to agree	2	GO TO Q18
C	Neither agree nor disagree	3	GO TO Q18
D	Tend to disagree	4	GO TO Q18
E	Strongly disagree	5	GO TO Q18
	Too few people in the local area (SPONTANEOUS ONLY)	6	GO TO Q18
	All same backgrounds (SPONTANEOUS ONLY)	7	GO TO Q18
	Don't know/No opinion (SPONTANEOUS ONLY)	-9	GO TO Q18
	Refused	-99	GO TO Q18

ASK ALL

LaRespCons**Q18****CORE SHOWCARD A To what extent do you agree or disagree with the following statement? People in my local area treat each other with respect and consideration.**

SINGLE CODE ONLY

A	Strongly agree	1	GO TO Q19
B	Tend to agree	2	GO TO Q19
C	Neither agree nor disagree	3	GO TO Q19
D	Tend to disagree	4	GO TO Q19
E	Strongly disagree	5	GO TO Q19
	Don't know/No opinion (SPONTANEOUS ONLY)	-9	GO TO Q19
	Refused	-99	GO TO Q19

TIMESTAMP

Discrimination

In the next question we are interested in finding out if you have experienced any harassment or discrimination.

ASK ALL EXCEPT THOSE USING OTHER LANGUAGE

DcrimExp1, DcrimExp2, DcrimExp3, DcrimExp4, DcrimExp5, DcrimExp6, DcrimExp7, DcrimExp8, DcrimExp9, DcrimExp10, DcrimExp11, DcrimExp12, DcrimExpNone, DcrimExpOth, DcrimExpOT, DcrimExpDK, DcrimExpRef

Q19 SHOWCARD 6 In the last 12 months have you personally experienced discrimination, harassment or abuse for any of these reasons? Please just tell me the letter next to the reasons that apply.

MULTICODE. CAPI TO ONLY HAVE LETTERS FOR PRIVACY

A	Your accent	1	
B	Your ethnicity	2	
C	Your age	3	
D	Your language	4	
E	Your colour	5	
F	Your nationality	6	
G	Your mental ill health	7	
H	Any other health problem or disability	8	
I	Your sex	9	
J	Your religious belief or faith	10	
K	Your sexual orientation	11	
L	Where you live	12	
M	Other (please specify only if you wish to)	13	
N	I have not experienced this	14	GO TO Q21
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q21
	Refused	-99	GO TO Q21

IF MORE THAN ONE REASON GIVEN GO TO Q20, ELSE GO TO Q21

DcrimReas

Q20 SHOWCARD 7 Which of these do you feel was the main reason? Again, please just tell me the letter.

SINGLE CODE ONLY

A	Your accent	1	GO TO Q21
B	Your ethnicity	2	
C	Your age	3	
D	Your language	4	
E	Your colour	5	
F	Your nationality	6	
G	Your mental ill health	7	
H	Any other health problem or disability	8	
I	Your sex	9	
J	Your religious belief or faith	10	
K	Your sexual orientation	11	
L	Where you live	12	
M	Other (please specify only if you wish to)	13	
N	Can't choose between them	14	
	Don't know (SPONTANEOUS ONLY)	-9	
	Refused	-99	
	Question not applicable	-8	

TIMESTAMP

Education

ONLY ASK THIS MODULE (I.E. Q21-Q25) IF RESPONDENT IS PARENT/GUARDIAN OF CHILD IN HOUSEHOLD – IF Q5 = 3/4/5 OR ANY NAMES SELECTED AT Q5B AND CHILD IS AGED 4-12. IF THERE IS MORE THAN ONE CHILD IN THE HOUSEHOLD IN THIS AGE GROUP WHO SATISFIES THESE CONDITIONS THEN RANDOMLY SELECT CHILD.

INTERVIEWER: THE NEXT QUESTIONS ASK ABOUT A CHILD IN THE HOUSEHOLD. IF THE RESPONDENT IS NOT THE PARENT OF THIS CHILD, PLEASE USE APPROPRIATE LANGUAGE WHERE NECESSARY (E.G. 'YOUR GRANDCHILD/GRANDCHILDREN')

I'd now like to ask you about primary schools. The computer has randomly chosen one of your children to think about when answering these questions. Please just think about [name] when answering. IF ONLY ONE CHILD THEN: I'd now like to ask you about primary schools. Please think about [name] when answering.

PsChildAtt

Q21 Has [name] attended a primary school in Wales in the last 12 months?
SINGLE CODE ONLY

Yes	1	GO TO Q22
No	2	GO TO Q26
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q26
Refused	-99	GO TO Q26
Section not applicable	-88	GO TO Q26

ASK IF 1 AT Q21

PsFeePay

Q22 Was this a private fee-paying school?
SINGLE CODE ONLY

Yes	1	GO TO Q26
No	2	GO TO Q23
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q26
Refused	-99	GO TO Q26
Question not applicable	-8	GO TO Q26
Section not applicable	-88	GO TO Q26

ASK IF 2 AT Q22

PsSchSat

Q23 CORE SHOWCARD B Thinking about the last 12 months, how satisfied or dissatisfied are you with [name]'s primary school? INTERVIEWER INSTRUCTION: If the child has moved primary school in the last 12 months, ask about the most recent primary school.
SINGLE CODE ONLY

A	Very satisfied	1	GO TO Q24
B	Fairly satisfied	2	GO TO Q24
C	Neither satisfied nor dissatisfied	3	GO TO Q24
D	Fairly dissatisfied	4	GO TO Q24
E	Very dissatisfied	5	GO TO Q24
	Don't know/No opinion (SPONTANEOUS ONLY)	-9	GO TO Q24
	Refused	-99	GO TO Q24
	Question not applicable	-8	GO TO Q24
	Section not applicable	-88	GO TO Q24

ASK IF 2 AT Q22

Q24 To what extent do you agree or disagree with each of the following statements about your overall experience of [name]'s primary school?
READ OUT STATEMENTS. SINGLE CODE ONLY FOR EACH

PsChIdNds

CORE SHOWCARD A The primary school ensures that all of [name]'s educational needs are provided for.

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99
	Question not applicable	-8
	Section not applicable	-88

PsMeetTea

CORE SHOWCARD A When I've wanted to meet with [name]'s teachers I have been able to meet with them within a reasonable period of time.

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99
	Question not applicable	-8
	Section not applicable	-88

PsChIdProg

CORE SHOWCARD A I'm kept informed as much as I want to be about [name]'s progress, for example, through parents' evenings or school reports.

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99
	Question not applicable	-8
	Section not applicable	-88

PsProgAss

████████ CORE SHOWCARD A I understand how [name]'s progress is assessed

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99
	Question not applicable	-8
	Section not applicable	-88

PsInvolDec

████████ CORE SHOWCARD A I'm involved as much as I want to be in decisions about [name]'s education.

A	Strongly agree	1	GO TO Q25
B	Tend to agree	2	GO TO Q25
C	Neither agree nor disagree	3	GO TO Q25
D	Tend to disagree	4	GO TO Q25
E	Strongly disagree	5	GO TO Q25
	Don't know/No opinion (SPONTANEOUS ONLY)	-9	GO TO Q25
	Refused	-99	GO TO Q25
	Question not applicable	-8	GO TO Q25
	Section not applicable	-88	GO TO Q25

ASK IF 2 AT Q22

PsSchPerf

████████ Q25 Do you feel you are kept informed about the performance of [name]'s primary school?

SINGLE CODE ONLY

	Yes	1	GO TO Q26
	No	2	GO TO Q26
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q26
	Refused	-99	GO TO Q26
	Question not applicable	-8	GO TO Q26
	Section not applicable	-88	GO TO Q26

ASK IF 1 AT Q21

AtPsModeTrav

Q26 SHOWCARD 8 On an average (a typical) school day, how does [name] travel to and from school?

MULTICODE OK

A	Car (that you have regular use of)	1	GO TO Q27
B	Lifts from friends or relatives	2	GO TO Q27
C	School bus	3	GO TO Q27
D	Local bus	4	GO TO Q27
E	Train	5	GO TO Q27
F	Taxi	6	GO TO Q27
G	Walk on their own/ with other children	7	GO TO Q27
H	Walk with an adult	8	GO TO Q27
I	Bike	9	GO TO Q27
J	Other (please specify)	10	GO TO Q27
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q27
	Refused	-99	GO TO Q27
	Question not applicable	-8	GO TO Q27
	Section not applicable	-88	GO TO Q27

ASK IF 1 AT Q21

AtPsDistTrav

Q27 On an average (a typical) school day, how far does [name] travel to school?

READ OUT. SINGLE CODE ONLY

	Under half a mile (a kilometre)	1	GO TO Q28
	Half a mile to a mile	2	GO TO Q28
	More than 1 mile to 2 miles	3	GO TO Q28
	More than 2 miles to 3 miles	4	GO TO Q28
	More than 3 miles to 10 miles	5	GO TO Q28
	Over 10 miles	6	GO TO Q28
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q28
	Refused	-99	GO TO Q28
	Question not applicable	-8	GO TO Q28
	Section not applicable	-88	GO TO Q28

TIMESTAMP

ONLY ASK THIS MODULE (I.E. Q28-Q32) IF RESPONDENT IS PARENT/GUARDIAN OF CHILD IN HOUSEHOLD – IF Q5 = 3/4/5 OR ANY NAMES SELECTED AT Q5B AND CHILD IS AGED 11-19. IF THERE IS MORE THAN ONE CHILD IN THE HOUSEHOLD IN THIS AGE GROUP WHO SATISFIES THESE CONDITIONS THEN RANDOMLY SELECT CHILD.

INTERVIEWER: THE NEXT QUESTIONS ASK ABOUT A CHILD. IN THE HOUSEHOLD. IF THE RESPONDENT IS NOT THE PARENT OF THIS CHILD, PLEASE USE APPROPRIATE LANGUAGE WHERE NECESSARY (E.G. 'YOUR GRANDCHILD/GRANDCHILDREN')

I'd now like to ask you about secondary schools. "The computer has randomly chosen one of your children for you to think about when answering these questions. Please just think about [name] when answering." IF ONLY ONE CHILD THEN: I'd now like to ask you about secondary schools. Please think about [name] when answering.

SsChildAtt

Q28 Has [name] attended a secondary school in Wales in the last 12 months?
SINGLE CODE ONLY

Yes	1	GO TO Q29
No	2	GO TO Q35
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q35
Refused	-99	GO TO Q35
Section not applicable	-88	GO TO Q35

ASK IF 1 AT Q28

SsFeePay

Q29 Was this a private fee-paying school?
SINGLE CODE ONLY

Yes	1	GO TO Q33
No	2	GO TO Q30
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q33
Refused	-99	GO TO Q33
Question not applicable	-8	GO TO Q33
Section not applicable	-88	GO TO Q33

ASK IF 2 AT Q29

SsSchSat

Q30 CORE SHOWCARD B Thinking about the last 12 months, how satisfied or dissatisfied are you with [name]'s secondary school?
INTERVIEWER INSTRUCTION: If the child has moved school in the last 12 months, ask about the most recent school.
SINGLE CODE ONLY

A	Very satisfied	1	GO TO Q31
B	Fairly satisfied	2	GO TO Q31
C	Neither satisfied nor dissatisfied	3	GO TO Q31
D	Fairly dissatisfied	4	GO TO Q31
E	Very dissatisfied	5	GO TO Q31
	Don't know/No opinion (SPONTANEOUS ONLY)	-9	GO TO Q31
	Refused	-99	GO TO Q31
	Question not applicable	-8	GO TO Q31
	Section not applicable	-88	GO TO Q31

ASK IF 2 AT Q29

Q31 To what extent do you agree or disagree with each of the following statements about your overall experience of [name]'s secondary school?
READ OUT STATEMENTS. SINGLE CODE ONLY FOR EACH

SsChldNds

CORE SHOWCARD A The secondary school ensures that all of [name]'s educational needs are provided for.

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99
	Question not applicable	-8
	Section not applicable	-88

SsMeetTea

CORE SHOWCARD A When I've wanted to meet with [name]'s teachers I have been able to meet with them within a reasonable period of time.
SINGLE CODE ONLY

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99
	Question not applicable	-8
	Section not applicable	-88

SsChldProg

CORE SHOWCARD A I'm kept informed as much as I want to be about my child's progress, for example, through parents' evenings or school reports.

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99
	Question not applicable	-8
	Section not applicable	-88

SsProgAss

CORE SHOWCARD A I understand how [name]'s progress is assessed

d			
A	Strongly agree	1	
B	Tend to agree	2	
C	Neither agree nor disagree	3	
D	Tend to disagree	4	
E	Strongly disagree	5	
	Don't know/No opinion (SPONTANEOUS ONLY)	-9	
	Refused	-99	
	Question not applicable	-8	
	Section not applicable	-88	

SsInvolDec

CORE SHOWCARD A I'm involved as much as I want to be in decisions about [name]'s education.

SINGLE CODE ONLY

A	Strongly agree	1	GO TO Q32
B	Tend to agree	2	GO TO Q32
C	Neither agree nor disagree	3	GO TO Q32
D	Tend to disagree	4	GO TO Q32
E	Strongly disagree	5	GO TO Q32
	Don't know/No opinion (SPONTANEOUS ONLY)	-9	GO TO Q32
	Refused	-99	GO TO Q32
	Question not applicable	-8	GO TO Q32
	Section not applicable	-88	GO TO Q32

ASK IF 2 AT Q29

SsSchPerf

Q32 Do you feel you are kept informed about the performance of [name]'s secondary school?

SINGLE CODE ONLY

	Yes	1	GO TO Q33
	No	2	GO TO Q33
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q33
	Refused	-99	GO TO Q33
	Question not applicable	-8	GO TO Q33
	Section not applicable	-88	GO TO Q33

ASK IF 1 AT Q28

AtSsModeTrav

Q33 SHOWCARD 8 On an average (a typical) school day, how does [name] travel to and from school?

MULTICODE OK

A	Car (that you have regular use of)	1	GO TO Q34
B	Lifts from friends or relatives	2	GO TO Q34
C	School bus	3	GO TO Q34
D	Local bus	4	GO TO Q34
E	Train	5	GO TO Q34
F	Taxi	6	GO TO Q34
G	Walk on their own/ with other children	7	GO TO Q34
H	Walk with an adult	8	GO TO Q34
I	Bike	9	GO TO Q34
J	Other (please specify)	10	GO TO Q34
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q34
	Refused	-99	GO TO Q34
	Question not applicable	-8	GO TO Q34
	Section not applicable	-88	GO TO Q34

ASK IF 1 AT Q28

AtSsDistTrav

Q34 On an average (a typical) school day, how far does [name] travel to school?

READ OUT. SINGLE CODE ONLY

	Under half a mile (a kilometre)	1	GO TO Q35
	Half a mile to a mile	2	GO TO Q35
	More than 1 mile to 3 miles	3	GO TO Q35
	More than 3 miles to 10 miles	4	GO TO Q35
	Over 10 miles	5	GO TO Q35
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q35
	Refused	-99	GO TO Q35
	Question not applicable	-8	GO TO Q35
	Section not applicable	-88	GO TO Q35

TIMESTAMP

ASK Q35 IF RESPONDENT IS PARENT/GUARDIAN OF CHILD IN HOUSEHOLD – IF Q5 = 3/4/5 OR ANY NAMES SELECTED AT Q5B AND CHILD IS AGED 11 TO 15 YEARS OLD. ASKED IN RELATION TO THE ELDEST CHILD IN THAT AGE RANGE

The next question is about [name].

ASK IF CHILD AGED 11-15.

EdAspsChld

Q35 SHOWCARD 9 When [name] reaches 16 and can leave school, what would you like [him/her] to do?

INTERVIEWER INSTRUCTION: If respondent chooses more than one option ask them to pick their main or preferred option. SINGLE CODE ONLY

A	Continue in full time education	1	GO TO Q36
B	Go on a training course or start an apprenticeship	2	GO TO Q36
C	Get a full-time paid job (either as an employee or self-employed)	3	GO TO Q36
D	Work, unpaid, in the family business full-time	4	GO TO Q36
E	Work, unpaid, as a volunteer full-time	5	GO TO Q36
F	Start a family	6	GO TO Q36
G	Join the armed forces	7	GO TO Q36
H	Other (please specify)	8	GO TO Q36
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q36
	None of these things (SPONTANEOUS ONLY)	10	GO TO Q36
	It's my child's decision/it's up to my child (SPONTANEOUS ONLY)	11	GO TO Q36
	Refused	-99	GO TO Q36
	Section not applicable	-88	GO TO Q36

TIMESTAMP

ONLY ASK Q36 (+ TEXT SCREEN BEFORE) IF RESPONDENT IS PARENT/GUARDIAN OF CHILD IN HOUSEHOLD – IF Q5 = 3/4/5 OR ANY NAMES SELECTED AT QBA AND CHILD IS AGED 3-7. IF THERE IS MORE THAN ONE CHILD IN THE HOUSEHOLD WHO SATISFIES THESE CONDITIONS THEN RANDOMLY SELECT ONE.

ASK IF CHILD AGED 3-17.

I'd like to ask you about activities you may do with your [child/children].

ASK IF CHILD AGED 3-7.

Q36 SHOWCARD 10 [Name] has been chosen at random. Thinking about [name], how often do you...

IF ONLY ONE CHILD: Thinking about [name], how often do you...

SINGLE CODE FOR EACH

EdFrqA1

Look at books or read stories to [him/her]?

A	Every day	1
B	Several times a week	2
C	Once or twice a week	3
D	Once or twice a month	4
E	Less often	5
F	Not at all	6
	Don't know (SPONTANEOUS ONLY)	-9
	Refused	-99
	Section not applicable	-88

EdFrqA2

Help [him/her] to recognise or learn about letters, numbers or shapes?

A	Every day	1
B	Several times a week	2
C	Once or twice a week	3
D	Once or twice a month	4
E	Less often	5
F	Not at all	6
	Don't know (SPONTANEOUS ONLY)	-9
	Refused	-99
	Section not applicable	-88

EdFrqA3

Help [him/her] to read or write?

A	Every day	1
B	Several times a week	2
C	Once or twice a week	3
D	Once or twice a month	4
E	Less often	5
F	Not at all	6
	Don't know (SPONTANEOUS ONLY)	-9
	Refused	-99
	Section not applicable	-88

EdFrqA4**Help [him/her] with school work?**

A	Every day	1	GO TO Q37
B	Several times a week	2	GO TO Q37
C	Once or twice a week	3	GO TO Q37
D	Once or twice a month	4	GO TO Q37
E	Less often	5	GO TO Q37
F	Not at all	6	GO TO Q37
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q37
	Refused	-99	GO TO Q37
	Not applicable	-8	GO TO Q37
	Section not applicable	-88	GO TO Q37

I'd like to ask you about activities you may do with your [older child/older children] to help [him/her/them] to learn new things.

ONLY ASK Q37 (+ TEXT SCREEN BEFORE) IF RESPONDENT IS PARENT/GUARDIAN OF CHILD IN HOUSEHOLD – IF Q5 = 3/4/5 OR ANY NAMES SELECTED AT Q5B AND CHILD IS AGED 8-17. IF THERE IS MORE THAN ONE CHILD IN THE HOUSEHOLD WHO MEETS THESE CONDITIONS THEN RANDOMLY SELECT ONE

ASK IF CHILD AGED 8-17.

Q37 SHOWCARD 10 [Name] has been chosen at random. Thinking about [name], how often do you...

IF ONLY ONE CHILD: Thinking about [name], how often do you...

SINGLE CODE FOR EACH

EdFrqB1**Discuss the news or a documentary with [him/her]?**

A	Every day	1
B	Several times a week	2
C	Once or twice a week	3
D	Once or twice a month	4
E	Less often	5
F	Not at all	6
	Don't know (SPONTANEOUS ONLY)	-9
	Refused	-99
	Section not applicable	-88

EdFrqB2**Help [him/her] to read or consult books, magazines or newspapers?**

A	Every day	1
B	Several times a week	2
C	Once or twice a week	3
D	Once or twice a month	4
E	Less often	5
F	Not at all	6
	Don't know (SPONTANEOUS ONLY)	-9
	Refused	-99
	Section not applicable	-88

EdFrqB4**Support [him/her] with school work?**

A	Every day	1
B	Several times a week	2
C	Once or twice a week	3
D	Once or twice a month	4
E	Less often	5
F	Not at all	6
	Don't know (SPONTANEOUS ONLY)	-9
	Refused	-99
	Not applicable	-8
	Section not applicable	-88

EdFrqB5**Help [him/her] to use the internet for educational purposes?**

A	Every day	1	GO TO Q38
B	Several times a week	2	GO TO Q38
C	Once or twice a week	3	GO TO Q38
D	Once or twice a month	4	GO TO Q38
E	Less often	5	GO TO Q38
F	Not at all	6	GO TO Q38
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q38
	Refused	-99	GO TO Q38
	Section not applicable	-88	GO TO Q38

TIMESTAMP

Health Demographic Questions

I'd now like to ask you about your health.

ASK ALL

GenHealth

Q38

Harm'

How is your health in general; is it...

READ OUT. SINGLE CODE ONLY

A	Very good	1	GO TO Q39
B	Good	2	GO TO Q39
C	Fair	3	GO TO Q39
D	Bad	4	GO TO Q39
E	Very bad	5	GO TO Q39
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q39
	Refused	-99	GO TO Q39

This question asks you about any health conditions, illnesses or impairments you may have.

ASK ALL

LongIII

Q39

Harm'

Do you have any physical or mental health conditions or illnesses lasting or expected to last for 12 months or more?

SINGLE CODE ONLY

	Yes	1	GO TO Q40
	No	2	GO TO Q41
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q41
	Refused	-99	GO TO Q41

This question asks about whether your health condition or illness currently affects your ability to carry-out normal day-to-day activities, either a lot or a little or not at all. In answering this question, you should consider whether you are affected whilst receiving any treatment or medication for your condition or illness and/or using any devices such as a hearing aid, for example.

ASK IF 1 AT Q39

LongIIILimit

Q40

Harm'

Does your condition or illness reduce your ability to carry out day-to-day activities?

INTERVIEWER INSTRUCTION: IF RESPONDENT HAS MENTIONED MULTIPLE ILLNESSES OR DISABILITIES, ASK: Do any of your conditions or illnesses reduce your ability to carry-out day-to-day activities?

IF 'YES' ASK: Is that a little or a lot?

SINGLE CODE ONLY

	Yes, a lot	1	GO TO Q41
	Yes, a little	2	GO TO Q41
	Not at all	3	GO TO Q41
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q41
	Refused	-99	GO TO Q41
	Question not applicable	-8	GO TO Q41

TIMESTAMP

Health

The next set of questions is about local health services. I'm NOT going to ask you any questions about medical conditions. I'll only ask your opinion about local health services. By local health services, I mean services such as GPs and NHS hospitals in your area. Please only think about the NHS when answering these questions and not private health services.

ASK ALL

Q41 CORE SHOWCARD A Please tell me to what extent you agree or disagree with each of the following statements about your local health services.
READ OUT STATEMENTS. SINGLE CODE ONLY FOR EACH

NhsKptInf

I am kept informed about how well my local health services are performing.

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99

NhsPerfInf

I would like more information on how my local health services are performing.

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99

NhsInfDecs

I can influence decisions affecting my local health services.

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99

NhsMrInvol

I would like to be more involved in the decisions my local health services make.

A	Strongly agree	1	GO TO Q42
B	Tend to agree	2	GO TO Q42
C	Neither agree nor disagree	3	GO TO Q42
D	Tend to disagree	4	GO TO Q42
E	Strongly disagree	5	GO TO Q42
	Don't know/No opinion (SPONTANEOUS ONLY)	-9	GO TO Q42
	Refused	-99	GO TO Q42

TIMESTAMP

As I mentioned earlier please think about the NHS when answering these questions, and not private health services.

ASK ALL

GpSeenDr

Q42 Thinking about the last 12 months, have you seen a GP/family doctor about your own health?

IF NO INTERVIEWER TO ASK: Was this because you didn't need to or because you wanted to but couldn't? SINGLE CODE ONLY.

	Yes	1	GO TO Q43
	No - I didn't need to	2	GO TO Q51
	No - I wanted to but couldn't	3	GO TO Q50
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q51
	Refused	-99	GO TO Q51

I'm now going to ask you some questions about the last time you saw a GP/family doctor about your own health.

ASK IF 1 AT Q42

GpAppoint

Q43 Did you make that appointment for yourself?

INTERVIEWER NOTE: If an appointment was made, but not by the respondent, code 'no'. SINGLE CODE ONLY

	Yes	1	GO TO Q44
	No	2	GO TO Q46
	Don't know/Can't remember (SPONTANEOUS ONLY)	-9	GO TO Q46
	Refused	-99	GO TO Q46
	Question not applicable	-8	GO TO Q46

ASK IF 1 AT Q43

GpAppEase

Q44 SHOWCARD 11 How easy or difficult was it to get an appointment at a time that was convenient to you?

SINGLE CODE ONLY

A	Very easy	1	GO TO Q46
B	Fairly easy	2	GO TO Q46
C	Fairly difficult	3	GO TO Q45
D	Very difficult	4	GO TO Q45
	Don't know/Can't remember (SPONTANEOUS ONLY)	-9	GO TO Q46
	Refused	-99	GO TO Q46
	Question not applicable	-8	GO TO Q46

ASK IF 3 OR 4 AT Q44

GpAppDif1, GpAppDif2, GpAppDif3, GpAppDif4, GpAppDif5, GpAppDif6, GpAppDif7, GpAppDif8, GpAppDifOth, GpAppDifOT, GpAppDifQna, GpAppDifSna, GpAppDifDk, GpAppDifRef

Q45 Why would you say it was difficult to get an appointment at a time that was convenient to you?

MULTICODE

Long wait for appointment	1	GO TO Q46
Appointments not available on the same day	2	GO TO Q46
Appointments not available at convenient times (e.g. evenings/weekends)	3	GO TO Q46
Needed to make early morning phone call to get appointment	4	GO TO Q46
Could not book appointment with doctor of choice	5	GO TO Q46
Difficulty getting through to make the appointment	6	GO TO Q46
Unable to book appointment far enough in advance	7	GO TO Q46
Reception made it difficult	8	GO TO Q46
Other (please specify)	9	GO TO Q46
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q46
Refused	-99	GO TO Q46
Question not applicable	-8	GO TO Q46

ASK IF 1 AT Q42

GpTrvEase

Q44 SHOWCARD 12 How easy or difficult was it for you to get to and from the GP/family doctor's surgery?

SINGLE CODE ONLY

A	Very easy	1	GO TO Q48
B	Fairly easy	2	GO TO Q48
C	Fairly difficult	3	GO TO Q47
D	Very difficult	4	GO TO Q47
E	I was visited at home	5	GO TO Q48
	Don't know/Can't remember (SPONTANEOUS ONLY)	-9	GO TO Q48
	Refused	-99	GO TO Q48
	Question not applicable	-8	GO TO Q48

ASK IF 3 OR 4 AT Q46

GpTrvDif1, GpTrvDif2, GpTrvDif3, GpTrvDif4, GpTrvDif5, GpTrvDif6, GpTrvDifOth, GpTrvDifOT, GpTrvDifQna, GpTrvDifSna, GpTrvDifDk, GpTrvDifRef

Q47 Why would you say it was difficult? Interviewer to probe: 'Any other reason?'

MULTICODE

Do not drive / do not have access to car	1	GO TO Q48
Rely on friends / family	2	GO TO Q48
Distance	3	GO TO Q48
Poor public transport service	4	GO TO Q48
Health or mobility issues	5	GO TO Q48
Parking problems	6	GO TO Q48
Other (please specify)	7	GO TO Q48
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q48
Refused	-99	GO TO Q48
Question not applicable	-8	GO TO Q48

ASK IF 1 AT Q42

Q48 CORE SHOWCARD A **Thinking about the last time you saw a GP/family doctor for your own health, to what extent do you agree or disagree with each of the following statements:**

READ OUT STATEMENTS. SINGLE CODE ONLY FOR EACH

GpKnewInfo

At the start of the appointment, the GP/family doctor knew all the relevant information about me and my medical history.

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/Can't remember (SPONTANEOUS ONLY)	-9
	Refused	-99
	Question not applicable	-8

GpInfoNeed

I, or my carer, was given all the information I needed.

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/Can't remember (SPONTANEOUS ONLY)	-9
	Refused	-99
	Question not applicable	-8

GpDigResp

I was treated with dignity and respect.

A	Strongly agree	1	GO TO Q49
B	Tend to agree	2	GO TO Q49
C	Neither agree nor disagree	3	GO TO Q49
D	Tend to disagree	4	GO TO Q49
E	Strongly disagree	5	GO TO Q49
	Don't know/Can't remember (SPONTANEOUS ONLY)	-9	GO TO Q49
	Refused	-99	GO TO Q49
	Question not applicable	-8	GO TO Q49

ASK IF 1 AT Q42

GpOverSat

Q49 CORE SHOWCARD B Overall, how satisfied or dissatisfied were you with the care you received?

SINGLE CODE ONLY

A	Very satisfied	1	GO TO Q51
B	Fairly satisfied	2	GO TO Q51
C	Neither satisfied nor dissatisfied	3	GO TO Q51
D	Fairly dissatisfied	4	GO TO Q51
E	Very dissatisfied	5	GO TO Q51
	Don't know/Can't remember (SPONTANEOUS ONLY)	-9	GO TO Q51
	Refused	-99	GO TO Q51
	Question not applicable	-8	GO TO Q51

ASK IF 3 AT Q42

GpXSeeDr1, GpXSeeDr2, GpXSeeDr3, GpXSeeDr4, GpXSeeDr5, GpXSeeDr6, GpXSeeDr7, GpXSeeDr8, GpXSeeDr9, GpXSeeDr10, GpXSeeDrOth, GpXSeeDrOT, GpXSeeDrQna, GpXSeeDrSna, GpXSeeDrDk, GpXSeeDrRef

Q50 Why were you unable to see a GP/family doctor?

MULTICODE

	Long wait for appointment	1	GO TO Q51
	Appointments not available on the same day	2	GO TO Q51
	Appointments not available at convenient times (e.g. evenings / weekends)	3	GO TO Q51
	Needed to make early morning phone call to get appointment	4	GO TO Q51
	Could not book appointment with doctor of choice	5	GO TO Q51
	Difficulty getting through to make the appointment	6	GO TO Q51
	Unable to book appointment far enough in advance	7	GO TO Q51
	Reception unwilling to give appointment	8	GO TO Q51
	Unable to travel to surgery (health reason)	9	GO TO Q51
	Unable to get home visit	10	GO TO Q51
	Other (please specify)	11	GO TO Q51
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q51
	Refused	-99	GO TO Q51
	Question not applicable	-8	GO TO Q51

TIMESTAMP

ASK ALL

HspHadApp

Q51 Thinking about the last 12 months, have you had an appointment at an NHS hospital?

IF NO INTERVIEWER TO ASK: Was this because you didn't need an appointment or because you wanted one but couldn't get one? SINGLE CODE ONLY

	Yes	1	GO TO Q52
	No - I didn't need one	2	GO TO Q61
	No - I wanted an appointment but couldn't get one	3	GO TO Q60
	No - I have an appointment arranged	4	GO TO Q53
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q61
	Refused	-99	GO TO Q61

I'm now going to ask you some questions about the last time you had an appointment at an NHS hospital.

ASK IF 1 AT Q51

HspPatType

Q52 Was that as an outpatient, day patient or an inpatient? An outpatient is a patient at a hospital who is not admitted to a hospital bed. A day patient is admitted to a hospital bed but does not need an overnight stay. An inpatient stays at the hospital overnight stay.

SINGLE CODE ONLY

Outpatient	1	GO TO Q53
Day patient	2	GO TO Q53
Inpatient	3	GO TO Q53
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q53
Refused	-99	GO TO Q53
Question not applicable	-8	GO TO Q53

ASK IF 1 OR 4 AT Q51

HspAppConv

Q53 [Was/Is] the date and time of your appointment convenient for you?

SINGLE CODE ONLY

Yes	1	GO TO Q55
No	2	GO TO Q54
Don't know/Can't remember (SPONTANEOUS ONLY)	-9	GO TO Q55
Refused	-99	GO TO Q55
Question not applicable	-8	GO TO Q55

ASK IF 2 AT Q53

HspAppDif1, HspAppDif2, HspAppDif3, HspAppDif4, HspAppDif5, HspAppDif6, HspAppDif7, HspAppDifOth, HspAppDifOT, HspAppDifDk, HspAppDifRef, HspAppDifQna

Q54 Why was the date or time of the appointment not convenient?

MULTICODE

Difficulty taking time off work / education	1	GO TO Q55
Difficulty getting to the hospital	2	GO TO Q55
Appointment time too early	3	GO TO Q55
Difficulty dealing with childcare	4	GO TO Q55
Long wait for appointment / waiting list	5	GO TO Q55
Long wait to be seen when at the appointment	6	GO TO Q55
Already had plans	7	GO TO Q55
Other (please specify)	8	GO TO Q55
Don't know (spontaneous only)	-9	GO TO Q55
Refused	-99	GO TO Q55
Question not applicable	-8	GO TO Q55

ASK IF 1 OR 4 AT Q51

HspAppChag

Q55 Did you have an opportunity to change your appointment?

SINGLE CODE ONLY

Yes	1	GO TO Q56
No	2	GO TO Q56
Don't know/Can't remember (SPONTANEOUS ONLY)	-9	GO TO Q56
Refused	-99	GO TO Q56
Question not applicable	-8	GO TO Q56

ASK IF 1 AT Q51

HspTrvEase

Q56 SHOWCARD 11 **How easy or difficult was it for you to get to and from the hospital?**

SINGLE CODE ONLY

A	Very easy	1	GO TO Q58
B	Fairly easy	2	GO TO Q58
C	Fairly difficult	3	GO TO Q57
D	Very difficult	4	GO TO Q57
	Don't know/Can't remember (SPONTANEOUS ONLY)	-9	GO TO Q58
	Refused	-99	GO TO Q58
	Question not applicable	-8	GO TO Q58

ASK IF 3 OR 4 AT Q56

HspTrvDif1, HspTrvDif2, HspTrvDif3, HspTrvDif4, HspTrvDif5, HspTrvDif6, HspTrvDif7, HspTrvDif8, HspTrvDifOth, HspTrvDifOT, HspTrvDifQna, HspTrvDifSna, HspTrvDifDk, HspTrvDifRef

Q57 **Why would you say it was difficult? Interviewer to probe: 'Any other reason?'**

MULTICODE

	Do not drive / do not have access to car	1	GO TO Q58
	Rely on friends / family	2	GO TO Q58
	Distance	3	GO TO Q58
	Poor public transport service	4	GO TO Q58
	Health or mobility issues	5	GO TO Q58
	Parking problems	6	GO TO Q58
	Difficulty getting an ambulance / patient transport service	7	GO TO Q58
	Appointment time	8	GO TO Q58
	Other (please specify)	9	GO TO Q58
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q58
	Refused	-99	GO TO Q58
	Question not applicable	-8	GO TO Q58

ASK IF 1 AT Q51

Q58 CORE SHOWCARD A **Thinking about the last time you had an appointment at an NHS hospital, to what extent do you agree or disagree with each of the following statements:**

READ OUT STATEMENTS. SINGLE CODE ONLY FOR EACH

HspKnewInf

At the start of the appointment, the health professional knew all the relevant information about me and my medical history.

A	Strongly agree	1	
B	Tend to agree	2	
C	Neither agree nor disagree	3	
D	Tend to disagree	4	
E	Strongly disagree	5	
	Don't know/Can't remember (SPONTANEOUS ONLY)	-9	
	Refused	-99	
	Question not applicable	-8	

HspInfNeed

█ I, or my carer, was given all the information I needed.

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/Can't remember (SPONTANEOUS ONLY)	-9
	Refused	-99
	Question not applicable	-8

HspDigResp

█ I was treated with dignity and respect.

A	Strongly agree	1	GO TO Q59
B	Tend to agree	2	GO TO Q59
C	Neither agree nor disagree	3	GO TO Q59
D	Tend to disagree	4	GO TO Q59
E	Strongly disagree	5	GO TO Q59
	Don't know/Can't remember (SPONTANEOUS ONLY)	-9	GO TO Q59
	Refused	-99	GO TO Q59
	Question not applicable	-8	GO TO Q59

ASK IF 1 AT Q51

HspOverSat

Q59 CORE SHOWCARD B Overall, how satisfied or dissatisfied were you with the care you received?

SINGLE CODE ONLY

A	Very satisfied	1	GO TO Q61
B	Fairly satisfied	2	GO TO Q61
C	Neither satisfied nor dissatisfied	3	GO TO Q61
D	Fairly dissatisfied	4	GO TO Q61
E	Very dissatisfied	5	GO TO Q61
	Don't know/Can't remember (SPONTANEOUS ONLY)	-9	GO TO Q61
	Refused	-99	GO TO Q61
	Question not applicable	-8	GO TO Q61

ASK IF 3 AT Q51

HspXApp1, HspXApp2, HspXApp3, HspXApp4, HspXApp5, HspXApp6, HspXAppOth, HspXAppOT, HspXAppQna, HspXAppSna, HspXAppDk, HspXAppRef

Q60 Why were you unable to have a hospital appointment?

MULTICODE

	Long wait for appointment / waiting lists	1	GO TO Q61
	Appointments not available at convenient times/days (e.g. evenings / weekends)	2	GO TO Q61
	Difficulty getting to the hospital	3	GO TO Q61
	No appointments available	4	GO TO Q61
	Appointment was delayed	5	GO TO Q61
	Difficulty getting referred	6	GO TO Q61
	Difficulty getting referred	7	GO TO Q61
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q61
	Refused	-99	GO TO Q61
	Question not applicable	-8	GO TO Q61

TIMESTAMP

Satisfaction with Local Authority Services

I'm now going to ask you a few questions about the services provided by [name of local authority]. [name of local authority] runs services including street lighting, road maintenance, parks and leisure facilities, housing, refuse collection, and recycling.

ASK ALL

UaQualServ

Q61 CORE SHOWCARD A To what extent do you agree or disagree with the following statement: my council provides high quality services.

A	Strongly agree	1	GO TO Q62
B	Tend to agree	2	GO TO Q62
C	Neither agree nor disagree	3	GO TO Q62
D	Tend to disagree	4	GO TO Q62
E	Strongly disagree	5	GO TO Q62
	Don't know/No opinion (SPONTANEOUS ONLY)	-9	GO TO Q62
	Refused	-99	GO TO Q62

ASK ALL

Q62 CORE SHOWCARD A I am going to read out four statements which might be used to describe things [name of local authority] does. For each of these please tell me to what extent you agree or disagree that it applies to [name of local authority].

UaComPerf

My council is good at letting local people know how well it is performing.

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99

UaPerfInfo

I would like more information on how my council is performing.

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99

UaInfDecs

I can influence decisions affecting my local area.

A	Strongly agree	1
B	Tend to agree	2
C	Neither agree nor disagree	3
D	Tend to disagree	4
E	Strongly disagree	5
	Don't know/No opinion (SPONTANEOUS ONLY)	-9
	Refused	-99

UaMreInvol

I would like to be more involved in the decisions my council makes that affect my local area.

A	Strongly agree	1	GO TO Q63
B	Tend to agree	2	GO TO Q63
C	Neither agree nor disagree	3	GO TO Q63
D	Tend to disagree	4	GO TO Q63
E	Strongly disagree	5	GO TO Q63
	Don't know/No opinion (SPONTANEOUS ONLY)	-9	GO TO Q63
	Refused	-99	GO TO Q63

TIMESTAMP**Welsh Government**

The next set of questions are about the Welsh Government. This is not your local council or the UK government. It is the devolved government for Wales, led by the First Minister Carwyn Jones.

ASK ALL

WgOverSat

Q63 SHOWCARD 13 For this question I'd like you to give an answer on a scale of nought to ten, where nought is 'extremely dissatisfied' and 10 is 'extremely satisfied'. Now thinking about the Welsh Government, how satisfied are you with the way it is doing its job?

SINGLE CODE ONLY

	0-10 scale		GO TO Q64
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q64
	Refused	-99	GO TO Q64

ASK ALL

WgSeeHear

Q64 SHOWCARD 14 How much would you say you've seen or heard about the work of the Welsh Government over the last 12 months?

SINGLE CODE ONLY

A	A great deal	1	SPLIT SAMPLE TO Q65/Q66/Q67
B	A fair amount	2	SPLIT SAMPLE TO Q65/Q66/Q67
C	Just a little	3	SPLIT SAMPLE TO Q65/Q66/Q67
D	Seen or heard about their work but know nothing about it	4	SPLIT SAMPLE TO Q65/Q66/Q67
E	Not seen or heard of anything about their work	5	SPLIT SAMPLE TO Q65/Q66/Q67
	Don't know/No opinion (SPONTANEOUS ONLY)	-9	SPLIT SAMPLE TO Q65/Q66/Q67
	Refused	-99	SPLIT SAMPLE TO Q65/Q66/Q67

TIMESTAMP

Satisfaction with Education System

ASK ALL IN SUBSAMPLE 1

The Welsh Government is interested in your views about education in Wales. When answering this question please consider all aspects of the education system, from nursery schools through to universities as well as adult education courses. For this question I'd like you to give an answer on a scale of nought to ten, where nought is 'extremely bad' and ten is 'extremely good'.

EdOverSat

Q65 SHOWCARD 15 Please say what you think overall about the state of education in Wales nowadays?

SINGLE CODE ONLY. REMINDER: Answer is to be given on a scale of nought to ten, where nought is 'extremely bad' and ten is 'extremely good'.

0-10 scale		GO TO Q68
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q68
Refused	-99	GO TO Q68
Section not applicable	-88	GO TO Q68

TIMESTAMP

Satisfaction with Health Services

ASK ALL IN SUBSAMPLE 2

The Welsh Government is interested in your views about health services in Wales. When answering this question please think about all aspects of NHS services, from GPs to pharmacies, NHS dentists and opticians, community health services, and hospitals. For this question I'd like you to give an answer on a scale of nought to ten, where nought is 'extremely bad' and ten is 'extremely good'.

HlthOverSat

Q66 SHOWCARD 15 Please say what you think overall about the state of health services in Wales nowadays?

SINGLE CODE ONLY. REMINDER: Answer is to be given on a scale of nought to ten, where nought is 'extremely bad' and ten is 'extremely good'.

0-10 scale		GO TO Q68
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q68
Refused	-99	GO TO Q68
Section not applicable	-88	GO TO Q68

TIMESTAMP

Satisfaction with Transport System

ASK ALL IN SUBSAMPLE 3

The Welsh Government is interested in your views about transport in Wales. When answering this question please think about all aspects of transport – from roads, rail and bus services to cycling and walking. For this question I'd like you to give an answer on a scale of nought to ten, where nought is 'extremely bad' and ten is 'extremely good'.

TransOverSat

Q67 SHOWCARD 15 Please say what you think overall about the state of the transport system in Wales nowadays?

REMINDER: Answer is to be given on a scale of nought to ten, where nought is 'extremely bad' and ten is 'extremely good'. SINGLE CODE ONLY.

0-10 scale		GO TO Q68
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q68
Refused	-99	GO TO Q68
Section not applicable	-88	GO TO Q68

TIMESTAMP

Wellbeing (EU-SILC questions)

Next, I would like to ask you some questions about your feelings on some aspects of your life. There are no right or wrong answers.

ASK ALL EXCEPT THOSE USING OTHER LANGUAGE

EuSilc1, EuSilc2, EuSilc3, EuSilc4, EuSilc5, EuSilc6, EuSilc7, EuSilc8, EuSilc9

Q68 SHOWCARD 16 On a scale of nought to 10, where nought is 'not at all' and 10 is 'completely', overall, how satisfied are you with [insert from list below]?
IF NECESSARY 'Please answer on a scale of 0 to 10, where 0 means not at all satisfied and 10 means completely satisfied.

- | | | |
|---|---|-----------|
| A | with your life nowadays | |
| B | the financial situation of your household | |
| C | your accommodation | |
| D | your present job (NOT WORKING IS AN
OPTION HERE) | |
| | IF MORE THAN ONE JOB, REFER TO MAIN
JOB | |
| E | with the time it takes you to travel to and from
your place of work? (ONLY FOR THOSE WHO
PROVIDE A SCORE AT OPTION D) | GO TO Q69 |
| | IF MORE THAN ONE JOB, REFER TO MAIN
JOB | |
| F | the amount of time you have to do things you
like doing | |
| G | your personal relationships | |
| H | the recreational or green areas in the place
where you live | |
| I | the quality of your living environment | |
| | Don't know (SPONTANEOUS ONLY) | -9 |
| | Refused | -99 |

ASK ALL
EuSilc10

Q69 SHOWCARD 17 On a scale of nought to 10, where nought is 'not at all' and 10 is 'completely', overall, to what extent do you feel that the things you do in your life are worthwhile?
IF NECESSARY 'Please answer on a scale of 0 to 10, where 0 means not at all worthwhile and 10 means completely worthwhile'.

- | | | |
|--|-------------------------------|---------------|
| | 0-10 scale | GO TO Q70 |
| | Don't know (SPONTANEOUS ONLY) | -9 GO TO Q70 |
| | Refused | -99 GO TO Q70 |

ASK ALL
EuSilc11

Q70 SHOWCARD 18 How much of the time over the past four weeks have you been very nervous?
SINGLE CODE ONLY

- | | | | |
|---|-------------------------------|-----|-----------|
| A | All of the time | 1 | GO TO Q71 |
| B | Most of the time | 2 | GO TO Q71 |
| C | Some of the time | 3 | GO TO Q71 |
| D | A little of the time | 4 | GO TO Q71 |
| E | None of the time | 5 | GO TO Q71 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q71 |
| | Refused | -99 | GO TO Q71 |

ASK ALL
EuSilc12

Q71 SHOWCARD 18 How much of the time over the past four weeks have you felt so down in the dumps that nothing could cheer you up?
SINGLE CODE ONLY

A	All of the time	1	GO TO Q72
B	Most of the time	2	GO TO Q72
C	Some of the time	3	GO TO Q72
D	A little of the time	4	GO TO Q72
E	None of the time	5	GO TO Q72
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q72
	Refused ^d	-99	GO TO Q72

ASK ALL
EuSilc13

Q72 SHOWCARD 18 How much of the time over the past four weeks have you felt calm and peaceful?
SINGLE CODE ONLY

A	All of the time	1	GO TO Q73
B	Most of the time	2	GO TO Q73
C	Some of the time	3	GO TO Q73
D	A little of the time	4	GO TO Q73
E	None of the time	5	GO TO Q73
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q73
	Refused ^d	-99	GO TO Q73

ASK ALL
EuSilc14

Q73 SHOWCARD 18 How much of the time over the past four weeks have you felt down-hearted and depressed?
SINGLE CODE ONLY

A	All of the time	1	GO TO Q74
B	Most of the time	2	GO TO Q74
C	Some of the time	3	GO TO Q74
D	A little of the time	4	GO TO Q74
E	None of the time	5	GO TO Q74
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q74
	Refused ^d	-99	GO TO Q74

ASK ALL
EuSilc15

Q74 SHOWCARD 18 How much of the time over the past four weeks have you been happy?
SINGLE CODE ONLY

A	All of the time	1	GO TO Q75
B	Most of the time	2	GO TO Q75
C	Some of the time	3	GO TO Q75
D	A little of the time	4	GO TO Q75
E	None of the time	5	GO TO Q75
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q75
	Refused ^d	-99	GO TO Q75

ASK ALL
EuSilc16

Q75 Do you have anyone to discuss personal matters with?

SINGLE CODE ONLY

Yes	1	GO TO Q76
No	2	GO TO Q76
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q76
Refused	-99	GO TO Q76

ASK ALL
EuSilc17

Q76 Do you have any relatives, friends or neighbours that you can ask for help?

SINGLE CODE ONLY

Yes	1	GO TO Q77
No	2	GO TO Q77
I have no relatives, friends, neighbours (SPONTANEOUS ONLY)	3	GO TO Q77
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q77
Refused	-99	GO TO Q77

ASK ALL
EuSilc18

Q77 SHOWCARD 19 How safe do you feel walking alone in your area after dark?

A	Very safe	1	GO TO Q78
B	Fairly safe	2	GO TO Q78
C	A bit unsafe	3	GO TO Q78
D	Very unsafe	4	GO TO Q78
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q78
	Refused	-99	GO TO Q78

ASK ALL
EuSilc19

Q78 SHOWCARD 20 Would you say that most people can be trusted? Please answer on a scale from nought to 10 where nought means that in general you do not trust any other person and 10 that you feel most people can be trusted.

IF NECESSARY 'Please answer on a scale of 0 to 10, where 0 means that in general you do not trust any other person and 10 means that you feel most people can be trusted'.

0-10 scale		GO TO Q79
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q79
Refused	-99	GO TO Q79

ASK ALL
EuSilc20, EuSilc21, EuSilc22

Q79 SHOWCARD 21 How much do you personally trust each of the following national institutions.... Please answer on a scale from nought to 10 where nought means no trust at all and 10 means complete trust.

Political system		GO TO Q80
Legal system		GO TO Q80
Police		GO TO Q80
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q80
Refused	-99	GO TO Q80

TIMESTAMP

Demographic Questions

I am going to ask you some questions which are about YOU personally.

ASK ALL

CountBirth

Q80

Census

In which country were you born?

SINGLE CODE ONLY

Wales	1	GO TO Q81
England	2	GO TO Q81
Scotland	3	GO TO Q81
Northern Ireland	4	GO TO Q81
UK	5	GO TO Q81
Republic of Ireland	6	GO TO Q81
Other (please specify)	7	GO TO Q81
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q81
Refused	-99	GO TO Q81

ASK ALL

NatIdWel, NatIdEng, NatIdScot, NatIdNI, NatIdBrit, NatIdOth, NatIdOT, NatIdDk, NatIdRef

Q81

Harm'

SHOWCARD 22 How would you describe your national identity? Please choose all that apply.

MULTICODE

A	Welsh	1	GO TO Q82
B	English	2	GO TO Q82
C	Scottish	3	GO TO Q82
D	Northern Irish	4	GO TO Q82
E	British	5	GO TO Q82
F	Other please describe	6	GO TO Q82
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q82
	Refused	-99	GO TO Q82

ASK ALL

Ethnicity, EthnWhOT, EthnMxOT, EthnAsOT, EthnBlkOT, EthnOthOT, EthnDk, EthnRef

Q82 SHOWCARD 23 What is your ethnic group? Choose one option that best describes your ethnic group or background.

Harm'

SINGLE CODE ONLY

White

A	Welsh / English / Scottish / Northern Irish / British	1	GO TO Q83
B	Irish	2	GO TO Q83
C	Gypsy or Irish Traveller	3	GO TO Q83
D	Any other White background, please describe	4	GO TO Q83

Mixed/Multiple ethnic groups

E	White and Black Caribbean	5	GO TO Q83
F	White and Black African	6	GO TO Q83
G	White and Asian	7	GO TO Q83
H	Any other Mixed / Multiple ethnic background, please describe	8	GO TO Q83

Asian/Asian British

I	Indian	9	GO TO Q83
J	Pakistani	10	GO TO Q83
K	Bangladeshi	11	GO TO Q83
L	Chinese	12	GO TO Q83
M	Any other Asian background, please describe	13	GO TO Q83

Black/African/Caribbean/Black British

N	African	14	GO TO Q83
O	Caribbean	15	GO TO Q83
P	Any other Black / African / Caribbean background, please describe	16	GO TO Q83

Other ethnic group

Q	Arab	17	GO TO Q83
R	Any other ethnic group, please describe	18	GO TO Q83
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q83
	Refused	-99	GO TO Q83

ASK ALL EXCEPT THOSE USING OTHER LANGUAGE

SexOrient

Q83 SHOWCARD 24 Which of the options on this card best describes how you think of yourself? Please just read out the letter next to the description.

Harm'

CAPI TO ONLY HAVE LETTERS FOR PRIVACY. SINGLE CODE ONLY

A	Heterosexual or straight	1	GO TO Q84
B	Gay or lesbian	2	GO TO Q84
C	Bisexual	3	GO TO Q84
D	Other	4	GO TO Q84
	Refused (SPONTANEOUS ONLY)	5	GO TO Q84
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q84
	Refused	-99	GO TO Q84

ASK ALL

Religion

Q84

Harm'

SHOWCARD 25 **What is your religion?**
SINGLE CODE ONLY

A	No religion	1	GO TO Q85
B	Christian (all denominations)	2	GO TO Q85
C	Buddhist	3	GO TO Q85
D	Hindu	4	GO TO Q85
E	Jewish	5	GO TO Q85
F	Muslim	6	GO TO Q85
G	Sikh	7	GO TO Q85
H	Any other religion, please describe	8	GO TO Q85
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q85
	Refused	-99	GO TO Q85

TIMESTAMP

ASK ALL

Quals

Q85

Census

SHOWCARD 26 **Please look at this card and tell me which of these qualifications you have. Please read out the letter next to the qualifications which apply.**
INTERVIEWER NOTE: IF UK QUALIFICATION IS NOT LISTED, SELECT ITS NEAREST EQUIVALENT. IF QUALIFICATIONS GAINED OUTSIDE THE UK, SELECT 'FOREIGN QUALIFICATIONS' AND THE NEAREST UK EQUIVALENTS (IF KNOWN).
CODE ALL THAT APPLY

A	1 - 4 O levels / CSEs / GCSEs (any grades), Entry Level, Foundation Diploma	1	GO TO Q86
B	NVQ Level 1, Foundation GNVQ, Basic Skills	2	GO TO Q86
C	5+ O levels (passes) / CSEs (grade 1) / GCSEs (grades A*- C), School Certificate, 1 A level / 2 - 3 AS levels / VCEs, Welsh Bacallaureate Intermediate Diploma	3	GO TO Q86
D	NVQ Level 2, Intermediate GNVQ, City and Guilds Craft, BTEC First / General Diploma, RSA Diploma	4	GO TO Q86
E	Apprenticeship	5	GO TO Q86
F	2+ A levels / VCEs, 4+ AS levels, Higher School Certificate, Progression / Welsh Bacallaureate Advanced Diploma	6	GO TO Q86
G	NVQ Level 3, Advanced GNVQ, City and Guilds Advanced Craft, ONC, OND, BTEC National, RSA Advanced Diploma	7	GO TO Q86
H	Degree (for example BA, BSc), Higher degree (for example MA, PhD, PGCE)	8	GO TO Q86
I	NVQ Level 4 - 5, HNC, HND, RSA Higher Diploma, BTEC Higher Level	9	GO TO Q86
J	Professional qualifications (for example teaching, nursing, accountancy)	10	GO TO Q86
K	Other vocational / work-related qualifications	11	GO TO Q86
L	Foreign qualifications	12	GO TO Q86
M	No qualifications	13	GO TO Q86
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q86
	Refused	-99	GO TO Q86

TIMESTAMP

ASK ALL

CarUse

Q86

Do you have the use of a car for activities such as visiting local shops or going to the doctor?

Yes	1	GO TO Q87
No	2	GO TO Q87
Don't know	-9	GO TO Q87
Refused	-99	GO TO Q87

TIMESTAMP

ASK ALL

EconStat

Q87

Harm'

SHOWCARD 27 In the last week (that is the 7 days ending Sunday the [date]) were you doing any of the following, even if only for one hour:

CODE ALL THAT APPLY

Working as an employee (or temporarily away)	1	GO TO Q93
On a Government sponsored training scheme (or temporarily away)	2	GO TO Q91
Self employed or freelance (or temporarily away)	3	GO TO Q93
Working unpaid for your own family's business (or temporarily away)	4	GO TO Q88
Doing any other kind of paid work	5	GO TO Q93
Not working	6	GO TO Q88
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q93
Refused	-99	GO TO Q101

ASK IF (4 OR 6 AT Q87) AND (NOT 1, 2, 3 OR 5 AT Q87)

LkingWk

Q88

Harm'

Thinking of the 4 weeks ending Sunday the [Reference Day], were you actively looking for any kind of paid work or for a place on a government scheme at any time in those 4 weeks?

SINGLE CODE ONLY

Yes	1	GO TO Q90
No	2	GO TO Q89
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q91
Refused	-99	GO TO Q91
Question not applicable	-8	GO TO Q91

ASK IF (4 OR 6 AT Q87) AND (NOT 1, 2, 3 OR 5 AT Q87) AND (2 AT Q86)

WaitJob

Q89

Harm'

Were you waiting to take up a job that you had already obtained?

SINGLE CODE ONLY

Yes	1	GO TO Q90
No	2	GO TO Q91
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q91
Refused	-99	GO TO Q91
Question not applicable	-8	GO TO Q91

ASK IF (4 OR 6 AT Q87) AND (NOT 1, 2, 3 OR 5 AT Q87) AND (1 AT Q88OR 1 AT Q89)

JbStart

Q90 **Harm'** If a job or place on a government scheme had been available in the week ending Sunday the [date], would you have been able to start within 2 weeks?

SINGLE CODE ONLY

Yes	1	GO TO Q91
No	2	GO TO Q91
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q91
Refused	-99	GO TO Q91
Question not applicable	-8	GO TO Q91

TIMESTAMP

ASK IF (2, 4 OR 6 AT Q87) AND (NOT 1, 3 OR 5 AT Q87)

PaidJob

Q91 **Harm'** Have you ever had a paid job, apart from casual or holiday work?

SINGLE CODE ONLY

Yes	1	GO TO Q92
No	2	GO TO Q101
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q101
Refused	-99	GO TO Q101
Question not applicable	-8	GO TO Q101

ASK IF 1 AT Q91

PaidJobTm

Q92 **Harm'** SHOWCARD 28 How long ago did you last have a paid job?

SINGLE CODE ONLY

A	Within past 12 months	1	GO TO Q93
B	1 year, less than 5 years	2	GO TO Q93
C	5 years, less than 10 years	3	GO TO Q93
D	10 years or more	4	GO TO Q93
E	Can't say	5	GO TO Q93
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q93
	Refused	-99	GO TO Q93
	Question not applicable	-8	GO TO Q93

TIMESTAMP

ASK IF (1, 3 OR 5 AT Q87) OR (1 AT Q87)

Q93 **Harm'** What did the firm/ organisation you worked for mainly make or do (at the place where you worked)?

DESCRIBE FULLY - PROBE MANUFACTURING OR PROCESSING OR DISTRIBUTING ETC, AND MAIN GOODS PRODUCED, MATERIALS USED, WHOLESALE OR RETAIL ETC, IT SHOULD BE NOTED THAT INFORMATION ON INDUSTRY IS NECESSARY TO DISTINGUISH BETWEEN SOME OCCUPATIONS AT THE DETAILED LEVEL.

GO TO Q94

ASK IF (1, 3 OR 5 AT Q87) OR (1 AT Q91)

Q94 **Harm'** What was your (main) job? Interviewer Instruction: If respondent was working last Sunday add, "in the week ending Sunday the XX?"

GO TO Q95

ASK IF (1, 3 OR 5 AT Q87) OR (1 AT Q91)

Q95 **Harm'** What did you mainly do in your job?
CHECK SPECIAL QUALIFICATIONS/TRAINING NEEDED TO DO THE JOB

GO TO Q96

ASK IF (1, 3 OR 5 AT Q87) OR (1 AT Q91)

Employstat

Q96 **Harm'** Were you working as an employee or were you self-employed?
THE DIVISION BETWEEN EMPLOYEES AND SELF-EMPLOYED IS BASED ON RESPONDENTS' OWN ASSESSMENT OF THEIR EMPLOYMENT STATUS IN THEIR MAIN JOB.

Employee	1	GO TO Q97
Self-employed	2	GO TO Q99
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q101
Refused	-99	GO TO Q101
Question not applicable	-8	GO TO Q101

ASK IF 1 AT Q96

FormResp

Q97 **Harm'** In your job, did you have formal responsibility for supervising the work of other employees?
DO NOT INCLUDE PEOPLE WHO ONLY SUPERVISE: CHILDREN (E.G. TEACHERS, NANNIES, CHILDMINDERS); ANIMALS; OR BUILDINGS, (E.G. CARETAKERS, SECURITY GUARDS)

Yes	1	GO TO Q98
No	2	GO TO Q98
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q98
Refused	-99	GO TO Q98
Question not applicable	-8	GO TO Q98

ASK IF 1 AT Q96

NumEmplyd

Q98 **Harm'** How many people worked for your employer at the place where you worked?
Were there...

1 to 24	1	
25 to 499	2	
or 500 or more employees	3	
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q101
Refused	-99	
Question not applicable	-8	

ASK IF 2 AT Q96

Employees

Q99

Harm'

Were you working on your own or did you have employees?

ASK OR RECORD

On own/with partner(s) but no employees	1	GO TO Q101
With employees	2	GO TO Q100
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q101
Refused	-99	GO TO Q101
Question not applicable	-8	GO TO Q101

ASK IF 2 AT Q99

NumEmppees

Q100

Harm'

How many people did you employ at the place where you worked?

Were there...

1 to 24	1	
25 to 499	2	GO TO Q101
or 500 or more employees	3	
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q101
Refused	-99	GO TO Q101
Question not applicable	-8	GO TO Q101

ASK IF (1, 3, 4 OR 5 AT Q87) OR AGED 16 TO 64

WkingEdu

Q101

Harm'

Are you at present (at school or 6th form college) enrolled on any full-time education course?

SINGLE CODE ONLY

Yes	1	GO TO Q102
No	2	GO TO Q102
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q102
Refused	-99	GO TO Q102
Question not applicable	-8	GO TO Q102

TIMESTAMP

Financial Inclusion

The next couple of questions I'm going to ask are about finances.

ASK ALL EXCEPT THOSE USING OTHER LANGUAGE

FinBilCred

Q102 SHOWCARD 29 Which one of the statements on this card best describes how well you are keeping up with your bills and credit commitments at the moment? Please just read out the letter that applies.

CAPI TO ONLY HAVE LETTERS FOR PRIVACY. SINGLE CODE ONLY

- | | | | |
|---|---|-----|------------|
| A | Keeping up with all bills and commitments without any difficulties | 1 | GO TO Q103 |
| B | Keeping up with all bills and commitments but it is a struggle from time to time | 2 | GO TO Q103 |
| C | Keeping up with all bills and commitments but it is a constant struggle | 3 | GO TO Q103 |
| D | Falling behind with some bills or credit commitments | 4 | GO TO Q103 |
| E | Having real financial problems and have fallen behind with many bills or credit commitments | 5 | GO TO Q103 |
| F | Have no bills | 6 | GO TO Q103 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q103 |
| | Refused | -99 | GO TO Q103 |
-

ASK ALL EXCEPT THOSE USING OTHER LANGUAGE

FinDebtAdv

Q103 In the last 12 months have you used the services of any organisation which provides advice and support for people having problems with debt?

SINGLE CODE ONLY

- | | | | |
|--|-------------------------------|-----|------------|
| | Yes | 1 | GO TO Q104 |
| | No | 2 | GO TO Q104 |
| | Don't know (SPONTANEOUS ONLY) | -9 | GO TO Q104 |
| | Refused | -99 | GO TO Q104 |
-

TIMESTAMP

Internet Use

I'd now like to ask you a few questions about using the internet.

ASK ALL

IntHhHave

Q104 [Do you/Does your household] have access to the internet at home?

SINGLE CODE ONLY

Yes	1	GO TO Q105
No	2	GO TO Q105
Don't know	-9	GO TO Q105
Refused	-99	GO TO Q105

ASK ALL

IntPersUse

Q105 Do you use the internet at home, work or elsewhere?

SINGLE CODE ONLY

Yes	1	GO TO Q108
No	2	GO TO Q106
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q113
Refused	-99	GO TO Q113

ASK IF 2 AT Q105

IntEverUse

Q106 Have you ever used the internet anywhere in the past?

SINGLE CODE ONLY

Yes	1	GO TO Q107
No	2	GO TO Q107
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q107
Refused	-99	GO TO Q107
Question not applicable	-8	GO TO Q107

ASK IF 2 AT Q105

IntXUse1, IntXUse2, IntXUse3, IntXUse4, IntXUse5, IntXUse6, IntXUse7, IntXUseOth, IntXUseOT, IntXUseQna, IntXUseDk, IntXUseRef

Q107 Why don't you use the internet? Interviewer Instruction: If respondent states that they haven't got a computer or internet access, probe for reason.

MULTICODE

Don't want to use the internet	1	
Don't need to use the internet	2	
Equipment cost is too high	3	
Access cost is too high	4	IF 1 AT Q107 GO
Lack of skills	5	TO Q108, ELSE
Privacy/security concerns	6	GO TO Q113
Health problems make it difficult	7	
Other (please specify)	8	
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q113
Refused	-99	GO TO Q113
Question not applicable	-8	GO TO Q113

ASK IF 1 AT Q105 OR 1 AT Q106

IntFrqAcc

Q108 SHOWCARD 30 **How often do you access the internet, whether at home, work or elsewhere?**

SINGLE CODE ONLY

A	On most days	1	GO TO Q109
B	At least once a week	2	GO TO Q109
C	Less often than once a week	3	GO TO Q109
D	Never	4	GO TO Q113
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q113
	Refused	-99	GO TO Q113
	Question not applicable	-8	GO TO Q113

ASK IF 1, 2 or 3 AT Q108

IntUse1, IntUse2, IntUse3, IntUse4, IntUse5, IntUseOth, IntUseOT, IntUseQna, IntUseDk, IntUseRef
Q109 SHOWCARD 31 **Thinking about the last three months, in which, if any, of these places have you used the internet?**

MULTICODE

A	At your home	1	GO TO Q110
B	At another person's home	2	GO TO Q110
C	At place of work (other than home)	3	GO TO Q110
D	At place of education (other than home)	4	GO TO Q110
E	In another public place e.g. library, community centre, internet café	5	GO TO Q110
F	At other places (please specify)	6	GO TO Q110
G	Not used the internet in the last 3 months	7	GO TO Q110
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q110
	Refused	-99	GO TO Q110
	Question not applicable	-8	GO TO Q110

ASK IF 1, 2 or 3 AT Q108

IntDev1, IntDev2, IntDev3, IntDev4, IntDev5, IntDev6, IntDev7, IntDevOth, IntDevOT, IntDevQna, IntDevDk, IntDevRef

Q110 SHOWCARD 32 **Which of these [have you used/do you use] to access the internet?**

MULTICODE

A	Desktop computer	1	GO TO Q111
B	Laptop at home or in work	2	GO TO Q111
C	Laptop away from home or work	3	GO TO Q111
D	Mobile phone or smartphone	4	GO TO Q111
E	Handheld computer (e.g. tablet, iPad, palmtop)	5	GO TO Q111
F	Games console	6	GO TO Q111
G	Digital TV	7	GO TO Q111
H	Other (please specify)	8	GO TO Q111
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q111
	Refused	-99	GO TO Q111
	Question not applicable	-8	GO TO Q111

TIMESTAMP

Public Service Communications

ASK IF 1, 2 or 3 AT Q108

IntGovWeb

Q111 SHOWCARD 33 On this card are examples of government websites or websites of public services. Have you visited any of these or similar websites for personal purposes in the last 12 months?

Yes	1	GO TO Q113
No	2	GO TO Q112
Don't know/ Can't remember (SPONTANEOUS ONLY)	3	GO TO Q113
Refused	-99	GO TO Q113
Question not applicable	-8	GO TO Q113

Welsh Government
 National Assembly for Wales
 NHS Direct Wales
 HM Revenue and Customs
 Met Office
 Local Authority/Council websites
 Job Centre Plus/Careers Wales
 Directgov
 DVLA (Driver and Vehicle Licensing Agency)
 Traveline Cymru/ Transport Wales
 School/College websites
 Visit Wales/ local tourism sites

ASK IF 2 AT Q111

IntXGovWeb

Q112 SHOWCARD 34 Which of these reasons best explains why you have not visited these types of websites in the last 12 months?

SINGLE CODE ONLY

A	Concerned about personal details being shared between government departments	1	GO TO Q113
B	Concerned about identity theft	2	GO TO Q113
C	Online services are difficult to use	3	GO TO Q113
D	No benefits over the way I currently deal with government	4	GO TO Q113
E	Difficult to find the government services I need online	5	GO TO Q113
F	Inconvenient to register for online services	6	GO TO Q113
G	Services relevant to me are not available online	7	GO TO Q113
H	Online services only provide information	8	GO TO Q113
I	No need	9	GO TO Q113
J	I prefer to access government services in other ways (e.g. by telephone or in person)	10	GO TO Q113
K	Other (please specify)	11	GO TO Q113
L	Not used the internet in the last 12 months	12	GO TO Q113
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q113
	Refused	-99	GO TO Q113
	Question not applicable	-8	GO TO Q113

ASK ALL

UaSerDeal1, UaSerDeal2, UaSerDeal3, UaSerDeal4, UaSerDeal5, UaSerDeal6, UaSerDeal7,
UaSerDeal8, UaSerDeal9, UaSerDeal10, UaSerDealOth, UaSerDealOT, UaSerDealDk, UaSerDealRef

Q113

SHOWCARD 35 If you wanted to contact or use public services for personal purposes, in which of these ways would you prefer to do this, assuming all the ways were available to you?

MULTICODE

A	By telephone	1	GO TO Q114
B	By post	2	GO TO Q114
C	By e-mail	3	GO TO Q114
D	In-person visit to the office	4	GO TO Q114
E	Visiting the Post Office	5	GO TO Q114
F	Computerised information point or kiosk in a public place	6	GO TO Q114
G	Interactive television in your home	7	GO TO Q114
H	Internet at home	8	GO TO Q114
I	Internet elsewhere (e.g. in a library or at work)	9	GO TO Q114
J	Text messaging on a mobile phone or using the Internet through your mobile phone	10	GO TO Q114
K	Other (please specify)	11	GO TO Q114
	Don't know (SPONTANEOUS ONLY)	-9	GO TO Q114
	Refused	-99	GO TO Q114

TIMESTAMP

Active travel

The following questions are about 'active travel'; that is walking or cycling as a means of transport. By this I mean when you walk or cycle in order to get to a particular destination such as work, the shops or to visit friends.

THE QUESTIONS DO NOT COVER WALKING AND CYCLING THAT YOU DO PURELY FOR PLEASURE, FOR HEALTH REASONS, FOR TRAINING OR COMPETITION, OR FOR JUST WALKING THE DOG. ACCEPT BICYCLE, TRICYCLE, UNICYCLE, TANDEM, RECUMBENT ETC

ASK ALL

AtUsMode

Q114

SHOWCARD 36 What mode of transport do you typically use to get to...?

MULTICODE

	local shops	your GP / family doctor	local pubs, cafés, restaurants etc.	ASK IF 1, 2 OR 5 AT Q87 your job	ASK IF >15 & 1 AT Q101 your school / college
Car (a car that you have regular use of)	1	1	1	1	1
Lifts from friends or relatives	2	2	2	2	2
Community transport (Dial-a-ride, Minibus services, Community / Voluntary car schemes)	3	3	3	3	3
Bus	4	4	4	4	4
Train	5	5	5	5	5
Taxi	6	6	6	6	6
Walk	7	7	7	7	7
Bike	8	8	8	8	8
Don't go	9	9	9	9	9
Other (please specify)	10	10	10	10	10
Don't know (SPONTANEOUS ONLY)	-9	-9	-9	-9	-9
Refused	-99	-99	-99	-99	-99
Question not applicable				-8	-8
Section not applicable					-88

GO TO Q115

ASK ALL

AtLast7Days

Q115

Which of the following forms of 'active travel' have you done in the last seven days? Remember 'active travel' is walking or cycling as a means of transport; to get to a particular destination.

THE QUESTION DOES **NOT** COVER WALKING AND CYCLING THAT YOU DO PURELY FOR PLEASURE, FOR HEALTH REASONS, FOR TRAINING OR COMPETITION, OR FOR JUST WALKING THE DOG.

MULTICODE. READ OUT.

Used a bicycle	1	GO TO Q116
Walked for more than 5 minutes (ROUGHLY QUARTER OF A MILE/ HALF A KILOMETRE)	2	GO TO Q116
None of these	3	GO TO Q117
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q117
Refused	-99	GO TO Q117

ASK IF 1, 2 OR BOTH AT Q115

AtPurpLast

Q116

What was the purpose of your most recent 'active travel' journey [insert option MULTICODE. DO NOT PROMPT.

	by bicycle	on foot
ASK IF 1, 2 OR 5 AT Q87	1	1
Getting to or from work / business		
ASK IF >15 & 1 AT Q101	2	2
Getting to or from school or college		
Take a child / children to school	3	3
Take a child/children to activities such as Cubs, Brownies, sports clubs etc.	11	11
To get to a local leisure activity; such as visiting local pubs, cafés, restaurants etc.	4	4
To get to leisure activity such as going to the cinema, bowling, eating out (not locally) etc.	5	5
Local shops for small errands, such as posting a letter, buying some milk etc.	6	6
Go supermarket shopping (e.g. doing a weekly food shop)	7	7
Go town centre shopping (e.g. window shopping, clothes shopping etc.)	8	8
Visit friends and relatives	9	9
Medical reasons (doctor, or health centre, or hospital)	10	10
Other (please specify)	12	12
Can't remember	13	13
Don't know (SPONTANEOUS ONLY)	-9	-9
Refused	-99	-99
Question not applicable	-8	-8

GO TO Q117

ASK IF 2 OR 3 BUT NOT 1 AT Q 115

AtLrntBke

Q117

Have you ever learnt how to ride a bicycle?

SINGLE CODE ONLY

Yes	1	GO TO Q118
No	2	GO TO Q118
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q118
Refused	-99	GO TO Q118

ASK ALL

AtOwnBke

Q118

Excluding exercise bikes, do you own a bike?

SINGLE CODE ONLY.

Yes	1	GO TO Q119
No – but have access to a bicycle owned by someone else	2	GO TO Q119
No – don't have access to a bicycle	3	
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q119
Refused	-99	GO TO Q119

ASK IF 1 AT Q115 OR 1 AT Q117

AtFrgBkeOnly

Q119 SHOWCARD 37 In the last three months, how frequently have you used a bicycle as a means of transport? In this case only include journeys where you ride all the way to somewhere.

ACCEPT BICYCLE, TRICYCLE, UNICYCLE, TANDEM, RECUMBENT ETC.
SINGLE CODE ONLY

Every day	1	GO TO Q120
Several times a week	2	GO TO Q120
Once or twice a week	3	GO TO Q120
Once or twice a month	4	GO TO Q120
Less often/never	5	GO TO Q120
Can't remember (SPONTANEOUS ONLY)	6	GO TO Q120
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q120
Refused	-99	GO TO Q120

ASK IF 1 AT Q115 OR 1 AT Q117

AtFrgBkePrt

Q120 SHOWCARD 37 In the last three months, how frequently have you used a bicycle as part of a longer journey? For example riding to a train station.

ACCEPT BICYCLE, TRICYCLE, UNICYCLE, TANDEM, RECUMBENT ETC.
SINGLE CODE.

Every day	1	GO TO Q121
Several times a week	2	GO TO Q121
Once or twice a week	3	GO TO Q121
Once or twice a month	4	GO TO Q121
Less often/never	5	GO TO Q121
Can't remember (SPONTANEOUS ONLY)	6	GO TO Q121
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q121
Refused	-99	GO TO Q121

ASK ALL

AtCantBke

Q121 Do you have any disability or other long standing health problem that makes it or would make it difficult or impossible for you to ride a bicycle?

INCLUDE PROBLEMS OF OLD AGE
SINGLE CODE ONLY

Yes – impossible	1	GO TO Q122
Yes – difficult	2	GO TO Q122
No	3	GO TO Q122
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q122
Refused	-99	GO TO Q122

ASK ALL

AtFrgWikOnly

Q122

SHOWCARD 37 **In the last three months, how frequently have you walked for more than 5 minutes as a means of transport? In this case only include journeys where you walk all the way to somewhere, rather than walking to a bus stop or train station to start another part of your journey.**

WALKING FOR 5 MINUTES IS ROUGHLY QUARTER OF A MILE/ HALF A KILOMETRE.

SINGLE CODE ONLY

Every day	1	GO TO Q123
Several times a week	2	GO TO Q123
Once or twice a week	3	GO TO Q123
Once or twice a month	4	GO TO Q123
Less often/never	5	GO TO Q123
Can't remember (SPONTANEOUS ONLY)	6	GO TO Q123
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q123
Refused	-99	GO TO Q123

ASK ALL

AtFrgWikPrt

Q123

SHOWCARD 37 **And in the last three months, how frequently have you walked for more than 5 minutes as part of a longer journey? For example walking to/from a bus stop, to/from a train station or as part of a journey that includes car travel?**

WALKING 5 MINUTES IS ROUGHLY QUARTER OF A MILE/ HALF A KILOMETRE

SINGLE CODE ONLY

Every day	1	GO TO Q124
Several times a week	2	GO TO Q124
Once or twice a week	3	GO TO Q124
Once or twice a month	4	GO TO Q124
Less often/never	5	GO TO Q124
Can't remember (SPONTANEOUS ONLY)	6	GO TO Q124
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q124
Refused	-99	GO TO Q124

ASK ALL

AtCantWik

Q124

Do you have any disability or other long standing health problem that makes it/ would make it difficult or impossible for you to walk for more than 5 minutes?

INCLUDE PROBLEMS OF OLD AGE. WALKING 5 MINUTES IS ROUGHLY QUARTER OF A MILE/ HALF A KILOMETRE

SINGLE CODE ONLY

Yes – impossible	1	GO TO Q125
Yes – difficult	2	GO TO Q125
No	3	GO TO Q125
Don't know (SPONTANEOUS ONLY)	-9	GO TO Q125
Refused	-99	GO TO Q125

TIMESTAMP

Additional feedback

ASK ALL

AnythingElse

Q125 Is there anything else you would like to feedback to the Welsh Government?
IF YES, ENTER DETAILS BELOW. IF NO, SELECT THE 'NA' BUTTON.
OPEN RESPONSE.

GO TO Q126

TIMESTAMP

Recontact and Linkage

ASK ALL

Q126 The Welsh Government, or a research company employed by them, may invite you to take part in further research based on some of the responses you have given today. This could be face-to-face, by telephone or as part of a focus group. This would involve [TNS-BMRB / BEAUFORT RESEARCH] passing your details to the Welsh Government together with your responses to the survey. If you are re-contacted, there will be no obligation to take part. Would you be willing to be re-contacted?

Yes	1	GO TO Q127
No	2	GO TO Q127
Refused	-99	GO TO Q127

TIMESTAMP

ASK ALL

Q127 There is ANOTHER way you can help us that would make your survey answers even more useful. The Welsh Government would like to be able to link your survey answers to information that the NHS and other public organisations hold about you. For example - your GP, hospital and education records.

Your information will only be used for research purposes and your personal details will be kept completely confidential. If you don't want us to link your data, that's absolutely fine, your survey answers will still be valuable without being linked to other records.

INTERVIEWER TO SHOW RESPONDENT DATA LINKAGE SHOWCARD

Please take a look at this card – this will explain what the Welsh Government are asking. Please take your time to read this and ask me any questions you have.

IF REQUIRED, PLEASE GIVE THE RESPONDENT ADDITIONAL INFORMATION AS DETAILED ON THE FLOWCHART AND LEAFLET TO HELP THEM UNDERSTAND THE REQUEST. ENSURE THAT THE RESPONDENT UNDERSTANDS THE REQUEST SO THAT THEIR CONSENT IS GIVEN.

Do you agree for us to link your survey answers with other information held about you?

Yes	1	GO TO Q128
No	2	END OF SURVEY
Don't Know	-9	GO TO Q128
Refused	-99	GO TO Q128

TIMESTAMP

ASK IF 1 AT Q127

Q128 Thank you for agreeing. To help us do this, can you please give me your full name?

CHECK AGAINST NAME ENTERED BELOW AND REVISE IF NECESSARY.

Enter Name		GO TO Q129
Refused	-99	END OF SURVEY

ASK IF DOB GIVEN

Q129 Can I just confirm that your date of birth is [DD/MM/YYYY]?

Yes	1	GO TO Q131
No	2	GO TO Q130
Refused	-99	END OF SURVEY

ASK IF DOB NOT GIVEN

Q130 What is your date of birth?

Refused	-99	END OF SURVEY
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TIMESTAMP

ASK IF 1 AT Q129 OR DOB GIVEN AT Q130

Q131 Thank you for agreeing.

INTERVIEWER TO HAND RESPONDENT DATA LINKAGE LEAFLET. Here's a leaflet to give you more information about linking your data. It also tells you what to do if you change your mind after I have left.

Welsh Language Use Survey

ASK IF WelSpk = 1 OR ANY ITERATIONS OF WelSpkHh = 1

WelLangIntro

The Welsh Language Commissioner and the Welsh Government are conducting a survey of Welsh language use. They are asking Welsh speakers in households that have participated in the National Survey for Wales to complete a short paper questionnaire. The questionnaire is only 6 pages for adults and 4 pages for children (aged 3 and over) and just needs to be completed and returned to TNS BMRB in a freepost envelope in the next two weeks.

ASK IF WelSpk = 1 OR ANY ITERATIONS OF WelSpkHh = 1

WelLang

Q132 Earlier you said that {you/ you, [name], [name], etc} [is/are] able to speak Welsh. Can I check, is it okay to leave [IF NO ITERATIONS OF WelSpkHh = 1: a questionnaire with you to complete / IF TWO OR MORE ITERATIONS OF WelSpkHh = 1 OR WelSpk = 1 AND ONE ITERATION OF WelSpkHh = 1: questionnaires with you for each of these people to complete / IF ONE ITERATION OF WelSpkHh = 1 AND WelSpk DOES NOT = 1: a questionnaire with you for them to complete]?

IF NECESSARY: The questionnaire is bilingual and can be completed in either Welsh or English.

INTERVIEWER: CHECK WITH RESPONDENT IF THEY ARE HAPPY TO ACCEPT THE QUESTIONNAIRE ON BEHALF OF THE PEOPLE BELOW.

IF ACCEPTED SELECT 'YES' FOR EACH HOUSEHOLD MEMBER AND ENTER THE DETAILS BELOW (FIRST NAME, SERIAL NUMBER AND PERSON NUMBER) ONTO BOTH FRONT COVERS OF ANY QUESTIONNAIRE(S) YOU HAND OUT.

PLEASE ENSURE YOU ALSO PROVIDE FREEPOST ENVELOPES WITH THE QUESTIONNAIRES.

IF QUESTIONNAIRES ARE NOT ACCEPTED FOR ANY HOUSEHOLD MEMBERS SELECT 'NO' FOR THE RELEVANT HOUSEHOLD MEMBER(S).

Name
Serial number
Person number
Adult/Child questionnaire
Questionnaire accepted

Interviewer Check Information

(This information is collected to enable the research company to contact the respondent to validate the responses recorded by the interviewer)

classIntro

I just need to finish by confirming a few details with you. This is in case we need to get in touch to check any of the questions I have recorded.

ASK ALL

namePage

First could you tell me your name please?
MAKE SURE FULL NAME IS ENTERED HERE.
CONFIRM/ENTER NAME [WILL BE PRE-
POPULATED BASED ON EARLIER
RESPONSE].

ASK ALL

addPage1

Now enter respondents FULL ADDRESS.
ENTER ADDRESS [WILL BE PRE-POPULATED BASED ON THE SAMPLE].

ASK ALL

FTELEPH

And what is your telephone number please?
ENTER RESPONDENTS (MAIN) HOME TELEPHONE NUMBER IN FULL, STARTING
WITH THE EXCHANGE NUMBER. USE NUMBERS ONLY. DO NOT USE THE
EXCHANGE NAME. E.G. TYPE 01603457272 NOT GREENOCK 457272. DO NOT
TYPE ANY SPACES OR DASHES. PLEASE REMEMBER TO TYPE IN THE NUMBER
DIRECTLY AND IN FULL.

ENTER NUMBER
NUMBER NOT GIVEN | 2

ASK ALL

decPage

THANK RESPONDENT AND CLOSE. I would just like to confirm that my name is [NAME] working for [Kantar Operations on behalf of TNS-BMRB / Beaufort Research]. All your replies will be treated in the strictest confidence.

INTERVIEWER:

Signify that this interview is a true record and has been conducted within the Market Research Society Code of Conduct by typing in your interviewer number below.

YOU MUST ENTER YOUR FULL INTERVIEWER NUMBER AT THIS QUESTION
(EVEN IF YOU HAVE TAKEN OVER SOMEONE ELSE'S ASSIGNMENT)

ENTER NUMBER
RE-ENTER NUMBER

ASK ALL

Tips ENTER ANY RELEVANT NOTES BELOW

END OF SURVEY