

# Easy Read version of the Framework for Change for the Evaluation of the Social Services and Well-being Act



This easy read document explains something called the Framework for Change.

This is part of the Social Services and Well-being Act Evaluation.

More information on the Act can be found in [easy read](#) form.

Welsh Government has asked for the Act to be evaluated to see how effective it is.

# What is the Social Services and Well-being (Wales) Act 2014?



The Act tries to:



Make life better for people and their carers.



Make social care law easier to use.



Give people stronger voice and control.



Make sure people get the help they need to lead a good life.



Say what social services will be like all over Wales.



Say how social services will work with health services and other services.



Make sure communities have a chance to offer their knowledge and experience.



Keep people safe from abuse and neglect.



The Act has five principles which guides what it tries to do:



## 1. Prevention



## 2. Well-being



## 3. Voice and Control



## 4. Co-production



## 5. Multi-Agency work

## Evaluating the Act



To see how the Act is having an impact, it is being **evaluated**.



This means that academics and professionals are speaking with people to see how well the Act is working.



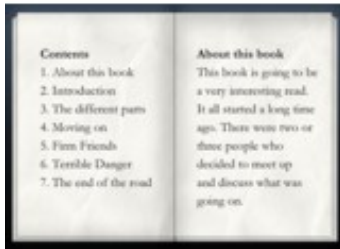
They will then produce a report showing how well the Act has been working in Wales.



As part of this evaluation, something called the Framework for Change has been developed.

This document explains what that is.

# What is the Framework for Change?



The Framework for Change is a story that tries to explain what the Act will do to improve well-being for people in Wales.



This helps us understand the ways that the duties and principles of the Act try to help people and communities.



The Act is about a sense of well-being, and how people get support when they need it.

The framework for change has five key parts:

## 1. Guiding directions



This refers to the directions for change in the Act.



These focus on independence, voice, safeguarding, and making services accessible and easy to understand



This also focuses on a bigger role for voluntary organisations and workers who can ensure people's rights are respected.

## 2. Inputs

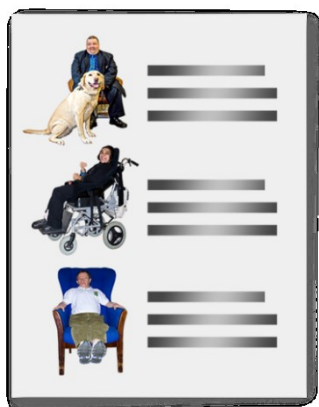


The Act has 11 parts. The Framework for Change describes what need to be in place to support the aims of the Act.



## 3. Activities

There is a list of activities that are required under the Act. More detail is given on these later in this document.



## 4. Outputs

These are the things that will be delivered by the Act.



## 5. Outcomes

These are the changes it is hoped will happen because of the Act.



The Framework for Change helps to understand the links between the Act and its impact on well-being and social services in Wales.

The Framework for Change helps us to understand how to best evaluate the Act.



# What are the main parts of the Framework for Change?

This section provides examples of things that are included in each part of the Framework for Change.

## Inputs



Workers in social care have the right skills and knowledge.



Making sure social services do what they say they will do.



Make sure care and assessment focuses on what people need.



Help carers get support they need.



Support in improving advocacy services.



Help safeguarding become more effective.

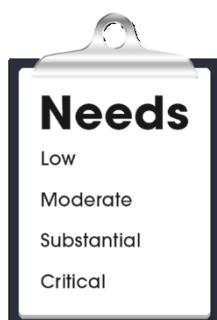
## Activities



Information and assistance must be accessible and appropriate for people using services.



Assessments to focus on what the individual needs and try to meet those needs.



Assessments for carers to identify the support they need.



Care and support plans.



Health and care services to work together more.



Registers of sight-impaired, hearing impaired and other disabled people.

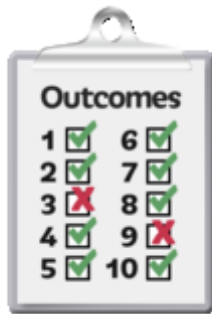


More prevention and user led services.



Complaints and advocacy services.

# Outputs



Services to focus on outcomes



Services to work together to support the person who needs help.



Human rights to be a priority in social services.



Single-points of access to services.



Focus on what matters to people.



Prevention and early intervention based on people, their carers and the local area.

## Outcomes



People are supported in their human rights.



People are protected from abuse and neglect.



Young people in care are supported into adulthood.



Carers are better supported.



Care plans based on what matters to people.



Organisations work together more effectively.

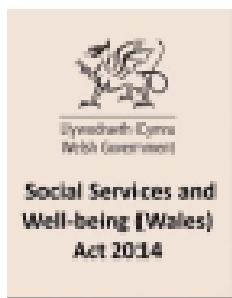


Community led social care.



Improved well-being for people who need carers and support and carers who need support.

# Conclusions



This document explains the ways that the Framework for Change is being used to guide the evaluation of the Act.



The Framework for Change describes the direction, inputs, activities, outputs and outcomes of the Act.



The Framework for Change helps with the planning of the evaluation



The Framework for Change will continue to be updated as the evaluation is carried out.

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