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## National Survey for Wales: monthly survey, May 2020

Due to the coronavirus situation, we are running a monthly telephone version of the National Survey in place of the usual face-to-face survey which is currently suspended. The telephone survey involves over 1,000 people a month (and 3,000 in May), with the topics updated each month. It covers a representative random sample of people aged 16+ across Wales, including people who are more difficult to reach and people who don't use the internet.

### Main results

#### Employment

**45%** of people are in paid work, compared with **57%** before lockdown.

**11%** of people are furloughed:  
**12%** of men and **10%** of women

#### Work situation

Of those currently working:

**78%** get full pay if self-isolating. **44%** can do most or all of their work from home.

**80%** say coronavirus has caused problems for their work life.

#### Rented housing

**8%** of people who rent their homes are behind with the rent.

**45%** of these say it's due to the coronavirus situation and **25%** say it's because their income in general is too low.

#### Owner-occupied housing

**46%** of owner-occupiers have a mortgage on their home.

Of people with a mortgage, **13%** have arranged a mortgage holiday.

#### Bills

**4%** of people are falling behind with or constantly struggling to pay bills.

**24%** say coronavirus has already caused problems for their household finances.

#### Universal Credit

**9%** of working-age adults received Universal Credit payments in the last 3 months.

A further **2%** had applied for Universal Credit in the last 3 months.

### Food poverty

For at least one day in the previous fortnight, **5%** of people have not had a substantial meal due to a lack of money.

**1%** have received food from a food bank in the last year.

### Well-being

**41%** of people are feeling anxious; and **75%** are happy.

People in bad health are more likely to feel lonely than those in good health: **26%** compared with **9%**

### Sense of community

**85%** of people feel they belong to their local area.

**89%** of people aged 45 and over feel they belong, compared with **73%** of 16-24 year olds.

### Primary schools

**93%** of parents with a primary school-age child agree the school is finding ways to support children with their learning.

**57%** are helping their child with maths or numbers every day.

### Secondary schools

**85%** of parents with a secondary school-age child agree the school is finding ways to support children with their learning.

**39%** are supporting their child every day with school work.

### GP appointments

**10%** of people have had a GP appointment since the start of April.

Of these, **34%** were face-to-face appointments, **61%** by telephone, and **5%** by video call.

Telephone interviews were carried out between 25 April and 27 May 2020 with people who had previously taken part in the [National Survey for Wales](#) face-to-face. Detailed charts and tables of results are available in our interactive [results viewer](#). For information on data collection and methodology please see our [Quality report](#).

## Comparison with previous National Survey results

Due to the change in survey mode and period over which the questions are asked, we should be careful in making direct comparisons with the results from questions also asked in previous years. However they can provide a useful indication of whether change has taken place or not.

- In 2018-19 a same proportion of people (4%) were falling behind with bills.
- In 2018-19 a higher proportion of people (9%) did not have a substantial meal due to a lack of money at least one day in the previous fortnight. This result was obtained when the question was self-completed, which could have contributed to the higher figure.
- In 2018-19 the same proportion of people (77%) felt happy, and lower proportion felt anxious (34%).
- In 2018-19 a lower proportion of people (72%) felt they belonged to their local area.

Further information and results can be requested from [surveys@gov.wales](mailto:surveys@gov.wales).