



Llywodraeth Cymru
Welsh Government

National Survey for Wales

Telephone questionnaire

May 2020

CONTENTS

Filtering of questions	3
Soft and hard checks	3
Guide to question format	4
Question sources	5
Introductory script	6
Address check	10
Start of interview	11
Smoking	16
Internet use	17
Internet skills	18
Primary schools	23
Secondary schools	26
Climate emergency – views	28
NRW – Flood risk	29
Community cohesion	31
Community safety	33
Core – Well-being (ONS4)	33
Loneliness (FG)	35
GP appointments	37
Social care services	42
Core – Economic status	48
Current work	50
Fair work	54
Core – Tenure	57
Universal Credit	58
Finances	63
Food poverty	65
Armed forces	67
Core – Interviewer check information	70
Annex A Derived variables	75

Filtering of questions

Some questions within modules only apply to those who have answered in a particular way to an earlier survey question. This filtering information is provided in the questionnaire above each question. For example:

- ASK ALL – Question is asked of all respondents for whom the module applies.
- ASK IF 1 OR 3 AT WelSpk – Question is asked only of respondents for whom the module applies and whose answer at the question labelled WelSpk was response option 1 or 3.

Soft and hard checks

A range of checks are built in to the computer implementation of the questionnaire to ensure that responses are in a sensible range (for variables like height) and are consistent with each other (for example, so that respondents can't both give an answer to a question and also say they don't know the answer). These checks are either 'soft' checks, so the interviewer gets an error message but can choose to suppress it and continue; or 'hard' checks, so the response must be corrected before the interview continues. A full list of the soft and hard checks used is available from the National Survey team (surveys@gov.wales) on request.

Guide to question format

All questions in the survey questionnaire follow a similar format. Below is a guide to interpreting the format.

Example of question layout

The text in capitals indicates who the question is to be asked of (here, all respondents). 'LongIII' is the question and variable name.

The wording of the question to be read out by the interviewer to the respondent will always be displayed in bold type. Text in non-bold type and capitals is an instruction for the interviewer.

Indicates the last year the question was included in the National Survey, if at all, as well as the original source of the question if applicable. See next page for key to acronyms.

ASK ALL
LongIII [CORE]
NS 1718 / HQ

Do you have any physical or mental health conditions or illnesses lasting or expected to last for 12 months or more?

SINGLE CODE

Yes	1	GO TO Disab1-6
No	2	[Module ends]
Don't know (SPONTANEOUS ONLY)	-9	

Indicates whether more than one answer option can be selected.

All questions have a coding frame associated with them, which means that the computer only allows the interviewer to record certain answers. These are given as positive numbers within the coding frame. In certain questions, you will see that the interviewer will be able to record 'Other' as an answer option.

"Don't know" is used when the respondent doesn't know the answer. Separate codes are also available if the respondent refuses to answer the question or when the question isn't applicable.

This 'routing' text shows which question to go to next, depending on the answer option selected. If routing text applies to subsequent codes for that question, it is not repeated at each code.

Question sources

The question's previous inclusion in the National Survey is marked under the question / variable label. For example, NS 1920 indicates the question was last included in the National Survey in 2019-20. NS NEW indicates the question is included in the National Survey for the first time in 2020-21. Where no other source is marked, this indicates a new question has been developed specifically for the National Survey.

Questions are taken from existing surveys where possible. Where relevant, the source is also marked under the question / variable label and the year of the source survey is given (e.g. NS 1617 refers to the National Survey in 2016-17). Where the question or answer options differ from the original source, the question source is marked with an "a" (adapted).

Abbreviation	Refers to
ASC	Adult Social Care User Survey (England)
Cen	Census
CL	Community Life survey
EHF	Britain's Eye Health in Focus Survey
ESS	European Social Survey
EU SILC	European Union Statistics on Income and Living Conditions
HQ	Office for National Statistics harmonised question
HSE	Health Survey for England (in many cases, similar questions are also included in the Scottish Health Survey)
NS	National Survey
OPN	Opinions and Lifestyle Survey March / April 2020
OXIS	Oxford Internet Survey
SHCE	Scottish Health and Care Experience Survey
UC FSCS	Universal Credit Full Service Claimant Survey
UN GGS	United Nations Generations and Gender Surveys
WHS	Welsh Health Survey

Introductory script

ASK ALL

IntroAnswered

NEW

INTERVIEWER CODE

Call is answered by person	1	GO TO Intro0
Answer machine	2	GO TO IntroAP
No reply	3	GO TO NotAnswered1
Welsh Callback	4	GO TO WellIntroAns

ASK IF 2 AT IntroAnswered

IntroAP

NEW

WHEN LEAVING A MESSAGE, PLEASE SPEAK SLOWLY AND CLEARLY. PLEASE KEEP TO THE SCRIPT BELOW.

Hi, my name is [INTERVIEWER NAME] and this is a message for [RESPONDENT NAME]. I'm calling from the Office for National Statistics about the National Survey for Wales. You took part in the survey previously and kindly agreed to be re-contacted for future research. We wrote to you recently to ask if you would be happy to complete a short telephone survey with us.

Your answers are really important to us. The results of the study will be used by the Welsh Government, NHS Wales, and other public bodies to help deal with the effects of the coronavirus situation.

To say thank you for taking part, we'll give you a £10 gift voucher.

I'll call back, or please give me a ring on [READ OUT NUMBER] to arrange a suitable time. Thank you.

IF INTERVIEWER HAS LEFT ANSWERPHONE MESSAGE BEFORE: **Hi, my name is [INTERVIEWER NAME] and this is a message for [RESPONDENT NAME]. I'm calling from the Office for National Statistics about the National Survey for Wales. I recently left a message asking if you would be happy to complete a short telephone survey. I'll call back, or please give me a ring on [READ OUT NUMBER] to arrange a suitable time. Thank you.**

GO TO NotAnswered

ASK IF 1 AT IntroAnswered

Intro0

NEW

Hello, could I please speak to [RESPONDENT NAME]?

[SCRIPTING NOTE: RESPONDENT NAME POPULATED AUTOMATICALLY FROM SAMPLE FILE]

Person is respondent or respondent comes to phone	1	GO TO Intro1
Person is not respondent but still on this number	2	GO TO IntroMsg
Person is no longer on this number	3	[Interview ends]

ASK IF 2 AT Intro0

IntroMsg

NEW

Please could you ask [name] to give me a call? My name is [INTERVIEWER NAME] and my number is [READ OUT NUMBER].

Thank you.

GO TO NotAnswered

ASK IF 1 AT IntroAP OR 1 AT IntroMsg

NotAnswered

NEW

INTERVIEWER TO PHONE SAMPLED PERSON AT DIFFERENT TIMES OF THE DAY.

NO MORE THAN 20 ATTEMPTS SHOULD BE MADE.

Try again another time	1	[Save and close case]
Maximum attempts made. Close case	2	[Interview ends]

ASK IF 3 AT IntroAnswered

NotAnswered1

NEW

INTERVIEWER TO PHONE SAMPLED PERSON AT DIFFERENT TIMES OF THE DAY.

NO MORE THAN 20 ATTEMPTS SHOULD BE MADE.

Try again another time	1	[Save and close case]
Maximum attempts made. Close case	2	[Interview ends]
Number has been disconnected or unobtainable	3	

ASK IF 1 AT Intro0

Intro1

NEW

Hello [name].

My name is [INTERVIEWER NAME] and I'm calling from the Office for National Statistics. We wrote to you recently about a survey we're carrying out for the Welsh Government, called the National Survey for Wales.

Last year you took part in the National Survey, and you kindly agreed to be re-contacted for further research.

As you might expect, we're currently unable to do a face-to-face survey. So as a one-off we're doing a short telephone interview instead with people who took part before. The results will be

used by the Welsh Government, NHS Wales, and other public bodies to help deal with the effects of the coronavirus situation.

The survey will take about 20 minutes. To say thank you for taking part, we'll give you a £10 voucher.

Do you have a few minutes to do the survey now?

SINGLE CODE

Yes	1	GO TO PrivacyInfo
No, but another time	2	GO TO CallBack
Do not want to take part (SPONTANEOUS ONLY)	3	GO TO TermSurv

ASK IF 1 AT Intro1

PrivacyInfo

NEW

Just to emphasise, the answers you give will be treated in the strictest confidence.

You can read more about how we keep your answers safe on the National Survey website gov.wales/nationalsurveyinfo

Respondent is happy to continue (SPONTANEOUS ONLY)	1	[Module ends]
Respondent does not wish to continue now but another time is OK (SPONTANEOUS ONLY)	2	GO TO Callback
Respondent does not wish to take part (SPONTANEOUS ONLY)	3	

IF 2 AT Intro1 OR 2 AT PrivacyIntro

CallBack

NEW

ARRANGE A SUITABLE TIME WITH RESPONDENT USING FWMT TO ASSIST YOU.

Thanks, I'll call you back then.

[Module ends]

IF 3 AT Intro1 OR 3 AT PrivacyInfo

TermSurv

NEW

OK. Thank you anyway for your time.

[End of interview]

ASK IF 1 AT PrivacyInfo

LangInt

NS 1920

Would you like the questions to be asked in English or Welsh?

Ydych chi'n dymuno cynnal y cyfweiliad hwn yn Gymraeg neu'n Saesneg?

SINGLE CODE

English / Saesneg	1	GO TO C4 (English)
Welsh / Cymraeg	2	GO TO LangIntWel
Other (please specify) / Arall (nodwch)	3	Go to LangIntOT

ASK IF 3 AT LangInt

LangIntOT

NS 1920

ASK OR CODE: **What is the other language?**

ENTER TEXT [SCRIPTING NOTE: STRING [25]]

GO TO LangIntFut

ASK IF 2 AT LangInt

LangIntWel

NEW

Because of the unusual situation, we're still finalising the Welsh version.

Oherwydd y sefyllfa anarferol, rydyn ni'n dal i gwblhau'r fersiwn Cymraeg.

IF INTERVIEWER DOESN'T SPEAK WELSH: A Welsh-speaking interviewer will call back in a couple of weeks to carry out the interview or arrange a suitable time with you.

IF INTERVIEWER SPEAKS WELSH:

Bydda i'n ffonio'n ôl ymhen cwpl o wythnosau i wneud y cyfweiliad neu i drefnu amser addas gyda chi.

I'll call back in a couple of weeks to carry out the interview or arrange a suitable time with you.

SINGLE CODE

Call back in a couple of weeks

1

[End of interview]

Prefer to do it in English (SPONTANEOUS ONLY)

2

GO TO C4 (English)

ASK IF 3 AT LangInt

LangIntFut

Unfortunately, due to the unusual situation we can't carry out the survey in other languages at present. We are working on a solution and if possible we will call you back later in the year. In the meantime, thank you for your time today.

Call back later in the year if possible

1

[End of interview]

Does not want to take part later (SPONTANEOUS ONLY)

2

REST OF QUESTIONNAIRE: ASK ONLY IF 1 AT LangInt OR 2 AT LangIntWel

Address check

ASK ALL

ChkName2

NS 1920a

Please can I check that I have the correct name for you.

I have: [RESPONDENT FIRST NAME AND SURNAME]

[SCRIPTING NOTE: PRE-POPULATE].

SINGLE CODE

Correct

Incorrect

1

GO TO AddrChk

2

GO TO Fullname2

ASK IF 2 AT ChkName2

FullName2

NS 1920a

Please can I have your full name?

ENTER FIRST NAME AND SURNAME

GO TO AddrChk

ASK ALL

AddrChk

NS 1920

Can I just confirm that the address is correct?

[SCRIPTING NOTE: Area, address, household information held for the case should appear for the respondent to confirm.]

SINGLE CODE

Correct

Incorrect

1

[Module ends]

2

GO TO Addr1

ASK IF 2 AT AddrChk

Addr1

NS 1920

What is the first line of the address?

ENTER TEXT

GO TO Addr2

ASK IF 2 AT AddrChk

Addr2

NS 1920

What is the second line of the address?

ENTER TEXT

GO TO Addr3

ASK IF 2 AT AddrChk

Addr3

NS 1920

What is the third line of the address?

ENTER TEXT

GO TO Addr4

ASK IF 2 AT AddrChk

Addr4

NS 1920

What is the fourth line of the address?

ENTER TEXT

GO TO PostCode

ASK IF 2 AT AddrChk

PostCode

NS 1920

What is the post code of the address?

ENTER TEXT

[Module ends]

ASK IF 2 AT AddrChk

WalesChk

NEW

ASK OR CODE: Is this address in Wales?

SINGLE CODE

Yes

1

[Module ends]

No

2

[Interview ends]

Start of interview

ASK ALL

I'll start by asking a few questions about your household.

ASK ALL

C4

NS 1920

Including yourself, how many people live in your household?

IF NECESSARY: By 'household' I mean a group of people (not necessarily related) living at the same address who share cooking facilities and share a living room or sitting room or dining area.

CODE NUMBER OF ELIGIBLE PERSONS

INCLUDE:

PEOPLE WHO NORMALLY LIVE AT ADDRESS WHO ARE AWAY FOR UNDER 6 MONTHS.
BOARDERS AND LODGERS LIVING AS PART OF HOUSEHOLD.

EXCLUDE:

SPOUSES WHO ARE SEPARATED AND NO LONGER RESIDENT.
PEOPLE AWAY CONTINUOUSLY FOR 6 MONTHS OR MORE.

ENTER NUMERIC VALUE BETWEEN 1 AND 16

GO TO QBNames

ASK ALL

I'm now going to ask you for some basic details about each person in the household, starting with you.

THE NATIONAL SURVEY RESPONDENT THAT PREVIOUSLY TOOK PART WILL AUTOMATICALLY POPULATE AS THE FIRST PERSON IN THE HOUSEHOLD GRID. THE KISH GRID IS NOT BEING USED.

LOOP FOR EACH HOUSEHOLD MEMBER

ASK ALL

QBNames1-8

NS 1920

What is the first name of the household member?

[SCRIPTING NOTE: FIRST NAME POPULATED AUTOMATICALLY]

THE NATIONAL SURVEY RESPONDENT THAT PREVIOUSLY TOOK PART WILL AUTOMATICALLY POPULATE AS THE FIRST PERSON IN THE HOUSEHOLD GRID. THE KISH GRID IS NOT BEING USED.

IF RESPONDENT DOES NOT WISH TO GIVE NAMES OF CHILDREN, ENTER UNIQUE INFORMATION FOR EACH CHILD IN THE FIRST NAME FIELD:

e.g. 'CHILD7' (FOR A 7 YEAR OLD CHILD); 'CHILD12' (FOR A 12 YEAR OLD CHILD) ETC.

THIS WILL ASSIST THE RESPONDENT WHEN ANSWERING QUESTIONS RELATED TO A RANDOMLY SELECTED CHILD DURING THE SURVEY.

ENTER NAME

GO TO Gender

END LOOP

LOOP FOR EACH HOUSEHOLD MEMBER

ASK ALL

Gender

NS 1920, HQ

[Respondent's / Name's] gender

SINGLE CODE

Male	1	GO TO DteofBth
Female	2	
Other (SPONTANEOUS ONLY)	3	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

DteofBth

NS 1920 / HQa

What is [your / Name's] date of birth?

FOR DAY NOT GIVEN...ENTER 15 FOR DAY
FOR MONTH NOT GIVEN...ENTER 6 FOR MONTH

ENTER DATE OF BIRTH

GO TO Agelf

ASK IF REFUSED AT DteofBth

Agelf

NS 1920 / HQa

What was [your / Name's] age at [your / his / her] last birthday?

98 OR MORE = CODE 97

IF RESPONDENT REFUSES TO GIVE THEIR AGE, THEN GIVE YOUR BEST ESTIMATE.

ENTER AGE

GO TO MarStat

ASK FOR EACH HOUSEHOLD MEMBER AGED >15

MarStat

NS 1920 / HQa

ASK OR CODE: **[Are you / Is [Name]...]**

INDIVIDUAL PROMPT – CODE FIRST THAT APPLIES

SINGLE CODE

- ... single, that is never married and never registered in a civil partnership,** 1 GO TO MarChk
- married,** 2
- in a registered civil partnership,** 3
- separated, but still legally married,** 4
- divorced, or** 5
- widowed?** 6
- SPONTANEOUS ONLY – Separated, but still legally in a civil partnership 7
- SPONTANEOUS ONLY – Formerly in a civil partnership which is now legally dissolved 8
- SPONTANEOUS ONLY – A surviving partner from a civil partnership 9

ASK FOR EACH HOUSEHOLD MEMBER IF 2 OR 3 AT MarStat

MarChk

NS 1920

ASK OR CODE: **Is [your / Name's] spouse a member of the household?**

SINGLE CODE

- Yes 1 GO TO LiWith12
- No 2

ASK FOR EACH PERSON AGED >15 WITH 1, 4, 5, 6, 7, 8 OR 9 AT MarStat IF THERE IS MORE THAN ONE PERSON >15 IN THE HOUSEHOLD

LivWith12

NS 1920

ASK OR CODE: **May I just check, [are you / is Name] living with someone in this household as a couple?**

SINGLE CODE

Yes	1	GO TO RelResp
No	2	

END LOOP

ASK IF MORE THAN ONE ADULT AGED >15 IN HOUSEHOLD

OwnRent

NS 1920 / SHS 2016

In whose name is the accommodation owned or rented?

SELECT ALL THOSE WHO OWN OR RENT THIS ACCOMMODATION

CODE ALL THAT APPLY

[SCRIPTING NOTE: SHOW NAMES OF ADULTS
IN HOUSEHOLD]

GO TO HighInc

ASK IF MORE THAN ONE NAME SELECTED AT OwnRent

HighInc

NS 1920 / SHS 2016

Which of these has the highest income (including from benefits, pensions, and any other sources)?

IF THERE ARE TWO OR MORE PEOPLE WITH JOINT HIGHEST INCOME, THEN SELECT THOSE PEOPLE

[SCRIPTING NOTE: IF TWO OR MORE PEOPLE OWN/RENT THE ACCOMMODATION AND HAVE THE SAME INCOME, DEFINE HRP AS THE ELDEST.]

[SCRIPTING NOTE: DK TO BE CODED VIAL CTRL-K, RATHER THAN APPEARING AS AN EXPLICIT OR SPONTANEOUS-ONLY OPTION ON SCREEN, TO MINIMISE USE OF DKs. WHERE DK IS SELECTED, THE RESPONDENT SHOULD BE AUTOMATICALLY CODED AS HRP]

[SCRIPTING NOTE: IF DK IS SELECTED AT HIGHINC THEN RESPONDENT SHOULD BE AUTOMATICALLY CODED AS HRP].

CODE ALL THAT APPLY

[SCRIPTING NOTE: 1 = HIGHEST OR JOINT HIGHEST; 2 = NOT HIGHEST]

[SCRIPTING NOTE: SHOW NAMES SELECTED AT OwnRent] GO TO SelPerson

ASK ALL

LOOP FOR EACH HOUSEHOLD MEMBER

ASK IF MORE THAN ONE MEMBER IN HOUSEHOLD

RelResp

NS 1920 / HQa

I would now like to ask how people in your household are related to each other.

ASK OR CODE: **[Name] is [Name's]...?**

TREAT RELATIVES OF CIVIL PARTNERS IN THE SAME WAY AS RELATIVES OF SPOUSES / PARTNERS.

COHABITING PARTNER INCLUDES SAME SEX COUPLES WHO ARE NOT IN A REGISTERED CIVIL PARTNERSHIP OR MARRIED. TREAT RELATIVES OF COHABITING COUPLES IN THE SAME WAY AS RELATIVES OF SPOUSES / PARTNERS.

HALF BROTHERS/SISTERS SHOULD BE CODED WITH STEP BROTHERS/SISTERS.

SINGLE CODE FOR EACH HOUSEHOLD MEMBER

Spouse	1	GO TO GrdChk
Civil partner	2	
Cohabiting partner	3	
Son / daughter (incl. adopted)	4	
Step-son / daughter	5	
Foster child	6	
Son-in-law / daughter-in-law	7	
Parent / guardian	8	
Step-parent	9	
Foster parent	10	
Parent-in-law	11	
Brother / sister (incl. adopted)	12	
Step-brother / sister	13	
Foster brother / sister	14	
Brother- / sister-in-law	15	
Grandchild	16	
Grandparent	17	
Other relative	18	
Other non-relative	19	

END LOOP

ASK FOR EACH HOUSEHOLD MEMBER AGED <20 WHOSE RELATIONSHIP TO RESPONDENT IS NOT 4/5/6 AT RelResp

GrdChk

NS 1920

Can I just check, are you the legal guardian of [Name]?

[SCRIPTING NOTE: QUESTION REPEATED FOR EACH RELEVANT HOUSEHOLD MEMBER]

SINGLE CODE

Yes	1	GO TO GenHealth
No	2	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL
[PARTIAL INTERVIEW FLAG HERE]

GenHealth

NS 1920 / HQ

Just one question on your overall health.

How is your health in general; is it...

RUNNING PROMPT

SINGLE CODE

... Very good,	1	[Module ends]
Good,	2	
Fair,	3	
Bad, or	4	
Very bad?	5	
Don't know (SPONTANEOUS ONLY)	-9	

Smoking

FILTERED MODULE: ASK MODULE OF ALL EXCEPT THOSE USING OTHER LANGUAGE (I.E. LANGINT <> 3)

ASK ALL

Smoke

NS 1920 / WHS 2015

And one question on smoking tobacco.

Which one of these best describes you at the moment?

RESPONDENT SHOULD THINK ABOUT THEIR CURRENT LEVEL OF SMOKING, NOT HOW MUCH THEY MIGHT SMOKE UNDER MORE NORMAL CIRCUMSTANCES

RUNNING PROMPT

SINGLE CODE

I smoke <u>daily</u>,	1	[Module ends]
I smoke <u>occasionally</u> but not every day,	2	
I <u>used to smoke daily</u> but do not smoke at all now,	3	
I <u>used to smoke occasionally</u> but do not smoke at all now, or	4	
I have never smoked?	5	
Don't know (SPONTANEOUS ONLY)	-9	

Internet use

ASK ALL

I'd now like to ask you a few questions about using the internet.

ASK ALL

IntHhHave

NS 1920

[Do you / IF >1 ADULT IN HOUSEHOLD: Does your household] have access to the internet at home?

SINGLE CODE

Yes	1	GO TO IntPersUse
No	2	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

IntPersUse

NS 1920

Do you personally use the internet at home, work or elsewhere?

SINGLE CODE

Yes	1	GO TO IntFrqAccE
No	2	GO TO IntPersUseCheck
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF NOT 1 AT IntPersUse

IntPersUseCheck

NS 1920

Can I just check, do you use anything that needs to be connected to the internet? This includes using a smart TV, tablet or smartphone, for example, to watch catch-up TV or Netflix, or for Skype?

SINGLE CODE

Yes	1	GO TO IntFrqAccE
No	2	[Module ends]
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 1 AT IntPersUse OR 1 AT IntPersUseCheck

IntFrqAccE

NS 1920 / OXISa

How often do you access the internet, whether at home, work or elsewhere?

IF NECESSARY: This means using anything that needs to be connected to the internet, which also includes watching catch up TV or Netflix, or using Skype.

Do you use it...

RUNNING PROMPT

SINGLE CODE

Several times a day,	1	[Module ends]
Once a day,	2	
Weekly, or	3	
Less than weekly?	4	
Don't know (SPONTANEOUS ONLY)	-9	

Internet skills

FILTERED MODULE: ASK IF 1 AT IntPersUse OR 1 AT IntPersUseCheck

ASK ALL

I'm now going to read out some different types of activities that can be done online. For each activity, please tell me whether you have done it in the last 3 months. Have you...

ASK ALL

IntInfoSearchDone

NS 1920

Used a search engine, for example Google, to find information in the last 3 months

IF YES: **Was that on your own, or with help from someone else?**

SINGLE CODE

Yes, on my own	1	GO TO IntProbInfoDone
Yes, with help from someone else	2	
No	3	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

IntProbInfoDone

NS 1920

Found information online to help with day-to-day tasks, such as planning travel, activities or meals, in the last 3 months

IF YES: **Was that on your own, or with help from someone else?**

SINGLE CODE

Yes, on my own	1	GO TO IntComEmailDone
Yes, with help from someone else	2	
No	3	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

Now for the rest of this section, please keep thinking about the last 3 months. Have you...?

ASK ALL

IntComEmailDone

NS 1920

Sent an email or used instant messaging

IF YES: **Was that on your own, or with help from someone else?**

IF NECESSARY: **Instant messaging means sending short written messages online to a particular person, through services such as WhatsApp or Facebook Messenger.**

IF NECESSARY: **Have you done this in the last 3 months?**

SINGLE CODE

Yes, on my own	1	GO TO IntTransAccountDone
Yes, with help from someone else	2	
No	3	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

IntTransAccountDone

NS 1920

Set up an online account, for example to use social media, an online store or an online public service

IF YES: **Was that on your own, or with help from someone else?**

IF NECESSARY: **Social media includes services such as Facebook, Twitter, Instagram, and SnapChat, but not instant messaging like WhatsApp.**

IF NECESSARY: **Have you done this in the last 3 months?**

SINGLE CODE

Yes, on my own	1	GO TO IntSafeSetDone
Yes, with help from someone else	2	
No	3	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

IntSafeSetDone

NS 1920

Managed your privacy settings on social media or other accounts

IF YES: **Was that on your own, or with help from someone else?**

IF NECESSARY: **Privacy settings allow you to decide who can see your profile and the information you post online.**

IF NECESSARY: **Social media includes services such as Facebook, Twitter, Instagram, and SnapChat, but not instant messaging like WhatsApp.**

IF NECESSARY: **Have you done this in the last 3 months?**

SINGLE CODE

Yes, on my own	1	GO TO IntComSocialDone
Yes, with help from someone else	2	
No	3	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

IntComSocialDone

NS 1920

Posted, commented or uploaded something on social media

IF YES: **Was that on your own, or with help from someone else?**

IF NECESSARY: **Social media includes services such as Facebook, Twitter, Instagram, and SnapChat, but not instant messaging like WhatsApp.**

IF NECESSARY: **Have you done this in the last 3 months?**

SINGLE CODE

Yes, on my own	1	GO TO IntTransBuyDone
Yes, with help from someone else	2	
No	3	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

IntTransBuyDone

NS 1920

Bought anything online

IF YES: **Was that on your own, or with help from someone else?**

IF NECESSARY: **Have you done this in the last 3 months?**

SINGLE CODE

Yes, on my own	1	GO TO IntInfoEntDone
Yes, with help from someone else	2	
No	3	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

IntInfoEntDone

NS 1920

Watched BBC iPlayer, Netflix, YouTube or similar online services; downloaded or listened to music online; or played games online

IF YES: **Was that on your own, or with help from someone else?**

IF NECESSARY: **Listening to music online could be through services such as Spotify or Apple Music (iTunes).**

IF NECESSARY: **Online games include video games or any other kind of game that is played using the internet.**

IF NECESSARY: **Have you done this in the last 3 months?**

SINGLE CODE

Yes, on my own	1	GO TO IntProbHelpDone
Yes, with help from someone else	2	
No	3	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

IntProbHelpDone

NS 1920

Used online help services, such as 'how to' clips on YouTube, FAQs, chat services or forums, to fix a problem

IF YES: **Was that on your own, or with help from someone else?**

IF NECESSARY: **Chat services involve sending short written messages online, often provided by a company to help users with queries. The message appears immediately on someone else's screen without them having to open the message.**

IF NECESSARY: **Forums are online discussion sites where people post messages that can be viewed and answered by other people using the site.**

IF NECESSARY: **Have you done this in the last 3 months?**

SINGLE CODE

Yes, on my own	1	GO TO IntSafeUpdateDone
Yes, with help from someone else	2	
No	3	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

IntSafeUpdateDone

NS 1920

Updated the software on your device to keep it secure

IF YES: **Was that on your own, or with help from someone else?**

IF NECESSARY: **This could include things like installing or updating anti-virus software or switching to newer programs, to keep your information safe and stop people from accessing your device without your permission.**

IF NECESSARY: **Have you done this in the last 3 months?**

SINGLE CODE

Yes, on my own	1	[Module ends]
Yes, with help from someone else	2	
No	3	
Don't know (SPONTANEOUS ONLY)	-9	

Primary schools

[SCRIPTING NOTE: ONLY ASK THIS MODULE IF RESPONDENT IS PARENT/GUARDIAN OF CHILD IN HOUSEHOLD – IF RelResp2 = 4/5/6 OR ANY NAMES SELECTED AT GrdChk AND CHILD IS AGED 4-12. IF THERE IS MORE THAN ONE CHILD IN THE HOUSEHOLD IN THIS AGE GROUP WHO SATISFIES THESE CONDITIONS THEN RANDOMLY SELECT CHILD.]

THE NEXT QUESTIONS ASK ABOUT A CHILD IN THE HOUSEHOLD. IF THE RESPONDENT IS NOT THE PARENT OF THIS CHILD, PLEASE USE APPROPRIATE LANGUAGE WHERE NECESSARY (E.G. 'YOUR GRANDCHILD/GRANDCHILDREN')

I'd now like to ask you about primary schools. The computer has randomly chosen one of your children to think about when answering these questions. Please just think about [name] when answering. IF ONLY ONE CHILD THEN: I'd now like to ask you about primary schools.

ASK IF (4/5/6 AT RELRESP2 OR 1 AT GRDCHK) AND HAS CHILD AGED 4-12

PsChildAtt

NS 1617

Has [name] attended a primary school in Wales in the last 12 months?

SINGLE CODE

Yes	1	GO TO PsFeePay
No	2	[Module ends]
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 1 AT PsChildAtt

PsFeePay

NS 1617

Was this a private fee-paying school?

SINGLE CODE

Yes	1	GO TO PsCC
No	2	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 1 AT PsChildAtt

PsCC

NEW

Is [name] currently attending government-funded childcare or school?

IF NECESSARY: **Schools are still open for some children, for example the children of key workers. The government is also funding childcare for some children.**

RELATES TO CHILDCARE / SCHOOL FOR CHILDREN OF KEY WORKERS / CRITICAL WORKERS, AS WELL AS VULNERABLE CHILDREN.

VULNERABLE CHILDREN INCLUDE CHILDREN WITH CARE AND SUPPORT PLANS, CHILDREN ON THE CHILD PROTECTION REGISTER, LOOKED-AFTER CHILDREN, YOUNG CARERS, DISABLED CHILDREN, AND CHILDREN WITH STATEMENTS OF SPECIAL EDUCATIONAL NEEDS.

INCLUDE PRIVATE CHILDCARE PAID FOR DIRECTLY BY WELSH GOVERNMENT FOR CHILDREN OF KEY WORKERS AND VULNERABLE CHILDREN

SINGLE CODE

Yes	1	GO TO PsDevS
No	2	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 2 AT PsFeePay

Please think about [Name]'s school since it closed to most pupils in March.

To what extent do you agree or disagree with the following statement?

ASK IF 2 AT PsFeePay

PsDevS

NS 1718

[Name]'s school helps [me / IF >1 ADULT IN HOUSEHOLD: us] find ways to support [his/her] learning at home.

Do you...

RUNNING PROMPT

SINGLE CODE

Strongly agree,	1	GO TO CvPsNum
Tend to agree,	2	
Neither agree nor disagree,	3	
Tend to disagree, or	4	
Strongly disagree?	5	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL: **Thinking about [name], how often do you [IF >1 ADULT IN HOUSEHOLD: or someone in your household] currently...**

*** SCRIPTING NOTE THE TEXT-FILL AT THE FOLLOWING QUESTIONS (E.G. [HIM/HER]) SHOULD BE SET FROM THE GENDER OF THE SELECTED CHILD. ***

ASK IF 1 AT PsChildAtt

CvPsNum

NS 1718

Help [him/her] with maths or numbers?

RUNNING PROMPT

THIS IS RESPONDENT'S OWN INTERPRETATION

INCLUDE PARENTAL SUPPORT WORKSHOPS

SINGLE CODE

Every day,	1	GO TO CvPsLet
Several times a week,	2	
Once or twice a week,	3	
Less often, or	4	
Not at all?	5	
My child has not yet learned about this (SPONTANEOUS ONLY)	6	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 1 AT PsChildAtt

CvPsLet

NS 1718

And how often do you [IF >1 ADULT IN HOUSEHOLD: or someone in your household] currently help [him/her] learn about letters or help with reading or writing?

RUNNING PROMPT

THIS IS RESPONDENT'S OWN INTERPRETATION

INCLUDE PARENTAL SUPPORT WORKSHOPS

SINGLE CODE

Every day,	1	[Module ends]
Several times a week,	2	
Once or twice a week,	3	
Less often, or	4	
Not at all?	5	
My child has not yet learned about this (SPONTANEOUS ONLY)	6	
Don't know (SPONTANEOUS ONLY)	-9	

Secondary schools

[SCRIPTING NOTE: ONLY ASK THIS MODULE IF RESPONDENT IS PARENT/GUARDIAN OF CHILD IN HOUSEHOLD – IF RelResp2 = 4/5/6 OR ANY NAMES SELECTED AT GrdChk AND CHILD IS AGED 11-19. IF THERE IS MORE THAN ONE CHILD IN THE HOUSEHOLD IN THIS AGE GROUP WHO SATISFIES THESE CONDITIONS THEN RANDOMLY SELECT CHILD.]

THE NEXT QUESTIONS ASK ABOUT A CHILD. IN THE HOUSEHOLD. IF THE RESPONDENT IS NOT THE PARENT OF THIS CHILD, PLEASE USE APPROPRIATE LANGUAGE WHERE NECESSARY (E.G. 'YOUR GRANDCHILD/GRANDCHILDREN')

I'd now like to ask you about secondary schools. The computer has randomly chosen one of your children for you to think about when answering these questions. Please just think about [name] when answering. IF ONLY ONE CHILD THEN: I'd now like to ask you about secondary schools.

ASK ALL

SsChildAtt

NS 1617

Has [name] attended a secondary school in Wales in the last 12 months?

SINGLE CODE

Yes	1	GO TO SsFeePay
No	2	[Module ends]
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 1 AT SsChildAtt

SsFeePay

NS 1617

Was this a private fee-paying school?

SINGLE CODE

Yes	1	GO TO SsCC
No	2	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 1 AT SsChildAtt

SsCC

NEW

Is [name] currently attending government-funded childcare or school?

IF NECESSARY: Schools are still open for some children, for example the children of key workers. The government is also funding childcare for some children.

RELATES TO CHILDCARE / SCHOOL FOR CHILDREN OF KEY WORKERS / CRITICAL WORKERS, AS WELL AS VULNERABLE CHILDREN.

VULNERABLE CHILDREN INCLUDE CHILDREN WITH CARE AND SUPPORT PLANS, CHILDREN ON THE CHILD PROTECTION REGISTER, LOOKED-AFTER CHILDREN, YOUNG CARERS, DISABLED CHILDREN, AND CHILDREN WITH STATEMENTS OF SPECIAL EDUCATIONAL NEEDS.

INCLUDE PRIVATE CHILDCARE PAID FOR DIRECTLY BY WELSH GOVERNMENT FOR CHILDREN OF KEY WORKERS AND VULNERABLE CHILDREN

SINGLE CODE

Yes	1	GO TO SsDevS
No	2	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 2 AT SsFeePay

Please think about [Name]'s school since it closed to most pupils in March.

To what extent do you agree or disagree with the following statement?

ASK IF 2 AT SsFeePay

SsDevS

NS 1718

[Name]'s school helps [me / IF >1 ADULT IN HOUSEHOLD: us] find ways to support [his/her] learning at home.

Do you...

RUNNING PROMPT

SINGLE CODE

Strongly agree,	1	GO TO SsSupport
Tend to agree,	2	
Neither agree nor disagree,	3	
Tend to disagree, or	4	
Strongly disagree?	5	
Don't know (SPONTANEOUS ONLY)	-9	

*** SCRIPTING NOTE THE TEXT-FILL AT THE FOLLOWING QUESTIONS (E.G. [HIM/HER]) SHOULD BE SET FROM THE GENDER OF THE SELECTED CHILD. ***

ASK IF 1 AT SsChildAtt

SsSupport

NS 1718

How often do you [IF >1 ADULT IN HOUSEHOLD: or someone in your household] currently support [name] with school work?

RUNNING PROMPT

THIS IS RESPONDENT'S OWN INTERPRETATION
INCLUDE PARENTAL SUPPORT WORKSHOPS

SINGLE CODE

Every day,	1	[Module ends]
Several times a week,	2	
Once or twice a week,	3	
Less often, or	4	
Not at all?	5	
My child has not yet learned about this (SPONTANEOUS ONLY)	6	
Don't know (SPONTANEOUS ONLY)	-9	

Climate emergency – views

ASK ALL

The next set of questions is about climate change.

ASK ALL

CliChanView

ESS

You may have heard the idea that the world's climate is changing due to increases in temperature over the past 100 years. What is your personal opinion on this? Is it...

RUNNING PROMPT

SINGLE CODE

Definitely changing,	1	GO TO CliChanCon
Probably changing,	2	
Probably not changing, or	3	
Definitely not changing?	4	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

CliChanCon

NS 1819a

How concerned, if at all, are you about climate change? Are you...

RUNNING PROMPT

SINGLE CODE

Very concerned,	1	[Module ends]
Fairly concerned,	2	
Slightly concerned, or	3	
Not at all concerned?	4	
Don't know (SPONTANEOUS ONLY)	-9	

NRW – Flood risk

ASK ALL

The next questions are about flooding, for example from heavy rainfall, burst riverbanks, or the sea.

DO NOT INCLUDE INTERNAL FLOODING, E.G. BURST WATER PIPE.

ASK ALL

FloRiskProp

NS 1819

How concerned are you, if at all, about the risk of flooding to the following?

... Your property. Are you...

RUNNING PROMPT

SINGLE CODE

Very concerned,	1	GO TO FloRiskComm
Fairly concerned,	2	
Not very concerned, or	3	
Not at all concerned?	4	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

FloRiskComm

NS 1819

... Your local area. Are you...

RUNNING PROMPT

IF NECESSARY: **How concerned are you, if at all, about the risk of flooding to your local area?**

SINGLE CODE

Very concerned,	1	GO TO FloRiskWal
Fairly concerned,	2	
Not very concerned, or	3	
Not at all concerned?	4	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

FloRiskWal

NS 1819

... Other parts of Wales. Are you...

RUNNING PROMPT

IF NECESSARY: **How concerned are you, if at all, about the risk of flooding to other parts of Wales?**

SINGLE CODE

Very concerned,	1	GO TO FloRiskOrg
Fairly concerned,	2	
Not very concerned, or	3	
Not at all concerned?	4	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

FloRiskOrg

NS 1819a

Which organisations would you contact for advice about flooding?

IF NECESSARY: **Please just answer in your own words.**

DO NOT PROMPT

CODE ALL THAT APPLY

Environment Agency	1	GO TO FloRiskHome
Natural Resources Wales	2	
Local council	3	
Welsh Government	4	
UK Government	5	
Fire Service	6	
Police	7	
Coast Guard	8	
National Flood Forum	9	
Met Office	10	
Community flood group	11	
Welsh Water / Dŵr Cymru	12	
Floodline	13	
Other (please specify)	14	GO TO FloRiskOrgOT
Don't know (SPONTANEOUS ONLY)	-9	GO TO FloRiskHome

ASK IF 14 AT FloRiskOrg

FloRiskOrgOT

NS 1819

ASK OR CODE: **What is the other?**

ENTER TEXT

GO TO FloRiskHome

ASK ALL

FloRiskHome2

NS 1819

Do you know whether your home is at risk of flooding?

RUNNING PROMPT

SINGLE CODE

Yes,	1	[Module ends]
No, should find out, or	2	
No, not necessary to find out?	3	
Don't know (SPONTANEOUS ONLY)	-9	

Community cohesion

FILTERED MODULE: ASK MODULE OF ALL EXCEPT THOSE USING OTHER LANGUAGE (I.E. LANGINT <> 3)

ASK ALL

I'm now going to ask you how you feel about your local area.

When answering, please consider your local area to be the area within 15 to 20 minutes walking distance from your home.

ASK ALL

To what extent do you agree or disagree with each of the following statements:

ASK ALL

LaBelong [FG]

NS 1819

...I belong to my local area. Do you...

RUNNING PROMPT

SINGLE CODE

Strongly agree,	1	GO TO LaDifBgrnd
Tend to agree,	2	
Neither agree nor disagree,	3	
Tend to disagree, or	4	
Strongly disagree?	5	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

LaDifBgrnd [FG]

NS 1819

... People in the local area from different backgrounds get on well together. Do you...

RUNNING PROMPT

SINGLE CODE

Strongly agree,	1	GO TO LaRespCons
Tend to agree,	2	
Neither agree nor disagree,	3	
Tend to disagree, or	4	
Strongly disagree?	5	
Too few people in the local area (SPONTANEOUS ONLY)	6	
All same backgrounds (SPONTANEOUS ONLY)	7	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

LaRespCons [FG]

NS 1819

...People in my local area treat each other with respect and consideration. Do you...

RUNNING PROMPT

SINGLE CODE

Strongly agree,	1	[Module ends]
Tend to agree,	2	
Neither agree nor disagree,	3	
Tend to disagree, or	4	
Strongly disagree?	5	
Don't know (SPONTANEOUS ONLY)	-9	

Community safety

FILTERED MODULE: ASK MODULE OF ALL EXCEPT THOSE USING OTHER LANGUAGE (I.E. LANGINT <> 3)

ASK ALL

SfHmDark [FG]

NS 1819

How safe or unsafe would you feel if you were at home after dark?

Would you feel...

IF RESPONDENT DOESN'T DO THAT ACTIVITY: **How safe or unsafe *would* you feel if you had to be at home after dark?**

RUNNING PROMPT

SINGLE CODE

Very safe,	1	[Module ends]
Fairly safe,	2	
A bit unsafe, or	3	
Very unsafe?	4	
Don't know (SPONTANEOUS ONLY)	-9	

Core – Well-being (ONS4)

FILTERED MODULE: ASK MODULE OF ALL EXCEPT THOSE USING OTHER LANGUAGE (I.E. LANGINT <> 3)

ASK ALL

Next, I would like to ask you some questions about your feelings on aspects of your life. There are no right or wrong answers.

For each of these questions I'd like you to give an answer on a scale of nought to 10, where nought is 'not at all' and 10 is 'completely'.

ASK ALL

WbSatLife

NS 1920 / HQa

Overall, how satisfied are you with your life nowadays?

IF NECESSARY: **Nought is 'not at all satisfied' and 10 is 'completely satisfied'.**

SINGLE CODE

0-10 scale		GO TO WbLifeWrth
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

WbLifeWrth

NS 1920 / HQa

Overall, to what extent do you feel that the things you do in your life are worthwhile?

IF NECESSARY: **Nought is 'not at all worthwhile' and 10 is 'completely worthwhile'.**

SINGLE CODE

0-10 scale

Don't know (SPONTANEOUS ONLY)

-9

GO TO WbHapYest

ASK ALL

WbHapYest

NS 1920 / HQa

Overall, how happy did you feel yesterday?

IF NECESSARY: **Nought is 'not at all happy' and 10 is 'completely happy'.**

SINGLE CODE

0-10 scale

Don't know (SPONTANEOUS ONLY)

-9

GO TO WbAnxYest

ASK ALL

WbAnxYest

NS 1920 / HQa

Overall, how anxious did you feel yesterday?

IF NECESSARY: **Nought is 'not at all anxious' and 10 is 'completely anxious'.**

IF THE RESPONDENT DOES NOT UNDERSTAND THE WORD 'ANXIOUS', THEN 'WORRIED' CAN BE USED AS AN ALTERNATIVE TO PROMPT.

SINGLE CODE

0-10 scale

Don't know (SPONTANEOUS ONLY)

-9

[Module ends]

Loneliness (FG)

FILTERED MODULE: DO NOT ASK OF THOSE USING OTHER LANGUAGE (I.E. LANGINT <> 3)

ASK ALL

The next questions are about how you are feeling at the moment.

For each statement, you can answer "Yes", "More or less", or "No".

ASK ALL

Please say, for each of the following statements, the extent to which they apply to your situation, the way you feel now.

ASK ALL

LoneEmp

NS 1718 / UN GGS

"I experience a general sense of emptiness."

Would you say...

IF NECESSARY: Please say the extent to which this applies to your situation, the way you feel now.

RUNNING PROMPT

SINGLE CODE

Yes,	1	GO TO LoneMiss
More or less, or	2	
No?	3	

ASK ALL

LoneMiss

NS 1718 / UN GGS

"I miss having people around."

Would you say...

IF NECESSARY: Please say the extent to which this applies to your situation, the way you feel now.

RUNNING PROMPT

SINGLE CODE

Yes,	1	GO TO LoneRej
More or less, or	2	
No?	3	

ASK ALL

LoneRej

NS 1718 / UN GGS

"I often feel rejected."

Would you say...

IF NECESSARY: **Please say the extent to which this applies to your situation, the way you feel now.**

RUNNING PROMPT

SINGLE CODE

Yes,	1	GO TO LoneRely
More or less, or	2	
No?	3	

ASK ALL

LoneRely

NS 1718 / UN GGS

"There are plenty of people I can rely on when I have problems."

Would you say...

IF NECESSARY: **Please say the extent to which this applies to your situation, the way you feel now.**

RUNNING PROMPT

SINGLE CODE

Yes,	1	GO TO LoneTrust
More or less, or	2	
No?	3	

ASK ALL

LoneTrust

NS 1718 / UN GGS

"There are many people I can trust completely."

Would you say...

IF NECESSARY: **Please say the extent to which this applies to your situation, the way you feel now.**

RUNNING PROMPT

SINGLE CODE

Yes,	1	GO TO LoneClose
More or less, or	2	
No?	3	

ASK ALL

LoneClose

NS 1718 / UN GGS

“There are enough people I feel close to.”

Please choose one answer

IF NECESSARY: **Please say the extent to which this applies to your situation, the way you feel now.**

RUNNING PROMPT

SINGLE CODE

Yes,	1	[Module ends]
More or less, or	2	
No?	3	

GP appointments

ASK ALL

The next questions are about appointments with GPs – that is, family doctors.

Please think about NHS GPs when answering these questions, and not private GPs.

ASK ALL

GpSeenDr

NS 1920

Thinking about the last 12 months, have you had an appointment with a GP or family doctor about your own health?

SINGLE CODE

Yes	1	GO TO GpSeenDr2
No	2	GO TO GpNSeenDr
Don't know (SPONTANEOUS ONLY)	-9	[Module ends]

ASK IF 1 AT GpSeenDr

CvGpSeenDr

NEW

Thinking about your most recent appointment, was it before the start of April this year, or April onwards?

SINGLE CODE

Before the start of April	1	GO TO GpAppoint
April onwards	2	GO TO GpSeenDrMonth

ASK IF 2 AT GpSeenDr2

GpSeenDrMonth

NEW

ASK OR CODE: In which month was your most recent appointment?

SINGLE CODE

April 2020	1	GO TO GpMode
May 2020	2	
June 2020	3	
July 2020	4	
August 2020	5	
September 2020	6	
October 2020	7	

ASK IF 1 AT GpSeenDr

GpMode

NEW

And did you see the doctor in person or by telephone or video call?

SINGLE CODE

Face-to-face	1	
Telephone	2	
Video call	3	
Don't know	-9	

ASK IF 2 AT GpSeenDr

GpNSeenDr

NS 1920

Was this because you didn't need to or because you wanted to but couldn't?

SINGLE CODE

I didn't need to	1	[Module ends]
I wanted to but couldn't	2	GO TO GpNSeenDr2
Don't know (SPONTANEOUS ONLY)	-9	[Module ends]

ASK IF 2 AT GpNSeenDr

GpNSeenDr2

NS 1920

And was this because you couldn't get a convenient appointment, or for some other reason?

SINGLE CODE

Couldn't get a convenient appointment	1	GO TO GpAppDif
Other reason	2	[Module ends]
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 1 AT GpSeenDr

I'm now going to ask you some questions about the last time you had an appointment with a GP / family doctor about your own health.

ASK IF 1 AT GpSeenDr

GpAppoint

NS 1920

Did you make that appointment for yourself?

IF AN APPOINTMENT WAS MADE, BUT NOT BY THE RESPONDENT, CODE 'NO'

SINGLE CODE

Yes	1	GO TO GpAppEase
No	2	GO TO GpOverSat
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 1 AT GpAppoint

GpAppEase

NS 1920

How easy or difficult was it to get a convenient appointment? Was it...

RUNNING PROMPT

SINGLE CODE

Very easy,	1	GO TO GpOverSat
Fairly easy,	2	GO TO GpAppDifE
Fairly difficult, or	3	GO TO GpAppDif
Very difficult?	4	
Don't know (SPONTANEOUS ONLY)	-9	Go TO GpOverSat

ASK IF 3 OR 4 AT GpAppEase OR 1 AT GpNSeenDr2

GpAppDif

NS 1920

Why would you say it was difficult to get a convenient appointment?

DO NOT PROMPT

[SCRIPTING NOTE: IN BLAISE, ANSWER OPTIONS TO BE IN THE ORDER BELOW BUT CODE NUMBERS IN NUMERICAL ORDER. CODE NUMBERS SWITCHED TO THE ORDER BELOW IN THE DATASET.]

CODE ALL THAT APPLY

GP not making pre-booked appointments due to coronavirus situation	10	GO TO GpOverSat
Long wait for appointment	1	
Appointments not available on the same day	2	
Appointments not available at convenient times (e.g. evenings / weekends)	3	
Needed to make early morning phone call to get appointment	4	
Could not book appointment with doctor of choice	5	
Difficulty getting through on the phone to make the appointment	6	
Unable to book appointment far enough in advance	7	
Reception staff made it difficult	8	
Other (please specify)	9	GO TO GpAppDifOT
Don't know (SPONTANEOUS ONLY)	-9	GO TO GpOverSat

ASK IF 9 AT GpAppDif

GpAppDifOT

NS 1920

ASK OR CODE: **What was the other reason?**

ENTER TEXT [SCRIPTING NOTE: STRING [50]]

GO To GpOverSat

ASK IF 2 AT GpAppEase

CvGpAppDif

NS 1920a

Was there anything that made it more difficult to get a convenient appointment?

DO NOT PROMPT

[SCRIPTING NOTE: IN BLAISE, ANSWER OPTIONS TO BE IN THE ORDER BELOW BUT CODE NUMBERS IN NUMERICAL ORDER. CODE NUMBERS SWITCHED TO THE ORDER BELOW IN THE DATASET.]

CODE ALL THAT APPLY

GP not making pre-booked appointments due to coronavirus situation	10	GO TO GpOverSat
Long wait for appointment	1	
Appointments not available on the same day	2	
Appointments not available at convenient times (e.g. evenings / weekends)	3	
Needed to make early morning phone call to get appointment	4	
Could not book appointment with doctor of choice	5	
Difficulty getting through on the phone to make the appointment	6	
Unable to book appointment far enough in advance	7	
Reception staff made it difficult	8	
Other (please specify)	9	GO TO GpAppDifFEOT
Nothing made it more difficult	10	
Don't know (SPONTANEOUS ONLY)	-9	GO TO GpOverSat

ASK IF 9 AT GpAppDifFE

CvGpAppDifOT

NS 1920a

ASK OR CODE: **What was the other reason?**

ENTER TEXT [SCRIPTING NOTE: STRING [50]]

GO To GpOverSat

ASK IF 1 AT GpSeenDr

GpOverSat

NS 1920

Overall, how satisfied or dissatisfied were you with the care you received?

Were you...

IF NECESSARY: **Please think about the last time you had an appointment with a GP / family doctor.**

RUNNING PROMPT

SINGLE CODE

Very satisfied,	1	[Module ends]
Fairly satisfied,	2	
Neither satisfied nor dissatisfied,	3	
Fairly dissatisfied, or	4	
Very dissatisfied?	5	
Don't know (SPONTANEOUS ONLY)	-9	

Social care services

ASK ALL

I'd now like to ask you about social care services. By this I mean services which are provided to help people who may need a lot of care and support such as the elderly, children who have physical or social needs, people who have disabilities, and the families and carers of such people.

Please think about the period from the start of April this year.

ASK ALL

SCPerf

NS 1617

To what extent do you agree or disagree with the following statement:

Good social care services are available in my local area. Do you...

RUNNING PROMPT

SINGLE CODE

Strongly agree,	1	GO TO SCUse
Tend to agree,	2	
Neither agree nor disagree,	3	
Tend to disagree, or	4	
Strongly disagree?	5	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

CvSCUse

SHCE 1314a / ASC 1213a

Since the start of April this year, have you received any of the following help from care and support services in Wales?

Do not include any care or help received from friends and family.

Please answer 'yes' or 'no' after I read out each one.

IF NECESSARY: **Have you received...**

SELECT ANY OPTION RECEIVED SINCE THE START OF APRIL, EVEN IF NO LONGER RECEIVED AND EVEN IF NOT PAID FOR.

INCLUDE CARE AND HELP RECEIVED BY RESPONDENT TO CARE FOR SOMEONE ELSE.

INDIVIDUAL PROMPT

CODE ALL THAT APPLY (EXCEPT CODE 8)

Help for yourself, for example help with everyday life or support from a mental health team	1	GO TO SCFost
24 hour care for yourself (such as residential care)	2	
Help for yourself as a foster carer	3	
Help for yourself with equipment or changes in your home (IF NECESSARY: hand rail or stair lift)	4	
Help for yourself for activities outside your home (IF NECESSARY: help to access services in the community)	5	
Help to care for or arrange care for someone else in your household	6	GO TO SCCarer
Help to care for or arrange care for someone else outside your household	7	GO TO SCLive
[SINGLE CODE ONLY] None of these	8	GO TO SCFost
Don't know (SPONTANEOUS ONLY)	-9	

INTERVIEWER CHECK IF C4 = 1 and 6 at SCUse

YOU HAVE CODED THAT THE RESPONDENT CARES FOR SOMEONE ELSE IN THE HOUSEHOLD, BUT EARLIER YOU RECORDED THAT HE/ SHE IS THE ONLY PERMANENT MEMBER OF THE HOUSEHOLD. PLEASE CHECK THIS IS CORRECT BEFORE PROCEEDING. IF THE INFORMATION IS INCORRECT YOU WILL BE ROUTED BACK TO THE PREVIOUS QUESTION. OTHERWISE, SELECT 'INFORMATION IS CORRECT' TO CONTINUE.

Information is correct	1	GO TO SCLive
Answer at previous question is incorrect (will route back to correct)	2	GO TO SCUse

ASK IF 7 AT SCUse

SCLive

NS 1819

Thinking about the care you provide or arrange for someone else, can I just check, is this person living in Wales?

SINGLE CODE

Yes	1	GO TO SCCarer
No	2	GO TO SCFost
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 6 AT SCUUse OR 1 AT SCLive

SCCarer

NS 1819

Thinking about the care you provide or arrange for someone else...

Did you personally provide any help, care or support to this person? For example with general household or personal tasks (e.g. cooking, washing, or help to get in or out of bed).

IF CARE FOR MORE THAN ONE PERSON: **Please think about the person you spend the most time caring for.**

SINGLE CODE

Yes	1	GO TO SCFost
No	2	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF RESPONDENT AGED 16-21

SCFost

NS 1819

Can I check, have you received any of the following help from care and support services for yourself?

RUNNING PROMPT

INCLUDE HELP FROM CARE OR SUPPORT SERVICES RECEIVED SINCE APRIL, EVEN IF NO LONGER USING. INCLUDE ALL HELP RECEIVED, WHETHER OR NOT THIS IS PAID FOR BY THE RESPONDENT.

SINGLE CODE

Help while you have been in local authority or foster Care, or Help because you have left local authority or foster care?	1	GO TO SCNeedYN
	2	
None of the above (SPONTANEOUS ONLY)	3	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF (Respondent age > 21 AND 8 AT SCUUse) OR (Respondent age < 22 and 8 AT SCUUse AND 3 AT SCFost)

SCNeedYN

NS 1819

Do you feel that you have needed help from care and support services since the start of April?

SINGLE CODE

Yes	1	GO TO SCNeed
No	2	GO TO SCInvol
Don't know (SPONTANEOUS ONLY)	-9	GO TO SCNeed

ASK IF 1 OR -9 AT ScNeedYN

CvSCNeed

NS 1819 / SHCE 1314a / ASC 1213a

In which of the following ways have you needed help from care and support services since the start of April?

INDIVIDUAL PROMPT

CODE ALL THAT APPLY (EXCEPT CODE 8)

- Help for yourself with everyday life, or support from a mental health team** 1 GO TO SCInvol
- 24 hour care (such as residential care)** 2
- Help as a foster carer** 3
- Help with equipment or changes in your home** 4
- Help to access services in the community** 5
- Help to care for or arrange care for someone else in your household** 6
- Help to care for or arrange care for someone else outside your household** 7
- [SINGLE CODE ONLY] None of these** 8
- Don't know (SPONTANEOUS ONLY)** -9

ASK IF 1-5 AT CvSCUse OR 1 AT SCCarer

CvSCInvol

NS 1819 / SHCE 1314a

Please think about the care and support services provided to [IF 1-5 AT SCUse: you] [IF 1 AT SCCarer AND NOT 1-5 AT SCUse: the person you care for] since the start of April. To what extent do you agree or disagree with these statements:

I have been involved in decisions about the care and support. Do you...

RUNNING PROMPT

SINGLE CODE

- Strongly agree,** 1 GO TO SCInfo
- Tend to agree,** 2
- Neither agree nor disagree,** 3
- Tend to disagree, or** 4
- Strongly disagree?** 5
- Don't know (SPONTANEOUS ONLY)** -9

ASK IF 1-5 AT SCUse OR 1 AT SCCarer

SCInfo

NS 1819 / ASC 1213a

I have received the right information or advice. Do you...

RUNNING PROMPT

SINGLE CODE

- Strongly agree,** 1 GO TO SCUseDig
- Tend to agree,** 2
- Neither agree nor disagree,** 3
- Tend to disagree, or** 4
- Strongly disagree?** 5
- Don't know (SPONTANEOUS ONLY)** -9

ASK IF 1-5 AT SCUUse OR 1 AT SCCarer

SCUseDig

NEW

I have been treated with dignity and respect. Do you...

RUNNING PROMPT

SINGLE CODE

Strongly agree,	1	GO TO SCQual
Tend to agree,	2	
Neither agree nor disagree,	3	
Tend to disagree, or	4	
Strongly disagree?	5	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 1-5 AT SCUUse OR 1 AT SCCarer

SCQual

NS 1819 / SHCE 1314a / ASC 1213a

Care and support services have helped me to have a better quality of life. Do you...

RUNNING PROMPT

SINGLE CODE

Strongly agree,	1	GO TO SCPepRat
Tend to agree,	2	
Neither agree nor disagree,	3	
Tend to disagree, or	4	
Strongly disagree?	5	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 1-5 AT SCUUse OR 1 AT SCCarer

CvSCPepRat

NS 1819

Again, please think about care and support services since the start of April.

How would you rate the people directly providing the care and support to [you / the person you cared for]?

RUNNING PROMPT

SINGLE CODE

Excellent,	1	GO TO SCAIRat
Good,	2	
Fair,	3	
Poor, or	4	
Very poor?	5	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 1-5 AT SCUSe OR 1 AT SCCarer

CvSCAIIRat

NS 1819 / SHCE 1314a / ASC 1213a

Overall, how would you rate the care and support services provided to [you / the person you cared for] since the start of April?

RUNNING PROMPT

SINGLE CODE

Excellent,	1	[Module ends]
Good,	2	
Fair,	3	
Poor, or	4	
Very poor?	5	
Don't know (SPONTANEOUS ONLY)	-9	

Core – Economic status

ASK ALL

I'm now going to ask a set of questions about work.

ASK ALL

CvEconStat

NS 1920 / WHS 2015a

The first question is about what you were doing in the last 7 days. I will read out some options. Please choose the answer that reflects what you spent most time doing.

IF NECESSARY: “Furloughed” means that you are employed (still on the payroll) but currently not working as a result of coronavirus restrictions.

INDIVIDUAL PROMPT

ENSURE RESPONDENT ANSWERS YES / NO FOR EACH.

USE CODE 3 [SCRIPTING NOTE: CODE 3 IS IN PAID EMPLOYMENT IN SCRIPT – WILL BE CODE 2 IN DATASET] FOR:

- ANY FORM OF PAID WORK, INCLUDING CASUAL OR TEMPORARY WORK.
- PEOPLE WHO ARE EMPLOYED BUT ON MATERNITY / PATERNITY / SHARED PARENTAL LEAVE, SICK LEAVE OR ANNUAL LEAVE.

[SCRIPTING NOTE: IN BLAISE, ANSWER OPTIONS TO BE IN THE ORDER BELOW BUT CODE NUMBERS IN NUMERICAL ORDER. CODE NUMBERS SWITCHED TO THE ORDER BELOW IN THE DATASET.]

SINGLE CODE

Full-time student (including on holiday), Furloughed from work due to coronavirus situation	1 12	GO TO EconStatChange
In any paid employment or self-employment (or away temporarily e.g. on leave, off sick, self-isolating),	2	
On a government sponsored training scheme, Doing unpaid work for a business that you or a relative owns,	3 4	
Waiting to take up paid work already obtained, Unemployed and looking for work,	5 6	
Intending to look for work but prevented by temporary sickness or injury (28 days or less), Unable to work because of long-term sickness or disability,	7 8	
Retired,	9	
Looking after home or family, or Doing something else?	10 11	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF NOT 12 (FURLOUGHED) AT EconStat

EconStatChange

NEW

As a result of the coronavirus outbreak has this changed, or has the number of hours you work changed?

FOCUS IS WHETHER IT HAS CHANGED AS A RESULT OF THE OUTBREAK, NOT EXACTLY WHEN THAT CHANGE TOOK PLACE

SINGLE CODE

Yes	1	GO TO EconStatPrev
No	2	GO TO Hours
Don't know (SPONTANEOUS ONLY)	-9	GO TO EconStatPrev

IF 1 AT EconStatChange

EconStatPrev

NS 1920 / WHS 2015a

What were you doing before it changed? I will read out the same options as before. Again, please choose the answer that reflects what you spent the most time doing.

ASK OR CODE

IF ASK: INDIVIDUAL PROMPT - CODE FIRST THAT APPLIES

IF ASK: ENSURE RESPONDENT ANSWERS YES / NO FOR EACH.

USE CODE 2 FOR:

- ANY FORM OF PAID WORK, INCLUDING CASUAL OR TEMPORARY WORK.
- PEOPLE WHO ARE EMPLOYED BUT ON MATERNITY / PATERNITY / SHARED PARENTAL LEAVE, SICK LEAVE OR ANNUAL LEAVE.

IF ONLY NUMBER OF HOURS HAS CHANGED, CODE SAME AS ECONSTAT THEN USE NEXT TWO QUESTIONS TO RECORD CHANGE IN HOURS.

SINGLE CODE

Full-time student (including on holiday),	1	GO TO Hours
In any paid employment or self-employment		
(or away temporarily e.g. on leave, off sick),	2	
On a government sponsored training scheme,	3	
Doing unpaid work for a business that you or a		
relative owns,	4	
Waiting to take up paid work already obtained,	5	
Unemployed and looking for work,	6	
Intending to look for work but prevented by		
temporary sickness or injury (28 days or less),	7	
Unable to work because of long-term sickness or		
disability,	8	
Retired,	9	
Looking after home or family, or	10	
Doing something else?	11	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 2 (IN EMPLOYMENT) AT EconStat

CvHours

NS 1920 / Cen 2011

In your main job, how many hours a week (including paid and unpaid overtime) are you currently paid for?

SINGLE CODE

15 or less	1	GO TO HoursPrev
16 – 30	2	
31 – 48	3	
49 or more	4	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 2 AT EconStatPrev

HoursPrev

NS 1920 / Cen 2011

Before your work changed as a result of the coronavirus outbreak, how many hours a week (including overtime) were you previously paid for?

SINGLE CODE

15 or less	1	[Module ends]
16 – 30	2	
31 – 48	3	
49 or more	4	
Don't know (SPONTANEOUS ONLY)	-9	

Current work

ASK IF 2 (IN EMPLOYMENT PREVIOUSLY) AT EconStat AND 1 AT EconStatChang
Please now just think about your work currently.

ASK IF 12 (FURLOUGHED) AT EconStat
Please now think about your work in normal times, before you were furloughed.

ASK IF 2 (IN EMPLOYMENT) OR 12 (FURLOUGHED) AT CvEconStat

SelfEmp

NS NEW

Are you an employee or are you self-employed?

SINGLE CODE

Employee	1	GO TO JobNo
Self-employed	2	GO TO SelfEmpOne
Both (SPONTANEOUS ONLY)	3	GO TO JobNo
Don't know (SPONTANEOUS ONLY)	-9	[Module ends]

ASK IF 2 AT SelfEmp

SelfEmpOne

NS NEW

Could I check, is most of your work done for one company?

SINGLE CODE

Yes	1	GO TO BusAct
No	2	[Module ends]
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 1 OR 3 AT SelfEmp

JobNo

NS NEW

Do you have more than one paid job [IF 3 AT SelfEmp: in which you're an employee]?

IF NECESSARY: **Count individual assignments relating to one type of employment as one job.**

SINGLE CODE

Only one job	1	GO TO Contract
More than one job	2	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 2 AT JobNo

For the next questions, please think only about the job in which you work the most hours [IF 3 AT SelfEmp: as an employee].

ASK IF 3 AT SelfEmp AND (NOT 2 AT JobNo)

For the next questions, please think only about the job in which you're an employee.

ASK 1 OR 3 AT SelfEmp

Contract

NS NEW

Which one of these types of contract do you have?

IF NECESSARY: **Permanent contracts have no end date. They can be part time or full time.**

IF NECESSARY: **Fixed-term contracts end on a particular date or on completion of a specific task. They can be part time or full time.**

IF NECESSARY: **With a zero hours contract, the employer doesn't guarantee the person any hours of work. The employer offers the person work when it's available.**

IF NECESSARY: **An agency worker has a contract with an agency but works temporarily for an employer.**

INDIVIDUAL PROMPT

SINGLE CODE

Permanent contract,	1	GO TO Sector
Fixed-term contract,	2	
Zero hours contract,	3	
Agency worker, or	4	
Other?	5	GO TO ContractOT
Don't know (SPONTANEOUS ONLY)	-9	GO TO Sector

ASK IF 5 AT Contract

ContractOT

NS NEW

ASK OR CODE: **What other type of contract do you have?**

ENTER TEXT

GO TO Sector

ASK IF 1 OR 3 AT SelfEmp

Sector

NS NEW

In which of these types of organisation do you work?

IF 4 AT Contract: **Please think about the organisation you're currently working in, rather than the agency you work for.**

CODE 3 INCLUDES E.G. CHARITABLE COMPANIES, CHURCHES, TRADE UNIONS

INDIVIDUAL PROMPT

SINGLE CODE

Private sector,

Public sector,

Charity or voluntary organisation, or

Other?

Don't know (SPONTANEOUS ONLY)

1

2

3

4

-9

GO TO BusAct

GO TO SectorOT

GO TO BusAct

ASK IF 4 AT Sector

SectorOT

NS NEW

ASK OR CODE: **In which other type of organisation do you work?**

ENTER TEXT

GO TO BusAct

ASK IF (1 OR 4 AT Sector) OR 1 AT SelfEmpOne

BusAct

NS NEW

**How would you describe the main business activity of [IF 1 OR 4 AT SECTOR: your company]
[IF 1 AT SelfEmpOne: the company you do most of your work for]? Would you say...**

[IF 2 AT JobNo: IF NECESSARY: **Please still think only about the job in which you work the most hours [IF 3 AT SelfEmp: as an employee]].**

INDIVIDUAL PROMPT

SINGLE CODE

Construction,	1	[Module ends]
Manufacturing,	2	
Agriculture, forestry and fishing,	3	
Electricity, gas and water,	4	
Wholesale and retail,	5	
Hotels, pubs and restaurants,	6	
Transport, storage and distribution,	7	
Property,	8	
Finance and insurance,	9	
Professional and business support services,	10	
Scientific and technical,	11	
Information, communication and digital services,	12	
Education,	13	
Health and social care,	14	
Arts, recreation and personal services, or	15	
Other?	16	GO TO BusActOT
Don't know (SPONTANEOUS ONLY)	-9	[Module ends]

ASK IF 16 AT BusAct

BusActOT

NS NEW

What is the other type of business activity?

ENTER TEXT

[Module ends]

Fair work

FILTERED MODULE: ASK IF 2 (EMPLOYED) AT EconStat AND (1 OR 3 AT SelfEmp OR (2 AT SelfEmp AND 1 AT SelfEmpOne))

NOTE: THIS MEANS THAT THE FOLLOWING PEOPLE ARE ASKED THIS MODULE:

- EMPLOYED,
- BOTH EMPLOYED AND SELF-EMPLOYED (ASKED TO FOCUS ON THEIR EMPLOYEE JOB)
- SELF-EMPLOYED BUT ONLY WORK FOR ONE COMPANY

MODULE IS NOT ASKED OF PEOPLE WHO ARE CURRENTLY FURLOUGHED

ASK IF 3 AT SelfEmp

You said that you're both an employee and self-employed. [IF NOT 2 AT JobNo: Please still think about the job in which you're an employee] [IF 2 AT JobNo: Please still think about the job in which you work the most hours as an employee].

ASK IF (NOT 3 AT SelfEmp) AND 2 AT JobNo

Please still think about the job in which you work the most hours.

ASK ALL

PaidAL

NS NEW

Do you get paid annual leave?

[IF 2 AT SelfEmp AND 1 AT SelfEmpOne: **IF NECESSARY: Some self-employed people do get this, so we're asking everyone.**]

SINGLE CODE

Yes	1	GO TO PaidSick
No	2	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

PaidSick

NS NEW

Do you get full pay when you're off work sick?

THIS ONLY REFERS TO BEING ILL, NOT TO SELF-ISOLATING DUE TO OTHERS HAVING SYMPTOMS

[IF 2 AT SelfEmp AND 1 AT SelfEmpOne: **IF NECESSARY: Some self-employed people do get this, so we're asking everyone.**]

SINGLE CODE

Yes	1	GO TO PaidSelfIsolate
No	2	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

PaidSelfIsolate

NS NEW

Would you get full pay if you were not sick but had to self-isolate?

SINGLE CODE

Yes	1	GO TO PaidEmChild
No	2	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF RelResp2 = 4/5/6 OR ANY NAMES SELECTED AT GrdChk AND CHILD IS AGED 0-16.

CvPaidEmChild

NS NEW

Would you get full pay if you needed to take time off to care for your [child / children] due to the coronavirus situation?

[IF 2 AT SelfEmp AND 1 AT SelfEmpOne: **IF NECESSARY: Some self-employed people do get this, so we're asking everyone.**]

TIME OFF COULD INCLUDE FOR CHILDCARE DUE TO THE CORONAVIRUS SITUATION, OR FOR SYMPTOMS OR SELF ISOLATION DUE TO CORONAVIRUS

SINGLE CODE

Yes	1	GO TO PaidEmFam
No	2	
Other	3	GO TO PaidEmChildOT

ASK IF 3 AT CvPaidEmChild

CvPaidEmChildOT

NS NEW

PLEASE ENTER EXPLANATION

ENTER TEXT [100]

GO TO PaidEmFam

ASK ALL

CvPaidEmFam

NS NEW

Would you get full pay if you needed to take time off to care for [IF RelResp2 = 4/5/6 OR ANY NAMES SELECTED AT GrdChk AND CHILD IS AGED 0-16: other] family members due to the coronavirus situation?

[IF 2 AT SelfEmp AND 1 AT SelfEmpOne: **IF NECESSARY: Some self-employed people do get this, so we're asking everyone.**]

SINGLE CODE

Yes	1	GO TO WFH
No	2	
Other	3	GO TO PaidEmFamOT

ASK IF 3 AT PaidEmFam

CvPaidEmFamOT

NS NEW

PLEASE ENTER EXPLANATION

ENTER TEXT [100]

GO TO WFH

ASK ALL

WorkFromHome

NS NEW

How much of your work can you do from home?

RUNNING PROMPT

SINGLE CODE

None,	1	GO TO CvWorkProb
Some,	2	
Most, or	3	
All?	4	

ASK ALL

CvWorkProb

OPN

To what extent do you agree or disagree:

Coronavirus has caused problems for my work. Do you...

RUNNING PROMPT

SINGLE CODE

Strongly agree,	1	GO TO CvWkingHH
Tend to agree,	2	
Neither agree nor disagree,	3	
Tend to disagree, or	4	
Strongly disagree?	5	
Don't know (SPONTANEOUS ONLY)	-9	

ASK FOR EACH HOUSEHOLD MEMBER AGED 16+ OTHER THAN RESPONDENT

CvWkingHH

NS 1920

Is [Name] currently in paid work, either full-time or part-time?

CODE CURRENTLY FURLOUGHED AS 1

SINGLE CODE

Yes	1	[Module ends]
No	2	
Don't know (SPONTANEOUS ONLY)	-9	

Core – Tenure

ASK ALL

Tenure

NS 1920 / WHS 2015

I now have a few questions on housing and Universal Credit. Could I first check:

[Do you / IF >1 ADULT IN HOUSEHOLD: Does your household] own or rent your accommodation?

IF RENT: **Is that...** (INDIVIDUAL PROMPT CODES 2 to 5)

IF PART RENT/PART BUY (SHARED OWNERSHIP) CODE AS 1. IF JOINTLY OWNED WITH OTHER MEMBER OF HOUSEHOLD CODE AS 1.

IF RESPONDENT RENTS FROM THE OWNER WHO ALSO LIVES THERE, CODE AS 1 LIVES WITH OWNER.

SINGLE CODE

I / we own it or live with the person who owns it (includes homes being bought with a mortgage)	1	GO TO HowOwn
It is rented from the local council	2	[Module ends]
It is rented from a housing association or housing trust	3	
It is rented from a private landlord	4	
Other (e.g. live rent free or home comes with job)	5	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 1 AT TENURE

HowOwn

NS 1718a

How [do you / does your household] own this accommodation? Do you...

CODE LIVING WITH THE PERSON WHO OWNS IT OUTRIGHT AS 1

RUNNING PROMPT

Own it outright,	1	[Module ends]
Own it with a mortgage, or	2	
Part own and part rent (also known as shared ownership)?	3	

Universal Credit

FILTERED MODULE: ASK MODULE OF ALL EXCEPT THOSE USING OTHER LANGUAGE (I.E. LANGINT <> 3)

ASK IF RESPONDENT (OR THEIR SPOUSE / PARTNER IF THEY HAVE ONE) ARE OF WORKING AGE, I.E. ARE BELOW PENSION CREDIT QUALIFYING AGE
The next questions are about Universal Credit.

ASK IF RESPONDENT (OR THEIR SPOUSE / PARTNER IF THEY HAVE ONE) ARE OF WORKING AGE, I.E. ARE UNDER STATE PENSION AGE.

WelfUC

NS 1920

Have you [or your partner] received any Universal Credit payments in the last 3 months?

IF NECESSARY: **Universal Credit is a benefit for people on low incomes or out of work. Benefits replaced by Universal Credit include Income-based Jobseeker's Allowance, Income-related Employment and Support Allowance, Income Support, Working Tax Credit, Child Tax Credit and Housing Benefit.**

[SCRIPTING NOTE: TEXT FILL IF SPOUSE/PARTNER IN HH]

CODE AS 1 IF A UNIVERSAL CREDIT CLAIM HAS BEEN APPROVED BUT PAYMENT NOT YET MADE

SINGLE CODE

Yes	1	GO TO UCFreq
No	2	GO TO WelfUCAApp
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 2 AT WelfUC

WelfUCAApp

Have you applied for Universal Credit in the last 3 months?

SINGLE CODE

Yes	1	GO TO RentArns2
No	2	

ASK IF RECEIVE UNIVERSAL CREDIT PAYMENTS (WelfUC = 1)

UCFreq

NEW

How often do you receive your Universal Credit payments? Is it...

WEEKLY OR FORTNIGHTLY PAYMENTS ARE ALSO KNOWN AS AN "ALTERNATIVE PAYMENT ARRANGEMENT".

RUNNING PROMPT

SINGLE CODE

Once a week,	1	GO TO UCHousYN
Once a fortnight,	2	
Once a month, or	3	GO TO UCMoreFreq
Less often than once a month?	4	
Don't know (SPONTANEOUS ONLY)	-9	GO TO UCMoreFreq

ASK IF RECEIVE PAYMENTS MONTHLY OR LESS OFTEN (UCFreq = 3 OR 4 OR -9)

UCMoreFreq

NEW

It's possible to receive Universal Credit payments every week or every fortnight. Have you heard of this option?

IF RESPONDENT HAS HEARD OF EITHER WEEKLY OR FORTNIGHTLY PAYMENTS, CODE AS 1.

WEEKLY OR FORTNIGHTLY PAYMENTS ARE ALSO KNOWN AS AN "ALTERNATIVE PAYMENT ARRANGEMENT".

SINGLE CODE

Yes	1	GO TO UCHousYN
No	2	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 1 AT WelfUC AND 2-5 AT Tenure

UCHousYN

NS 1920 / UC FSCS 2018a

Do you get help towards your housing costs as part of your Universal Credit claim?

SINGLE CODE

Yes	1	GO TO RentArrs2
No	2	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 2-5 AT Tenure

CvRentArRs

NS 1920a

Can I ask, are you up to date with your rent or are you behind with it?

[SCRIPTING NOTE: HARD CHECK IF SELECT 1 AT UCHousYN then 3 at RentArRs2]

SINGLE CODE

- Up to date with rent 1 GO TO UCRentWho
- Behind with rent 2 GO TO RentArRsWhyUC
- Live rent-free 3 [Module ends]
- Don't know (SPONTANEOUS ONLY) -9 GO TO UCRentWho

ASK IF 2 AT RentArRs2 AND (1 AT WelfUC OR 1 AT WelfUCApp)

RentArRsWhyUC

NS 1920a

And which of these describes why you're behind with your rent?

INDIVIDUAL PROMPT

CODE ALL THAT APPLY

- Problem with Universal Credit payment(s)** 1 GO TO UCRentWho
- Change in personal circumstances due to the coronavirus situation** 2
- Income in general too low** 3
- Another reason** 4
- Don't know (SPONTANEOUS ONLY) -9

ASK IF 2 AT RentArRs AND NOT (1 AT WelfUC OR 1 AT WelfUCApp)

RentArRsWhyNonUC

NS 1920a

And which of these describes why you're behind with your rent?

INDIVIDUAL PROMPT

CODE ALL THAT APPLY

- Change in personal circumstances due to the coronavirus situation** 1 **GO TO UCRentWho**
- Income in general too low** 2
- Another reason** 3
- Don't know (SPONTANEOUS ONLY) -9

ASK IF RESPONDENT IS HRP OR HRP'S SPOUSE / PARTNER, AND 2 AT HowOwn

MortArRs

NS 1920 / UC FSCS 2018a

Can I ask, are you up to date with your mortgage payments or are you behind with them?

CODE MORTGAGE HOLIDAY TO AVOID BEING IN ARREARS AS 1

SINGLE CODE

- Up to date with mortgage payments 1 GO TO MortHol
- Behind with mortgage payments 2
- Don't know (SPONTANEOUS ONLY) -9 [Module ends]

ASK IF 1 OR 2 AT MortArrs

MortHol

NEW

And just to check, do you currently have a mortgage holiday agreed with your lender?

SINGLE CODE

Yes, mortgage holiday	1	GO TO MortArrsWhyUC
No	2	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF (2 AT MortArrs OR 1 AT MortHol) AND (1 AT WelfUC OR 1 AT WelfUCApp)

MortArrsWhyUC

NS 1920a

And which of these describes why [IF 2 AT MortHol: you're behind with your mortgage payments / IF 1 AT MortHol: you've arranged a mortgage holiday]?

IF NECESSARY: **A Support for Mortgage Interest loan, or SMI loan, is a government loan from the Department of Work and Pensions. It helps homeowners pay their mortgage interest if they can't make their mortgage payments.**

INDIVIDUAL PROMPT

CODE ALL THAT APPLY

Waiting to receive a Support for Mortgage Interest loan	1	
Change in personal circumstances due to the coronavirus situation	2	
Income in general too low	3	
Another reason	4	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF (2 AT MortArrs OR 1 AT MortHol) AND NOT (1 AT WelfUC OR 1 AT WelfUCApp)

MortArrsWhyNonUC

NS 1920a

And which of these describes why [IF 2 AT MortHol: you're behind with your mortgage payments / IF 1 AT MortHol: you've arranged a mortgage holiday]?

INDIVIDUAL PROMPT

CODE ALL THAT APPLY

Change in personal circumstances due to the coronavirus situation	1	
Income in general too low	2	[Module ends]
Another reason	3	
Don't know (SPONTANEOUS ONLY)	-9	

ASK IF 1 AT UCHousYN

UCRentWho

NS 1920

Is the help you get towards your housing costs paid to you [or your partner], or directly to your landlord?

[SCRIPTING NOTE: TEXT FILL IF SPOUSE/PARTNER IN HH]

SINGLE CODE

To me or my partner	1	GO TO UCRentAPA
Directly to my landlord	2	[Module ends]
Don't know (SPONTANEOUS ONLY)	-9	GO TO UCRentAPA

ASK IF 1 OR -9 AT UCRentWho

UCRentAPA

NS 1920

Under Universal Credit, in some cases help towards housing costs is paid directly to the landlord. Have you heard of this type of arrangement?

SINGLE CODE

Yes	1	[Module ends]
No	2	
Don't know (SPONTANEOUS ONLY)	-9	

Finances

ASK ALL

I now have a few questions covering household finances.

ASK ALL

FinBilCredBreak

NEW

Can I check, have you had a repayment break agreed for any loan or bill [IF 1 AT MortHol: other than your mortgage] due to the coronavirus situation?

Yes	1
No	2
Don't know (SPONTANEOUS ONLY)	-9

ASK ALL

CvFinBilCred

NS 1920 / OPN

Which one of the following statements best describes how well you [and your family / and your partner] are keeping up with your bills and credit commitments at the moment?

[IF 1 AT FinBilCredBreak OR 1 AT MortHol: When answering, please count any agreed repayment break for a loan or bill as keeping up with repayments.]

Would you say you are...

INDIVIDUAL PROMPT

[SCRIPTING NOTE: CAPI TO ONLY HAVE NUMBERS FOR PRIVACY]

SINGLE CODE

Keeping up with all bills and credit commitments without any difficulties,	1	GO TO ADRep
Keeping up but it's a struggle from time to time,	2	
Keeping up but it's a constant struggle,	3	
Falling behind with some bills or credit commitments,	4	
Having real financial problems and have fallen behind with many bills or credit commitments, or	5	
Have no bills?	6	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

CvFinProb

OPN

To what extent do you agree or disagree: Coronavirus has already caused problems for my household finances. Do you...

RUNNING PROMPT

SINGLE CODE

Strongly agree,	1	[Module ends]
Tend to agree,	2	
Neither agree nor disagree,	3	
Tend to disagree, or	4	
Strongly disagree?	5	
Don't know (SPONTANEOUS ONLY)	-9	

Food poverty

FILTERED MODULE: DO NOT ASK OF THOSE USING OTHER LANGUAGE (I.E. LANGINT <> 3)

ASK ALL

The next questions are about having access to enough food.

ASK ALL

FPParcel

NEW

Since the coronavirus situation began back in March, have you had a food parcel delivered from the council, the government, or a charity?

DO NOT INCLUDE FOOD PROVIDED BY FAMILY OR FRIENDS.

SINGLE CODE

Yes	1	GO TO FpEv2dEa
No	2	

ASK ALL

CvFPEv2dEa

NS 1819a / EU SILC

[Does your household / do you and your partner / do you] eat meals with meat, chicken, fish (or vegetarian equivalent) at least every other day?

IF NO: And can I ask, is this because you cannot afford it, or because of some other reason?

VEGETARIAN EQUIVALENT MEANS PROTEIN, SUCH AS EGGS, CHEESE, OR MEAT SUBSTITUTE PRODUCT, E.G. QUORN.

RUNNING PROMPT

CODE 1 SINGLE CODE, CODES 2 – 4 CODE ALL THAT APPLY

Yes	1	GO TO FPSubMealE
No – cannot afford	2	
No – can't get to shops or get enough food delivered due to coronavirus situation	3	
No – other reason	4	

ASK ALL

CvFPEv2dEaOT

NEW

And what is the other reason?

ENTER TEXT [50]

ASK ALL

FPSubMeal

NS 1819 / EU SILC

During the last fortnight was there ever a day (from getting up to going to bed) when you did not have a substantial meal due to lack of money?

IF NECESSARY: **A substantial meal means one that is filling.**

SINGLE CODE

Yes	1	GO TO FPFoodBE
No	2	

ASK ALL

CvFPFoodB

NS 1819a

In the last 12 months, [has your household / have you and your partner / have you] received food from a food bank due to a lack of money?

IF NECESSARY: **Food banks provide emergency food packages to those in need, who are referred by people like doctors, health visitors, or social workers.**

IF RECEIVED ANY FOOD DUE TO REFERRAL TO A FOOD BANK BECAUSE CAN'T AFFORD, CODE AS 1.

INDIVIDUAL PROMPT

SINGLE CODE

Yes, I / we have	1	[Module ends]
No, but I / we have wanted to	2	
No, I / we haven't needed to	3	

Armed forces

The last topic I have is about membership of the armed forces.

[SCRIPTING NOTE: FULL INTERVIEW FLAG HERE]

ASK ALL

AFFamily2

NEW

Have any of your immediate family or household served in the UK armed forces, either currently or previously?

Immediate family means:

Spouse or partner (current or former); mother; father; child; step-child; brother or sister; or anyone in your household.

Please include family members whether they are still living or not.

INCLUDE FAMILY MEMBERS LIVING OUTSIDE WALES

INCLUDE PEOPLE IN TRAINING

DO NOT INCLUDE PEOPLE WORKING FOR THE ARMED FORCES AS CIVILIANS OR CONTRACTORS

PRESS F12 (Fn + F12) FOR A DEFINITION OF WHAT ARMED FORCES DOES / DOESN'T INCLUDE

[F12 help screen](#)

UK armed forces covers:

- Regular Armed Forces
- Reserved Armed Forces
- National Service

This means:

Regular:

- British Army Regular
- Royal Navy Regular
- Royal Air Force Regular
- Royal Marines Regular
- National service
- Gurkhas
- Ulster Defence Regiment
- Royal Irish (Home Service)

Reserve:

- Full Time Reserve Service
- Part Time Reserve Service
- Army Reserve
- Regular Army Reserve of Officers

- Regular Army Reserve of Ranks
- Territorial Army
- Officer Training Corps
- Non-regular Permanent Staff
- Army Sponsored Reserved
- Royal Fleet Reserve
- Royal Naval Reserve
- Royal Marines Reserve
- Royal Fleet Auxiliary
- Royal Navy Sponsored Reserve
- Royal Air Force Reserve
- RAF Reserve of Officers
- RAF Reserve of Ranks
- Royal Auxiliary Air Force
- Royal Air Force Volunteer Reserve
- Royal Air Force Sponsored Reserve
- Called-out Reservists
- Additional Duties Commitment
- Home Guard
- Armed Forces support service in an active war zone

Please note, the following **do not** count as armed forces for this question:

- Royal Air Force Training Corps
- Royal Air Force Air Experience Flight
- Royal Air Force Volunteer Gliding Schools
- Defence Technical Undergraduate Scheme
- Combined Cadet Force
- Army Cadet Force
- Cadet Force Adult Volunteers
- Sea Cadet Instructors or Students
- University Royal Naval Units
- University Air Squadrons
- Air Cadets
- Military Provost Guard Service (MPGS)]

SINGLE CODE

Yes	1	GO TO AFRespVet
No	2	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

AFRespVet

NEW

Have you previously served in the UK armed forces? We do not need to know if you are currently serving.

IF CURRENTLY SERVING, CODE AS 2

IF ONLY CIVILIAN / CONTRACTOR ARMED FORCES STAFF PREVIOUSLY, CODE AS 2

PRESS F12 (Fn + F12) FOR A DEFINITION OF WHAT ARMED FORCES DOES / DOESN'T INCLUDE

[SCRIPTING NOTE: F12 HELP SCREEN AS ABOVE]

SINGLE CODE

Yes	1	[Module ends]
No	2	
Don't know (SPONTANEOUS ONLY)	-9	

ASK ALL

CvComments

NEW

Is there anything we haven't already covered that you would like to feed back about how the coronavirus situation has affected you?

DO NOT PROMPT

CODE ALL THAT APPLY EXCEPT SINGLE CODE FOR CODES 10 'NOTHING TO ADD' AND 11 'NOT AFFECTED'

Hard to balance work and childcare	1
Hard to work from home for other reasons	2
Having to work harder	3
Don't have enough to do	4
Harder to get essential groceries	5
Harder to care for relatives as normal	6
Affecting own wellbeing / feeling stressed	7
Affecting relationships at home	8
Other	9
Nothing to add to earlier answers	10
Not affected	11

CvCommentsOT

NEW

ASK OR CODE: **How has it affected you?**

PLEASE SUMMARISE RESPONSE RATHER THAN RECORD VERBATIM, AND KEEP FAIRLY BRIEF IF POSSIBLE

ENTER TEXT [500]

[Module ends]

[IF IF 1 AT IntPersUse: **I just wanted to mention that there is some information on sources of help and support for topics covered in the survey at gov.wales/nationalsurveyinfo.**

IF NOT 1 AT IntPersUse: **I just wanted to mention I have details of some helplines if you would like some advice and support about any topic we've covered in the survey.**

FOR LIST OF HELPLINES PRESS FN + F12.

Core – Interviewer check information

ASK ALL

As a thank you for taking part in the survey, we would like to give you a £10 voucher.

IF NECESSARY: **If you prefer, you can use the voucher to give £10 to a charity of your choice.**

FOR INFORMATION ON USING THE VOUCHER TO DONATE TO CHARITY, PRESS F12.

[F12 INTERVIEWER HELP SCREEN:

IF THE RESPONDENT WISHES TO MAKE A DONATION TO CHARITY, THE E-VOUCHER WILL BE ISSUED AS NORMAL AND CAN BE REDEEMED ONLINE ON A WEBSITE CALLED 'FOR GOOD CAUSES' (<https://www.forgoodcauses.org/>) WHERE THEY CAN CHOOSE TO DONATE TO ONE OF OVER 14,000 CHARITIES.

Ask ALL

Vouch1

NS 1920

[IF 1 AT IntPersUse; **We'll send it to you by email. Could I please have your email address?**

IF NOT 1 AT IntPersUse; **We can send it to you by email, if you have one?**]

You'll receive your voucher in the next few weeks.

IF WANTS PAPER VOUCHER: **Our postal voucher supplier is temporarily closed due to the coronavirus outbreak, so it may be many weeks before you get the voucher. If you prefer then we can send you an e-voucher much more quickly.**

E-VOUCHERS CAN BE REDEEMED USING MOST DEVICES INCLUDING MOBILE PHONES AND TABLETS, AND SPENT EITHER IN STORE OR ONLINE (PRINTERLESS OPTION).

FOR INFORMATION ON WHERE E-VOUCHERS CAN BE USED, OR TO SHOW THE RESPONDENT WHAT THE E-VOUCHER EMAIL WILL LOOK LIKE, PRESS F12 (FN + F12)

[F12 INTERVIEWER HELP SCREEN:

IF RESPONDENT PROVIDES AN EMAIL ADDRESS THEN THEY WILL RECEIVE AN EMAIL CONTAINING AN E-VOUCHER AND INSTRUCTIONS ON HOW TO REDEEM IT.

IF THEY DO NOT WISH TO PROVIDE AN EMAIL ADDRESS, OR DO NOT HAVE ONE, THEN WE ARE ABLE TO SEND OUT A PAPER LOVE2SHOP VOUCHER INSTEAD.

E-VOUCHERS CAN BE SPENT AT THE FOLLOWING RETAILERS (subject to change)
Amazon, Arcadia, Argos, Asda, Ask Italian, Asos, B&Q, Buy a gift, Caffe Nero, Costa Coffee, Currys/PC World, Debenhams, Decathlon, Ernest Jones, Feel Unique, GAP, H.Samuel, Hobbycraft, iTunes, John Lewis/Waitrose, Just Eat, Laithwaites, M&S, National Trust, New Look, Nike, Primark, Spafinder, Starbucks, Tesco, T.K.Maxx, Ticketmaster, Virgin Experience Days, Zalando, Zizzi]

SINGLE CODE

Yes	1	GO TO EmailV
No – wants paper voucher (SPONTANEOUS ONLY)	2	GO TO VouchPostal
Respondent declined incentive (SPONTANEOUS ONLY)	3	

ASK IF 1 AT Vouch1

EmailV

NS 1920

ASK OR CODE: **What is your email address?**

IF NECESSARY: **I want to make sure that I enter the email address correctly. To avoid any mistakes could you please spell the email address for me and also mention numbers and characters such as full stop, underscore, etc.**

PLEASE TYPE IN THE ADDRESS CAREFULLY USING THE CORRECT PUNCTUATION. HERE ARE SOME COMMON FORMATS:

jane.brown@hotmail.com

janebrown@yahoo.co.uk

j_brown@aol.co.uk

ENTER TEXT OF AT MOST 100 CHARACTERS

GO TO Recall2

ASK IF 2 AT Vouch1

VouchPostal

NS 1920

The voucher will be posted out to you when our supplier is up and running again.

FOR INFORMATION ON WHERE E-VOUCHERS AND PAPER VOUCHERS CAN BE USED, OR TO SHOW THE RESPONDENT WHAT THE PAPER VOUCHER WILL LOOK LIKE, PRESS F12 (FN + F12)

[F12 INTERVIEWER HELP SCREEN:

“PAPER VOUCHERS CAN BE SPENT AT THE FOLLOWING RETAILERS (subject to change)
Alton Towers Resort, American Golf, Antartex Village, Argos, Barclays Diamonds, Beaverbrooks, Belgo, Bella Italia, Ben Nevis Highland Centre, Bensons for Beds, Blackpool Pleasure Beach, Bonmarche, Boots, Boots Opticians, Boux Avenue, British Heart Foundation, Burton, Café Rouge, Champneys, Chessington World of Adventures, Chisholm Hunter, Clarks, Cycle Republic, Days, Department Store, Debenhams, Denby, Dorothy Perkins, Drayton Manor, DW Sports Stores, Eason, Edinburgh Woollen Mill, Ernest Jones, Euronics, Evans, F. Hinds Jewellers, Faith (at Debenhams) Foot Locker, FOPP, Fraser Hart, GAP, Go Outdoors, Goals, Goldsmiths, Gulliver’s Theme Parks, H. Samuel, Halfords, Hard Rock Café, Harveys, Hastings Hotels, HMV, Holm Mills, Homesense, Iceland, iFly Indoor Skydiving, Inveraray Woollen Mill, Jaeger, James Pringle Weavers, Jedburgh Woollen Mill, John O’Groats Knitwear, Kernow Mill, Kilmahog Woollen Mill, La Tasca, La Vina, Laithwaites, Lakeland Leather, Legoland, Legoland Discovery Centre, Lightwater Valley, Liverpool FC Official Club Stores, London Bridge Experience, London Tombs, Loofe’s Clothing, Mackinnon Mills, Madame Tussauds, Mamas & Papas, Mappin & Webb, Masson Mills, Matalan, McCaig’s Warehouse, Miss Selfridge, Moffat Woollen Mill, Mothercare, New Look, Oasis, Optical Express, Outfit, Peacocks, Pizza Express, Planet Hollywood (London), Ponden Home, Pontins, Principles (at Debenhams), River Island, Robert Dyas, Romanes & Paterson, Rox Diamonds & Thrills, Ryman, Schuh, Sea Life Aquarium London, Select, Semichem, Shoe HQ, Shoe Zone, Silverstone Rally School, Simon One, Slaters Menswear, Spaghetti House, Spean Bridge Mill, Sporting Targets, Store Twenty One, Strada, TJ Hughes, Ten Pin, The Abbey Mill, The Bronte Weaving Shed, The Famous Lee Mill, The Food Warehouse, The Old Station Welshpool, The Original Factory Shop, The Perfume Shop, The Scottish Wool Centre, The Works, Thomas Land, Thorntons, Thorpe Park, TK Maxx, Topman, Topshop, Tottenham Hotspur Football Club Shop, Trossachs Woollen Mill, WHSmith, Wallis, Waltons the Jewellers (Chester & Wrexham), Warehouse, Warwick Castle, Watches of Switzerland, Watershed Mill, Waterstones, West Highland Woollen Company, Wilko, Wilton Shopping Village, Wookey Hole Caves, Wyevale Garden Centres, Wynsors World of Shoes”]

SINGLE CODE

Respondent happy to receive postal voucher 1
Respondent declined incentive (SPONTANEOUS ONLY) 2

ASK ALL

ReCall2

NS 1920

My office occasionally likes to get in touch with some people who have helped us, to double check the answers have been recorded correctly. Would you be OK for us to do this if necessary?

SINGLE CODE

Yes 1
No 2

ASK IF 1 AT Recontact OR 1 AT Recall2 OR 1 AT Vouch1 OR 1 AT VouchPostal
I just need to finish by confirming a few details with you.

ASK IF 1 AT IntPersUse OR 1 AT Vouch1

EmailV1
NS 1920

Some respondents have asked us to share the survey results with them. Would you like us to email a summary of the results to you?

[SCRIPTING NOTE: DISPLAY RESPONDENT'S EMAIL ADDRESS HERE]

SINGLE CODE

Yes	1	GO TO Email
No	2	

ASK IF 1 AT EmailV1 AND NOT 1 AT Vouch1

Email
NS 1920

Could you let me know your email address?

IF NECESSARY: I want to make sure that I enter the email address correctly. To avoid any mistakes could you please spell the email address for me and also mention numbers and characters such as full stop, underscore, etc.

PLEASE TYPE IN THE ADDRESS CAREFULLY USING THE CORRECT PUNCTUATION.

HERE ARE SOME COMMON FORMATS:

jane.brown@hotmail.com
janebrown@yahoo.co.uk
j_brown@aol.co.uk

ENTER TEXT OF AT MOST 100 CHARACTERS

GO TO Thanks

ASK ALL

Thanks
NS 1920

Thank you, we are now at the end of the interview. Your answers will be treated in the strictest confidence and will only be used for research purposes. Your anonymised responses may be used together with other anonymised information about you which is available to the Welsh Government and other public organisations. Thank you for taking part in the survey.

IF NECESSARY: SIGNIFY THAT THIS INTERVIEW IS A TRUE RECORD AND HAS BEEN CONDUCTED IN LINE WITH THE CODE OF PRACTICE FOR STATISTICS.

IF THE RESPONDENT RAISES CONCERNS OVER USING THEIR SURVEY RESPONSES TOGETHER WITH OTHER DATA AVAILABLE TO THE WELSH GOVERNMENT OR OTHER PUBLIC BODIES, USE THE DATA LINKAGE PROMPT CARD TO PROVIDE FURTHER INFORMATION AND TRY TO REASSURE THEM.

SINGLE CODE

I don't want my data linked (SPONTANEOUS ONLY)	1	GO TO GiveTela
No objections to linkage raised	2	

ASK ALL

GiveTelea

NEW

INTERVIEWER – DID YOU USE A DIFFERENT NUMBER TO CONTACT THE RESPONDENT THAN WAS ORIGINALLY USED AT THE START OF THE QUESTIONNAIRE?

Yes

1

GO TO PhSTD

No

2

[Interview ends]

ASK IF 1 AT GiveTela

PhSTD

NS 1819

ENTER DIALLING CODE

THIS NUMBER CAN BE THREE, FOUR OR FIVE DIGITS IN LENGTH.

ENTER TEXT OF AT MOST 5 CHARACTERS

GO TO PhNum

ASK IF 1 AT GiveTel

PhNum

NS 1819

ENTER REMAINING DIGITS OF THE NUMBER.

ENTER TEXT OF AT MOST 8 CHARACTERS

[Interview ends]

Annex A Derived variables

Variable name	Description and value labels
DvAgeGrp3	Derived variable - Age (3 groups) 16-44 45-64 65+
DvAgeGrp5	Derived variable - Age (5 groups) 16-24 25-44 45-64 65-74 75+
DvWkinAge	Derived variable - Working age Working age (aged 16 - female pensionable age at time of interview / 64) Pensioners (aged current female pensionable age / 65 and over)
DvPenFlag	Derived variable - Pensionable age at time of interview Not selected State pension age
DvHhType2	Derived variable - Household type (new groups) Pensioner couple - a couple where one or more of the adults are State Pension age or over Single pensioner - single adult of State Pension age or over Couple with children - a non-pensioner couple with dependent children Couple without children - a non-pensioner couple with no dependent children Single adult with children - a non-pensioner single adult with dependent children Single adult without children - a non-pensioner single adult with no dependent children 3 or more adults with children - three or more adults with dependent children 3 or more adults without children - related - three or more adults with no dependent children, who are related to each other 3 or more adults without children - not related - three or more adults with no dependent children, who are not related to each other Other households
DvHhUnd16	Derived variable - Household contains children aged under 16 Yes No
DvHhUnd19	Derived variable - Household contains children aged under 19 Yes No
DvHh60OrOvr	Derived variable - Household contains adult aged 60 or over Yes No
DvEcoStat3	Derived variable - Economic status (3 classifications) In employment Unemployed Economically inactive

Variable name	Description and value labels
DvTenurGrp2	Derived variable - Tenure (grouped) Other Owner-occupied Social housing Private rented
DvWbSatlifeGrp4	Derived variable - Overall satisfaction with life (grouped) Low (0-4) Medium (5-6) High (7-8) Very high (9-10)
DvWbLifeWrthGrp4	Derived variable - Overall extent of feeling that the things done in life are worthwhile (grouped) Low (0-4) Medium (5-6) High (7-8) Very high (9-10)
DvWbHapYestGrp4	Derived variable - Overall happiness yesterday (grouped) Low (0-4) Medium (5-6) High (7-8) Very high (9-10)
DvWbAnxYestGrp4	Derived variable - Overall anxiousness yesterday (grouped) Very low (0-1) Low (2-3) Medium (4-5) High (6-10)
Dvsmokec	Derived variable - Currently smoke either daily or occasionally No Yes
Dvsmokstat	Derived variable - Smoking status Smoker Ex-smoker Never smoked
DvFGLonely	Derived variable - People feeling lonely (FG indicator) Not lonely (0) Sometimes lonely (1-3) Lonely (4-6)

Variable name	Description and value labels
DvUrbRurCom	Derived variable - Urban/rural classification - combined Urban > 10K - sparse Town & fringe - sparse Village - sparse Hamlet & isolated dwellings - sparse Urban > 10K - less sparse Town & fringe - less sparse Village - less sparse Hamlet & isolated dwellings - less sparse
DvUrbRur	Derived variable - Urban/rural classification Urban Rural
DvBUA	Derived variable - Built-up areas Urban > 10K - sparse Town & fringe - sparse Village - sparse Hamlet & isolated dwellings - sparse Urban > 10K - less sparse Town & fringe - less sparse Village - less sparse Hamlet & isolated dwellings - less sparse
DvLACd	Derived variable - Local Authority - geography code W06000001 W06000002 W06000003 W06000004 W06000005 W06000006 W06000023 W06000008 W06000009 W06000010 W06000011 W06000012 W06000013 W06000014 W06000015 W06000016 W06000024 W06000018 W06000019 W06000020 W06000021 W06000022

Variable name	Description and value labels
DvLA	Derived variable - Local Authority Isle of Anglesey Gwynedd Conwy Denbighshire Flintshire Wrexham Powys Ceredigion Pembrokeshire Carmarthenshire Swansea Neath Port Talbot Bridgend Vale of Glamorgan Cardiff Rhondda Cynon Taf Merthyr Tydfil Caerphilly Blaenau Gwent Torfaen Monmouthshire Newport
DvRegions2	Derived variable - Regions of Wales (for Welsh language use analysis) North West Wales North East Wales Mid Wales South West Wales South East Wales
DvLHB2019	Derived variable - Local health board (2019 definition) Betsi Cadwaladr University Health Board Powys Teaching Health Board Hywel Dda University Health Board Swansea Bay University Health Board Cwm Taf Morgannwg University Health Board Aneurin Bevan University Health Board Cardiff & Vale University Health Board
DvLHBCd2019	Derived variable - Local health board (2019 definition) - geography code W11000023 W11000024 W11000025 W11000030 W11000031 W11000028 W11000029
DvWIMDOvr5	Derived variable - Welsh Index of Multiple Deprivation - overall score (in quintiles)

