Evaluation of Communities for Work and Communities for Work Plus: Communities for Work / Communities for Work Plus Telephone Survey: Technical Report

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This document is also available in Welsh.

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IFF Research

Views expressed in this report are those of the researcher and not necessarily those of the Welsh Government

For further information please contact:
Joshua Parry
Equality, Poverty and Children's Evidence and Support Division
Welsh Government
Cathays Park
Cardiff
CF10 3NQ
Email: socialjusticeresearch@gov.wales

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1.   Introduction

This report outlines the methodology used for a telephone survey of Communities for Work (CfW) and Communities for Work Plus (CfW+) leavers. The purpose of the survey was to provide data to support an evaluation of the impact of the European Social Fund (ESF) supported Communities for Work (CfW) and the Welsh Government (WG) funded Communities for Work Plus (CfW+) programmes.

CfW supports people who are economically inactive and long-term unemployed, focusing on two separate groups - those aged 25 and over; and those 16-24 year olds who are Not in Employment, Education or Training (NEET). CfW came into being on 1 May and the 2015-2018 phase of the programme was evaluated during this period. The CfW programme was extended to March 2023, with delivery taking place to June 2022.

CfW+ has been WG funded through the Children and Communities Grant (CCG) since April 2018 and the delivery model broadly mirrors the CfW programme in non-ESF eligible areas and to ESF ineligible participants within ESF areas. CfW+ supports people who are not eligible for CfW or other regional ESF provision and who are in or at risk of poverty due to a lack of employment. Despite the separate funding streams, CfW and CfW+ delivery teams work together as single combined teams.

The research involved telephone interviews with 236 individuals that had taken part in the CfW programme and 451 that had taken part in CfW+. All respondents had left CfW / CfW+ provision at least 12 months previously.

Fieldwork took place from 26 January to 17 February 2023. The majority of the calling took place on weekday evenings and at weekends.

2.   Sampling

The sample of CfW+ participants was supplied to IFF by the Welsh Government. Files were provided for each individual Local Authority. These files did not follow a standard template and had similar but not identical variables. From these files a master file was compiled. This had 29,856 names of individuals. Of these, 25,201 had a telephone number, of which were 759 duplicate telephone numbers. Once deduplicated this left a file with 24,442 CfW+ participants with a unique telephone number. It should be noted that Blaenau Gwent had no telephone numbers, hence no participants from this local authority took part in the CfW+ part of the research.

The number of usable sample against what was originally received is broken down in Table 2.1.

Table 2.1 Original and usable sample by local authority

Local Authority	Original Sample	Usable sample	Achieved interviews
Anglesey	1,117	993	23
Blaenau Gwent	1,686	0	0
Bridgend	2,318	2,263	67
Caerphilly	1,441	1,396	24
Cardiff	4,072	3,486	37
Carmarthenshire	822	773	17
Ceredigion	489	479	16
Conwy	648	52	4
Denbighshire	550	542	8
Flintshire	1,005	952	23
Gwynedd	1,008	0	0
Merthyr Tydfil	1,180	1,144	20
Monmouthshire	349	336	7
Neath Port Talbot	1,748	1,669	20
Newport	2010	1890	47
Pembrokeshire	724	705	20
Powys	380	124	6
Rhondda Cynon Taff	4,146	3,998	45
Swansea	1,308	1,260	23
Torfaen	947	776	20
Vale of Glamorgan	911	795	13
Wrexham	997	809	11
Grand Total	29,856	24,442	451

The sample for CfW came from sample initially supplied to IFF by the Welsh Government for the European Social Fund (ESF) participants survey which had not been loaded for that project. A total of 2,800 CfW participant names was loaded.

3. Questionnaire design

Tables 3.1 and 3.2 summarise coverage of the final agreed questionnaires, while the full English versions of the questionnaires are included in Annex A and B.

Table 3.1 CfW+ Questionnaire coverage

Section	Coverage of questions
Screener	Introducing the survey and gaining permission to interview; screening out ineligible participants
Section A: The course	Reasons for taking part in the course; where participants first heard about the course; whether any qualifications were gained; and the language the course was delivered in.
Section B: Situation immediately before the course	What main activity of the participant immediately before starting their provision; and details of employment, education/training, and unemployment (e.g. barriers or reasons for not looking for work)
Section C: Situation since the course	What their current main activity is; and activities undertaken since leaving the course
Section D: Status six months after completing the course	What their activity was six months after leaving; details of employment, education/training, and unemployment (reasons for not looking for work); and job improvements for those in work before and after the course

Section E: Present situation and benefits of the course	Reasons for not looking for work currently and barriers to work; details of current job for those in employment; skills gained from being on the ESF course
Section G: CfW+ programme questions	Whether worked with a mentor; effectiveness of mentor support with looking for work; specific help received from mentor; what training courses attended and delivery format; feedback on courses and CfW+ programme overall
Section	Coverage of questions

Table 3.2 CfW Questionnaire coverage

Section	Coverage of questions
Screener	Introducing the survey and gaining permission to interview; screening out ineligible participants
Section E: COVID-19 impact	Impact of COVID-19 and on progress since leaving course
Section G: CfW programme questions	Involvement with employment adviser and/or mentor; effectiveness of support with looking for work; other specific help received from; what training courses attended and delivery format; feedback on courses and CfW programme overall
Section H: Demographics and closing questions	Capturing information on gender, age, ethnicity, long-term illness, health problem or disability, first language; awareness of ESF funding; and closing questions

4.   Fieldwork

Interviews were conducted by telephone using computer-aided telephone interviewing (CATI). Interviewing took place mostly on weekday evenings and on weekends, although some weekday daytime calling was undertaken if contacting people during these core times was unsuccessful.

The average interview length for the CfW survey was 13 minutes and 28 minutes for the CFW+ strand.

Quotas were set to try to ensure a balance between achieving a representative sample matching the population profile and trying to ensure minimum numbers of interviews in some categories for reliable analysis. For example, for CfW+ participants the number of interviews in Cardiff and in Rhondda Cynon Taff were each set at an upper limit of 45 interviews (10% of the achieved sample) to ensure other localities/regions were well represented (Cardiff and Rhondda Cynon Taff each represented 14% of the available starting sampling).

Tables 4.1 and 4.2 outline the quota targets that were set ahead of fieldwork as well as the numbers of interviews achieved in each quota.

Table 4.1 CfW+ completes vs quota targets

	Completes (Total = 451)	Target (Overall = 450)	Row %
Age			
16-24	101	100	101%
25+	350	350	100%
Migrant status			
Yes	41	40	103%
No	410	410	100%
Finish Date			
Finished pre-COVID (February 2020 or earlier)	174	Minimum 130	n/a
Finished later	277	Minimum 225	n/a
Region			
North	69	75	92%
Mid Wales	22	23	96%
Cardiff	37	45	82%
Rhondda Cynon Taff	45	45	100%
South East excluding Cardiff and Rhondda Cynon Taff	198	188	105%
South West	80	75	107%

It is worth noting that at the outset we had a target of achieving 40 interviews among those with a disability (9% of the overall target). In the initial CfW+ sample file 6% of records had a disability flag though 22% were blank on disability status. During early fieldwork it was evident that many more said they had a disability (a long-term illness, health problem or disability expected to last for more than one year) than this. As a result, the disability quota was removed, and of the 451 interviews 146 respondents said they had a disability (32% of the achieved sample).

Table 4.2 CfW completes vs quota targets

	Completes (Total = 236)	Target (Overall = 250)	Row %
Age			
16-24	99	100	99%
25+	137	150	91%
Disability			
Yes	34	27	125%
No	202	223	91%
Gender			
Male	134	120	112%
Female	102	130	78%
Employment Status			
Economically inactive (excluding full time education or training)	93	99	94%
Long-term unemployed	71	60	118%
Short-term unemployed	72	91	79%
Work Limiting Health Condition			

Yes	79	78	101%
No	157	172	91%
Region			
East Wales	29	57	51%
West Wales and the Valleys	207	193	107%

It is worth noting that for CfW, 29 of the 236 interviews were with participants based in East Wales. This is equivalent to 12% of the total. Within the starting sample available for the survey 14% of CfW participants were based in East Wales. The quota target for East Wales (57) was set at 22% of the overall target number of interviews. It was set at this level, which was higher than the proportion in the East in the sample available at the start of fieldwork, to reflect the fact that in the overall sample file for the European Social Fund Participants Survey that IFF is conducting for the Welsh Government the regional split for CfW is 23% East compared with 77% in West Wales and the Valleys.

5.   Response rates

In total, interviews were conducted with 236 CfW and 451 CfW+ participants. Call outcomes are shown in the following table. It should be noted that there was a target of 450 CfW+ interviews, and when this was reached interviewing stopped, hence the high figure for sample still live at the end of fieldwork.

Table 5.1 Call outcomes

	CfW		CfW+	
Sample loaded to call	2,800		24,442	
Sample called at least once…	**2,800**		**14,168**	
	Number	%	Number	%
Completed	236	8%	451	3%
Breakdown during interview	6	<0.5%	88	1%
Not available during fieldwork	5	<0.5%	27	<0.5%
Line busy/ call disconnected	91	3%	370	3%
Unobtainable number	529	19%	1790	13%
Wrong number	51	2%	122	1%
Refused	106	4%	484	3%
Still live at the end of fieldwork / constant answerphones	1,638	59%	10,009	71%
No recall of learning (screened	125	4%	692	5%
Still on course (screened out)	13	<0.5%	118	1%
Under 16 (screened out)	0	-	0	-
Over quota (screened out)	0	-	7	-

Percentages are based on those records called at least once

A significant proportion of records were unusable because the telephone number supplied was incorrect (19% of the sample loaded for CfW and 13% of CfW+). For 4% of CfW and 5% of CfW+ sample, the named respondent did not recall doing the provision, while a small proportion said they were still on their course or under 16, making them ineligible for the survey. Table 5.2 shows adjusted response rates, excluding this unusable sample.

Table 5.2 Adjusted response rates

Base definition	Count (n)	Number of interviews	Response rate
CfW			
Called sample	2,794		8%
Sample with a correct telephone number (i.e. excluding unobtainable or wrong numbers)	2,220		11%
Sample with the correct telephone number and an eligible learner (i.e. excluding unobtainable/wrong numbers, no recall of learning, still on course and U16s)	2,207	236	11%
CfW+			
Called sample	14,158		3%
Sample with a correct telephone number (i.e. excluding unobtainable or wrong numbers)	12,246		4%
Sample with the correct telephone number and an eligible learner (i.e. excluding unobtainable/wrong numbers, no recall of learning, still on course and U16s)	12,128	451	4%

6.   The profile of respondents

This section looks at the starting sample of CfW and CfW+ participants and compares this to the achieved profile. Weighting was applied to the CfW findings (discussed in the next section) hence we show the unweighted and weighted profile.

Table 6.1 Profile of achieved interviews compared with the starting sample (CfW)

	Sample	Achieved profile (unweighted)	Achieved profile (weighted)
Gender	%	%	%
Male	54	57	53
Female	46	43	47
Age			
16-17	6	3	3
18-24	38	35	35
25-54	51	57	57
55+	5	5	5
Status on commencement			
Economically inactive	40	39	40
Long-term unemployed	34	30	36
Short-term unemployed	26	31	24
Broad region			
East Wales	14	12	23

West Wakes	86	88	77

Table 6.2 Profile of the achieved interviews compared with the starting sample (CfW+)

	Starting sample	Sample rebased excluding blanks	Achieved profile
Gender	%	%	%
Male	63	64	67
Female	36	36	33
Blank	1	-	-
Age			
16-24	15	21	22
25+	57	79	78
Blank	27	-	-
Geography			
North Wales	18	18	15
Mid Wales	3	3	5
Cardiff	14	14	8
Rhondda Cynon Taff	14	14	10
South East excluding Cardiff and Rhondda Cynon Taff	36	36	44
South West	15	15	18
Migrant status			

Migrant	7	10	9
Non-migrant	63	90	91
Blank	29	-	-

7. Weighting

The CfW dataset was weighted to ensure it was representative of the population of CfW participants. This was done by region, gender, and employment status, as follows:

REGION	Population
East Wales	23%
West Wales and the Valleys	77%

GENDER	Population
Male	53%
Female	47%

EMPLOYMENT STATUS	Population
Economically inactive (excluding full time education or training)	40%
Long-term unemployed	36%
Short-term unemployed	24%

No weighting was applied to the CfW+ data as the achieved profile was very close to that of the population (based on the database of available sample, as shown in Table 6.2).

Annex A: The full CfW questionnaire

Communities for Work Survey

<div style="text-align:right">

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Telephone

</div>

Screener

ASK ALL (CATI ONLY)
May I speak to <NAME FROM SAMPLE>?

Yes – named person speaking	1	CONTINUE
Yes – transferred	2	
Definite appointment	3	RECORD TIME AND DATE TO CALL BACK
Soft appointment	4	DESTINATION: APPOINTMENT OUTCOMES AND QUEUE
Wrong number (respondent no longer lives / not known at address)	5	CONTINUE
New number provided for respondent		TAKE NUMBER AND CALL
Not available in deadline	6	SCRIPT: THANK AND CLOSE DESTINATION: GO TO CALL OUTCOME 'NADF' AND QUEUE 'DEAD'
Refused	7	SCRIPT: THANK AND CLOSE DESTINATION: GO TO 'REFUSED' OUTCOME AND QUEUE
No answer	8	DESTINATION: GO TO THE 'NO ANSWER' OUTCOME AND 'RECALL' QUEUE
Answer phone	9	SCRIPT: *"Hi, I'm calling from IFF Research regarding a study we are conducting for Welsh Government about the Communities for Work programme. [IF HAD EMAIL: You should have received an email about the research*

		from us]. I or a colleague will call another time to invite you to take part in a telephone interview. If you have any questions about the study please call this number 0800 652 0435. Thanks." DESTINATION: GO TO THE 'ANSWER PHONE OUTCOME AND 'RECALL' QUEUE
Business number	10	DESTINATION: CLOSE WITH 'BUSINESS NUMBER OUTCOME'
Email reassurances	11	TAKE EMAIL
Needs reassurances	12	SHOW REASSURANCES ON SCREEN
Terminate interview	13	SCRIPT: THANK AND CLOSE DESTINATION: GO TO THE 'BREAKDOWN' OUTCOME AND 'TERMINATED / BREAKDOWN' QUEUE.

IF WRONG NUMBER – CATI ONLY (S1=5 AND CATI ONLY)
Is there a new number I can call to get hold of <NAME FROM SAMPLE>?

ADD IF NECESSARY: **it's just in relation to a study we are conducting among people who recently took part in the Communities for Work programme to see what they thought of it. and to see what they've done since. It's for the Welsh Government and the European Social Fund.**

Yes (RECORD NEW NUMBER)	1	**SCRIPT:** ONCE FILLED IN THE SCRIPT WILL GO BACK TO S1 TO ALLOW THE NEW NUMBER TO BE CALL IMMEDIATELY IF DESIRED. IF IMMEDIATE CALL NOT NEEDED THEN APPOINTMENTS TO BE MADE USING THE OPTIONS ON THE LEFT HAND SIDE OF THE SCREEN. REFERRAL NUMBER WILL BE WRITTEN TO SAMPLE VARIABLE 'REFERRAL' AND WILL AUTOMATICALLY OVERWRITE THE NUMBER IN 'PHONENUMBER'. **DESTINATION:** DEPENDS EITHER A) WHEREVER IT ENDS UP AFTER GOING BACK TO S1 OR B) APPOINTMENT QUEUE.
No	2	**SCRIPT:** THANK AND CLOSE **DESTINATION:** GOES TO FAILCODE 'X'
Respondent wants reassurances	3	**SCRIPT:** GO TO REASSURANCES

WHEN SPEAKING TO NAMED PERSON (CATI ONLY)

S3A **Good morning / afternoon, my name is <XXX> calling from IFF Research. We are conducting a survey about the Communities for Work programme   which were partly paid for by the European Social Fund, on behalf of the Welsh Government. Our records indicate that you took part in Communities for Work [that you started on <START DATE 1> [IF HAS ENDDATE ON SAMPLE: and finished on <END DATE 1>]. The survey is looking at how useful you found the   support provided and what you have done since then. The interview should only take around 5 minutes. Would you be happy to do this now or at a more convenient time for you?**

ADD IF NECESSARY:
- **Communities for Work provides mentoring and support, helping people to obtain sustainable employment.- you will you will have seen an adviser or mentor.**
- **The European Social Fund helps finance courses and provision that aim to improve work-related skills.**
- **You may have been receiving this support without realising that it was funded through the European Social Fund.**
- **All information collected will be treated in the strictest confidence. Any results from this survey will be published in an anonymised format.**
- **We work strictly within the Market Research Society Code of Conduct**
- **Contact at IFF Research is Malina Cojocaru if they would like to find out more about the survey** CfWsurvey@IFFResearch.com
- **Welsh Government contact is Joshua Parry on 03000 252574 or Joshua.Parry001@gov.wales**
-
- **Respondent details were supplied to us by the Welsh Government.**
- **Participation in the study is completely voluntary, though we very much hope you will take part.**
- **You should have recently received email about the survey.**
- **More details about how your data will be handled (the Privacy Notice) can be found at http://ob3research.co.uk/privacy-notice-cfw-telephone-survey (or search: Privacy Notice CfW & CfW+ Participant Telephone Survey). (Welsh: https://ob3.cymru/hysbysiad-preifatrwydd-caw-arolwg-ffon neu chwilio Hysbysiad Preifatrwydd CaW a CaW+ Arolwg Ffon Cyfranogwyr).**

Continue	1	CONTINUE
No recall of courses	2	
Refusal / not interested	3	SCRIPT: THANK AND CLOSE DESTINATION: GO TO 'REFUSED' OUTCOME AND QUEUE
There is no code 4		

S3   THERE IS NO S3

S3B   THERE IS NO S3B
Blank

ASK ALL
Can I just check, do you remember taking part in Communities for Work that you started on <START DATE 1> [IF HAS ENDDATE ON SAMPLE: and finished on <END DATE 1>]

INTERVIEWER NOTE: IF REMEMBER ONE KEY ELEMENT CODE AS A YES E.G. DOING A COURSE IN THAT MONTH OR DOING A COURSE WITH THAT TITLE.

Yes	1	CONTINUE
No	2	CONTINUE
Don't know	3	

IF STILL DOES NOT RECALL PROVISION (S4=2/3)
According to our records, you took part in a [IF HAVE LEVEL: **<LEVEL OF QUALIFICATION>] programme   that you started on <START DATE 1> [IF HAS ENDDATE ON SAMPLE]: and finished on <END DATE 1>]. .**

<ADD DESCRIPTION FROM SAMPLE>

Do you recall this?

CATI ONLY: INTERVIEWER NOTE: IF REMEMBER ONE KEY ELEMENT CODE AS A YES E.G. DOING A COURSE IN THAT MONTH OR DOING A COURSE WITH THAT TITLE.

Yes	1	CONTINUE
No	2	SCRIPT: THANK AND CLOSE DESTINATION: FAIL CODE 'X'
Don't know	3	

ASK ALL
S5A   **Just before we start I need to read out some information about data protection. At the end I will ask if you are happy to carry on. Can I read out the information now?**

| Yes | 1 | CONTINUE |
| No | 2 | THANK AND CLOSE |

ASK ALL
S5B   **We were given your name and contact information by the Welsh Government to conduct the survey on their behalf, as part of their public task in carrying out research. You have**

the right to a copy of your data, change your data or withdraw from the research at any point. In order to guarantee this, and as part of our quality control procedures, all interviews are recorded]. For more information on how your data is used please visit http://ob3research.co.uk/privacy-notice-cfw-telephone-survey (or search: Privacy Notice CfW & CfW+ Participant Telephone Survey) (Welsh: https://ob3.cymru/hysbysiad-preifatrwydd-caw-arolwg-ffon neu chwilio Hysbysiad Preifatrwydd CaW a CaW+ Arolwg Ffon Cyfranogwyr).Are you happy to take part based on what I've just said]?**

Yes	1	CONTINUE
No	2	THANK AND CLOSE
Respondent wants reassurances]	3	SCRIPT: GO TO REASSURANCES

ASK ALL

Thank you, and can I just check, did you leave the programme having found work, did you leave it without finding work, or are you still on the programme?

Left having found work	1	CONTINUE
Left without finding work	2	
Still on the programme	3	THANK AND CLOSE
[CATI: DO NOT READ OUT:] Don't know	4	THANK AND CLOSE

ASK ALL

S6A   According to our records, you left Communities for Work [S6=1: **having found work] 12 months or longer ago?**

Yes	1	CONTINUE
No	2	THANK AND CLOSE
Don't know	3	THANK AND CLOSE

ASK ALL

S8   **Can I just check that you are aged 16 or over?**

Yes	1	CONTINUE

No	2	**SCRIPT:** THANK AND CLOSE

There is no S9
There is no S10
There is no S11
There is no S12
There is no S13

ASK ALL STILL ELIGIBLE

[PREFERRED LANGUAGE OF COMMUNICATION**=1 or 2: Our records show that you have told the Welsh Government you would like to be contacted in <LANGUAGE OF INTERVIEW>. Before I start with the main interview, can I just check, would you prefer** [CATI: **to be interviewed**] [PREFERRED LANGUAGE OF COMMUNICATION**=3: Before I start with the main interview, can I just check, would you prefer to be interviewed**] **in Welsh or English?**]

Prefer Welsh	1	CONTINUE IN WELSH VERSION OR SAY WILL BE CALLED BACK TO ARRANGE A CONVENIENT TIME BY ONE OF OUR WELSH SPEAKING INTERVIEWERS
Prefer English	2	CONTINUE IN ENGLISH VERSION
Prefer other language	3	CONTINUE

IF PREFER OTHER LANGUAGE (S14=3)
Which language would you prefer to use for the interview?

WRITE IN		
Prefer not to say	1	THANK AND CLOSE

READ OUT TO S14=3: **We will try our best to arrange for someone to call you who can speak your preferred language and help you complete the survey. One of our interviewers will be in touch in the next few weeks.**

READ OUT TO ALL**: Please note, this call may be recorded for quality or training purposes.**

PROGRAMMER: SECTION G QUESTIONS COME FROM MODULE SECTION OF 2015-2018 ESF LEAVERS SURVEY (j6049)

ASK ALL

G2 **When you were involved with Communities for Work, did you work with an …**

READ OUT. MULTICODE.

Employment Adviser	1
Mentor *PROMPT AS NECESSARY* including Youth Mentors and Adult Mentors	2
Neither	3
DO NOT READ OUT: Don't know / can't remember	4

ASK ALL WHO WORKED WITH AN ADVISER AND / OR MENTOR (G2=1/2)

G3 **How well did you feel that your** [IF G1=1: **Employment Advisor** [IF G1=1 & G1=2 ADD 'and'] [IF G1=1 & G1=2 ADD 'and'] [IF G1=2: **your mentor] understood the barriers that prevented you from finding work/from working? Would you say …**

READ OUT. SINGLE CODE.

Very well	1
Quite well	2
Not very well	3
Not at all well	4
DO NOT READ OUT: Don't know	5

ASK ALL WHO WORKED WITH AN ADVISER AND / OR MENTOR (G2=1/2)
G4 **How effective was your** [IF G1=1: **Employment Advisor /**] [IF G1=1 & G1=2 ADD **'and'**] [IF G1=2: **your mentor**] **in helping you draw up a realistic personal action plan designed to move you closer to getting a job? Were they …**

READ OUT. SINGLE CODE.

Very effective	1
Quite effective	2
Not very effective	3
Not at all effective	4
DO NOT READ OUT: Don't know	5
DO NOT READ OUT: Do not recall an action plan	6

ASK ALL WHO WORKED WITH AN ADVISER AND / OR MENTOR (G2=1/2)
G5 **To what extent did/does your** [IF G1=1: **Employment Advisor /**] [IF G1=1 & G1=2 ADD **'and'**] [IF G1=2: **your mentor**] **challenge you to do new things or to do things differently…?**

READ OUT. SINGLE CODE.

To a large extent	1
To some extent	2
Not at all	3
DO NOT READ OUT: Don't know	4

ASK ALL WHO WORKED WITH AN ADVISER (G2=1)

G6 **Does or did your Employment Advisor / help you with any of the following…?**

READ OUT. MULTICODE.

Job search activities, such as writing a CV, applying for jobs online and developing interview skills	1
Finding relevant training courses	2
Finding volunteering opportunities	3
Finding relevant work experience	4
Organising affordable childcare (including sourcing money to pay for childcare)	5
Organising affordable care for adult dependents, or sourcing money to pay for care	6
Organising transport to training or work experience opportunities (or sourcing money to meet travel costs)	7
Organising access to or money to pay for computers	8
Advising on benefits, including in-work benefits	9
And did they help you to successfully find work	13
Anything else? (PLEASE SPECIFY)	10
DO NOT READ OUT**: None / didn't help with anything**	11
DO NOT READ OUT**: Don't know / can't remember**	12

G7 **Which, if any, of the following does or did your Communities for Work Mentor help you with…?**

READ OUT. MULTICODE.

Developing your confidence	1
Getting you motivated and focused	2
Coping with stress	3
Accessing health services (including arranging support from specialist workers e.g. mental health key workers)	4
Accessing rehabilitation services (including interaction with specialist workers e.g. substance abuse counsellors)	5
Dealing with family problems	6
Dealing with problems to do with housing or accommodation	7
Anything else? (PLEASE SPECIFY)	8
DO NOT READ OUT: None of the above / didn't help with anything	9
DO NOT READ OUT: Don't know / can't remember	10

ASK ALL WHO SAW AN ADVISER (G2=1)
G8 **What kind of training courses or support activities have you done or received as part of Communities for Work? Have you been on …**

READ OUT. MULTICODE.

A motivation and confidence building course	1
A 'prepare to' course	2
A 'routes into' course	3
Other training related to specific types of jobs e.g. fork lift, security, IT packages	4
Work experience	5
Volunteering	6
And were you loaned a Chromebook	9

| DO NOT READ OUT: None of the above | 7 |
| DO NOT READ OUT: Have not done any training courses or activities | 8 |

ASK G9 IN A LOOP FOR UP TO 3 OPTIONS SELECTED AT G8 (IF > 3 AT G8 PICK THE 3 AT RANDOM). NB IF 'And you were loaned a Chromebook' selected make text for substitution at G9 'Chromebook'

IF BEEN ON A TRAINING COURSE (G8=1-6 OR 9)

G9   **How useful did you find the** [INSERT G8 ANSWER]**? Was it …**

READ OUT. SINGLE CODE.

	Course 1	Course 2	Course 3
Very useful	1	1	1
Quite useful	2	2	2
Not very useful	3	3	3
Or not useful at all	4	4	4
DO NOT READ OUT: Don't know	5	5	5

ASK ALL WHO SAW A MENTOR (G2=2)

G10   **What kind of training courses or support activities have you done or received as part of Communities for Work? Have you been on …**

READ OUT. MULTICODE.

A basic skills or essential skills course	1
A motivation and confidence building course	2
A budgeting course	3
An anger management course	4
Welfare reform information sessions	5
Attendance on condition management courses	6
Other job-related training	7

Work experience	8	
Volunteering	9	
[ONLY ASK IF G8 NOT CODE 9] **And were you loaned a Chromebook**	12	
DO NOT READ OUT: None of the above	10	
DO NOT READ OUT: Can't remember	11	

ASK G11 IN A LOOP FOR UP TO 3 OPTIONS SELECTED AT G10 (IF MORE THAN 3 SELECTED AT G9 SELECT AT RANDOM] – If CODE 9 SELECTED USE 'Chromebook' as text substitution]

IF BEEN ON A TRAINING COURSE OR LOANED A CHROMEBOOK (G10=1-9 OR 12)
G11 **How useful did you find the** [INSERT G10 ANSWER]? **Was it …**

READ OUT. SINGLE CODE.

	Course 1	**Course 2**	**Course 3**
Very useful	1	1	1
Quite useful	2	2	2
Not very useful	3	3	3
Not useful at all	4	4	4
DO NOT READ OUT: Don't know	5	5	5

ASK ALL
G12 **As a result of participating in Communities for Work, do you now feel you are…**

READ OUT. MULTICODE.

DS: ROTATE LIST.	**Yes**	**No**	DO NOT READ OUT: Don't know
Better informed or more up to date with what employers are looking for when recruiting	1	2	3
More skilled, particularly in terms of the skills that local employers want	1	2	3
Clearer about the range of opportunities open to you	1	2	3
More enthusiastic about learning	1	2	3
Clearer about your career aims	1	2	3

More motivated to find a job	1	2	3
More active in looking for work	1	2	3
Using new/more effective ways of searching for work	1	2	3
Feeling you have improved employment or career prospects	1	2	3
More confident in your employment or career prospects/that you can find work	1	2	3
Clearer about what you want to do in your life	1	2	3
More confident about your abilities/that you can do a good job in the workplace	1	2	3

ASK ALL

G13 **Do you feel going on Communities for Work made any of the following personal differences... Are you…?**

READ OUT. MULTI CODE.

DS: ROTATE LIST KEEPING 2 & 3 TOGETHER, 5/6/7 TOGETHER, AND 9 & 10 TOGETHER

Better able to cope with the things that made it difficult for you to find work	1
Feeling more in control of your life and future	2
Feeling that you have more structure and routine in your life	3
Better able to cope with practical things like budgeting, managing a bank account or planning	4
Feeling more healthy	5
Better able to manage own health or to manage symptoms of ongoing health conditions	6
Better able to manage your alcohol or drug dependency	7
Feeling better about yourself generally	8
Taking part in more voluntary or community activities	9
Taking part in new interests or hobbies, for example joining a club or society	10
None of these	11
DO NOT READ OUT: Don't know	12

G14 **And have you made new friends as a result of Communities for Work?**

Yes	1
No	2
Don't know	3

G15 **How important was it that the support you received through Communities for Work was based in community buildings rather than, for example Job Centre Plus offices?**

READ OUT. SINGLECODE

Very important	1
Quite	2
Not very	3
Or not at all important	4
DO NOT READ OUT Support wasn't (didn't seem to be) based in community buildings	5
DO NOT READ OUT Don't know	6

ASK ALL
G16 **Did you receive any support through the Communities for Work Programme after you started any work?**

SINGLECODE

Yes	1
No (including I never started any work)	2
DO NOT READ OUT Don't know	3

IF YES (G16=1)
G17 **How useful was the support that you received after you started work?**

READ OUT. SINGLECODE

Very	1
Quite	2
Not very	3
Or not at all important	4
DO NOT READ OUT Don't know	5

E12 Did COVID-19 have any impact on when or how the training or support you received was delivered on Communities for Work?

SINGLE CODE.

Yes	1
No	2
Not sure	3

IF YES (E12=1)

E13 What impact did COVID-19 have?

DO NOT READ OUT. MULTICODE.

The start of the course or support was delayed / long wait to get on the course or to get the support	1
The course or support took longer than planned (e.g. the course was delayed or paused because of COVID)	2
Some / all / more of the course or the support was remote / online (less face to face delivery)	3
I was off / missed bits because I was ill with COVID (or had to care for people with COVID)	4
The people delivering the course/ support kept changing because they were off with COVID	5
It was easier to access training or support (e.g. because I could access course or support online rather than having to travel)	6
It was harder to access training or support (e.g. because I couldn't access the course or support online)	7
Other (please specify)	0
Not sure / can't remember	X

ASK ALL

E14 Do you think the COVID-19 pandemic has made it easier, harder or not made a difference for you to progress since leaving Communities for Work, for example finding work, getting a promotion or getting onto a new course,

SINGLE CODE.

Made it easier	1

Made it harder	2
Not really made a difference	3
Not sure	4

IF HARDER AT E14 (E14=2)

E18 Why do you say that?

DO NOT READ OUT. MULTICODE.

Fewer jobs around generally	1
I don't want to use / been reluctant to use public transport	2
I've had to care for ill relatives	3
The industry I want / wanted to work in was badly affected by the pandemic	4
Fewer training courses were available	5
My physical or mental health was affected by Covid	8
I lost motivation to work / to progress	9
Other (please specify)	6
Not sure / can't remember	7

IF EASIER AT E14 (E14=1)

E19 Why do you say that?

DO NOT READ OUT. MULTICODE.

Online training / job training has been more accessible	1
I have been able to apply for jobs further afield because homeworking is an option	2
Covid related temporary job opportunities/redeployment	3
The ability to work from home or remotely has provided me with more flexibility	4
COVID-19 had led to additional vacancies / job opportunities	7

Other (please specify)	5
Not sure / can't remember	6

H Demographics

READ OUT: **Finally, I now just have a few questions about yourself. These are just to help us analyse the results.**

QUESTION DELETED

ASK IF AGE NOT SHOWN IN SAMPLE
Can you please tell me your current age?

SINGLE CODE.

EXACT AGE IN YEARS _____

ASK IF ETHNICITY NOT SHOWN IN SAMPLE (IF 'ETHNICITY' = 99)
Which of the following best describes your ethnic group?

INTERVIEWER NOTE: READ OUT BOLD CATEGORIES THEN RELEVANT MORE DETAILED CATEGORIES.

SINGLE CODE.

White		
Welsh	1	
Other British	2	
Irish	3	
Any other white background (PLEASE SPECIFY)	4	
Mixed		
White and Black Caribbean	5	
White and Black African	6	
White and Asian	7	
Any other mixed background (PLEASE SPECIFY)	8	
Asian or Asian British		
Indian	9	
Pakistani	10	
Bangladeshi	11	
Chinese	12	
Any other Asian background (PLEASE SPECIFY)	13	

Black or Black British		
Caribbean	14	
African	15	
Any other Black background (PLEASE SPECIFY)	16	
Other ethnic group		
Arab	17	
Gypsy / Romany / Irish Traveller	18	
Any other (PLEASE SPECIFY)	19	
Prefer not to say	20	

THERE IS NO H4.

ASK ALL
What is your first language?

DO NOT READ OUT. SINGLE CODE.

CATI ONLY: NOTE FOR INTERVIEWER: IF INTERVIEW IS BEING CONDUCTED IN ENGLISH, ASK "ENGLISH" FIRST. IF INTERVIEW IS BEING CONDUCTED IN WELSH, ASK "WELSH" FIRST.

Welsh	1
English	2
Other language (including bilingual) (PLEASE SPECIFY)	3
[DO NOT READ OUT:] Don't know	4
[DO NOT READ OUT:] Prefer not to say	5

ASK ALL
Do you have any long-term illness, health problem or disability - by long-term, we mean that it can be expected to last for more than one year.

Yes	1	ASK H7
No	2	
DO NOT READ OUT:] Don't know	3	

IF YES (H6=1)

Does this illness or disability affect the amount or type of work you can do?

Yes	1
No	2
[CATI: DO NOT READ OUT:] Don't know	3

THERE IS NO H8.

ASK ALL

Were you aware that the European Social Fund (or ESF) helped to pay for Communities for Work?

Yes	1
No	2
[CATI: DO NOT READ OUT:] Don't know/ not sure	3

ASK ALL

H10A **Thank you. The answers you give may be combined with other information about you held by the Welsh Government and other organisations, for example DWP, education and health records, or other research data sets. Your answers will be treated in the strictest confidence and only used for research purposes.**

DO NOT PROMPT. INTERVIEW TO CODE. CONTINUE IF NO SPONTANEOUS OBJECTIONS.

CONTINUE - No objections raised	1
Doesn't want data linked	2

ASK ALL

H12A **It is occasionally necessary to call people back to clarify information; may we please call you back if required?**

Yes	1
No	2

Finally I would just like to confirm that this survey has been carried out under IFF instructions and within the rules of the MRS Code of Conduct. Thank you very much for your help today.

Annex B: The full CfW+ questionnaire

Communities for Work Plus Survey

J11449

Telephone

ASK ALL (CATI ONLY)

S1   May I speak to <NAME FROM SAMPLE>?

Yes – named person speaking	1	CONTINUE
Yes – transferred	2	
Definite appointment	3	RECORD TIME AND DATE TO CALL BACK DESTINATION: APPOINTMENT OUTCOMES AND QUEUE
Soft appointment	4	
Wrong number (respondent no longer lives / not known at address)	5	CONTINUE
New number provided for respondent		TAKE NUMBER AND CALL
Not available in deadline	6	SCRIPT: THANK AND CLOSE DESTINATION: GO TO CALL OUTCOME 'NADF' AND QUEUE 'DEAD'
Refused	7	SCRIPT: THANK AND CLOSE DESTINATION: GO TO 'REFUSED' OUTCOME AND QUEUE
No answer	8	DESTINATION: GO TO THE 'NO ANSWER' OUTCOME AND 'RECALL' QUEUE
Answer phone	9	SCRIPT: *"Hi, I'm calling from IFF Research regarding a study we are conducting for Welsh Government about the Communities for Work Plus programme. [IF HAD EMAIL: You should have received an email about the research from us]. I or a colleague will call another time to invite you to take part in a telephone interview. If you have any questions about the study please call this number 0800 652 0435 . Thanks."* DESTINATION: GO TO THE 'ANSWER PHONE OUTCOME AND 'RECALL' QUEUE

Business number	10	DESTINATION: CLOSE WITH 'BUSINESS NUMBER OUTCOME'
Email reassurances	11	TAKE EMAIL
Needs reassurances	12	SHOW REASSURANCES ON SCREEN
Terminate interview	13	SCRIPT: THANK AND CLOSE DESTINATION: GO TO THE 'BREAKDOWN' OUTCOME AND 'TERMINATED / BREAKDOWN' QUEUE.

IF WRONG NUMBER – CATI ONLY (S1=5 AND CATI ONLY)

S2 **Is there a new number I can call to get hold of <NAME FROM SAMPLE>?**

ADD IF NECESSARY: **it's just in relation to a study we are conducting among people who recently participated in the Communities for Work Plus programme to see what they thought of it and to see what they've done since. It's for the Welsh Government.**

Yes (RECORD NEW NUMBER)	4	**SCRIPT:** ONCE FILLED IN THE SCRIPT WILL GO BACK TO S1 TO ALLOW THE NEW NUMBER TO BE CALL IMMEDIATELY IF DESIRED. IF IMMEDIATE CALL NOT NEEDED THEN APPOINTMENTS TO BE MADE USING THE OPTIONS ON THE LEFT HAND SIDE OF THE SCREEN. REFERRAL NUMBER WILL BE WRITTEN TO SAMPLE VARIABLE 'REFERRAL' AND WILL AUTOMATICALLY OVERWRITE THE NUMBER IN 'PHONENUMBER'. **DESTINATION:** DEPENDS EITHER A) WHEREVER IT ENDS UP AFTER GOING BACK TO S1 OR B) APPOINTMENT QUEUE.
No	5	**SCRIPT:** THANK AND CLOSE **DESTINATION:** GOES TO FAILCODE 'X'
Respondent wants reassurances	6	**SCRIPT:** GO TO REASSURANCES

S3A **Good morning / afternoon, my name is <XXX> calling from IFF Research. We are conducting a survey about the Communities for Work Plus programme on behalf of the Welsh Government. Our records indicate that you took part in Communities for Work Plus** [IF HAVE START DATE: **that you started on** <START DATE 1>] [IF HAS ENDDATE ON SAMPLE**: and finished on** <END DATE 1>]. **The survey is looking at how useful you found the programme and what you have done since then. The interview should only take around 20 minutes. Would you be happy to do this now or at a more convenient time for you?**

ADD IF NECESSARY:
- **Communities for Work Plus provides mentoring and one-to-one support, helping people to obtain sustainable employment - you will have seen a mentor**
- **All information collected will be treated in the strictest confidence. Any results from this survey will be published in an anonymised format.**
- **We work strictly within the Market Research Society Code of Conduct**
- **Contact at IFF Research is Malina Cojocaru if they would like to find out more about the survey** CfWsurvey@IFFResearch.com
- **Welsh Government contact is Joshua Parry on 03000 252574 on Joshua.Parry001@gov.wales**
- **Respondent details were supplied to us by the Welsh Government.**
- **Participation in the study is completely voluntary, though we very much hope you will take part.**
- **You may have recently received an [about the survey.**
- **More details about how your data will be handled (the Privacy Notice) can be found at http://ob3research.co.uk/privacy-notice-cfw-telephone-survey (or please search:** Privacy Notice CfW & CfW+ Participant Telephone) Survey:**(Welsh: https://ob3.cymru/hysbysiad-preifatrwydd-caw-arolwg-ffon. Or please search:** Hysbysiad Preifatrwydd CaW a CaW+ Arolwg Ffon Cyfranogwyr**).**

Continue	1	CONTINUE
No recall of courses	2	
Refusal / not interested	3	SCRIPT: THANK AND CLOSE DESTINATION: GO TO 'REFUSED' OUTCOME AND QUEUE
There is no code 4		

S3   THERE IS NO S3

S4 **Can I just check, do you remember taking part in Communities for Work Plus** [IF START DATE: **that you started on** <START DATE 1>] [IF HAS ENDDATE ON SAMPLE: **and finished on** <END DATE 1>]

Yes	1	CONTINUE
No	2	CONTINUE
Don't know	3	

IF STILL DOES NOT RECALL COURSE (S4=2/3)

S5 **According to our records, you took part in Communities for Work Plus which provides one-to-one support to help people obtain sustainable employment. You may have seen a mentor. The support can be to help to build confidence, gain work experience, learn new skills or re-write your CV.**

Do you recall this?

Yes	1	CONTINUE
No	2	SCRIPT: THANK AND CLOSE
Don't know	3	DESTINATION: FAIL CODE 'X'

ASK ALL

S5A **Just before we start I need to read out some information about data protection. At the end I will ask if you are happy to carry on. Can I read out the information now?**

Yes	1	CONTINUE
No	2	THANK AND CLOSE

ASK ALL

S5B **We were given your name and contact information by the Welsh Government to conduct the survey on their behalf, as part of their public task in carrying out research. You have the right to a copy of your data, change your data or withdraw from the research at any point. In order to guarantee this, and as part of our quality control procedures, all interviews are recorded].**

For more information on how your data is used please visit http://ob3research.co.uk/privacy-notice-cfw-telephone-survey (Welsh: https://ob3.cymru/hysbysiad-preifatrwydd-caw-arolwg-ffon). Are you happy to take part based on what I've just said]?

Yes	1	CONTINUE
No	2	THANK AND CLOSE
Respondent wants reassurances]	3	SCRIPT: GO TO REASSURANCES

ASK ALL

S6 **Thank you, and can I just check, did you leave the programme having found work, did you leave it without finding work, or are you still on the programme?**

Left having found work	1	CONTINUE
Left without finding work	2	
Still on the programme	3	THANK AND CLOSE
[CATI: DO NOT READ OUT:] Don't know	4	THANK AND CLOSE

ASK ALL

S6A **According to our records, you left Communities for Work Plus 12 months or longer ago?**

Yes	4	CONTINUE
No	5	THANK AND CLOSE
Don't know	6	THANK AND CLOSE

ASK ALL

S7 **Can I just check that you are aged 16 or over?**

Yes	1	CONTINUE
No	2	**SCRIPT:** THANK AND CLOSE

ASK IF HASAGE=2

S8A **What age were you when you started Communities for Work** [IF HASSTARTDATE=1 **on** [STARTDATE]]?

SINGLE CODE. READ OUT

16-24	1	USE FOR AGE QUOTAS. add to AGEBAND3
25+	2	USE FOR AGE QUOTAS. add to AGEBAND3

ASK IF HASPREPOSTCOVID=2

S8B And when did you finish Communities for Work Plus?

SINGLE CODE. READ OUT

Finished pre Covid (Feb 2020 or earlier)	1	USE FOR END DATE QUOTAS. Add to PREPOSTCOVID
Finished later	2	USE FOR END DATE QUOTAS. Add to PREPOSTCOVID

ASK IF HASMIGRANTSTATUS=2

S8C Are you a UK citizen i.e. a UK passport holder?

SINGLE CODE. READ OUT

Yes	1	USE FOR MIGRANT QUOTAS. Add to MIGRANTSTATUS
No	2	USE FOR MIGRANT QUOTAS. Add to MIGRANTSTATUS

ASK ALL

H6 Do you have any long-term illness, health problem or disability - by long-term, we mean that it can be expected to last for more than one year.

Yes	1	ASK H7.	Use for DISABILITY quota
No	2		Use for DISABILITY quota
DO NOT READ OUT: Don't know	3		

IF YES (H6=1)

H7 Does this illness or disability affect the amount or type of work you can do?

Yes	1
No	2
[CATI: DO NOT READ OUT:] Don't know	3

H1   There is no S9
H2   There is no S10
H3   There is no S11
H4   There is no S12
H5   There is no S13

S14 **[PREFERRED LANGUAGE OF COMMUNICATION=1 or 2: Our records show that you have told the Welsh Government you would like to be contacted in <LANGUAGE OF INTERVIEW>. Before I start with the main interview, can I just check, would you prefer** [CATI: **to be interviewed**] **[PREFERRED LANGUAGE OF COMMUNICATION=3: Before I start with the main interview, can I just check, would you prefer** CATI: **to be interviewed**] **in Welsh or English?]**

Prefer Welsh	1	CONTINUE IN WELSH VERSION OR SAY WILL BE CALLED BACK TO ARRANGE A CONVENIENT TIME BY ONE OF OUR WELSH SPEAKING INTERVIEWERS
Prefer English	2	CONTINUE IN ENGLISH VERSION
Prefer other language	3	CONTINUE

IF PREFER OTHER LANGUAGE (S14=3)
S15 **Which language would you prefer to use for the interview?**

WRITE IN		
Prefer not to say	1	THANK AND CLOSE

READ OUT TO S14=3: **We will try our best to arrange for someone to call you who can speak your preferred language and help you complete the survey. One of our interviewers will be in touch in the next few weeks.**

READ OUT TO ALL**: Please note, this call may be recorded for quality or training purposes.**

A The programme

READ OUT**: I'd now like to ask some questions about your reasons for taking part in Communities for Work Plus>.**

ASK ALL

A1   QUESTION DELETED

ASK ALL

A1A **Were any of the following the main reason that you took part in Communities for Work Plus??**

READ OUT FULL LIST BEFORE CODING

DS – ROTATE LIST

To help you get a job	1
To improve your pay, promotion or other prospects at work	2
To develop your skills or knowledge	3
Or was there another main reason (Specify)	5
DO NOT READ OUT: Don't know	6

A2   There is no A2.

A3 **Where did you hear about Communities for Work Plus?**

DO NOT READ OUT. MULTICODE.

Employer	1
Job Centre Plus (including Work Programme)	2
Family member or friend	3
Schools / careers teacher	4
Careers Wales advisor	5
The Skills Gateway helpline	6
The Skills Gateway website	7
Television, radio or newspapers	8
Social media	9
An employment support or training organisation	10
Health or social services professionals	11
Landlord	12
I found it myself after seeing marketing materials	13
Events	20
Community settings / community venues	21
Participant engagement officer	22
Employee Liaison officer or mentor	23
Working Wales	24
Other (PLEASE SPECIFY)	18
Can't remember	19

A4   THERE IS NO A4.

A5   THERE IS NO A5.
A6   THERE IS NO A6.

ASK ALL
A7   **Did you…**

READ OUT. CODE ONE PER ROW.

	Yes	No	Don't know	Not applicable
a) Get any qualifications or accredited certificates from being on Communities for Work Plus?	1	2	3	4
IF NO OR DON'T KNOW (A7a=2/3) **b)** Get any units or credits towards any qualifications while you were on Communities for Work Plus	1	2	3	4

ASK IF GOT A QUALIFICATION OR UNITS/CREDITS (A7A OR A7B=1)
A8   **What (IF A7a=1: qualification or accredited certificates did you get?) (IF A7B=1: were these?)**

NOTE TO INTERVIEWER, PLEASE ENTER DETAIL FOR EACH QUALIFICATION IN SEPARATE BOXES (UP TO THREE QUALIFICATIONS)

- **What type of qualification was this? What level? What grade?**

- **If Degree: Was this a foundation degree, an undergraduate, a master's or a doctoral degree?**

- **If NVQS/GNVQs probe what level?**

- **If GCSEs: What grade did you get?**

- **A Levels / AS Levels or equivalent: What grade did you get?**

WRITE IN QUALIFICATION 1		
Don't know	1	

WRITE IN QUALIFICATION 2		
Don't know	1	

WRITE IN QUALIFICATION 3		
Don't know	1	

ASK IF GOT A QUALIFICATION OR UNITS/CREDITS (A7A OR A7B=1)

A8loop Just to check, what was the level of the following qualification?

[INSERT VERBATIM FROM A8, IN ORDER ENTERED]

DS – LOOP FOR UP TO THREE QUALIFICATIONS ENTERED

INTERVIEWER TO NOTE:

- *GCSEs at grades 3,2,1 or grades D,E,F,G should be considered Level 1*
- *GCSEs at grades 9,8,7,6,5,4 or A*, A, B, C should be considered Level 2*
- *A levels and AS levels should be considered Level 3*
- *Higher National Certificates (HNC) should be considered Level 4*
- *Higher National Diplomas (HND) should be considered Level 5*
- *Degrees (excluding foundation and master's) should be considered Level 6*
- *Foundation degrees are Level 5*
- *Master's degrees are Level 7*
- *Doctorates are Level 8*

Entry Level	1
Level 1	2
Level 2	3
Level 3	4
Level 4	5
Level 5	6
Level 6	7
Level 7	8
Level 8	9
Other (PLEASE SPECIFY)	10
Don't know	11

A9 **Was Communities for Work Plus delivered in Welsh only, in English only or in a combination of Welsh and English?**

SINGLE CODE.

Welsh only	1
English only	2
Combination of Welsh and English	3
DO NOT READ OUT: Can't Remember / Don't know	4

ASK ALL

A10 **Before starting Communities for Work Plus were you offered a choice for it to be provided in…?**

READ OUT. CODE ONE PER ROW.

	Yes	No	Don't know
IF A9≠1 AND RECEIVED PROVISION IN WELSH ≠1: Welsh only	1	2	3
IF A9≠2 AND RECEIVED PROVISION IN WELSH ≠3: English only	1	2	3
IF A9≠3 RECEIVED PROVISION IN WELSH ≠2: A combination of Welsh and English	1	2	3

ASK IF A10_1=2/3 OR A10_2=2/3 OR A10_3=2/3

A11 **And how would you have preferred Communities for Work Plus to be provided, in…?**

READ OUT. SINGLE CODE.

A10_1=2/3 AND COURSELANG≠1 AND A9≠1: Welsh only	1
A10_2=2/3 AND COURSELANG≠3 A9≠2: English only	2
A10_3=2/3 AND COURSELANG≠2 AND A9≠3 : A combination of Welsh and English	3
Or was it delivered in your preferred language?	5
DO NOT READ OUT: Can't Remember / Don't know	4

B Situation immediately before the course

IF CATI READ OUT: **I'd now like to ask some questions about what you were doing when you started Communities for Work Plus .**

ASK ALL

B1 **Which one of the following best describes what you were MAINLY doing in the week before starting Communities for Work Plus …Were you…?**

READ OUT. SINGLE CODE.

[IF EMPSTAT1 NOT BLANK: INTERVIEWER NOTE: OUR RECORDS INDICATE THE INDIVIDUAL'S EMPLOYMENT STATUS WAS:]

[IF EMPSTAT1=3/4: EMPLOYED, INCLUDING BY A FAMILY MEMBER, SELF EMPLOYED, OR ON AN APPRENTICESHIP]

[IF EMPSTAT1=2/5: UNEMPLOYED AND LOOKING FOR WORK]

[IF EMPSTAT1=6: IN EDUCATION OR TRAINING]

[IF EMPSTAT1=1: ECONOMICALLY INACTIVE – THIS MAY INCLUDE BEING IN VOLUNTARY WORK OR NOT IN OR NOT LOOKING FOR PAID WORK] CHECK WITH RESPONDENT IF THEIR RESPONSE DOESN'T MATCH OUR RECORDS

IF ON MATERNITY/PATERNITY LEAVE, SELF-EMPLOYED, SETTING UP A BUSINESS, WAITING TO START A NEW JOB, SELECT 'IN EMPLOYMENT'.

IF WAITING FOR A TRAINING COURSE TO START OR ON A TRAINEESHIP, SELECT 'IN EDUCATION OR TRAINING'.

INTERVIEWER NOTE: PLEASE ENSURE CODES ARE ALL READ OUT BEFORE TAKING RESPONSE

Employed, including by a family member, self-employed or on an apprenticeship (ADD IF NECESSARY, including if you were on furlough)	1
Unemployed and looking for work	2
In education or training	3
Working in a voluntary, unpaid role or internship	4
Not in or looking for paid work (for example looking after children or relatives, retired)	5
DO NOT READ OUT Can't remember	6

In employment	1	B1=1
Unemployed	2	B1=2
Inactive	3	B1=3-6

B2   THERE IS NO B2.

ALL SITUATIONS

ASK ALL

B3   **And before you started Communities for Work Plus , what was the highest qualification that you had achieved?**

PROBE FULLY:

- **What type of qualification was this? What level? What grade?**

- **If Degree: Was this a foundation degree, an undergraduate, a master's or a doctoral degree?**

- **If NVQS / GNVQs: probe what level?**

- **If GCSEs: what grade?**

- **If O-levels: what grade?**

- **If A Levels / AS Levels or equivalent: what grade?**

WRITE IN		
No qualifications	1	

ASK IF HAD A QUALIFICATION (B3 NOT CODE 1)

B3A   **Just to check, what was the level of this qualification?**

INTERVIEWER TO NOTE: THIS INFORMATION WILL BE AVAILABLE ON A CRIB SHEET, BUT PLEASE NOTE:

- *GCSEs at grades 3,2,1 or grades D,E,F,G should be considered Level 1*
- *GCSEs at grades 9,8,7,6,5,4 or A*, A, B, C should be considered Level 2*
- *O Levels at grades A,B and C are considered Level 2*
- *A levels and AS levels should be considered Level 3*
- *Higher National Certificates (HNC) should be considered Level 4*
- *Higher National Diplomas (HND) should be considered Level 5*
- *Degrees (excluding foundation and master's) should be considered Level 6*
- *Foundation degrees are Level 5*
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- *Doctorates are Level 8*

Entry Level	1
Level 1	2
Level 2	3
Level 3	4
Level 4	5
Level 5	6
Level 6	7
Level 7	8
Level 8	9
Other (PLEASE SPECIFY)	10
Don't know	11

IF NOT IN OR LOOKING FOR WORK IMMEDIATELY BEFORE COURSE (B1=5)

B4 **Were you not looking for work for any of the following reasons……**

READ OUT. MULTICODE.

Looking after the family, home or caring for dependents	1
Temporary health problems or injury (including physical and mental health problems)	2
Long-term health problems or disabled (including physical and mental health problems)	3
Retired	4
Doing unpaid voluntary work	5
Not needing or wanting employment	6
Not looking for work as there were no jobs available	7
Alcohol or drug dependency	10
Or was there some other reason you were not looking for a job (PLEASE SPECIFY)	8
DO NOT READ OUT:] Can't remember	9

IF UNEMPLOYED IN VOLUNTARY WORK, OR NOT IN OR LOOKING FOR PAID WORK (B1=2,4-5)

B5 **Thinking about before you started Communities for Work Plus , did any of the following things make it difficult for you to find** [B1=2: **work**] [B1=4-5: **paid work**]…

READ OUT. MULTICODE.

Not having the right qualifications	1
Not having the right skills	2
Not having relevant work experience	3
Not being able to afford childcare	4
Having caring responsibilities	5
Health problems (including physical and mental health problems)	6

Your age	7
Alcohol or drug dependency	8
Having a criminal record	9
No appropriate jobs where you live	10
Hard to get to appropriate work	11
You only wanting to work part time	12
Believing you would not be better off financially in work	13
Were there any other reasons why it was difficult for you to find work (PLEASE SPECIFY)	14
DO NOT READ OUT: Don't know	15
DO NOT READ OUT: None of these	16

B6   THERE IS NO B6.

IF UNEMPLOYED, IN VOLUNTARY UNPAID WORK, OR NOT IN OR LOOKING FOR PAID WORK (B1=2,4-5)

B7   **At the time you started Communities for Work Plus, how long had you been out of [B1=2: work] [B1=4-5: paid work]?**

PROMPT IF NECESSARY. SINGLE CODE.

Less than 3 months	1
Between 3 months but less than 6 months	2
Between 6 months but less than 12 months	3
Between 12 months but less than 2 years	4
Between 2 years but less than 3 years	5
3 years or more	6
Never had a job	7
Don't know	8

B8   THERE IS NO B8.

B9   THERE IS NO B9.

<div style="border:1px solid green">

B6DUM_DUMMY VARIABLE, DO NOT ASK

Long term unemployed		IF UNDER 25 YEARS OF AGE (FROM SAMPLE/S8A) AND B7=3-7 OR IF 25 OR ABOVE (FROM SAMPLE/S8A) AND B7=4-7 DS – NEED TO APPLY OVERALL FILTER OF UNEMPLOYED (B1=2) TO THIS
	1	

</div>

EMPLOYED

READ OUT TO ALL IN EMPLOYMENT (B1=1): **I'd like to get an understanding of the type of work you were doing before you started** Communities for Work Plus **. So….**

ASK ALL IN EMPLOYMENT (B1=1)

B10   **Which of the following types of employment were you in immediately before starting Communities for Work Plus ? Were you…**

READ OUT. SINGLE CODE. [ADD IF NECSSARY: if on furlough treat as employment/working]

Working for an employer (including family employer) in a paid role	1
Working in a family business without being paid	2
Self employed	3
On an apprenticeship	4
Other (PLEASE SPECIFY)	5
[DO NOT READ OUT:] Don't know	6

B11   THERE IS NO B11.

IF WORKING IMMEDIATELY BEFORE THE PROGRAMME OR EVER WORKED ((B1=1 OR B7≠7))

B12   **[IF B1=1: And in this job] [IF B7≠7 In the last job you had] before taking Communities for Work Plus , did you have formal responsibility for supervising the work of other employees?**

Yes	1
No	2
DO NOT READ OUT: Don't know	3

B13 **Thinking about this job, was it…**

READ OUT. SINGLE CODE.

Permanent or open-ended contract	1
A fixed term contract lasting 12 months or longer	2
A fixed term contract lasting less than 12 months	3
On a temporary or casual basis	4
A zero hours contract	5
[DON'T READ OUT:] On an open ended contract but of limited duration (i.e. covering the absence of a colleague or covering completion of a fixed task)	6
On some other basis (PLEASE SPECIFY)	7
DO NOT READ OUT: Don't know	8
DO NOT READ OUT: Prefer not to say	9

B13DUM DUMMY VARIABLE, DO NOT ASK

In stable employment	1	B13=1
In precarious employment	2	B13=2-4/6
Unknown	3	B13=5/7-9

B14 **And how many hours a week were you usually working before you started Communities for Work Plus– on average, not counting meal breaks but including any paid overtime?**

PROBE FOR BEST ESTIMATE

EXACT ANSWER _____	
Don't know	1
IF DON'T KNOW ASK: Was it…READ OUT	
40 hours or more per week	1
16 to 39 hours per week	2
Under 16 hours per week	3
[CATI: DO NOT READ OUT:] Don't know	4

B15 **And did you consider yourself to be working…**

READ OUT. SINGLE CODE.

Full time	1
Or part time	2
[CATI: DO NOT READ OUT:] Don't know	3
[CATI: DO NOT READ OUT:] Prefer not to say	4

Full time	1	B15=1 OR (B15=3/4 AND B14=40+ OR B14RAN=CODE 1)
Part time	2	B15=2 OR (B15=3/4 AND B14<16 OR B14RAN= 3)
Unknown	3	(B15=3 OR 4) AND (B14=16-39 OR B14RAN=2/4/5)

IF WORKING PART TIME (B15DUM=2)

B16 **You said you were working <u>part-time</u> immediately before you started on Communities for Work Plus . At that time, did you want to be working on a <u>full-time</u> basis?**

Yes	1
No	2
[CATI: DO NOT READ OUT:] Don't know	3

Fully employed (full time, or did not want to be full time)	1	B15DUM=1 OR B16=2
Underemployed (part time but wanted to be full time)	2	B16=1
Unknown	3	B15DUM=3 OR B16=3

ASK THOSE IN WORK AS EMPLOYEE BEFORE THE COURSE (B10=1)

B17 **Were you under formal notice of redundancy at the time you began Communities for Work Plus?**

Yes	1
No	2

DO NOT READ OUT: Don't know / not sure	3

B18   THERE IS NO B18.
B19   THERE IS NO B19.
B20   THERE IS NO B20.

EDUCATION OR TRAINING

ASK ALL IN EDUCATION OR TRAINING (B1=3)
B21   **Which of the following types of education or training were you doing immediately before starting Communities for Work Plus >? Were you…**

READ OUT. SINGLE CODE.

In school	1
In college full time – 16 hours or more a week	2
In college part time – less than 16 hours a week	3
On a course whilst in work	4
On a traineeship [ADD IF NECESSARY:] These generally involve individuals spending at least a few weeks with businesses or other organisations in order to gain practical work experience ahead of taking up regular employment	5
[DO NOT READ OUT:] In university	6
Other (PLEASE SPECIFY)	7
DO NOT READ OUT: Don't know	8

INACTIVE

ASK ALL INACTIVE, EXCLUDING RETIRED (EMPDUM=3 UNLESS B4=4)
B22   **At the time immediately before you started on Communities for Work Plus , did you want a regular paid job either full-time or part-time?**

Yes	1
No	2
DO NOT READ OUT:] Don't know	3
[DO NOT READ OUT:] I already had a job	4

C Situation since the course: Overview

C1 **I would like to get a few details about what you are doing at the moment. Which of the following do you think of as your main activity…**

READ OUT. SINGLE CODE.

IF ON MATERNITY/PATERNITY LEAVE, SELF-EMPLOYED, SETTING UP A BUSINESS, WAITING TO START A NEW JOB, SELECT 'IN EMPLOYMENT'

IF WAITING FOR A TRAINING COURSE TO START OR ON A TRAINEESHIP CODE SELECT 'IN EDUCATION OR TRAINING'

CATI ONLY: INTERVIEWER NOTE: PLEASE ENSURE ALL CODES ARE ALL READ OUT BEFORE TAKING RESPONSE

Employed, including by a family member, self-employed or on an apprenticeship	1
Unemployed and looking for work	2
In education or training	3
Working in a voluntary, unpaid role or internship	4
Not in or looking for paid work (for example looking after children or relatives, retired)	5
[CATI: DO NOT READ OUT:] Other (PLEASE SPECIFY)	6
[CATI: DO NOT READ OUT:] Don't know	7

C1a **And which of the following types of employment are you in?**

READ OUT. SINGLE CODE

Working for an employer (including family employer) in a paid role	1
Working in a family business without being paid	2
Self employed	3
On an apprenticeship	4

Other (PLEASE SPECIFY)	5
DO NOT READ OUT: Don't know	6

ASK ALL IN EDUCATION OR TRAINING (C1=3)

C2 **Which of the following types of education or training are you currently doing… Are you…?**

READ OUT. SINGLE CODE.

In school	1
In college full time – 16 hours or more a week	2
In college part time – less than 16 hours a week	3
On a course whilst in work	4
On a traineeship ADD IF NECESSARY**: These generally involve individuals spending at least a few weeks with businesses or other organisations in order to gain practical work experience ahead of taking up regular employment**	5
DO NOT READ OUT: In university	6
Other (PLEASE SPECIFY)	7
DO NOT READ OUT: Don't know	8

ASK ALL EXCEPT 'DON'T KNOW' AT C1 (ALL EXCEPT C1=7).

C3 **Can I just check since [IF EARLY LEAVER: leaving] / [OTHERS: finishing] Communities for Work Plus > have you been [INSERT C1 ANSWER] the whole time, or have you had periods doing other things such as [IF C1=NOT 1:'paid work,'] [C1=NOT 3: undertaking education or training] [C1=NOT 2: 'being unemployed and looking for work'] [C1=NOT 5: 'or being unemployed and not looking for work for any reason'].**

READ OUT. SINGLE CODE.

Just the one thing the whole time	1
Had periods doing other things	2
DO NOT READ OUT: Can't remember	3

ALL THOSE EITHER CURRENTLY IN EMPLOYMENT OR THOSE IN FULL TIME
EDUCATION OR TRAINING AND WHO SAY THEY HAVE DONE ONE THING THE WHOLE
TIME ((C1=1 OR 3) & (C3=1)

C4 **In your current [IF C1 = 1 job] [IF C1=3: education or training activity], can I check which one of the following applies...**

READ OUT. SINGLE CODE.

You started doing this [C1=1: job] [C1=3: activity] immediately upon leaving/completing Communities for Work Plus - by this, we mean up to 4 weeks after leaving/completing	1
You started this C1=1: job] [C1=3: activity] before the end of Communities for Work Plus	2
You started doing this [C1=1: job] [C1=3: activity] some time after Communities for Work Plus , e.g. after a short spell of unemployment – by this, we mean more than 4 weeks after leaving/completing	3

ASK ALL IF LEAVE DATE ON THE SAMPLE FILE

C5 **According to our records you [IF EARLY LEAVER (S6=2): left] / [OTHERS (S6=NOT 2): finished] Communities for Work in [INSERT MONTH AND YEAR FROM SAMPLE]. Is this correct?**

Yes	1
No	2
[CATI: DO NOT READ OUT:] Don't know	3

C6 **What month and year did you [IF EARLY LEAVER (S6=2): leave] / [OTHERS (S6=NOT 2): finish] Communities for Work Plus?**

CATI: PROBE FOR BEST ESTIMATE OF MONTH AND YEAR.

Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18
1	2	3	4	5	6	7	8	9	10	11	12
Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19
13	14	15	16	17	18	19	20	21	22	23	24
Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20
25	26	27	28	29	30	31	32	33	34	35	36
Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Jul 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21
37	38	39	40	41	42	43	44	45	46	47	48
Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Jul 22	Aug 22	Sep 22	Oct 22	Nov 22	Dec 22
49	50	51	52	53	54	55	56	57	58	59	60
Jan 23	Feb 23	Mar 23	Apr 23	May 23						2017 or earlier	Don't know
61	62	63	64	65						V	X

> 6MNTHDUM: DUMMY VARIABLE DO NOT ASK
>
> DS CALCULATE 6 MONTH POINT USING BELOW RULES:
>
> - IF C5=YES OR C5=DON'T KNOW OR C6=DON'T KNOW THEN 6 MONTHS = 6 MONTHS DATE IN SAMPLE
> - IF C5=NO AND C6≠DON'T KNOW THEN 6 MONTHS= +6 MONTHS FROM DATE TAKEN AT C6

ASK IF C3=2 OR C4=3

C7 **So straight after Communities for Work Plus was your main activity paid work, education or training, being unemployed and looking for work, or none of these?**

SINGLE CODE.

Paid work (including self-employment)	1	ASK NEXT QUESTION
Education or training	2	

Unemployed and looking for work	3	
None of these	4	
DO NOT READ OUT: Don't know	5	SKIP TO SECTION D

ASK IF ((C3=2 OR C4=3) AND C7≠5)

C8 **And when did this last until?**

PROBE FOR BEST ESTIMATE OF MONTH AND YEAR. IF ACTIVITY IS ONGOING, PLEASE SELECT CURRENT DATE.

DS: JUST SHOW MONTHS DATES AFTER AND INCLUDING ANSWER AT C7.

Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18
1	2	3	4	5	6	7	8	9	10	11	12
Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19
13	14	15	16	17	18	19	20	21	22	23	24
Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20
25	26	27	28	29	30	31	32	33	34	35	36
Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Jul 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21
37	38	39	40	41	42	43	44	45	46	47	48
Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Jul 22	Aug 22	Sep 22	Oct 22	Nov 22	Dec 22
49	50	51	52	53	54	55	56	57	58	59	60
Jan 23	Feb 23	Mar 23	Apr 23	May 23							Don't know
61	62	63	64	65							X

THOSE WHO ANSWERED C8 BUT WHO DID NOT SAY MONTH OF INTERVIEW OR DK (C8= NOT MONTH OF INTERVIEW OR DON'T KNOW)

C9 **So after [DATE AT C8], was your next main activity paid work, education or training, being unemployed and looking for work, or none of these?**

SINGLE CODE.

| Paid work (including self-employment) | 1 | ASK NEXT QUESTION |
| Education or training | 2 | |

Unemployed and looking for work	3	
None	4	
DO NOT READ OUT: Don't know	5	SKIP TO SECTION D

THOSE WHO ANSWERED C9 BUT WHO DID NOT SAY DK

C10 **And when did this last until?**

PROBE FOR BEST ESTIMATE OF MONTH AND YEAR. IF ACTIVITY IS ONGOING, PLEASE SELECT CURRENT DATE.

DS: JUST SHOW MONTHS DATES AFTER AND INCLUDING ANSWER AT C8.

Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18
1	2	3	4	5	6	7	8	9	10	11	12
Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19
13	14	15	16	17	18	19	20	21	22	23	24
Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20
25	26	27	28	29	30	31	32	33	34	35	36
Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Jul 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21
37	38	39	40	41	42	43	44	45	46	47	48
Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Jul 22	Aug 22	Sep 22	Oct 22	Nov 22	Dec 22
49	50	51	52	53	54	55	56	57	58	59	60
Jan 23	Feb 23	Mar 23	Apr 23	May 23							Don't know
61	62	63	64	65							X

THOSE WHO ANSWERED C10 BUT WHO DID NOT SAY MONTH OF INTERVIEW OR DK (C10= NOT MONTH OF INTERVIEW OR DON'T KNOW)

C11 **So after [DATE AT C10], was your next main activity paid work, education or training, being unemployed and looking for work, or none of these?**

SINGLE CODE.

Paid work (including self-employment)	1	
Education or training	2	
Unemployed and looking for work	3	ASK NEXT QUESTION
None of these	4	
DO NOT READ OUT: Don't know	5	SKIP TO SECTION D

C12 **And when did this last until?**

PROBE FOR BEST ESTIMATE OF MONTH AND YEAR. IF ACTIVITY IS ONGOING, PLEASE SELECT CURRENT DATE.

DS: JUST SHOW MONTHS DATES AFTER AND INCLUDING ANSWER AT C10.

Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18
1	2	3	4	5	6	7	8	9	10	11	12
Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19
13	14	15	16	17	18	19	20	21	22	23	24
Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20
25	26	27	28	29	30	31	32	33	34	35	36
Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Jul 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21
37	38	39	40	41	42	43	44	45	46	47	48
Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Jul 22	Aug 22	Sep 22	Oct 22	Nov 22	Dec 22
49	50	51	52	53	54	55	56	57	58	59	60
Jan 23	Feb 23	Mar 23	Apr 23	May 23							Don't know
61	62	63	64	65							X

THOSE WHO ANSWERED C12 BUT WHO DID NOT SAY MONTH OF INTERVIEW OR DK (C12= NOT MONTH OF INTERVIEW OR DON'T KNOW)

C13 **So after [DATE AT C12], was your next main activity paid work, education or training, being unemployed and looking for work, or none of these?**

SINGLE CODE.

Paid work (including self-employment)	1	
Education or training	2	ASK NEXT QUESTION
Unemployed and looking for work	3	
None of these	4	
DO NOT READ OUT: Don't know	5	SKIP TO SECTION D

THOSE WHO ANSWERED C13 BUT WHO DID NOT SAY DK

C14 **And when did this last until?**

PROBE FOR BEST ESTIMATE OF MONTH AND YEAR. IF ACTIVITY IS ONGOING, PLEASE SELECT CURRENT DATE.

JUST SHOW MONTHS DATES AFTER AND INCLUDING ANSWER AT C13.

SIX_ACT_1   DUMMY VARIABLE, DO NOT ASK

Paid work	1	[C8=date at 6_MNTH_DUM or later] & [C7=1]
Education or training	2	[C8=date at 6_MNTH_DUM or later] & [C7=2]
Unemp & looking	3	[C8=date at 6_MNTH_DUM or later] & [C7=3]
None of these	4	[C8=date at 6_MNTH_DUM or later] & [C7=4]

SIX_ACT_2   DUMMY VARIABLE, DO NOT ASK

Paid work	1	SIX_ACT_1≠1-4 & [C10= date at 6_MNTH_DUM or later] & [C9=1] & C8≠DK
Education or training	2	SIX_ACT_1≠1-4 & [C10= date at 6_MNTH_DUM or later] & [C9=2] & C8≠DK
Unemp & looking	3	SIX_ACT_1≠1-4 & [C10= date at 6_MNTH_DUM or later] & [C9=3] & C8≠DK
None of these	4	SIX_ACT_1≠1-4 & [C10= date at 6_MNTH_DUM or later] & [C9=4] & C8≠DK

Paid work	1	SIX_ACT_1≠1-4 & SIX_ACT_2≠1-4 & SIX_ACT_3≠1-4 & [C14= date at 6_MNTH_DUM or later] & [C13=1] & C8≠DK & C10≠DK & C12≠DK
Education or training	2	SIX_ACT_1≠1-4 & SIX_ACT_2≠1-4 & SIX_ACT_3≠1-4 & [C14= date at 6_MNTH_DUM or later] & [C13=2] & C8≠DK & C10≠DK & C12≠DK
Unemp & looking	3	SIX_ACT_1≠1-4 & SIX_ACT_2≠1-4 & SIX_ACT_3≠1-4 & [C14= date at 6_MNTH_DUM or later] & [C13=3] & C8≠DK & C10≠DK & C12≠DK
None of these	4	SIX_ACT_1≠1-4 & SIX_ACT_2≠1-4 & SIX_ACT_3≠1-4 & [C14= date at 6_MNTH_DUM or later] & [C13=4] & C8≠DK & C10≠DK & C12≠DK

SIX_ACT_3   DUMMY VARIABLE, DO NOT ASK

Paid work	1	SIX_ACT_1≠1-4 & SIX_ACT_2≠1-4 & [C12= date at 6_MNTH_DUM or later] & [C11=1] & C8≠DK & C10≠DK
Education or training	2	[SIX_ACT_1≠1-4 & SIX_ACT_2≠1-4 & [C12= date at 6_MNTH_DUM or later] & [C11=2] & C8≠DK & C10≠DK
Unemp & looking	3	SIX_ACT_1≠1-4 & SIX_ACT_2≠1-4 & [C12= date at 6_MNTH_DUM or later] & [C11=3] & C8≠DK & C10≠DK
None of these	4	SIX_ACT_1≠1-4 & SIX_ACT_2≠1-4 & [C12= date at 6_MNTH_DUM or later] & [C11=4] & C8≠DK & & C10≠DK

D Status six months after completing course

D1 [IF SIX_ACT_SUM:1-3: **Thank you for going through that.**] **Just to confirm then, six months after leaving Communities for Work Plus you were** [IF SIX_ACT_SUM=1-3: **[INSERT SIX_ACT_SUM ANSWER]]** [IF C4=1-2: **[INSERT C1 ANSWER]** [IF C1=2,4-5 AND C3=1: **[INSERT C1 ANSWER]**. **Is this correct?**

Yes	1	CONTINUE TO D3 IF EMPLOYED (SIX_ACT_SUM=1) OR D12 IF IN EDUCATION OR TRAINING (SIX_ACT_SUM=2) OR SECTION E IF UNEMPLOYED (SIX_ACT_SUM=3) OR D2 IF NOT IN PAID WORK, EDUCATION OR TRAINING NOR UNEMPLOYED & LOOKING FOR WORK (SIX_ACT_SUM=4)
No	2	ASK D2
DO NOT READ OUT: Don't know	3	

SIX_ACT_SUM_ DUMMY VARIABLE, DO NOT ASK

In paid work	1	SIX_ACT_1/2/3/4=1
In education or training	2	SIX_ACT_1/2/3/4=2
Unemployed and looking for	3	SIX_ACT_1/2/3/4=3
Not in paid work, education or training nor unemployed &	4	SIX_ACT_1/2/3/4=4

ASK ALL EXCEPT THOSE ALREADY KNOWN (ALL EXCEPT D1=1)

D2 **The next few questions ask about what you were doing on [6_MNTH_DUM].**

So, what was your main activity on [6_MNTH_DUM]? If you were doing more than one activity, please just tell me about the activity you consider to have been your main activity. Were you...

READ OUT. SINGLE CODE.

IF ON MATERNITY/PATERNITY LEAVE, SELF-EMPLOYED, SETTING UP A BUSINESS, WAITING TO START A NEW JOB, SELECT 'IN EMPLOYMENT'

IF WAITING FOR A TRAINING COURSE TO START OR ON A TRAINEESHIP SELECT 'IN EDUCATION OR TRAINING'

Employed, including by a family member, self-employed or on an apprenticeship	1
Unemployed and looking for work	2
In education or training	3
Working in a voluntary, unpaid role or internship	4
Not in or looking for paid work (for example looking after children or relatives, retired)	5
Other (PLEASE SPECIFY)	6
DO NOT READ OUT:] Can't remember	7

6_ACT_ALL DUMMY VARIABLE, DO NOT ASK

Employed	1	(SIX_ACT_SUM=1 AND D1=1) OR D2=1 OR (C4=1-2 AND C1=1 AND D1=1)
Unemployed and looking for work	2	(SIX_ACT_SUM=3 AND D1=1) OR D2=2 OR (C1=2 AND C3=1 AND D1=1)
In education or training	3	(SIX_ACT_SUM=2 AND D1=1) OR D2=3 OR (C4=1-2 AND C1=3 AND D1=1)
Working in a voluntary, unpaid role or internship	4	D2=4 OR (C1=4 AND C3=1 AND D1=1)
Not in or looking for paid work (for example looking after children or relatives, retired)	5	D2=5 OR (C1=5 AND C3=1 AND D1=1)
Other / Don't know	6	D2=6/7

6_ACT_ALL_SUM DUMMY VARIABLE, DO NOT ASK

In employment	1	6_ACT_ALL=1
Unemployed	2	6_ACT_ALL=2
Inactive	3	6_ACT_ALL=3-6

ASK ALL IN EMPLOYMENT AT 6 MONTH POINT (6_ACT_ALL=1)

D3 **In which of the following types of employment were you in, in [6_MNTH_DUM]?**

Were you…

READ OUT. SINGLE CODE.

Working for an employer (including family employer) in a paid role	1
Working in a family business without being paid	2
Self employed	3
On an apprenticeship	4
Other (PLEASE SPECIFY)	5
{CATI: DO NOT READ OUT:] Don't know	6

D3DUM DUMMY VARIABLE, DO NOT ASK

In employment before and at 6 months	1	B1=1 AND 6_ACT_ALL=1
In employment before and at 6 months excl. self-employed	2	D3DUM=1 AND D3≠2 OR 3 AND B10≠2-3

IF EMPLOYED BOTH BEFORE COURSE AND AT 6 MONTH POINT (D3DUM=1)

D4 **Thinking about your employment immediately before starting Communities for Work Plus compared to in [6_MNTH_DUM], have you changed job role?**

Yes	1
No	2
[CATI: DO NOT READ OUT:] Don't know	3

IF EMPLOYED BOTH BEFORE COURSE AND AT 6 MONTH POINT, EXCLUDING SELF-EMPLOYED (D3DUM=2)

D5 **Thinking about your employment immediately before starting Communities for Work Plus compared to in [6_MNTH_DUM], did you change employer?**

Yes	1
No	2
[CATI DO NOT READ OUT:] Don't know	3

ASK ALL IN EMPLOYMENT BUT NOT SELF-EMPLOYED AT 6 MONTH POINT (D3DUM=2)

D6 **Thinking about this job that you had in [6_MNTH_DUM], was it...**

READ OUT. SINGLE CODE.

On a permanent or open-ended contract	1
On a fixed-term contract lasting 12 months or longer	2
On a fixed-term contract lasting less than 12 months	3
On a temporary or casual basis	4
On a zero hours' contract	5
[DO NOT READ OUT:] On an open ended contract but of limited duration (i.e. covering the absence of a colleague or covering completion of a fixed task)	6
On some other basis (PLEASE SPECIFY)	7
[DO NOT READ OUT:] Don't know	8
[DO NOT READ OUT:] Prefer not to say	9

D6DUM DUMMY VARIABLE, DO NOT ASK

ESF participants moved from precarious to stable employment	1	B13DUM=2 AND D6=1

D7   **[IF SELF EMPLOYED (D3=2 OR 3): Thinking about this job that you had in [6_MNTH_DUM], [ALL: did you consider yourself to be working…]**

READ OUT. SINGLE CODE.

Full time	1
Or part time	2
[CATI: DO NOT READ OUT:] Don't know	3
[CATI: DO NOT READ OUT:] Prefer not to say	4

ASK ALL UNSURE OR GAVE NO ANSWER (D7=3/4)
D8   **How many hours on average did you work per week in this job in [6_MNTH_DUM]? Did you work…**

READ OUT. SINGLE CODE.

Less than 16 hours a week	1
Between 16 and 39 hours a week	2
Or 40 or more hours a week	3
[CATI: DO NOT READ OUT:] Don't Know	4
[CATI: DO NOT READ OUT:] Prefer not to say	5

D8DUM DUMMY VARIABLE, DO NOT ASK

Full time	1	D7=1 OR D8=3
Part time	2	D7=2 OR D8=1
Unknown	3	D8=2/4/5

D9 **You said you were working part-time in [6_MNTH_DUM]. At that time, did you want to be working on a full-time basis?**

Yes	1	
No	2	
[CATI: DO NOT READ OUT:] Don't know	3	

D9DUM DUMMY VARIABLE, DO NOT ASK		
ESF Participants moved from underemployment to full employment	1	B16DUM=2 AND ((D8DUM=1) or (D8DUM=2 and D9=2))

IF EMPLOYED BOTH BEFORE THE COURSE AND AT 6 MONTH POINT (D3DUM=1)

D10 **Thinking about the day to day tasks that you were [IF EMPLOYEE (D3=1/4-6): expected to carry out/ IF SELF EMPLOYED (D3=2 OR 3): carrying out] in your job in [6MONTH TEXT SUB], did they require…**

READ OUT. SINGLE CODE.

A higher level of skills or competencies compared to what you [IF EMPLOYEE (B10=1/4-6): were expected to do / IF SELF EMPLOYED (B10=2 OR 3): were doing] in your job immediately before starting the <COURSE>	1
About the same level of skills or competencies	2
Or a lower level of skills or competencies	3
[CATI; DO NOT READ OUT:] Don't know	4

IF EMPLOYED BOTH BEFORE THE COURSE AND AT 6 MONTH POINT (D3DUM=1)

D11 **Thinking about the day to day tasks that you were [IF EMPLOYEE (D3=1/4-6): expected to carry out/ IF SELF EMPLOYED (D10=2 OR 3): carrying out] in your job in [6MONTH TEXT SUB], did they require…**
READ OUT. SINGLE CODE.

A higher level of qualification compared to what you [IF EMPLOYEE (B10=1/4-6): were expected to do / IF SELF EMPLOYED (B10=2 OR 3): were doing] in your job immediately before starting the <COURSE>	1
About the same level of qualification	2

| Or a lower level of qualification | 3 |
| [CATI: DO NOT READ OUT:] Don't know | 4 |

IF EMPLOYED BOTH BEFORE THE COURSE AND AT 6 MONTH POINT (D3DUM=1)

D11a **Thinking about the day to day tasks that you were [IF EMPLOYEE (D3=1/4-6): expected to carry out/ IF SELF EMPLOYED (B10=2 OR 3): carrying out] in your job in [6MONTH TEXT SUB], compared to what you [IF EMPLOYEE (B10=1/4-6): were expected to do / IF SELF EMPLOYED (B10=2 OR 3): were doing] in your job immediately before starting Communities for Work Plus, did you have…**

SINGLE CODE. READ OUT.

More responsibility	1
About the same level of responsibility	2
Less responsibility	3
[DO NOT READ OUT:] Don't know	4

EDUCATION AND TRAINING AT 6 MONTHS

ASK ALL IN EDUCATION OR TRAINING (6_ACT_ALL=3)

D12 **Which of the following types of education or training were you doing [6_MNTH_DUM]? Were you…**

READ OUT. SINGLE CODE.

In college full time – 16 hours or more a week	1
In college part time – less than 16 hours a week	2
On a course whilst in work	3
On a traineeship [ADD IF NECESSARY:] These generally involve individuals spending at least a few weeks with businesses or other organisations in order to gain practical work experience ahead of taking up regular employment	4
[DO NOT READ OUT:] In university	5
In school	6

Other (PLEASE SPECIFY)	7
[DO NOT READ OUT:] Don't know	8

IF NOT IN OR LOOKING FOR PAID WORK (6_ACT_ALL=5)

D13 **Were you not looking for work for any of the following reasons……**

READ OUT. MULTICODE.

Looking after the family, home or caring for dependents	8
Temporary health problems or injury (including physical and mental health problems)	9
Long term-health problem or disabled (including physical and mental health problems	1
Retired	2
Doing unpaid voluntary work	3
Not needing or wanting employment	4
Not looking for work as there were no jobs available	5
Alcohol or drug dependency	10
Or are there some other reason you are not looking for a job (PLEASE SPECIFY)	6
{CATI: DO NOT READ OUT:] Can't remember	7

TRACKING EC IMPROVEMENTS AT 6 MONTHS AND GENERALLY

IF EMPLOYED BEFORE THE COURSE AT 6 MONTH POINT AND NOW, OR APPRENTICE ((D3DUM=1 AND C1=1) OR (APP=1 AND C1=1))

D14 **And thinking generally, since Communities for Work Plus [APP=1: started]....**

READ OUT. CODE ONE PER ROW.

	Yes	No	DK
EXCLUDE SELF-EMPLOYED (D3≠2 OR 3) **have you had a promotion?**	1	2	3
ALL ANSWERING THIS QUESTION **Has your hourly pay rate or annual salary increased?** ADD [IF NECESSARY:] **Please think about how, if at all, your hourly rate has changed.**	1	2	3
Are you getting more job satisfaction?	1	2	3
Do you have better job security?	1	2	3
Have your future pay and promotion prospects improved?	1	2	3

	Yes	No	DK
Do you have more opportunities for training in your job?	1	2	3

D15 QUESTION DELETED

IF IMPROVEMENT SEEN AT ANY D14_X=1

D15A And which, if any, of these job improvements occurred within six months of leaving Communities for Work Plus , so between [ENDDATE] AND [6_MNTH_DUM]?

DS – ONLY SHOW THOSE WHERE D14_X=1

READ OUT. CODE ONE PER ROW.

	Yes	No	DK
(D14_1=1) **Your promotion**	1	2	3
(D14_2=1) **The increase in your hourly pay rate or annual salary**	1	2	3
(D14_3=1) **Your increased job satisfaction**	1	2	3
(D14_4=1) **Your increased job security**	1	2	3
(D14_5=1) **The improvement in your future pay and promotion prospects**	1	2	3
(D14_6=1) **The opportunities for training in your job**	1	2	3

IF EMPLOYED BOTH BEFORE THE COURSE AND 6 MONTHS BUT NOT NOW OR APPRENTICE AND EMPLOYED AT 6 MONTHS BUT NOT NOW ((D3DUM=1 AND C1≠1) OR (APP=1 AND 6_ACT_ALL=1 AND C1≠1))

D16 **Compared with the work you were doing immediately before Communities for Work Plus , did any of the following apply regarding the work you were doing in <6_MNTH_DUM>?**

READ OUT. CODE ONE PER ROW.

	Yes	No	DK
EXCLUDE SELF-EMPLOYED (D3≠2 OR 3) **Had you had a promotion?**	1	2	3
ALL ANSWERING THIS QUESTION **Had your hourly pay rate or annual salary increased?** [ADD IF NECESSARY:] **Please think about how, if at all, your hourly rate has changed.**	1	2	3
Were you getting more job satisfaction?	1	2	3
Did you have better job security?	1	2	3
Had your future pay and promotion prospects improved?	1	2	3

Did you have more opportunities for training in your job?	1	2	3

<table>
<tr><td colspan="3">D16 DUMMY VARIABLE, DO NOT ASK</td></tr>
<tr>
<td>Participants with improved labour market situation</td>
<td>1</td>
<td>Moved from precarious to stable employment

D6DUM=1, OR

Underemployment to full employment

D9DUM=1, OR

Moved to a job requiring higher competencies/skills/qualifications, or entailing more responsibilities

(D4=1 OR D5=1) AND (D10=1 OR D11=1 OR D11a=1), OR

Received a promotion

((D14_1=1 and D15_1=1) or D16_1=1)</td>
</tr>
<tr>
<td>Employed females gaining improved labour market status

(subset of code 1)</td>
<td>2</td>
<td>FEMALE (FROM SAMPLE) AND D16DUM=1</td>
</tr>
</table>

IF ANY IMPROVEMENTS MENTIONED AS "YES" ((D14 A-F = 1 OR D16 A-F=1))

D17 **Do you think [IF ONE YES AT D14 OR D16: this improvement was] [IF MORE THAN ONE YES AT D14 OR D16: these improvements were] directly because of Communities for Work Plus , do you think doing Communities for Work Plus helped, or do you think it made no difference?**

READ OUT. SINGLE CODE.

DS INSTRUCTION: SHOW THOSE ANSWERED YES AT D15 OR D16.

Directly because of Communities for Work Plus	1
Communities for Work Plus helped	2

Made no difference	3
DO NOT READ OUT: Not sure	4

E Present situation and benefits of the programme

READ OUT TO ALL: **I'd now like you to think about the present. So…**

IF NOT IN OR LOOKING FOR PAID WORK (C1 = 5)

E8 **You mentioned earlier that you are not looking for work currently. Are you not looking for work for any of the following reasons……**

READ OUT. MULTICODE.

Looking after the family, home or caring for dependents	1
Temporary health problems or injury (including physical and mental health problems)	2
Long term-health problems or disabled (including physical and mental health problems	3
Retired	4
Doing unpaid voluntary work	5
Not needing or wanting employment	6
Not looking for work as there are no jobs available	7
Alcohol or drug dependency	10
Or are there some other reasons you are not looking for a job (PLEASE SPECIFY)	8
DO NOT READ OUT: Can't remember	9

ASK IF NOT CURRENTLY WORKING AND NOT RETIRED (C1≠1 AND E1=NOT 4)

E9 **Which, if any, of the following things** [IF DOING VOLUNTARY WORK OR NOT IN OR LOOKING FOR PAID WORK (C1= 4/5) ADD**: would] make it difficult currently for you to find work...**

READ OUT. MULTICODE.

Not having the right qualifications	1
Not having the right skills	2
Not having relevant work experience	3
Not able to afford childcare	4
Having caring responsibilities	5
Health problems (including physical and mental health problems)	6
Your age	7
Alcohol or drug dependency	8
Having a criminal record	9
No appropriate jobs where you live	10
Hard to get to appropriate work	11
You only wanting to work part time	12
Believing you would not be better off financially in work	13
Were there any other reasons why it was difficult for you to find work (PLEASE SPECIFY)	14
DO NOT READ OUT: Don't know	15
DO NOT READ OUT: None of these	16

ASK ALL CURRENTLY WORKING (C1=1)

E10 **You told us earlier that you are currently employed. What is your job title and what are your main duties or responsibilities?**

INTERVIEWER INSTRUCTION; PROBE FOR FULL DETAILS. FOR EXAMPLE, IF 'SUPERVISOR' WHO ARE THEY SUPERVISING? IF 'MANAGER', WHAT SORT OF MANAGER? PROBE FULLY. RECORD VERBATIM

INTERVIEWER NOTE: IF RESPONDENT HAS MORE THAN ONE JOB, ASK THEM TO TELL US ABOUT THE JOB THEY CONSIDER TO BE THEIR MAIN JOB. THIS MAY BE THE JOB THAT EARNS THEM THE MOST INCOME OR TAKES UP THE MOST AMOUNT OF TIME ETC.

WRITE IN		
DO NOT READ OUT: Don't know	1	
DO NOT READ OUT: Prefer not to say	2	

IF CURRENTLY WORKING (C1 = 1)

E11 **In your job now, do you have formal responsibility for supervising the work of other employees?**

Yes	1
No	2
DO NOT READ OUT: Don't know	3

ASK ALL CURRENTLY WORKING AS AN EMPLOYEE (C1 = 1 & C1A≠2/ 3)

E12 **Is this job…?**

READ OUT. SINGLE CODE.

On a permanent or open-ended contract	1
A fixed term contract lasting 12 months or longer	2
A fixed term contract lasting less than 12 months	3
on a temporary or casual basis	4
A zero hours' contract	5
DO NOT READ OUT: On an open ended contract but of limited duration (i.e. covering the absence of a colleague or covering completion of a fixed task)	6
On some other basis (PLEASE SPECIFY)	7
DO NOT READ OUT: Don't know	8
DO NOT READ OUT: Prefer not to say	9

ASK ALL CURRENTLY WORKING (C1=1)

E13 **How many hours a week do you usually work – on average, not counting meal breaks but including any paid overtime?**

PROBE FOR BEST ESTIMATE

EXACT ANSWER _____	
Don't know	1
IF DON'T KNOW ASK: **Is it…**READ OUT	
40 hours or more per week	2
16 to 39 hours per week	3
Under 16 hours per week	4
DO NOT READ OUT: Don't know	5

E14   THERE IS NO E7.

ASK ALL

E15 **I now want you to think again about Communities for Work Plus that you participated in. Which, if any, of the following skills do you feel you have gained or improved from participating in Communities for Work Plus ?**

READ OUT. CODE ONE PER ROW.   ROTATE LIST.

	Yes	**No**	DO NOT READ OUT: Don't know
Job-specific skills related to a particular type of job	1	2	3
Problem solving skills	1	2	3
Team working skills	1	2	3
Organisational skills	1	2	3
DELETED	1	2	3
DELETED	1	2	3
Reading and writing	1	2	3
Working with numbers	1	2	3
Computer literacy / basic IT skills, such as basic skills in PowerPoint or Excel	1	2	3
Advanced or specialist IT skills, such as software design or programming	1	2	3
Communication skills	1	2	3
Customer handling skills	1	2	3
Sales skills	1	2	3
Leadership and/or strategic management skills	1	2	3
DELETED	1	2	3
DELETED	1	2	3
Job search, CV writing, or interview skills	1	2	3
English language skills	1	2	3

Welsh language skills	1	2	3
Are there other skills that have improved because of the <COURSE> (TYPE ANSWER ON NEXT PAGE)	1	2	3

ASK IF OTHER SKILLS (E8_18=1)

E8A **What other skills have improved because of the <COURSE>?**

WRITE IN		
DO NOT READ OUT: Don't know	1	
DO NOT READ OUT: Prefer not to say	2	

ASK ALL

E16 **Have you been able to use what you learnt on Communities for Work Plus [IF C1=1: in your work]?**

Yes	1
No / not yet	2
DO NOT READ OUT: Don't know / not sure	3
Not applicable	4

ALL CURRENTLY WORKING AS AN EMPLOYEE (C1=1 AND C1A≠2/ 3)

E17 **Do you think you got your current job directly because of Communities for Work Plus, do you think Communities for Work Plus helped, or do you think it made no difference?**

READ OUT. SINGLE CODE.

Directly because of Communities for Work Plus	1
It helped	2
Made no difference	3
DO NOT READ OUT: Not sure	4

IF SELF-EMPLOYED NOW OR AT 6 MONTHS AND WAS NOT SELF-EMPLOYED BEFORE ((C1A=2/3 OR D3=2/3) AND B10≠2/3)

E18 **Do you think you were able to set up on a self-employed basis directly because of Communities for Work Plus, do you think it helped, or do you think it made no difference?**
READ OUT. SINGLE CODE.

Directly because of Communities for Work Plus	1
It helped	2
Made no difference	3
DO NOT READ OUT: Not sure	4

ASK EXCEPT IF END DATE ON SAMPLE 2019 OR EARLIER ALL

E19 **Did COVID-19 have any impact on when or how the training or support you received was delivered on Communities for Work Plus ?**

SINGLE CODE.

Yes	1
No	2
Not sure	3

IF YES (E12=1)

E20 **What impact did COVID-19 have?**

DO NOT READ OUT. MULTICODE.

The start of the course or support was delayed / long wait to get on the course or to get the support	1
The course or support took longer than planned (e.g. the course was delayed or paused because of COVID)	2
Some / all / more of the course or the support was remote / online (less face to face delivery)	3
I was off / missed bits because I was ill with COVID (or had to care for people with COVID)	4
The people delivering the course/ support kept changing because they were off with COVID	5
It was easier to access training or support (e.g. because I could access course or support online rather than having to travel)	6
It was harder to access training or support (e.g. because I couldn't access the course or support online)	7
Other (please specify)	0
Not sure / can't remember	X

ASK ALL

E21 **Do you think the COVID-19 pandemic has made it easier, harder or not made a difference for you to progress since leaving Communities for Work Plus , for example finding work, getting a promotion or getting onto a new course,**

SINGLE CODE.

Made it easier	1
Made it harder	2
Not really made a difference	3
Not sure	4

IF HARDER AT E14 (E14=2)

E22 **Why do you say that?**

DO NOT READ OUT. MULTICODE.

Fewer jobs around generally	1
I don't want to use / been reluctant to use public transport	2
I've had to care for ill relatives	3
The industry I want / wanted to work in was badly affected by the pandemic	4
Fewer training courses were available	5
My physical or mental health was affected by Covid	8
I lost motivation to work / to progress	9
Other (please specify)	6
Not sure / can't remember	7

IF EASIER AT E14 (E14=1)

E23 **Why do you say that?**

DO NOT READ OUT. MULTICODE.

Online training / job training has been more accessible	1
I have been able to apply for jobs further afield because homeworking is an option	2
Covid related temporary job opportunities/redeployment	3

The ability to work from home or remotely has provided me with more flexibility	4
COVID-19 had led to additional vacancies / job opportunities	7
Other (please specify)	5
Not sure / can't remember	6

THERE IS NO SECTION F.

G Communities for Work Plus programme questions

READ OUT TO ALL CFW+: **The next few questions may feel similar to some of the questions I have already asked you. However, they have been specifically designed for Communities for Work plus participants.**

ASK ALL CFW+ (CFW=2)

G2X **When you were involved with Communities for Work Plus, did you work with a mentor**

READ OUT. MULTICODE.

Yes	2
No	3
DO NOT READ OUT: Don't know / can't remember	4

ASK ALL WHO WORKED WITH A MENTOR (G2X=2)

G3X **How well did you feel that your mentor understood the barriers that prevented you from finding work, from working or from improving your employment prospects? Would you say …**

READ OUT. SINGLE CODE.

Very well	1
Quite well	2
Not very well	3
Not at all well	4
DO NOT READ OUT: Don't know	5

ASK ALL WHO WORKED WITH A MENTOR (G2X=2)
G4X **How effective was your Mentor in helping you draw up a realistic personal action plan designed to move you closer to getting a job or getting a better job? Were they …**

READ OUT. SINGLE CODE.

Very effective	1
Quite effective	2
Not very effective	3
Not at all effective	4
DO NOT READ OUT: Don't know	5
DO NOT READ OUT: Do not recall an action plan	6

ASK ALL WHO WORKED WITH A MENTOR (G2X=2)
G5X **To what extent did or does your Mentor challenge you to do new things or to do things differently…?**

READ OUT. SINGLE CODE.

To a large extent	1
To some extent	2
Not at all	3
DO NOT READ OUT: Don't know	4

ASK ALL WHO WORKED WITH A MENTOR (G2X=2)

G6X **Does or did your Mentor help you with any of the following…?**

READ OUT. MULTICODE.

Job search activities, such as writing a CV, applying for jobs online and developing interview skills	1
Finding relevant training courses	2
Finding volunteering opportunities	3
Finding relevant work experience	4
Organising affordable childcare (including sourcing money to pay for childcare)	5
Organising affordable care for adult dependents, or sourcing money to pay for care	6
Organising transport to training or work experience opportunities (or sourcing money to meet travel costs)	7
Organising access to or money to pay for computers or tablets	8
Advising on benefits, including in-work benefits	9
Help overcoming any other barriers to getting a job	15
Did they help you to successfully find work	14
Did they help in any other way? (SPECIFY)	10
DO NOT READ OUT: **None of the above**	11
DO NOT READ OUT: **Don't know / can't remember**	12

G7X **And does or did your Communities for Work Plus Mentor help you with…?**

READ OUT. MULTICODE.

Developing your confidence	1
Getting you motivated and focused	2
Coping with stress	3
Accessing health services (including arranging support from specialist workers e.g. mental health key workers)	4
Accessing rehabilitation services (including interaction with specialist workers e.g. substance abuse counsellors)	5
Dealing with family problems	6
Dealing with problems to do with housing or accommodation	7
The loan of a Chromebook	11
Anything else? (PLEASE SPECIFY)	8
DO NOT READ OUT: None of the above / didn't help with anything	9
DO NOT READ OUT: Don't know / can't remember	10

G8X **What kind of training courses or training activities have you done as part of Communities for Work Plus?**

TYPE IN EACH (UP TO FOUR) INDIVIDUALLY

1)	
2)	
3)	
4)	
None / Didn't end up doing the course	7
DO NOT READ OUT: Can't remember	8

IF BEEN ON A TRAINING COURSE (G8X ANSWERED BUT NOT AS CODE 7 OR 8)
G8bX **Was the training that you received as part of Communities for Work plus…**
READ OUT. SINGLE CODE.

All online	1
All done face-to-face	2
Mainly online	3
Mainly face-to-face	4
Or a roughly even split between the two	6
DO NOT READ OUT: Don't know	5

ASK G9X IN A LOOP FOR UP TO 3 OPTIONS SELECTED AT G8 (IF > 3 AT G8 PICK THE 3 AT RANDOM)

IF BEEN ON A TRAINING COURSE (G8X ANSWERED BUT NOT AS CODE 7 OR 8)
G9X **How useful did you find the** [INSERT G8 ANSWER] **training? Was it …**

READ OUT. SINGLE CODE.

	Course 1	Course 2	Course 3
Very useful	1	1	1
Quite useful	2	2	2
Not very useful	3	3	3
Or not useful at all	4	4	4
DO NOT READ OUT: Don't know	5	5	5

ASK ALL CFW+ (CFW=2)

G12X **As a result of participating in Communities for Work Plus, do you now feel you are…**

READ OUT. MULTICODE.

DS: ROTATE LIST.	**Yes**	**No**	DO NOT READ OUT: Don't know
Better informed or more up to date with what employers are looking for when recruiting	1	2	3
More skilled, particularly in terms of the skills that local employers want	1	2	3
Clearer about the range of opportunities open to you	1	2	3
More enthusiastic about learning	1	2	3
Clearer about your career aims	1	2	3
More motivated to find a job	1	2	3
More active in looking for work	1	2	3
Using new/more effective ways of searching for work	1	2	3
Feeling you have improved employment or career prospects	1	2	3
More confident in your employment or career prospects/that you can find work	1	2	3
Clearer about what you want to do in your life	1	2	3
More confident about your abilities/that you can do a good job in the workplace	1	2	3
(C1=1) Working more hours	1	2	3
(C1=1) Have you had a promotion at work	1	2	3
(C1=1) Are you getting more job satisfaction	1	2	3
(C1=1) Do you have better job security	1	2	3
Have your future pay and promotion prospects improved	1	2	3

G13X **Do you feel going on Communities for Work Plus made any of the following personal differences... Are you…?**

READ OUT. MULTI CODE.

DS: ROTATE LIST KEEPING 2 & 3 TOGETHER, 5/6/7 TOGETHER, AND 9 & 10 TOGETHER

Better able to cope with the things that made it difficult for you to find work	1
Feeling more in control of your life and future	2
Feeling that you have more structure and routine in your life	3
Better able to cope with practical things like budgeting, managing a bank account or planning	4
Feeling more healthy	5
Better able to manage own health or to manage symptoms of ongoing health conditions	6
Better able to manage your alcohol or drug dependency	7
Feeling better about yourself generally	8
Taking part in more voluntary or community activities	9
Taking part in new interests or hobbies, for example joining a club or society	10
None of these	11
DO NOT READ OUT: Don't know	12

ASK ALL

G14X **And have you made new friends as a result of participating in Communities for Work Plus?**

Yes	1
No	2
DO NOT READ OUT: Don't know	3

G15 **How important was it that the support you received through Communities for Work Plus was based in community buildings rather than, for example Job Centre Plus offices?**

READ OUT. SINGLECODE

Very important	1
Quite	2
Not very	3
Or not at all important	4
DO NOT READ OUT Support wasn't (didn't seem to be) based in community buildings	5
DO NOT READ OUT Don't know	6

ASK ALL
G16 **Did you receive any support through the Communities for Work Plus programme after you started any work?**

SINGLECODE

Yes	1
No (including I never started any work)	2
DO NOT READ OUT Don't know	3

IF YES (G16=1)
G17 **How useful was the support that you received after you started work?**

READ OUT. SINGLECODE

Very	1
Quite	2
Not very	3
Or not at all useful	4

DO NOT READ OUT Don't know	5

Demographics

READ OUT: **Finally, I now just have a few questions about yourself. These are just to help us analyse the results.**

E24   QUESTION DELETED

ASK ALL
E25   **Can you please tell me your current age?**

SINGLE CODE.

EXACT AGE IN YEARS _____

ASK IF ETHNICITY NOT SHOWN IN SAMPLE (IF 'ETHNICITY' = 99)
E26   **Which of the following best describes your ethnic group?**

INTERVIEWER NOTE: READ OUT BOLD CATEGORIES THEN RELEVANT MORE DETAILED CATEGORIES.

SINGLE CODE.

White		
Welsh	1	
Other British	2	
Irish	3	
Any other white background (PLEASE SPECIFY)	4	
Mixed		
White and Black Caribbean	5	
White and Black African	6	
White and Asian	7	
Any other mixed background (PLEASE SPECIFY)	8	
Asian or Asian British		
Indian	9	
Pakistani	10	

Bangladeshi	11	
Chinese	12	
Any other Asian background (PLEASE SPECIFY)	13	
Black or Black British		
Caribbean	14	
African	15	
Any other Black background (PLEASE SPECIFY)	16	
Other ethnic group		
Arab	17	
Gypsy / Romany / Irish Traveller	18	
Any other (PLEASE SPECIFY)	19	
Prefer not to say	20	

E27   THERE IS NO H4.

ASK ALL

E28   **What is your first language?**

DO NOT READ OUT. SINGLE CODE.

CATI ONLY: NOTE FOR INTERVIEWER: IF INTERVIEW IS BEING CONDUCTED IN ENGLISH, ASK "ENGLISH" FIRST. IF INTERVIEW IS BEING CONDUCTED IN WELSH, ASK "WELSH" FIRST.

Welsh	1
English	2
Other language (including bilingual) (PLEASE SPECIFY)	3
[DO NOT READ OUT:] Don't know	4
[DO NOT READ OUT:] Prefer not to say	5

E29   MOVED TO SECTION S.

E30   MOVED TO SECTION S.

E31   THERE IS NO H8.

H10A **Thank you. The answers you give may be combined with other information about you held by the Welsh Government and other organisations, for example DWP, education and health records, or other research data sets. Your answers will be treated in the strictest confidence and only used for research purposes.**

DO NOT PROMPT. INTERVIEW TO CODE. CONTINUE IF NO SPONTANEOUS OBJECTIONS.

CONTINUE - No objections raised	1
Doesn't want data linked	2

H12A **It is occasionally necessary to call people back to clarify information; may we please call you back if required?**

Yes	1
No	2

THANK RESPONDENT AND CLOSE INTERVIEW

Finally I would just like to confirm that this survey has been carried out under IFF instructions and within the rules of the MRS Code of Conduct. Thank you very much for your help today.