

National Survey for Wales



Llywodraeth Cymru
Welsh Government

Thanks to people who took part previously, the survey found that:



63%
have seen their
GP in the last
12 months

83%
were satisfied with
their recycling
collection service



45%
have used
a train in
the last year

Source: National Survey for Wales, 2022-23

verian 

beaufortresearch

Frequently asked questions

What is the National Survey for Wales?

The **National Survey for Wales** involves 8,000 people a year across Wales. The study is carried out for the Welsh Government by Verian and Beaufort Research. The results help us take action on a range of issues like health, wellbeing, and satisfaction with local council services.

Why is the study important?

The National Survey is your chance to tell us about your experiences and opinions on a range of issues. We value your contribution because we need to talk to people of different ages, from different walks of life, living in all parts of Wales.

Why have we been chosen?

Your address was randomly selected from the Royal Mail's publicly-available list of all addresses in Wales.

Why should we take part?

Your answers will help us to take action on things that are important to you. Your contribution is voluntary but is very important because we can't give your place to anyone else.

How can we take part?

1. The first part of the survey takes place by phone or in person, so please let us know your phone number so we can arrange an appointment. Instructions on how to do this are in the accompanying letter.
2. An interviewer will then call you. The interviewer will randomly select one person in your household, aged 16+, to take part.
3. As a thank you for taking part in the survey, we'll send a **£15 gift voucher**.

Can I take part in Welsh?

Yes. Please tell your interviewer or contact us for free on **0800 008 3244**. You can also take part in any other language, please call us to arrange.

How long is the survey?

The first part of the survey lasts around 30 minutes. This is followed by an online section which takes about 15 minutes. If you don't use the internet, you can do this section by phone.

Are my answers kept confidential?

Yes. The information you give us will be kept confidential and only used for research purposes. More details on how we store and process information can be found on our website: www.gov.wales/surveywales

What if I have any other questions?

Your interviewer can answer any questions you may have.

You can also contact us at:

nationalsurveywales@veriangroup.com

Or contact Welsh Government directly:

surveys@gov.wales
0300 025 2021

To request this information in large print or Braille, or if there is any way we can make it easier for you to take part, just call us on **0800 008 3244**.